



MDHI Board Meeting Minutes – May 10, 2018

Role	Board Member	Present	Absent
President	Melanie Lewis Dickerson	X	
Vice President	Brenton Hutson	X	
Secretary	Shelley McKittrick	X	
Treasurer	Bob Munroe	X (phone)	
Board Member	Andrew Alsip	X	
Board Member	Benjamin Ryan	X	
Board Member	Brian Ngo-Smith		
Board Member	Claire Clurman	X (phone)	
Board Member	Daphne McCabe	X (phone)	
Board Member	Erik Soliván	X	
Board Member	Jamie Rife	X	
Board Member	Lori Rosendahl	X (phone)	
Board Member	Maryjane Carr		
Board Member	Patricia Hall	X	
Board Member	Stevi Gray	X	
Board Member	Cheryl Secorski	X	
Board Member	Alix Midgley	X	
Board Member	Eugene Wade	X	
Board Member	Malinda Anderson		
Board Member	Ken Hayes		

Staff Present: Will Connelly, Rebecca Mayer, Diane Howald, Ian Fletcher, Jackie Hernandez, Joe Baker

Guests: Three guests attended, but came in after introductions and left before the end of the meeting

Welcome and introductions

Staff introduced themselves.

Mission moment – Brenton Hutson expressed gratitude to the Board of Directors for their willingness to have difficult conversations and make difficult decisions which have resulted in significant progress towards the mission. He noted this board represented a big change from past years.

Consent agenda

Melanie Lewis Dickerson entertained a motion to approve the consent agenda.

Motion by Brian Ngo-Smith, second by Eugene Wade.

Bob Munroe noted that there was a question in the March minutes regarding whether he had recommended the budget revision. He explained the reason for the budget revision and stated that it is not necessary but is a choice of the board. He stated that we could set a threshold for determining revisions.

Malinda Anderson asked about the page 5 of the minutes, whether the Youth Action Board or youth Advisory Board are the same entity. Cheryl answered that the youth advisory board reference was in response to a question about work going on at the state level and the Youth Action Board was approved by the board as part of the Youth Homelessness Demonstration Program (YHDP).

Pat Hall inquired about the unanticipated income related to PetSmart. Will responded that we received \$7000 to support PIT. Will indicated that on page 10 of the packet (Statement of Activities) that we are over budget on Program Services due to the increased cost of PIT activities, such as purchasing incentive items for participants. These costs were offset by funds raises for this purpose.

Claire asked the income line 'program service fees'. Will explained that this represents application fees for the NOFA, which are collected annually following the award announcement. We have invoiced for these fees and received payment from all but two grantees.

Consent agenda motion carried unanimously.

Governance

Brenton introduced the slate of officers for the board of directors for terms beginning July 2018. The board officer slate was presented as follows:

- Shelley McKittrick, Board President
- Ben Ryan, Vice President of Organizational Activities
- Eugene Wade, Vice President of Continuum Activities
- Claire Clurman, Secretary and Treasurer

Brenton motioned to approve. Bob seconded. Shelley McKittrick, Ben Ryan, Eugene Wade, and Claire Clurman abstained. Motion carried.

Stakeholder Meeting

Melanie introduced the stakeholder meeting planning discussion and led a group activity to get feedback on three discussion questions.

The ideas will be synthesized and will inform a rough draft for an agenda to be reviewed at the next board meeting.

Financial Update

Will introduced the conversation about the financials and explained that he would like to open a new bank account and a line of credit soon. The plan is to move the HMIS and ESG dollars to Alpine bank at the recommendation of the auditors.

Bob motioned to open two accounts at Alpine Bank, Shelley seconded.

Claire asked about the line of credit and whether there would be any fees associated. Will responded that he doesn't yet have detailed information about the line of credit.

Andrew said it might be helpful to table the motion until we can see the competing lines of credit to show the board. Will explained that the line of credit is to ensure cash flow. Ben Ryan noted we should review competing bids for the line of credit but that it should not necessarily hold up the decision to open an additional account.

Malinda said that we should investigate the philanthropic giving policy of our financial institutions.

Lori shared that access policies need to be clear about using the line of credit.

Motion carried. Andrew and Cheryl abstained.

HMIS

Melanie introduced the funding and timeline around the HMIS vendor transition. Will shared that if there are more questions needed for the funding or timeline, that they could be asked now. Will shared that Denver Department of Human Services has committed \$325,000 in writing, and they should be able to finalize the contract by May. The Department of Local Affairs/Division of Housing (DOLA/DOH) should be able to finalize a contract by mid-May.

Bob shared that DOLA is notoriously slow at processing these contracts and that it may take longer than two weeks after the board meeting to process.

Cheryl shared that DOLA should be able to move the money quickly since the award letter was already sent out.

Melanie shared thanks for Will's work on this and gratitude that we have money to make the transition happen.

