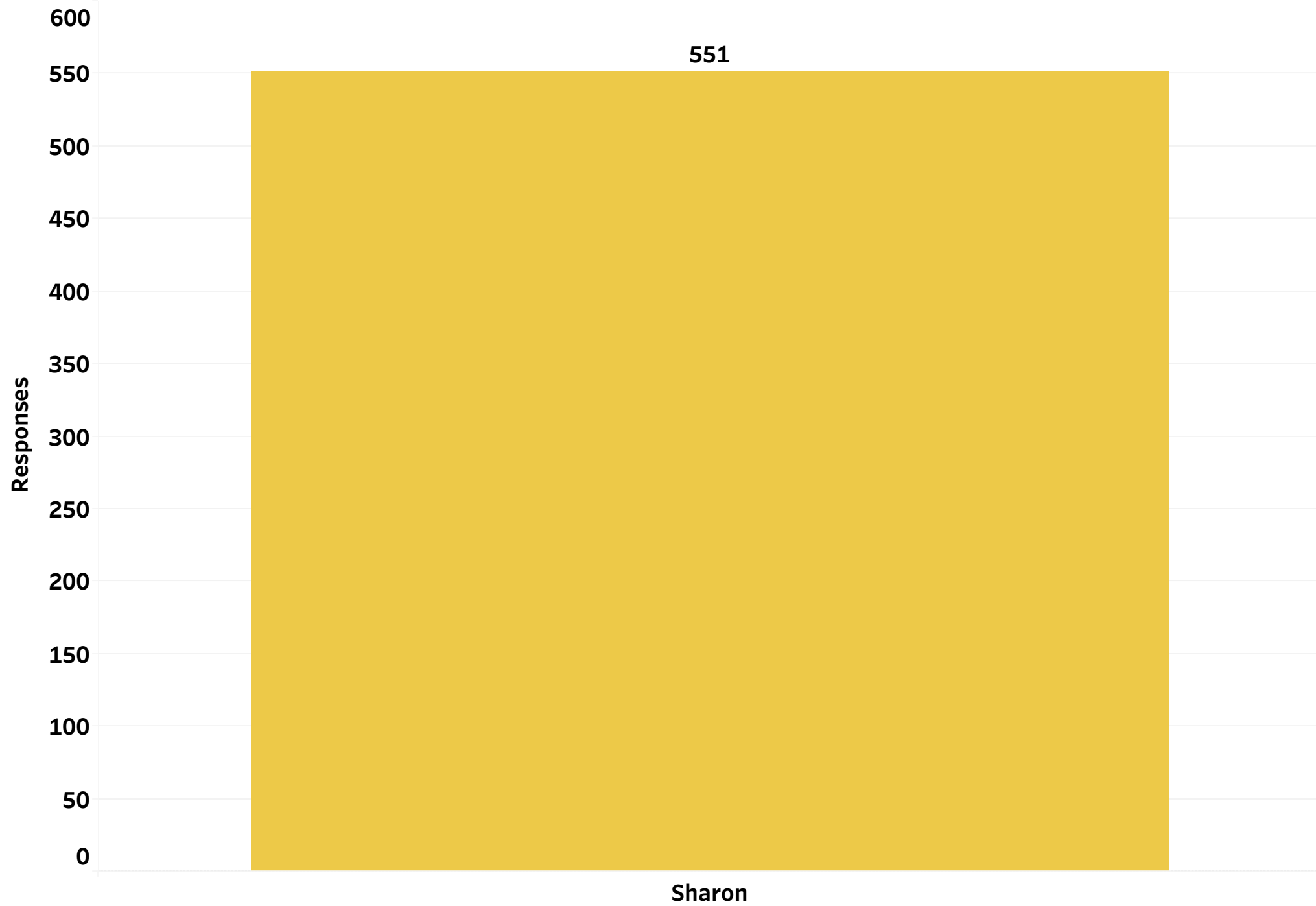


## **Sharon Broadband Access Survey - Final Results November 2020**



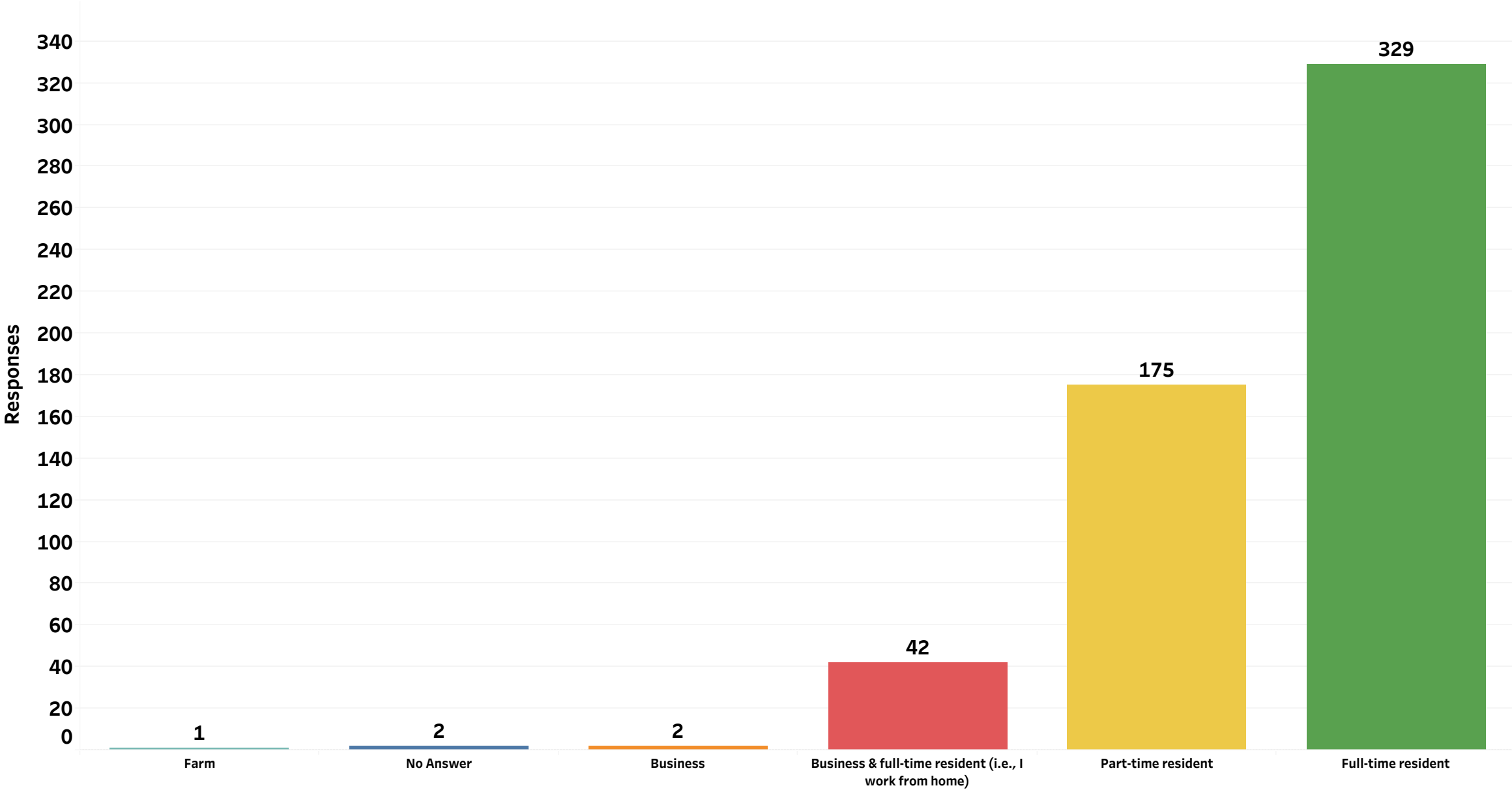
**This survey was created by the all-volunteer Sharon Connect Task Force to advise the Town of Sharon's Board of Selectmen on options to address the lack of reliable high-speed internet and cell phone service in the area.**

