

# It's time to move! Let's get you organized

The following is a resource guide to get you well on your way to a seamless and organized moving experience. Please take advantage of our value-added partners and their discounts!



Congratulations on taking the first step towards a supported moving experience. We are here to help!

If you have any additional questions, feel free to reach out to.. hello@parkersmoving.ca





## Value Added Partners



#### **PAINTING**

\$200 off minimum order of \$1,200 with code **PARKERS200**.

Website: <a href="https://www.wow1day.com/">www.wow1day.com/</a>



#### **STORAGE**

Your first 4 weeks of storage are free with the purchase of insurance and an admin fee.

Email: castlefield@vaultra.ca

**Phone:** 416–781–6000

\*Ask for Iolanda



\$100 off packing supplies with code PARKERS100.

Email - <u>sage@themovinggenie.com</u>

**Phone -** 416-844-4830



#### **BOXES**

**Shop here** 



We've Got Room For That™

#### **PACKING BINS**

15% off with code PARKERS15.

Website: <a href="https://www.frogbox.com/toronto">www.frogbox.com/toronto</a>

**Phone:** 1-877-376-4269



#### **CLEANING**

Save \$50 on a One Time Clean or \$100 off any new recurring schedule (\$50 off your first visit, \$25 off your third and fifth visits) Use promo code **PARKERS**.

Website: <a href="www.maidpro.ca/thornhill">www.maidpro.ca/thornhill</a>
Email: <a href="mailto:thornhill.on@maidpro.com">thornhill.on@maidpro.com</a>

**Phone:** 289-807-0408



## Value Added Partners



#### **BOOK DONATION**

Second Life Books will come and pick up your books for free. They are then resold, donated or recycled.

Email: <u>info@secondlifebooks.net</u>



#### **GARBAGE DISPOSAL**

Use promo code **PARKERS10** for 10% off junk removal.

Contact Name: Kosta Phone: 416-565-1159



#### **HANDYMAN**

\$75 off with code **PARKERS75** - must be a new user to redeem the promo code.

Website: www.jiffyondemand.com/



#### **HOME ORGANIZATION**

A stylish solution to home organization. Mention Parker's Moving to receive a Free In-Home Consultation\* (\$250 value) \*Upon booking our services

Website: www.hometailors.ca



#### **SMALL MOVES**

Get a great rate from Micro Moves Toronto with promo code **PARKERS10**.

Website: www.micromovestoronto.ca

**Phone:** 647-203-8069



#### **HOME SECURITY**

Thinkpro, Canada's leader in DIY home security. Get a free Home Security system with promo code **Move\$300**.

Website: <a href="https://www.thinkprotection.com/">www.thinkprotection.com/</a>

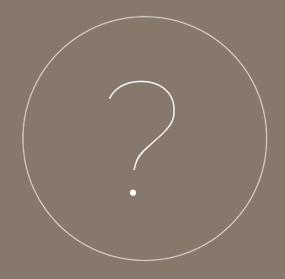
**Phone:** 1-855-768-4465





## Before the Move





#### **DECLUTTER**

Decide what to bring to the new place and what can go.

Recommendation:

The Moving Genie



#### DONATE

Give what you won't use a new home. **Recommendations:** 

Habitat For Humanity
Salvation Army
Diabetes Canada



#### **DISPOSE**

Clear your space for what matters. **Recommendation:**Just Junk



#### SELL

Just because you don't want it, doesn't mean someone else won't.

#### Recommendation:

The Moving Genie Facebook Marketplace <u>Kijiji</u>



#### **PACK**

Set yourself up for an easy transition by packing effectively.

#### **Recommendation:**

The Moving Genie
Frogbox
Check our Instagram page for tips!



## The day of the move





#### 9:30am Arrival:

We will call 20 minutes before arriving, giving you time for last minute packing and organizing.

#### **Introduction & Walkthrough:**

At this point, you can notify the team of any special instructions (fragile items, preference of what to load first, etc.)

#### Break:

On the way to your new location, the team will take a 45 minute lunch break.



#### **Loading:**

We will lay rubber floor runners, wrap furniture and get loading!



