



Monday, 15 October

9am **(Pre-Conference) Birkman Certification Workshop**
Zankel Building 109 (Trustees Room)

Tuesday, 16 October

9am **(Pre-Conference) Birkman Certification Workshop**
Zankel Building 109 (Trustees Room)

Wednesday, 17 October

7:30am **Registration**
Registration Desk (Broadway)

8am **Breakfast**
Upstairs from Cowin Auditorium

8:30am **Welcome and Opening Address | 3rd International Columbia Coaching Conference**
Cowin Auditorium
Chaired by: Dr Fernando Yopez (Conference Chair), Liane Kemp (Program Chair), and Dr Terrence E. Maltbia (Conference Institutional Chair)

9am **Opening Keynote - Judith E. Glaser**
Cowin Auditorium
Chaired by: Dr Terrence Maltbia, Conference Institutional Chair

10:30am **Break and sponsor exhibits**
Everett Lounge

11am **Concurrent Session 1 - Paper Presentations**
Horace Mann - Room 138
Chaired by: Stefan Hendriks, Program Sub-Chair, Papers

11am **Contextual Coaching: Leveraging context for alignment in the system**
» [Michael Valentine](#)

11:20am **Looking Outside-In: A context-driven approach to team coaching**
» [Krish Iyer](#)

11:40am **Shift the perspective: Pay attention to those who are "not in the room"**
» [Ning Hu](#)

12pm **Q&A**
» [Short Q&A](#)

11am **Concurrent Session 2 - Saudi Aramco Panel Discussion**
Milbank Chapel
Chaired by: Alison Walling, Session Moderator

11am **Organizational Culture and Coaching: The role of organizational culture in creating a productive space for coaching to flourish**
» [Afnan Abushaheen](#), [Christian Hobson](#), [Tony Arden](#)

11am **Concurrent Session 3 - S&P Global Ratings Panel Discussion**
Horace Mann - Room 150
Chaired by: Fernando Yopez, Conference Chair

11am **Building a Whole-Organization Approach to Coaching at S&P Global Ratings**
» [Rachel Fichter](#), [Soon Marie Rabb](#), [Holly Kulka](#), [Alison Sullivan](#)

11am **Concurrent Session 4 - Experiential Learning Session**
Horace Mann - Room 152
Chaired by: Robin Schletter, Chair - Sponsorships



Continued from Wednesday, 17 October	
11am	Systemic Coaching Supervision: A New Paradigm for Coach Development in Complex Times » Angela Wright , Margaret Mclean Walsh
11am	Concurrent Session 5 - Experiential Learning Session <i>Horace Mann - Room 140</i> Chaired by: Liane Kemp, Program Chair
11am	A systemic stance for speeding up the process of change while working with groups: Gestalt OSD perspective on group development » Tanya Faude-Koivisto , Rachel Ciporen , John Carter , Veronica Carter
12:30pm	Lunch and sponsor exhibits <i>Everett Lounge</i>
2pm	Concurrent Session 6 - Paper Presentations <i>Horace Mann - Room 138</i> Chaired by: Margaret McLean Walsh, Co-Chair - Sponsorships
2pm	Peer Coaching: Uncovering the individual and organizational value » Lisa Ann Edwards
2:20pm	Reciprocal peer coaching supported by an experienced coach: the future of sustained leader development? » Liane Kemp
2:40pm	Gamification as an Enabler for Motivation in Executive Coaching » Eun Jeong Lee
3pm	Q&A » Short Q&A

