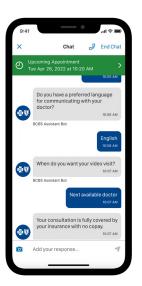
## er | find care

Providing convenient access and navigation to the most appropriate healthcare setting



In a world of 350,000+ digital healthcare apps, the complexity and fragmentation of how and where to get care leaves members confused and frustrated. Unfortunately, it also leads people to make wrong decision about their healthcare; or worse, making no decision at all.

Pager's Find Care solution navigates members to the most appropriate care setting and delivers a straightforward, unified digital journey.

We do this through 3 distinct offerings:

**NURSE NAVIGATION & CONCIERGE TRIAGE** 

**NURSE ADVICE LINE** 

AI SYMPTOM CHECKER

## WHY PAGER?

**OMNICHANNEL ENGAGEMENT** 

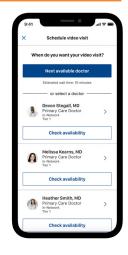
**EXPERT-LED CLINICAL NETWORK** 

**CLINICALLY-FOCUSED** 

We believe that there's "no wrong door to care", so we offer members the ability to connect with clinicians via telephone, video, online chat, and text messaging.

Through our network of 1,000+ clinicians, we back you with peace of mind that you're going to be triaged to the right care. We're multi-lingual, licensed in all 50 states, and available 24x7x365.

Your members deserve trusted, reliable, and empathetic care. We're proud to cover clinical recommendations across 695 conditions, all backed by Schmitt-Thompson Triage Protocols.



## **OUR RESULTS**

Care

Managers

**Actuarially Certified Savings** Per Clinical Encounter







Doctors Administrators

Plan



Nurse Care (34.8%)

Net Promoter Score





Pharmacists

Specialists