October 11, 2022

Dear Equine Veterinarians,

Thank you for your patience and cooperation with HISA as we strive to create enhanced functionality to our database to make it more user-friendly, especially for Veterinarians.

I can confirm that the following corrective and enhanced features have been launched and are available for your immediate use:

1. You may now view the HISA Vets List through the HISA portal.

2. You can now view, add, delete, and edit Horse Health Records for horses you are treating that are on the HISA Vets List. Any changes made through the portal will be synchronized with InCompass.

3. As a Vet, you can now assign yourself to be an Attending Vet on a horse (which triggers a notification to the Responsible Person). This will add the horse to your “My Horses” list where you can then view all details related to the horse.

4. You can now add/delete Associate Vets under your profile.

5. You can now look up the Vets List history of a specific horse through the Horse Health Entry Screen. This functionality is not limited to the horses you are treating but applies to all Covered Horses registered with HISA.

6. The location where the horse was placed on the Vets List is now displayed on the HISA portal.

7. You can now upload the daily treatment reports through the portal (Daily Treatment Files), email them to vetreporting@hisaus.org, or fax them to 1-888-997-1740.

8. You now have the option of entering the specific time when a treatment was administered.

9. A horse may now have multiple Vets assigned to it.

10. All Attending Vets can now access the horse information.

11. The route of administration has been updated in accordance with the feedback received.
Please be aware that with the launch of these new features we are expecting all HISA-registered Veterinarians to be in full compliance with HISA rules, including the reporting requirements. If despite these new features you are not able to fully comply, please write to me at lisa.lazarus@hisaus.org setting forth the reasons for your inability to comply so that we can help solve any outstanding issues.

I would also like to take this opportunity to remind all Veterinarians treating Covered Horses that they must be registered with HISA. If an unregistered Veterinarian is found treating Covered Horses, they may be subject to sanctions under HISA rules. Again, should you have any questions or concerns you are welcome to contact me directly.

Thank you again for your support and patience. We will continue to provide monthly improvements and upgrades, and to progress discussions about integrating with other providers in the space to simplify your HISA obligations. Please do not hesitate to contact me with feedback or comments at any time; all feedback is welcome and appreciated. We know you work incredibly hard and have challenging jobs and responsibilities, so we will continue to look for ways as we move forward to streamline your obligations and lessen that load. Thank you for your partnership in this endeavor.

Sincerely,

Lisa Lazarus
HISA CEO

cc: Dr. Susan Stover, Chair, Racetrack Safety Committee
    Steve Keech, Chief Technology Officer
    Ann McGovern, Director of Racetrack Safety