Town



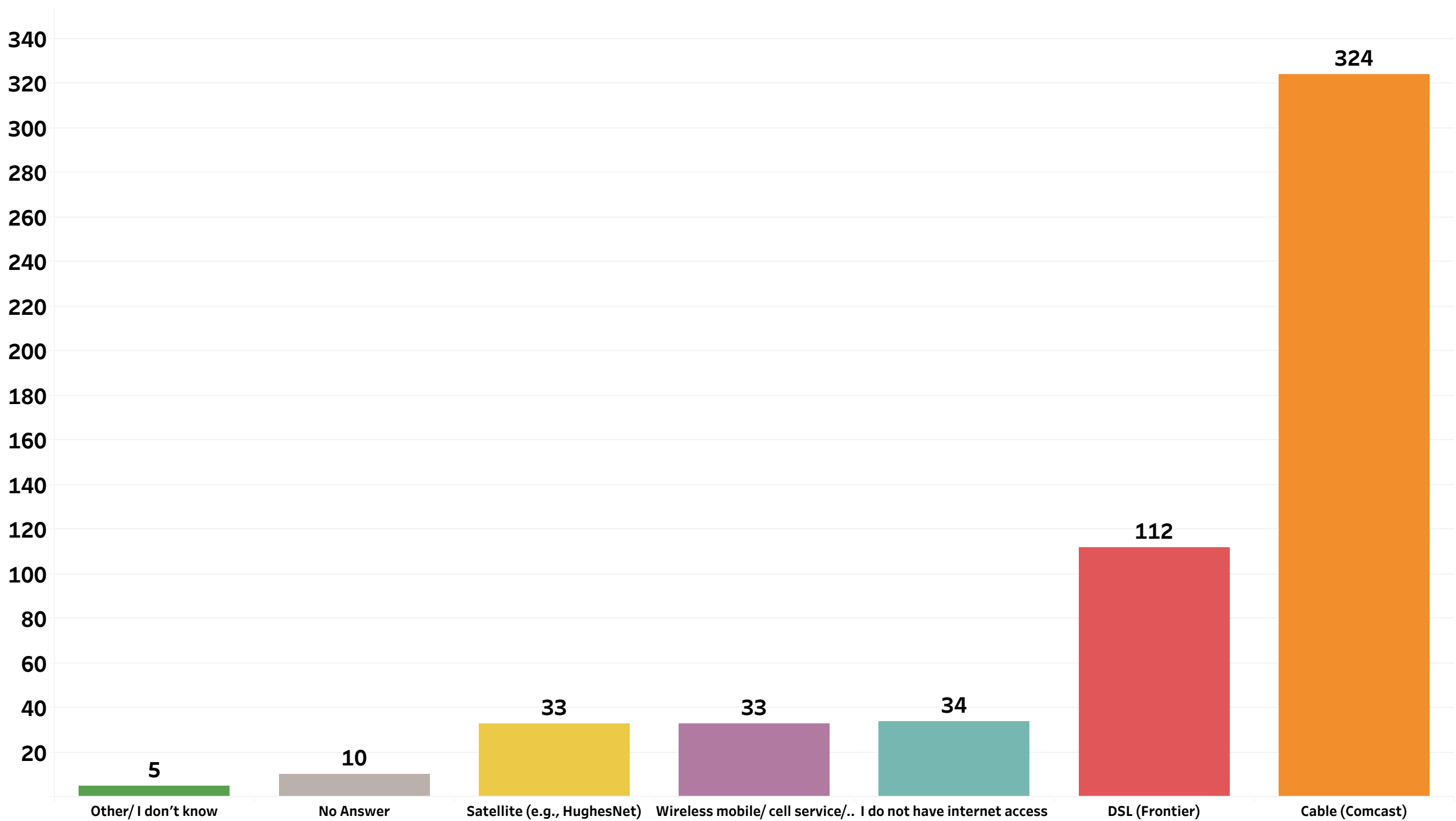
■ Sharon

Resident Type

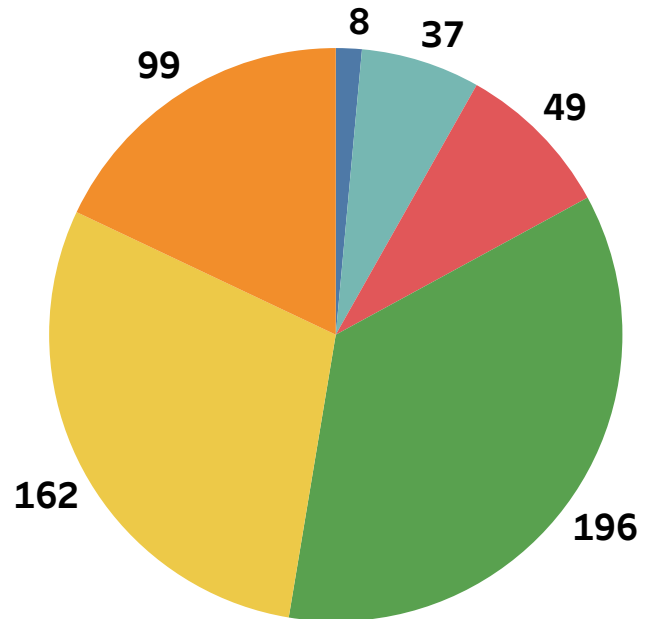


- Farm
- No Answer
- Business
- Business & full-time resident (i.e., I work from home)
- Part-time resident
- Full-time resident