#### Setup:

At your new home, we will bring everything into the room of choice, reassemble furniture that was taken apart and remove all packaging.

#### Wrap up:

Once everything has been set up, we will wish you well in your new home! This is also when you may tip the movers if you so choose - note: tips vary from \$20-\$100 based on the size of the move and the quality of service.



## After the move



The final invoice will be sent to your email just as the 30% deposit was. It will be sent the next day to ensure you don't have to worry about any admin duties your first night in your new home.

Once the invoice has been paid, our work together is done.... until next time. That being said, at Parker's Moving we always want to be a value-added resource for you so if you have questions regarding vendors, partners or upcoming moves PLEASE feel free to reach out!





## What comes in every Parker's Moving Truck?

40 Moving blankets Queen mattress bags King mattress bags 4 x Flat decks

2 Wheel Dolly

Plastic Wrap - Used for fabric surfaces 15 rubber runners – Floor protection Tan tape - Does not damage furniture

### How do you take care of damage?

Damage is extremely rare for us due to the level of care by the moving team and the protection we apply to each item. That being said we are insured for up to \$50,000 of damage and are happy to send you over our proof of insurance upon request. Although we are fully insured we prefer to fix, replace or compensate for any damage in order to get you a solution in under a week's time! We find the insurance has a habit of taking a very long time and we would simply like to get you a solution sooner. We work with wood repair people, glass blowers and handymen just in case a problem arises.

2022 MOVING RESOURCES



### Am I liable if a mover hurts themself on my job?

No you are not, every Parker's Moving staff is fully covered with WSIB.

### Do you provide wardrobe boxes?

Absolutely we do, simply let us know how many you need before your move and we will make sure they are in the truck! They are \$20 per box and are for you to keep once the move is done! Our clients like to use them for off season clothing storage. Others simply recycle them once they are unpacked.

## Do I tip the movers?

Tips are always appreciated and should be based on the level of service provided that day and how hard the team has worked. For condo moves average tips are between \$30-\$50 per mover. For full house moves tips range from \$40-\$100 per mover. Please tip an amount that you feel most comfortable with!



### Is Parker's Moving Insured?

We absolutely are. Included in our 'Truck fee" is coverage for up to \$50,000 per move with up to \$2 million in coverage for property damage.

### Where should I buy packing supplies?

North York - Packaging World - (416) 631-7441 | 880 Steeprock Dr, North York Mid Town Toronto - The Box Spot - (416) 922.9595 | 542 Mount Pleasant Road, Toronto, ON East York - The Box Guys (416) 466-0202 | 142 O'Connor Drive

### What time will you team arrive on the day of my move?

95% of our jobs start at 9:30am with the team calling 20 minutes before they arrive. If you have a later elevator booking or have an out of town job, we will set up the start time of the move to ensure it best works with your schedule.



## How do you protect our items?

All glass, stone and wood surfaces are wrapped in commercial grade moving blankets. All fabric surfaces are wrapped in plastic wrap / stretch wrap.

## Does your team wear masks?

Our movers will have a mask covering their nose and mouth for the entire duration that they are in your home or condo.

## What do you use to protect floors?

Every truck comes equipped with rubber runners. They provide grip for the movers but also provide a 2 mm rubber barrier to protect all flooring surfaces.



### Are your staff full-time employees?

Yes! One of the things that sets us apart from other moving companies is that our staff work for us 5-6 days a week. That has allowed for a strong culture and a positive demeanor on-site. This also makes each member of the Parker's Moving team feel accountable for the work they do.

### What do you do with Tv's and Artwork?

Most people do not have the original boxes for Tv's or artwork. As such, we wrap them in moving blankets and tape them to ensure they are well protected and secure. The artwork and photos are almost always the last thing to go on the truck. We are happy to help remove Tv's from walls and brackets. PLEASE NOTE that we do not reinstall the Tv's as that is the job for a handyman or electrician.

### What if I need to change my moving date?

If we are available on the new date you want we will simply change your move date in our software system. If we are fully booked on the date you now need and you have already paid your deposit, as long as you give us 48 hours notice we will fully refund you the deposit AND give you 3 movers we recommend.

