



VISITOR GUIDELINES

We ask that all visitors comply with the policies listed below. Be courteous towards other guests, our volunteers and staff. We enjoy welcoming families and have special activities for children. Please explain the museum guidelines to the children in your group and watch them during your visit.

Face Mask Requirements – The County of Santa Barbara no longer requires masks to enter and enjoy the Museum.

Food and Drink - Eating and drinking are not allowed inside, but are allowed in designated exterior areas. Sealed food and drink containers are allowed if they are packed away inside a bag.

Parking - Free street parking is available on a first-come basis. There are a very limited number of guest parking spaces in the rear parking lot including a reserved space for a vehicle with a current accessibility placard.

Photography - Photography/videography is allowed for personal, noncommercial use (except where indicated). No flashes, tripods, or selfie sticks.

Strollers - Due to space constraints, strollers should be parked outside when sharing space with other visitors. The back patios are suggested for parking strollers during your visit.

Backpacks - Backpacks may not be worn on your back; they must be carried by hand (below the waist) or worn on the front of your body at all times.

Art & Artifact Barriers - Safety barriers are not to be violated. Help us protect the displays and artwork! Even the slightest touch leaves behind oils, salts, and acid which can damage the work. Fragile, precious and irreplaceable objects can be permanently damaged by touching. Please honor all art safety barriers and maintain a distance of at least 18 inches from all artwork.

Animals - Animals are not permitted in the Elverhøj building. The only exception is for SERVICE ANIMALS as defined by the Department of Justice. That does not include emotional support animals (ESA). Service animals must be on a leash and under their owner's control.

No Smoking - Smoking any tobacco or other product, including smokeless devices, is prohibited on the Museum premises.

Noise - Disruptive noise is prohibited. Visitors with electronic/sound-producing devices, including but not limited to cellular phones, PDAs, Game Boys, et cetera, are asked to silence their devices.

The following are prohibited and grounds for immediate ejection from Elverhøj:

- Use of profanity and/or engaging in rude, inconsiderate, or abusive behavior
- Blocking Museum areas, including any entrance areas, exhibition spaces, or otherwise interfering with the free flow of pedestrian traffic in and around the Museum
- Littering on Museum property
- Petition signature gathering or leafletting activities in any museum area
- Smoking any tobacco or other product, including smokeless devices, on the Museum premises
- Excessive intoxication while on Elverhøj's premises
- Possession, use, and/or being under the influence of controlled substances while on the Museum premises is strictly prohibited, except as authorized by physician prescription
- Creating a physically offensive condition, including disturbing odors or infested clothing or personal effects
- Lack of clothing covering the upper and lower body; lack of shoes or other footwear
- Refusal to follow directions from Elverhøj staff
- Consumption of food or beverages in prohibited areas
- Unauthorized entry into controlled or restricted areas
- Repeated violation of art/artifact safety barriers
- Failure to maintain control of minor children
- Actual or attempted misappropriation of and/or damage to Elverhøj property

In addition to the above, any behavior or activity that disrupts the safe and orderly use of the Museum, or that affects the staff's ability to provide services, is prohibited.