# What type of internet connection do you have?

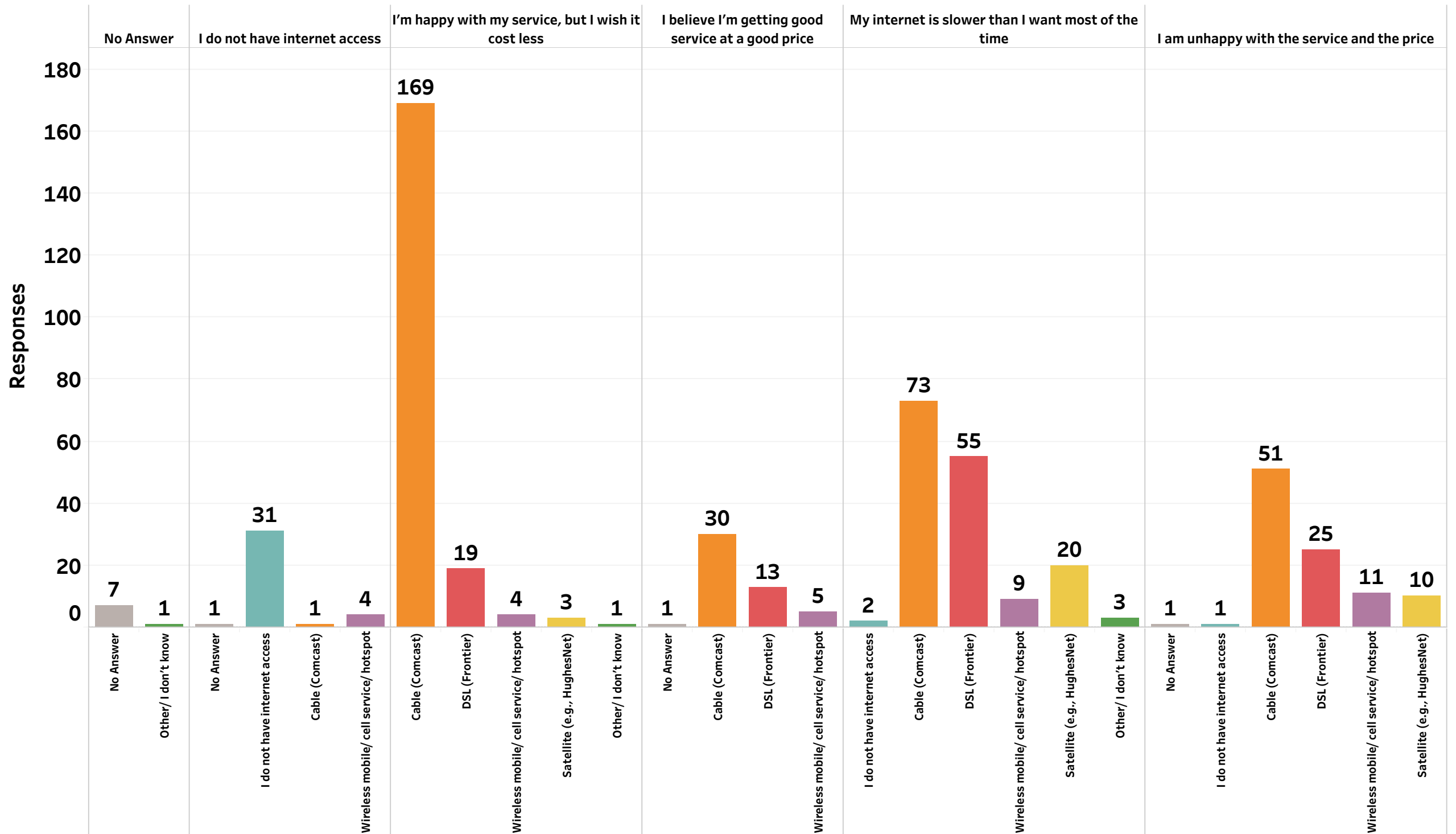


## How would you rate your internet provider?

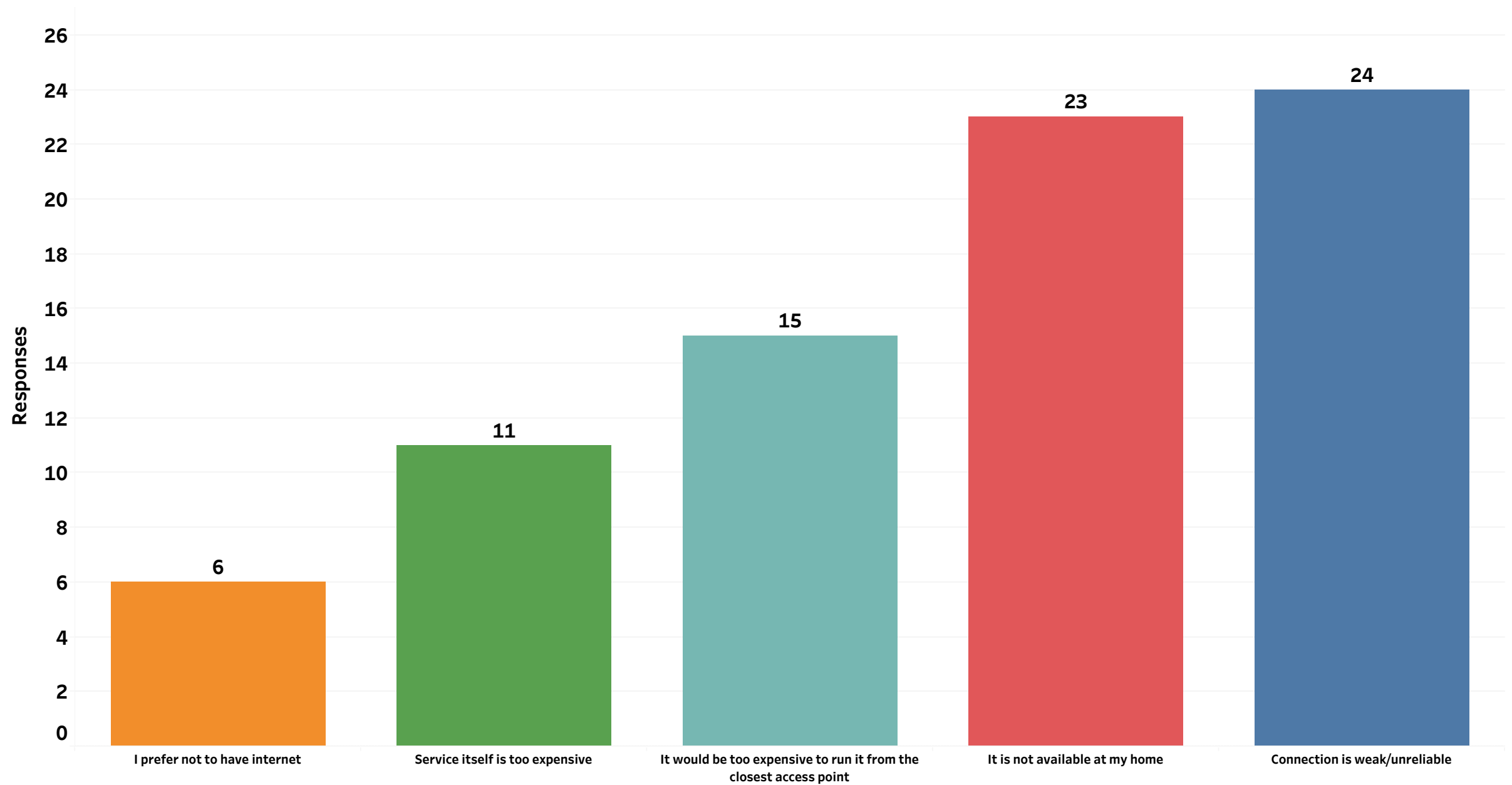


- No Answer
- I do not have internet access
- I believe I'm getting good service at a good price
- I'm happy with my service, but I wish it cost less
- My internet is slower than I want most of the time
- I am unhappy with the service and the price

