



## **HOUSEKEEPING ROOM ATTENDANT**

The Mount Robson Inn and Mountaineer Lodge offer a friendly professional workplace. These family-owned properties of 81 and 80 rooms offer warm hospitality, standard rooms and suites, complimentary breakfast and laundry facilities for guests.

As a Housekeeping Room Attendant, you will be responsible for cleaning guest rooms and replenishing amenities to help provide a friendly professional guest experience to everyone staying with us.

For more information about our property, location and staff accommodation, please visit us at [www.mountribsoninn.jobs](http://www.mountribsoninn.jobs) or [www.mountaineerlodge.jobs](http://www.mountaineerlodge.jobs)

If you want to experience life in the Canadian Rockies, learn about the hospitality industry and provide great service to guests, you may be just the right person to join our team.

### **What will I be doing?**

Reporting to the Housekeeping Manager, you are responsible for performing the following tasks to the highest standards:

- Clean guest bedrooms, bathrooms and kitchen units
- Vacuum rooms and corridors
- Change and replenish bed linens, towels and guest amenities
- Restock and maintain trolley as required
- Be mindful of environmental responsibilities when carrying out tasks
- Dispose of waste appropriately
- Address guest requests in a timely and efficient manner
- Comply with all health and safety policies and legislation
- Assist other departments wherever necessary and maintain good working relationships
- Ensure cleanliness in common areas
- Work quickly, efficiently without compromising quality of work.
- Report any technical issues or maintenance needs to your supervisor.

### **What attitudes, behaviours and skills are we looking for?**

- No experience necessary, we will provide training and coaching
- Positive attitude
- Good oral and written communication skills
- Committed to delivering high quality and friendly guest service
- Professional personal grooming
- Ability to work on your own and with teams
- A Criminal Record Check is required
- Must be legal to work in Canada

### **Perks and Benefits**

- Subsidized shared staff accommodation with free wifi
- Performance bonus in summer months
- Laundry facilities in all housing units
- Team lunches and activities
- Friends and family discount at Mount Robson Inn (Jasper) and Mountaineer Lodge (Lake Louise) based on availability
- Opportunities to meet new people while exploring and enjoying some of Canada's spectacular mountain national parks
- Benefits after six months