Jamie Rife shared that the April 6 meeting of the Colorado Statewide HMIS Collaborative went well. This was the first Collaborative meeting following the MDHI decision to change HMIS Lead Agency designation. Jamie and Rebecca Mayer shared that there is a great deal of work that the Collaborative is doing to prepare for the vendor transition. Subcommittees and work groups are meeting throughout the month.

Stevi Gray thanked the HMIS committees and group on their work to include the domestic violence sector.

Rebecca gave an overview of the draft Rapid Rehousing (RRH) Standards. The new standards will help us move improve. Standards require that RRH is provided in a consistent manner throughout the region and that participants are provided with the minimum of financial assistance necessary to end their homelessness (allowing us to serve more individual and families). Programs will be required to adhere to Housing First principles, and all referrals will come through OneHome. Once approved, CoC-funded RRH programs, and Emergency Solutions Grant RRH programs administered by MDHI, City of Aurora, and City of Denver will be required to adhere to the standards.

Ken Hayes asked about the difference between Rapid Rehousing vs Transitional Housing. Rebecca explained that RRH should be a much shorter intervention rather than a site based, fixed two-year intervention. She explained that this requires that programs review client's ongoing rental assistance needs monthly.

Shelley shared that the transitional housing model has largely been deemed a failure and that it is not trauma informed. At the end of two years, many people just fall apart and must move elsewhere. She explained that it overall did not have great outcomes.

Ian shared that the RRH model uses a better service intensity vs a "cliff effect" at the end of the transitional housing program. After the two years, many people would move to another 2-year transitional housing program. He explained that the cost per household is about 3000-6000 dollars per family.

Ian shared that transitional housing interventions work in instances of sobriety counseling. He shared that the choice for clients is critical to the RRH. The client has a choice on location of their community.

Lori shared that there is a choice of units and locations. The moves can be traumatic in many cases and keeping people in their community

Ian shared that clients are still eligible for Permanent Supportive Housing if they are in Rapid Rehousing. If a client needs a higher level of intensive services, they can be moved to PSH. RRH is considered a permanent housing placement??

Melanie shared that transitional housing is still needed in some interventions.

Will shared that there are some very effective transitional housing programs across the country and that the focus strategies report in the board packet talks a bit about these different intervention types in our CoC.

Ken Hayes asked if we are planning to talk about the Focus Strategies report.

Claire Clurman asked if the RRH written standards are in the packet. Will shared that it was included in the first emailed board packet and that 6 hard copies are available for review.

Ian shared that OneHome is the branded name of the coordinated entry system. In 2017 the OH system onboarded both families and youth services. Ian shared that the new interim CE solution in Salesforce will bridge the gap until the coordinated entry module is ready in the new HMIS system.

Ian thanked Stevi Gray for her work in coordinating domestic violence services with coordinated entry. He shared that MaryJane was the mobile assessor for the full 2017 year as we built out this system. He explained the various lead staff in the interagency team and shared the process for how these agencies work together to find housing placements and assess clients for those placements. He walked through the PowerPoint notes on the homeless prevention, regional trainings, work with interfaith groups, street outreach, and the regional governing council.

Ian shared that OneHome in 2018 will use a new website, access services through salesforce, documents access points, the screening process, HMIS interaction, etc. He shared the goals around gaining more non-coc funded housing, ESG, VA GPD, and chronic homelessness documentation. These new processes will allow much greater coverage and standardization across the community. He shared that the Denver shelter providers meeting explained that many clients never hear back from the point of contact. Many family shelters do not document success or exits to permanent housing. The new marginalized community groups: race, LGBTQ, undocumented persons, and those with disabilities have access to resources in the same way across the community. He explained the goals around move on strategies, diversion, and YHDP.

Shelley asked if there were any shelters who did not provide point of contact for family shelters.

Malinda asked if there is any data about how long any of the housed folks through CE are staying housed. Ian shared that there is not data about this currently unless they reenter the housing placement/match queue.

Bob asked about the higher number of veterans being placed in housing. Ian shared that there are much higher levels of funding available.

Shelley asked how many veterans still need housing. Ian shared that there are about 400 veterans.

Ken Hayes asked why there is such a difference between veterans and non-veteran funding. Ian shared that the VA and HUD are prioritizing those resources currently. Brenton shared that there is a question of political will around funding of 'worthy poor' vs 'non-worthy poor' and that MDHI could advocate for more resources to end homelessness elsewhere.

Community announcement:

Shelley shared that several people from the board attended the Housing First Partners Conference and that there were great sessions about the racial disproportionality in the homeless clients being served.

Melanie shared that the SPARC report recently went out with weekly communications through MDHI and that the board should read.

Ken Hayes shared that the ED at Access Housing recently left and they just found a new ED to replace that position. The new ED starts on Monday.

Ian shared that the HFPC had at least 50 people from metro Denver in attendance. He says it would be great if our community could convene and discuss follow ups to the sessions.