# What type of internet connection do you have and how would you rate that connection?

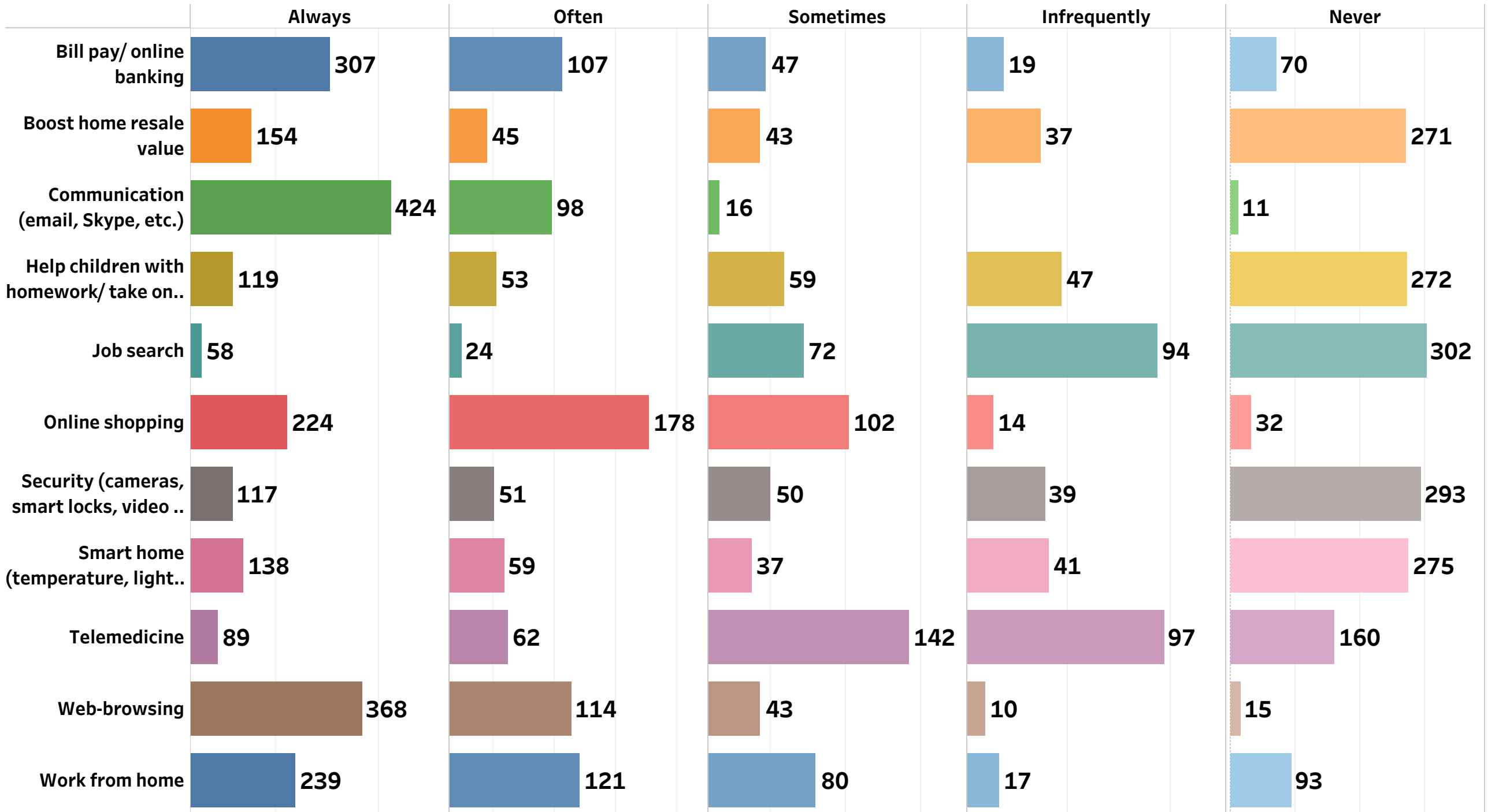


If you do not have internet access at home, what prevents you from obtaining service?