2pm	Concurrent Session 7 - JP Morgan Chase Panel Discussion <i>Milbank Chapel</i> Chaired by: Francisco Paschoal, Sub-Chair Panel Discussions
2pm	Developing a Leadership Culture: The Realities of Manager as Coach » Gail Bigley , Inger Buus , Mark Trivedi , Nicole Holzapfel , Dipali Chakravarti
2pm	Concurrent Session 8 - Coaching Demonstrations <i>Horace Mann - Room 150</i> Chaired by: Stephanie Wilkes, Sub-Chair Coaching Demonstrations
2pm	Addressing the Agility Gap: One Approach - A demonstration of coaching for leadership agility to help drive organizational agility » Meryl Moritz , Patty Keenan
2:45pm	Sparking a Coaching Mindset: Using Self-Awareness as a Foundation for Managerial Coaching » Jennifer Hall , Christopher Cotteta, Phoebe Flint
2pm	Concurrent Session 9 - Experiential Learning Session <i>Horace Mann - Room 152</i> Chaired by: Angela Wright, Sub-Chair Experiential Learning Sessions
2pm	Let's Sculpt it! Experiencing the Role of Organizational Context in Coaching » Pauline Fatien, Ken Otter , Paul Stokes , Lucy Van Hove
2pm	Concurrent Session 10 - Experiential Learning Session <i>Horace Mann - Room 140</i> Chaired by: Ben Jooste, Operations and Events Chair
2pm	Purpose and Presence at the Heart of Transformative Leadership » Natalie Radolinski , Beth Becker



Continued from **Wednesday, 17 October**

- 3:30pm **Break and sponsor exhibits**
Everett Lounge
- 4pm **Keynote Address - Dr Sean O'Connor**
Cowin Auditorium
Chaired by: Liane Kemp, Program Chair
- 5:20pm **Day One Closing Address**
Cowin Auditorium
Chaired by: Fernando Yopez (Conference Chair) and Liane Kemp (Program Chair)
- 5:45pm **Platinum Sponsors' Reception**
International House - Davis Hall

Thursday, 18 October

- 7:30am **Registration**
Registration Desk (Broadway)
- 8am **Breakfast**
Everett Lounge
- 8:30am **Day Two Opening Address**
Cowin Auditorium
Chaired by: Ben Jooste (Operations and Events Chair) and Sharon Dauk (President, CCLA)
- 9am **Keynote Address - Daniel Goleman**
Cowin Auditorium
Chaired by: Ben Jooste, Operations and Events Chair

- 10:30am **Break and sponsor exhibits**
Everett Lounge
- 11am **Concurrent Session 11 - Papers Presentation**
Horace Mann - Room 138
Chaired by: Dana Kirchman, Finance Chair
- 11am **Understanding Drivers of Coaching Relationship Quality: The Relationship Between Relational Climate and Perceived Quality of the Employee-Coach Relationship**
» [Jennifer Nash](#)
- 11:20am **Thinking Preferences: Do they help to achieve Flow?**
» [Nacho Contreras](#), John Robert Bickford
- 11:40am **Whole Person Well-Being Powered by Character Strengths—Evidence-Based Coaching Tools for Increased Well-Being, Resilience and Engagement**
» [Fatima Doman](#)
- 12pm **Q&A**
» [Short Q&A](#)
- 11am **Concurrent Session 12 - Paper Presentations**
Horace Mann - Room 150
Chaired by: Stefan Hendriks, Sub-Chair Papers
- 11am **Wasted on Executives? How Maturing Leaders Perceive Coaching Amidst VUCA Headwinds**
» [John Schaffner](#)
- 11:20am **The Value and ROI of Developing Women Leaders**
» [Lisa Ann Edwards](#), Michelle (Mitch) Shepard
- 11:40am **How Manager-as-Coach Practice Can Apply to Law Enforcement Professional Development: An Action Inquiry**
» [Jessica Nowaski](#), [Ken Otter](#)



Continued from Thursday, 18 October	
12pm	Q&A » Short Q&A
11am	Concurrent Session 13 - Churchill Group Panel Discussion <i>Milbank Chapel</i> Chaired by: Robin Schletter, Chair - Sponsorships
11am	Panel Discussion: How to Build Systemic Coaching Capability – Mindsets and Approaches – to Amplify Strategic Organizational Initiatives » Jayne Jenkins , Renee Erridge , Mindy Morrow , Randi Walters , Melissa Frank
11am	Concurrent Session 14 - Experiential Learning Session <i>Horace Mann - Room 152</i> Chaired by: Fernando Yepez, Conference Chair
11am	Coaching Supervision: Developing a Reflective Practice for Systemic Coaching » Ken Giglio , Krister Lowe , Lynne Delay
11am	Concurrent Session 15 - Experiential Learning Session <i>Horace Mann - Room 140</i> Chaired by: Liane Kemp, Program Chair
11am	Needs Supportive Coaching & the Coaching Ripple Effect - Elevating Individual & Whole System Engagement » Angela Wright , Sean O'Connor
12:30pm	Lunch and sponsor exhibits <i>Everett Lounge</i>
2pm	Concurrent Session 16 - Papers Presentation <i>Horace Mann - Room 138</i> Chaired by: Dana Kirchman, Finance Chair

