HOPE
IMPACT's mission is to fight poverty by providing hope-inspiring help and real opportunities for self-sufficiency.
AGENCY OVERVIEW

EXECUTIVE LEADERSHIP
Robert ‘Bo” Chilton, CEO
Beth Urban, COO
Rob Thoroughman, CPA, CFO

IMPACT Community Action is one of 48 Community Action Agencies in Ohio and a network of over 1,000 nationally on the front line in the War on Poverty. IMPACT’s call to action and brand identity center around the “ripple effect”—the repercussions of an event or situation experienced far beyond its immediate location.

Each year, IMPACT serves more than 25,000 families in Columbus and Franklin County who are at or below 200% of the Federal Poverty Level. We provide long-term empowerment services, short-term emergency assistance, youth services, and energy efficiency programs.

What’s really at stake and how it directly affects the people in our community?

IMPACT is in the fight against poverty. We measure our work each year through data collection and build our programs and services to improve outcomes. This year’s report goes beyond the data to address the moment—from the dual pandemics of racism and COVID-19, which have unmasked long-standing disparities that are driving more people into poverty and harming black lives, to the explosion of activism, protest, and reckoning spurred by the murder of George Floyd, Ahmaud Arbery and Breonna Taylor.

IMPACT empowers economic stability and resiliency for our clients.

EXECUTIVE LEADERSHIP

The year 2020 will be remembered as one of the most volatile and turbulent years our nation has faced in the modern era. The COVID-19 pandemic accelerated an already growing gulf of racial justice and economic justice which can’t be ignored. The chasm between the haves and the have-nots, combined with racial discrimination, in America were placed under greater scrutiny in 2020, as the COVID-19 pandemic raged, infecting millions of citizens and putting intense pressure on small businesses.

We reflect on the promise of an American Dream in which all men and women are created equal, yet the recent lynching of George Floyd, Breonna Taylor, Andre Hill, Casey Goodson, Jr and countless other black people have exposed the persistent and pervasive prevalence of systemic racism. The dissonance between America’s rhetoric and actions have been laid bare and there is now a global awareness of our disconnect.

To be clear, we love this country and there is no other place we would rather live. We believe in the American Dream so fervently that we are compelled to fight the good fight, hold on to our mission, and ensure that every person has the opportunity to live the dream. America has been forced to grapple with our own identity crisis and confront the truth about who we purport to be, who we truly are and who we want to be. We are a nation divided but we can heal through truth and reconciliation.

Each day we have remained open, we see the coronavirus highlight the inequities of our labor market, our health care system and the weaknesses of our safety net, leaving the country’s most vulnerable workers and families on the edge of financial disaster. The economic collapse sparked by the COVID-19 pandemic triggered the most unequal recession in modern U.S. history, delivering a mild setback for those at or near the top and a depression-like blow for those at the bottom, according to a Washington Post analysis of job losses across the income spectrum. Recessions often hit poorer households harder, but this one is doing so at a scale that is the worst in generations, the analysis shows.

Continued on next page...
The recession’s inequality is a reflection of the coronavirus itself, which has caused more deaths in low-income communities. What ties all of the hardest-hit groups together — low-wage workers, Black workers, Hispanic men, those without college degrees and mothers with school-age children — is that they are concentrated in hotel, restaurant and other hospitality jobs. No other recession in modern history has so pummeled society’s most vulnerable.

Our community has the potential to live up to the ideal of One Columbus, Prosperity for All but we are not there yet. We still have a lot of work to do and that begins with truth and reconciliation. But we cannot short-change the process; we will not have reconciliation without having some tough and uncomfortable conversations about slavery and systemic racism.

Making the American Dream a reality comes with a high moral standard and we must be unwavering in our resolve to live up to this standard. That means when injustice is perpetrated, we must name it, own it, and address it. We are tired of talking about change so lets be the change.

I applaud our community for declaring racism a public health crisis yet that goodwill must turn into action with explicit commitments to equity.

We are grateful to our funders, old and new, who pledged their support of our work as we set out to conquer this new hybrid world of virtual and onsite service delivery. We have deep gratitude for the IMPACT staff, who embraced our mission as our doors remained open, being flexible as we implemented safety protocols, while some worked remotely.

Most of all, we thank those we are honored to serve, for leaning in with us and trusting that together, we can actually make it through any situation, even the double pandemic of COVID-19 and the country’s reckoning with race. We are constantly reminded by the courage and resilience that one can have even in times of turmoil. But, we know they are actually the strongest and most powerful, and that it is IMPACT’s job to serve as a mirror so that they are able to see themselves more clearly and so that the reflection of their resilience can inspire and drive the concept of equity as a growth strategy for the benefit of all.

Declining graduation rates and a slow economic recovery are just some of the issues that must be addressed in 2021. However, knowing what we’ve come through together this year gives us a strong foundation to build on and the optimism to produce more innovative, impact-focused programming, while continuing to serve our participants and clients across Franklin County.

So when Governor Dewine issued the first statewide response to the pandemic in mid-March, we asked ourselves “what is the MOST that we can do to serve our participants and clients?” Our answer — the ripple effect of HOPE. We pivoted to virtual offerings to support job seekers and assist those who lost their jobs file for unemployment benefits; we supported families who needed access to computers and the internet to participate in online learning; we amplified our civic engagement and advocacy to share the concerns of the most economically vulnerable across Franklin County dealing with the pandemic.

I applaud our community for declaring racism a public health crisis but that goodwill must turn into action with explicit commitments to equity.