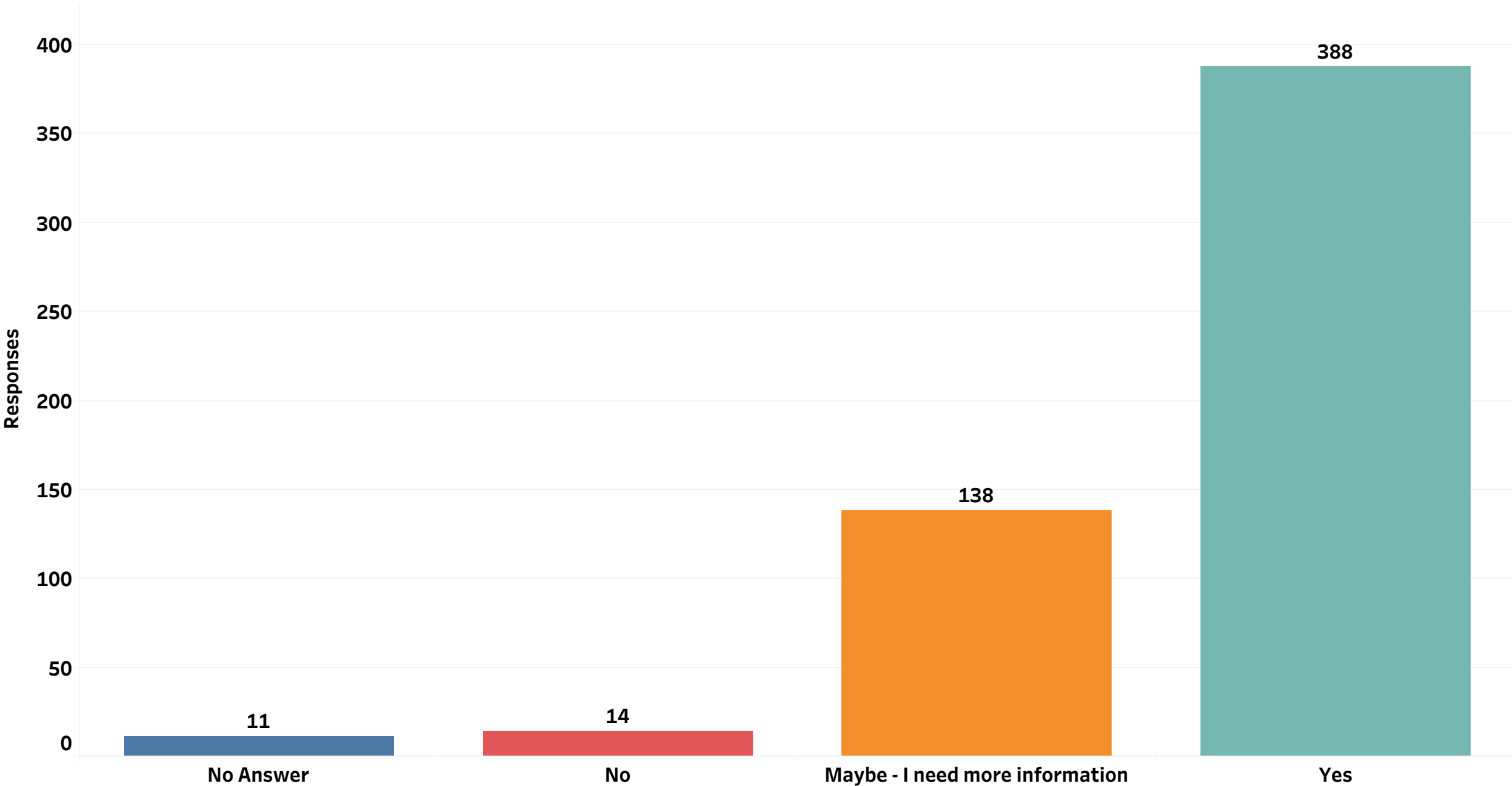
- Connection is weak/unreliable
- I prefer not to have internet
- It is not available at my home
- It would be too expensive to run it from the closest access point
- Service itself is too expensive