2pm	Executive Coaching and Artificial Intelligence: the Impact of Emerging Technology on Evolving Practice » Brennan Gage
2:20pm	Revisiting the Relationship between Coaching and Learning: Problems and Possibilities » Sarah Hurlow
2:40pm	Your Brain on Coaching: Implications for coaching practice of neuroscientific research on learning and change » Laurie E Newell
3pm	Q&A » Short Q&A
2pm	Concurrent Session 17 - AIIR Panel Discussion <i>Milbank Chapel</i> Chaired by: Liane Kemp, Program Chair
2pm	Coaching the System: Industry Perspectives on Scaling Coaching Cultures » Jonathan Kirschner , Geetu Bharwaney , Christopher Cotteta , Phoebe Flint , Erica Barnes , Niloofer Ghods , Martin Scott , Nandi Shareef , Christine Vaccola
2pm	Concurrent Session 18 - Experiential Learning Session <i>Horace Mann - Room 150</i> Chaired by: Margaret McLean Walsh, Co-Chair Sponsorships
2pm	The Purposeful Connection: The Intersection Between Resilience, Mindfulness, and Purpose In the Workplace » Karlin Sloan
2pm	Concurrent Session 19 - Experiential Learning Session <i>Horace Mann - Room 152</i> Chaired by: Angela Wright, Sub-Chair Experiential Learning Sessions



Continued from **Thursday, 18 October**

2pm	Revealing Invisible Systems and Enabling Organizational Agility with STATIK (Systems Thinking Approach to Introducing Kanban) » Gabe Abella , Adam Hsu , Jason Newberg
2pm	Concurrent Session 20 - Experiential Learning Session <i>Horace Mann - Room 140</i> Chaired by: Ben Jooste, Operations and Events Chair
2pm	Institutional Curiosity Unlocked: How Action Learning Coaching Can Change the Whole Organization » Mies de Koning
3:30pm	Break and sponsor exhibits <i>Everett Lounge</i>
4pm	Keynote Address - Marshall Goldsmith <i>Cowin Auditorium</i> Chaired by: Robin Schletter, Chair - Sponsorships
5:20pm	Day Two Closing Address <i>Cowin Auditorium</i> Chaired by: Robin Schletter, Chair - Sponsorships
5:45pm	Day Two Cocktail Reception and Poster Presentations <i>Everett Lounge</i>

Friday, 19 October

7:30am	Registration <i>Registration Desk (Broadway)</i>
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8am	Breakfast <i>Everett Lounge</i>
8:30am	Day Three Opening Address <i>Cowin Auditorium</i> Chaired by: Margaret McLean Walsh, Co-Chair - Sponsorships
8:45am	Systemic Coaching in Organizations Current Status and Future Possibilities <i>Cowin Auditorium</i> Chaired by: Dr Terrence E. Maltbia, Conference Institutional Chair
10am	Laser Talk #1 <i>Cowin Auditorium</i> Chaired by: Dr. Terrence E. Maltbia, Conference Institutional Chair
10:15am	Laser Talk #2 <i>Cowin Auditorium</i> Chaired by: Dr. Terrence E. Maltbia, Conference Institutional Chair
10:30am	Break and sponsor exhibits <i>Everett Lounge</i>
11am	Final Keynote Address <i>Cowin Auditorium</i> Chaired by: Dr. Terrence E. Maltbia, Conference Institutional Chair
11:45am	Performance: Systemic Coaching and Leadership: Lessons from Jazz <i>Cowin Auditorium</i> Chaired by: Dr Terrence E. Maltbia, Conference Institutional Chair
12:45pm	Conference Closing Remarks and Reflections <i>Cowin Auditorium</i> Chaired by: Dr Terrence Maltbia, Conference Institutional Chair