

# **Terms and Conditions for Able Athletics**

Able Athletics, a nonprofit dedicated to offering sports and athletic opportunities, values the efforts of our volunteers and participants deeply. These terms and conditions clarify the expectations and commitments within our structured athletic programs to ensure mutual understanding and cooperation.

#### **No Refund Policy**

All donations made to Able Athletics are non-refundable. As a nonprofit entity, your contributions are utilized immediately to fund our ongoing programs and community initiatives. We deeply appreciate your support and commitment to our cause.

#### **Program Participation and Cancellations**

No Refunds for Missed Programming: Due to the nature of our scheduling and resource allocation, we are unable to offer refunds for missed sessions or programs. Participants are encouraged to attend scheduled sessions to fully benefit from our offerings.

#### **Cancellation Due to Unforeseen Circumstances**

In the event of unforeseen circumstances that necessitate the cancellation of a scheduled session (including, but not limited to, severe weather, natural disasters, or other acts of God), Able Athletics will not issue refunds. Instead, we will make every reasonable effort to reschedule the missed session at a later date.

### **Make-Up Sessions**

Able Athletics commits to holding make-up sessions for programs canceled due to circumstances beyond our control. These sessions will be scheduled based on availability of facilities and staff, and communicated to participants in a timely manner.

#### **Discount Codes**

From time to time, Able Athletics may offer discount codes for program enrollment or special events. These codes must be used in accordance with the specific terms and conditions provided at the time of issuance. Discount codes are non-transferable and have no cash value. Expired or unused discount codes will not be honored and cannot be refunded. Discount codes will not be issued for missed or canceled sessions.

Behavioral Expectations and Consequences

Able Athletics is committed to maintaining a safe, inclusive, and respectful environment for all athletes and volunteers. To uphold these standards, the following policies on behavior are strictly enforced:

#### **Prohibited Behaviors**

Any form of physical, emotional, or violent behavior that jeopardizes the safety or well-being of others will not be tolerated under any circumstances. This includes, but is not limited to, aggression, bullying, harassment, and physical violence.

# **Handling of Challenging Behaviors**

We recognize that some challenging behaviors may be related to the unique attributes of our athletes. In such cases, Able Athletics will make reasonable efforts to find a safe and effective solution that accommodates the needs of the individual while

ensuring the safety and integrity of the program. However, if a resolution cannot be achieved that sufficiently safeguards all participants, Able Athletics reserves the right to terminate participation.

#### **Non-Slander Agreement**

By agreeing to participate in Able Athletics' programs, all volunteers and athletes commit to refraining from making slanderous statements against Able Athletics, its staff, volunteers, or participants. This includes public statements and postings on social media that could harm the reputation or operations of the organization.

Able Athletics reserves the right to take appropriate action against any individual found to be in violation of these policies, which may include suspension or termination of participation.

### **Volunteer Policies Compliance**

#### **Policy Review**

All volunteers are required to thoroughly review and agree to abide by Able Athletics' <u>Volunteer Policies and Safe Sport Policies</u> prior to commencement of their volunteer duties. These policies are designed to ensure a safe, respectful, and productive environment for all participants and staff.

#### **Ongoing Education**

Volunteers must commit to ongoing education and training as required by Able Athletics to maintain a safe and effective program environment.

#### **Acknowledgment of Hours**

Volunteer hours will be verified and acknowledged by Able Athletics within two weeks of submission. Volunteers are responsible for accurately tracking and reporting their hours in accordance with the procedures established by Able Athletics.

## **Record Keeping**

Accurate records of volunteer hours are crucial for organizational planning and reporting. Volunteers must submit all necessary documentation pertaining to their volunteer hours in a timely and organized manner.

#### **Professional Conduct**

Volunteers are expected to conduct themselves professionally during their service. This includes adhering to all guidelines related to interaction with participants and staff, maintaining confidentiality, and avoiding any activities that could bring disrepute to Able Athletics.

#### **Conflict of Interest**

Volunteers and athletes must disclose any conflicts of interest to the management of Able Athletics at the earliest possible time.

#### **Limitation of Liability**

Able Athletics shall not be liable for any injury, loss, or damage to personal property associated with volunteer/participant activities. Volunteers and athletes are required to carry personal insurance to cover such eventualities. Before participating in any Able Athletics activities, all participants are required to have a waiver signed and completed by a parent or legal guardian.

# **Voluntary Termination**

Volunteers and/or athletes may discontinue their service/participation with Able Athletics at any time but are requested to notify their supervisor/coach 1 week in advance.

# **Involuntary Termination**

Able Athletics reserves the right to terminate a volunteer's or athlete's service and/or participation at any time due to non-compliance with organizational policies, misconduct, or any other behavior deemed incompatible with the values or operational requirements of the organization.

# **Modifications to Terms**

Able Athletics reserves the right to modify these terms and conditions at any time. Such modifications will be effective immediately upon posting the revised terms on our website. Participants are encouraged to review the terms periodically to stay informed of any changes.

By participating in any program or making a donation to Able Athletics, you agree to be bound by these terms and conditions.

\*\*This policy was last updated October 13, 2023.