## How do you/would you use the internet in your home?



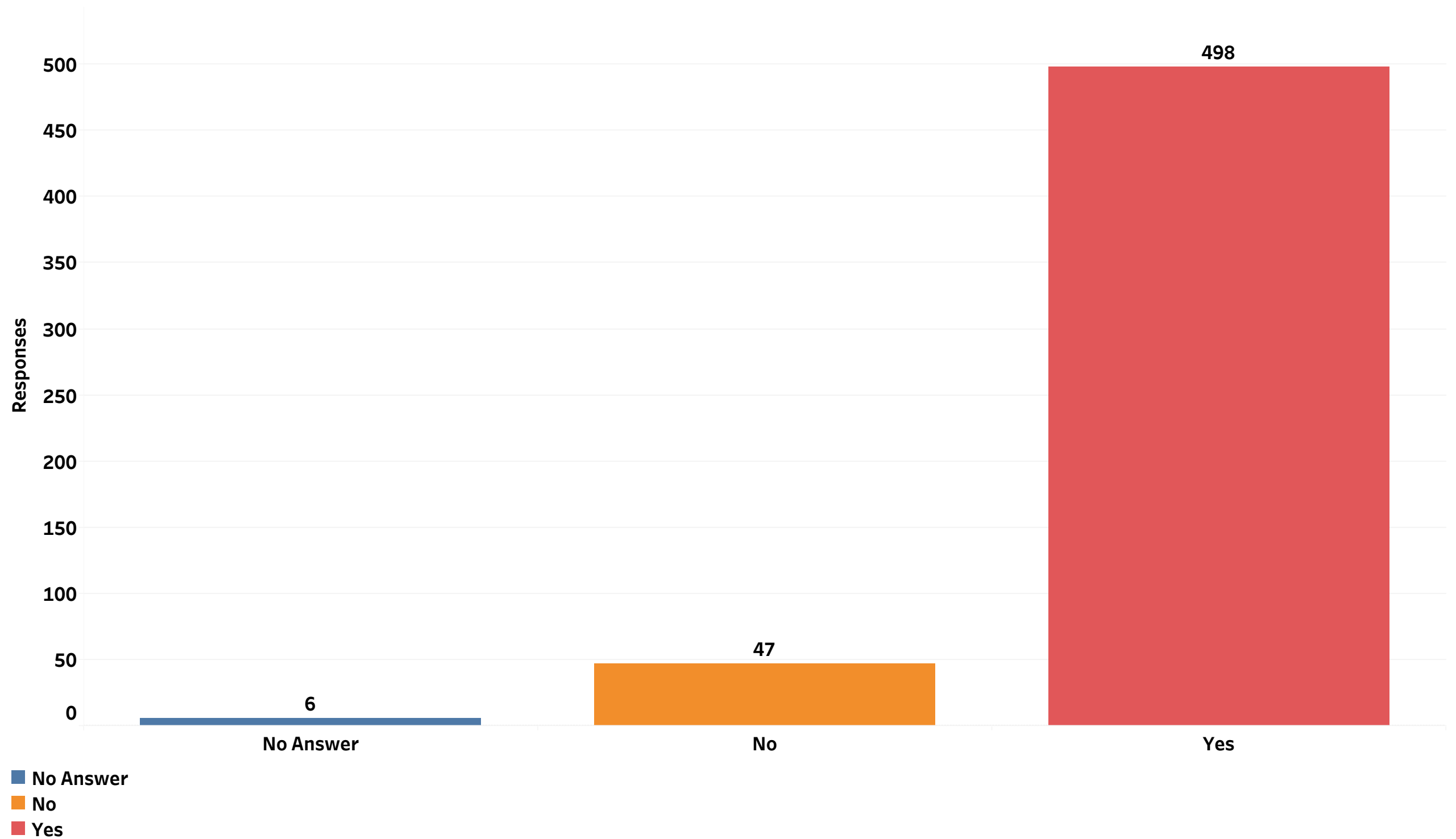


Would you support your town installing a fiber-optic network or using other means to provide high-speed internet for all residents?

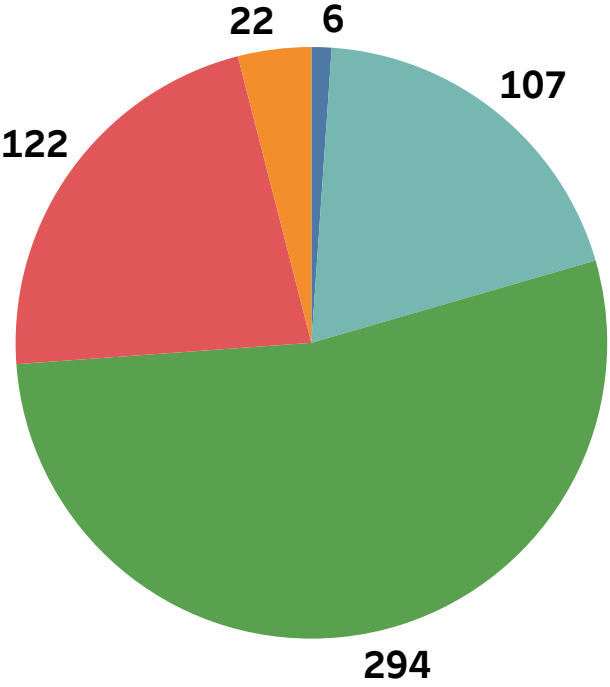


- No Answer
- Maybe - I need more information
- No
- Yes

Do you find cellular service inconsistent in our area?

