THE SHALOM FOUNDATION

2021 Annual Report
Celebrating a Decade of Hope

For The Shalom Foundation, 2021 was a year of celebration and growth. Last year we celebrated a major milestone: the 10-year anniversary of the Moore Center! Throughout this journey it is so clear to us that the Lord’s hand has been guiding us every step of the way, and we have seen Him provide in the most incredible ways.

Each year our staff, volunteers, donors, and partners provide healing and hope to Guatemalan families by using their talents at the Moore Center. Every day families continue to come to us with their most precious treasure: their children. We don’t take this responsibility lightly! After a decade of building trust and credibility with the Guatemalan communities in the way our teams serve them, we have been able to change the lives of thousands of families. In turn, we have found ourselves changed for the better by each individual that walks through our doors. Our staff are so proud of the great things we’ve been able to achieve for our patients in 2021!

Through the incredible volunteer work of Guatemalan surgeons, we were able to continue helping patients whose surgeries couldn’t be postponed, even when our U.S. teams couldn’t travel to Guatemala due to the pandemic. The Moore Center also expanded its reach by opening a facility in a neighboring property, adding critical additional space that allows our staff to attend more patients and perform clinicals.

To close out our incredible year, we hosted a “Country Christmas” gala fundraising event in Guatemala City, where our founder Steve Moore gave the first “Good Samaritan Award” to our CrediChapín partners - recognizing their commitment as the largest corporate donor in Guatemala for the Moore Center.

This 10-year milestone is shared with people like you, our expanded community of mission teams, donors, partners, volunteers and patients, without whom our doors could never have stayed open. I want to personally thank you all for the part you’ve played in helping us serve the children of Guatemala. Your support is the reason they have a brighter future!

God bless you,

Caylen Santos | Executive Director
10 Years of Healing & Hope

2011
The Moore Pediatric Surgical Center opens its doors
- 151 surgeries performed
- 5 medical missions

2013
We perform our 1,000th surgery since inception
- 823 surgeries performed
- 12 medical missions

2015
The Moore Center celebrates 5 Years of Hope
- 941 surgeries performed
- 13 medical missions

2017
Steve Moore is named “Peace Ambassador” by the Guatemalan Government
- 1,042 surgeries performed
- 15 medical missions
10 Years of Healing & Hope

2019
Mission #100 is celebrated!
- 937 surgeries performed
- 14 medical missions

2020
White Flag Survival Kit project launched in response to COVID-19
- 174 surgeries performed
- 4 medical missions
- 586 white flag survival kits
- 105,480 meals distributed

2021
The Moore Center celebrates its 10th anniversary and opens clinic spaces
- 194 surgeries performed
- 3 medical missions
- 352 white flag survival kits
- 60,000 meals distributed
2021 U.S. Missions

August
The Moore Center hosted a dental mission sponsored by the Southeast Dental team
73 dental procedures performed

September
We welcomed Austin Smiles, our first medical missions team since the start of the pandemic
45 cleft lip and palate patients helped

October
Healthworks Collaborative joined us for their first medical missions trip to The Moore Center
46 patients helped through general surgery and orthopedics

Colorado Orthopedics closed out the year as our final team in 2021
35 patients helped through general surgery and orthopedics

"I don’t speak Spanish, but I feel like the love these little patients give back to me is more than I could ever give them."

Lola Wilson | Hirsche Smiles
2021 Impact

194 surgeries performed
286 medical treatments provided from our pharmacy
654 first-time medical appointments

553 Nutritional Program consultations
92 dental procedures performed
136 telemedicine pediatric appointments

146 Guatemalan non-medical volunteers
347 post-surgery follow-up appointments
45 villages visited on outreach

60,000+ meals distributed
Our Programs

654 Pediatric medical consultations

Total consultations by specialties:

- 163 orthopedics
- 111 cleft lip and palate
- 85 ophthalmology
- 97 dental
- 68 plastic surgery
- 64 ear, nose, and throat
- 34 general surgeries
- 32 urology

126 Surgeries performed by Medical Missions Teams

These patients received 347 post-operative appointments by in-country Guatemalan doctors.

"The blessing we have to change lives and create a better future is an overwhelming opportunity for all of us."

Dr. Ken Moore | Mayor of Franklin, TN
Our Programs

553 Nutritional consultations

This program helps children from 0–3 years with cleft lip and palates reach their goal weight of 10 lbs. to receive their surgery. In addition to receiving pediatric consultations, these patients receive fortified nutrients and formula to supplement their diet.

136 Telemedicine pediatric appointments

We have adapted to work within our world’s Covid-19 reality by overcoming distances and finding more efficient processes by providing free telemedicine and online triage services to our patients.
Our Programs

352 White Flag Survival Kits Distributed

These kits were delivered to families in the countryside and people living in extreme poverty within Guatemala.

23,000+ pounds of food delivered
60,000+ meals distributed
45 villages visited

"With this White Flag Survival Kit, we feel reaffirmed of the promise you gave us: that you would always be here for your patients."

White Flag Survival Kit Recipient
Our Programs

400+ Families served through our Chaplaincy Ministry

Our Chaplaincy ministry flourished this year under our new Chaplain, Will. He and his team provided emotional and spiritual support to our patients’ families.

We held the third annual Pastors’ Breakfast, where our network of volunteers was trained on the Gospel and resilience. They also learned how to refer new patients from their communities to the Moore Center.

Moore Center staff who work the closest with our patients’ families received a 5-day seminar on how to explain the Gospel through “storytelling”. We specifically addressed how to find healing from emotional trauma through Bible narration for our patients’ families who cannot read or write.
Throughout these 10 years we have understood that no dream, project, or mission can be successfully executed without the Lord leading every step of the way.

This decade God has used our foundation to bless thousands of families through the generosity of those who have believed in this mission. Your contributions have allowed us to see that in Guatemala it is possible to transform the futures of kids in need!

I want to thank the Board of Directors, Executive Director, our staff, partners, donors and institutions that make The Shalom Foundation possible. We know that the smiles on our patient’s faces are testimony to the people that had the courage to say “yes” to God’s calling to support this mission.

Mike Gudiel | COO/Country Director

“Your support is the reason these children have a brighter future! Thank you from all of us at The Shalom Foundation.

Caylen Santos | Executive Director