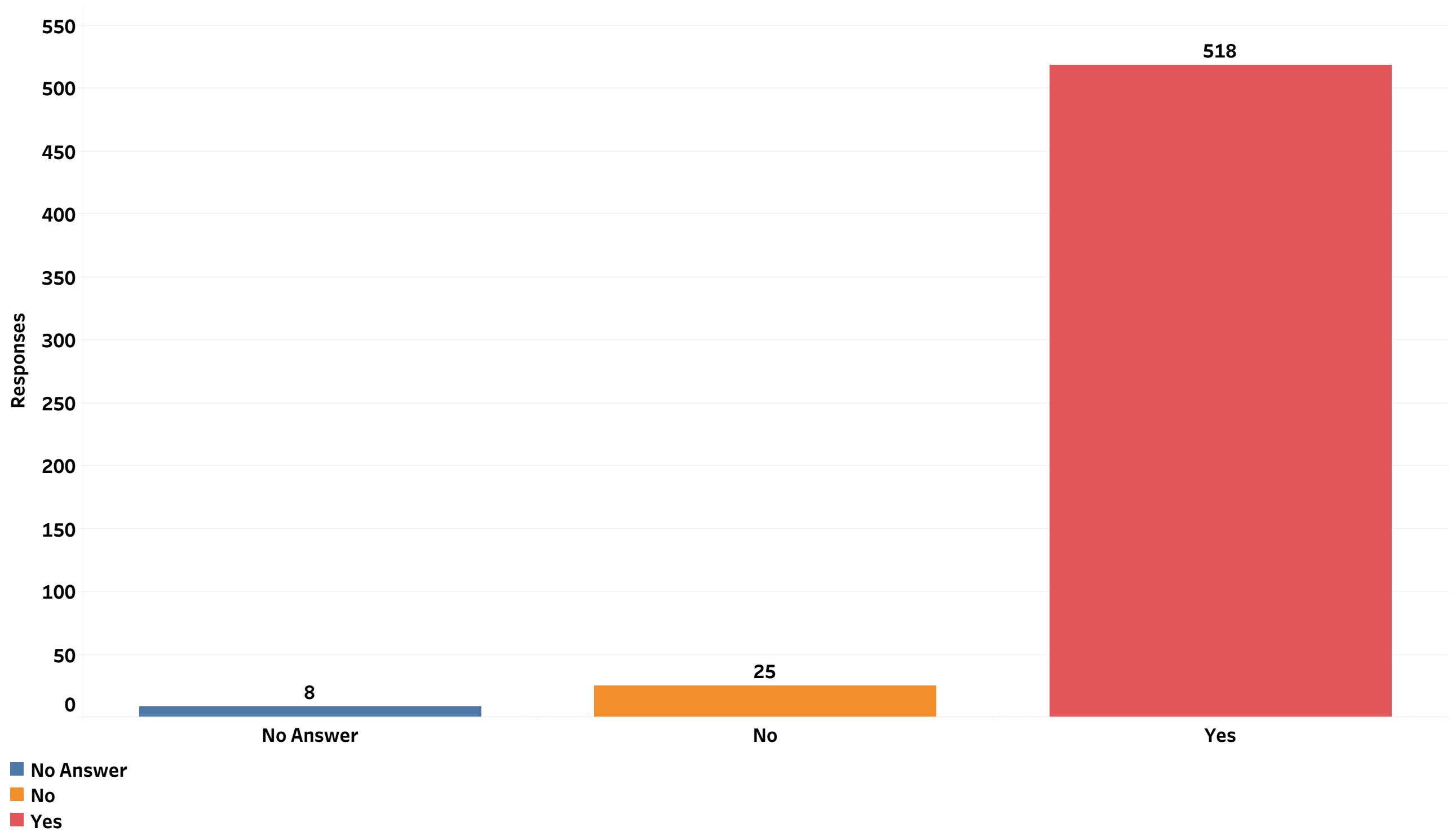


**Do you have reliable cellular service in your home?**

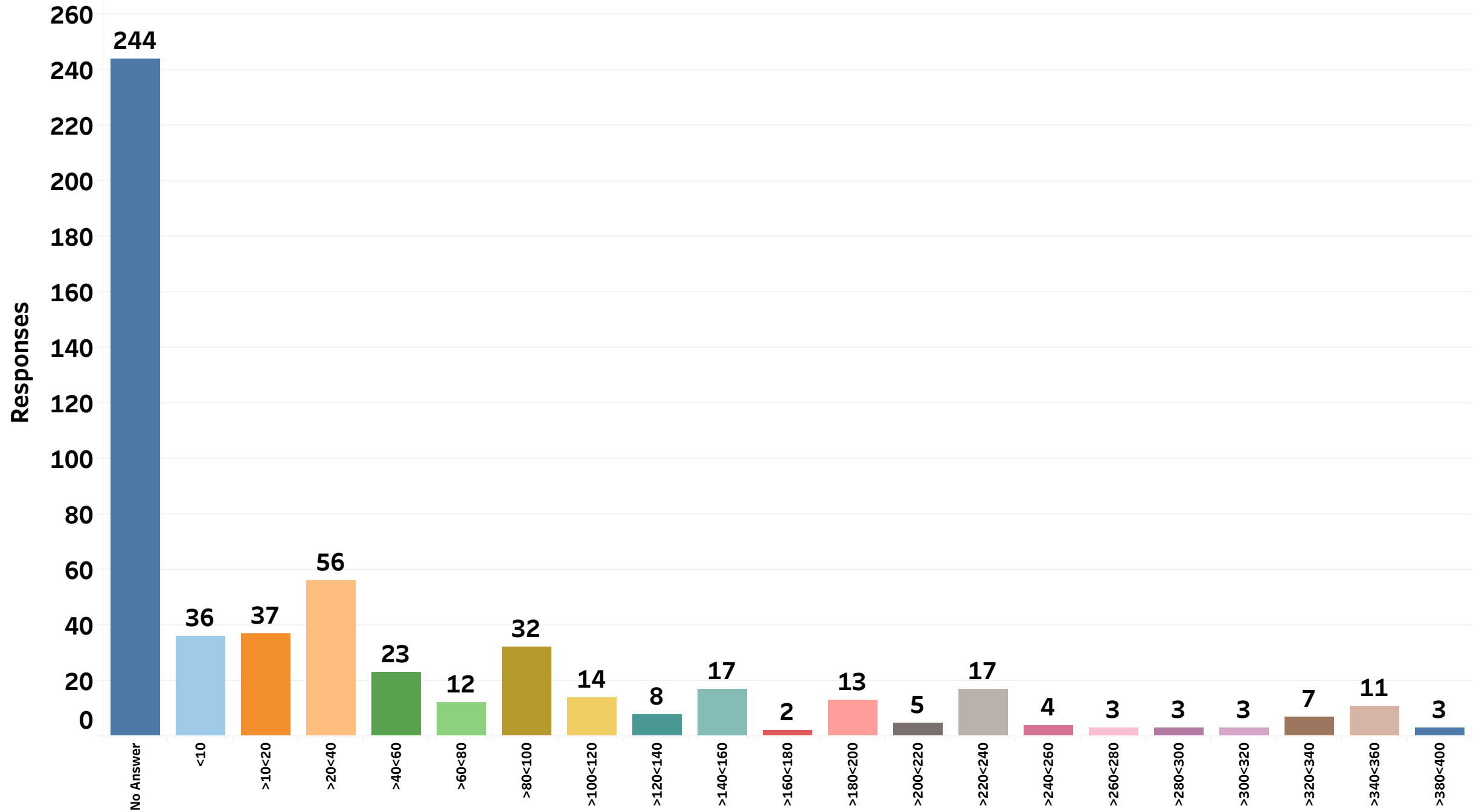


- No Answer
- No Service
- Poor (1 - 2 bars)
- Good (3 - 4 bars)
- Excellent (4 - or more bars)

Would you like to see more reliable cellular service in our area?

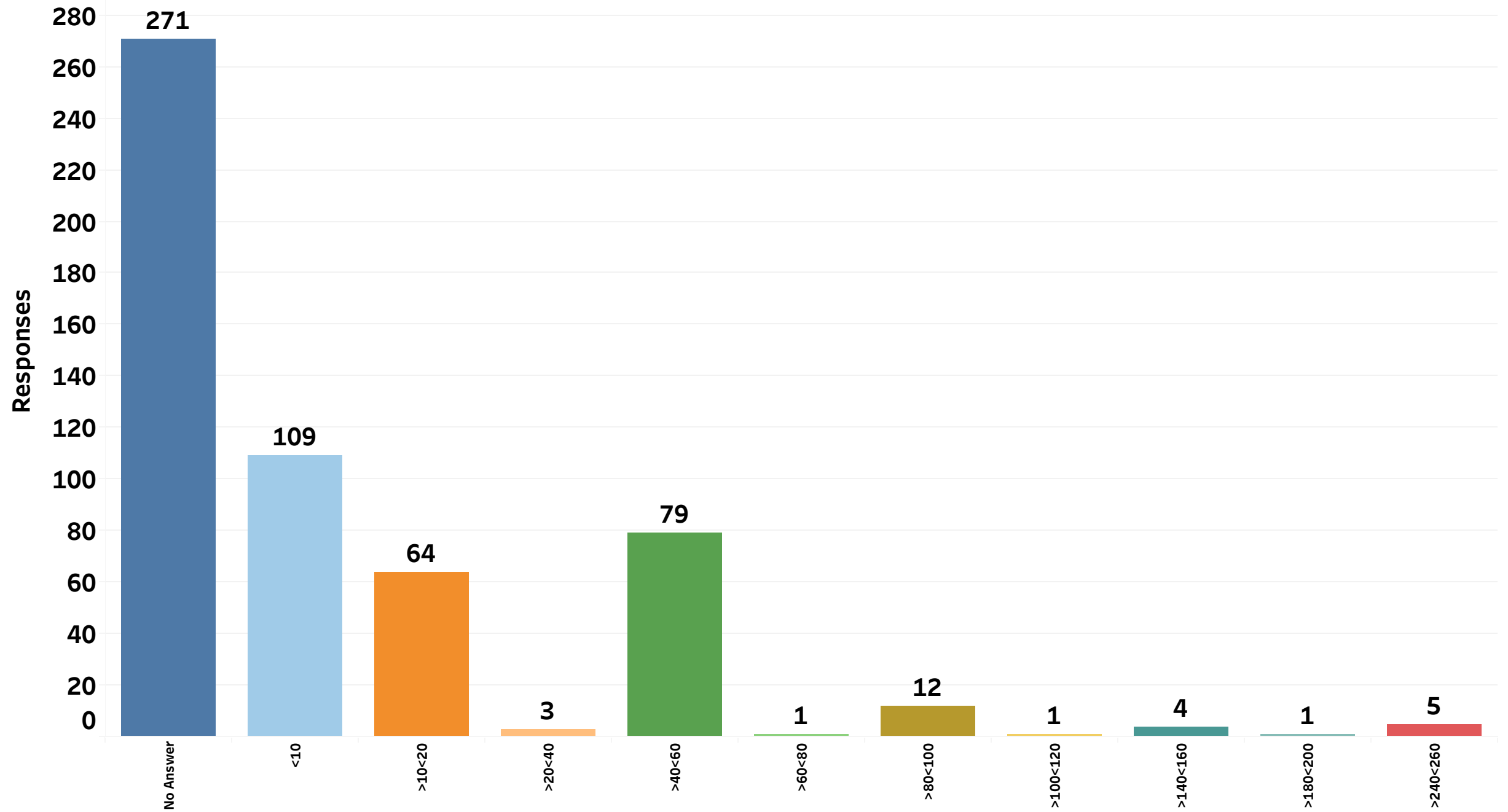


## Download Speeds



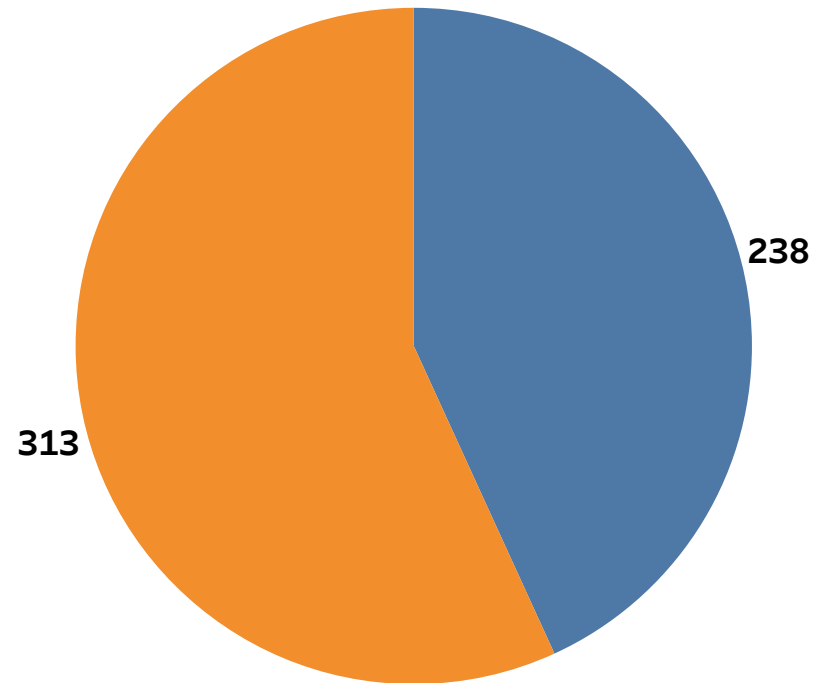
Due to the variety of answers to this question the resulting report provides a range of speeds.

## Upload Speeds



Due to the variety of answers to this question the resulting report provides a range of speeds.

# Completed Online or Paper Survey



■ Online  
■ Paper