Sue Petersen was an amazing individual who helped so many in some of the most vulnerable communities. She was valiant in her battle with cancer for several years and remained a tireless and unassuming advocate for the charitable causes she believed in. For over 13 years, Sue served as IMPACT’s CFO, and in that time she helped build IMPACT to where it is today. She made IMPACT while making an impact on the team and the clients she met. Sue died peacefully on December 25th surrounded by her family.

Sue’s rosy cheeks, big smile and love and devotion to her family, the LGBTQ Community was known to all who knew her. She will truly be missed by all in our community.

Sue Petersen

I applaud our community for declaring racism a public health crisis but that goodwill must turn into action with explicit commitments to equity.

IMPACT REMEMBERS

Sue Petersen
A significant portion of IMPACT’s work involves helping people with immediate needs such as housing and utility assistance.

<table>
<thead>
<tr>
<th><strong>HOUSING STABILITY AND CRISIS ASSISTANCE</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>3,404</strong> How many received HEAP Winter utility assistance (November 2019-2020)</td>
</tr>
<tr>
<td><strong>420</strong> 420 Received HEAP Summer Utility Assistance</td>
</tr>
<tr>
<td><strong>$15,442</strong> Client PIPP payments</td>
</tr>
<tr>
<td><strong>19,266</strong> $500,817.66 combined in benefits to clients from HEAP (Winter &amp; Summer)</td>
</tr>
<tr>
<td><strong>5,422</strong> 5,422 for $12,000,000 in combined benefits (as of 12/18/2020)</td>
</tr>
</tbody>
</table>
IMPACT’s rental/mortgage assistance:

The IMPACT HOPE Fund kicked off on June 1, 2020 - January 31, 2021 and successfully prevented evictions for 5,422 families with an average payment of $2,394.61—totaling our rental and mortgage assistance spending over $15M.

November 2, 2020, IMPACT received $5.6M in CARES Act funding from the State of Ohio. We launched a Home Relief Fund online application process and had to shut it down 2 weeks later as we had received 2,113 new rental and mortgage assistance applications.

THANK YOU to all of our community partners who expanded our HOPE Fund network by helping us to process HOPE Fund applications and keep families safely in their homes.

Accelerated Moving Company
Aeon Holton
Aisha Robinson
Alex McCourtie, Allison Cavalieri
Amy McQuillin
Angela Patterson
Anita Page
Ann Healy
Asin and Kelly Ganapathi
Barbara Clark
Barbara Hunt
Beaker Prince
Beatrice I. and Alan R Weiler Fund
Beth Urban
Betsy Poling
Bianca Woolfolk
Brandon Cooper
Carmen Allen
Carol Carpenter
Cecil Jones
Central Community House
Charlene Hawkins
Chelsea Skaggs
Chelsey Judge
Chris Kelly
Chynna Gibbs
City of Columbus
Clintonville Beechwood CRC
CMHA
Columbus Foundation
Columbus Literacy Council
Columbus Urban League
Community Mediation Services
Compass
Craig Mosier
Crane Group
Cynthia Holodnak
Dana Brook
Danielle Doughty
Daniel Morton
David and Rose Hart
Donald & Judith Renner
Donna James
Dori DeJarnette
Dress for Success
Eileen Crewnshaw
Eion Simms
Ember Women’s Theatre
Emily Meister
Emma Stein
Eric L. Brandon
Ethiopian Tewahedo Social Services (ETSS)
Everett Hall
Gladden Community House
Gloria Ann Redding
Glynis Jackson
Healthy Homes (Nationwide Children’s Hospital)
Heather Sherman
Helping Africans in New Directions (HAND)
Holly Romano
Homes on the Hill
Imran Nuri
Janice Kuchinka
Jeanna Kruse
Jennifer Morrison
Jennifer Tomino
Jenny Rayford
Jill and Stuart Collins
Juanita McRae
Julia Backoff
Karen Townsend
Katherine Donnan
Kathleen Moran
Kathryn Maynard
Kay Wilson
Keith Kelley
Kevin Hock
Kristen Davis
LaShaun Carter
LaShell Talbert
Latisha Chastang
Laura Coffee
Legal Aid Society of Ohio
LifeCare Alliance
Linda Ballas
Linda Falcao
Lou Wilson
Luther Tyson
Mable White
Marc Mast
Mark Beres
Marketta Franklin
Marsha Strong
Mary Clark
Mary Nordstrom
Matthew Barnes
Matthew Glover
Matt Smydo
Maude Hill
McLain Davis
McLain Davis, Jr.
Melissa Nance
Mujaddid Y
Natasha Allen
National Center for Urban Solutions
Nicole Hopkins
Nikki Brandon
Our Lady of Guadelupe
Pastor Dalyn Dunn
Paul Thompson
Phillip Johnson
Physicians CareConnections
Qiana Williams
Rajat Paharia
Ray Miller
Richard Beck
Robert Chilton
Robert DeJarnette
Robert Walton
Robyn Judge
Sally Pilcher
Sandra Freer
Sara Pilcher
Shannon Mahon
Shayne Piasta
Somali Community Association
South Side Thrive
Stewart Davis
Stuart & Jill Collins
Sue Berg
Sue Petersen
Susan Samuel
Susan Williams
Taylor Small Horton
Taylor Hicks
Ted Barrows
Terina Matthews-Davis
Terreece Clarke
The Piada Group LLC
Todd Lewis
Tonnisha English
Tonya Everette
Tonya Marsical
Tonya Galliff
Ty Moore
United Way of Central Ohio
Valerie Johnson
Virginia Fredricks

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Columbus Comes together.

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Linda Ballas
Linda Falcao
Lou Wilson
Luther Tyson
Mable White
Marc Mast
Mark Beres
Marketta Franklin
Marsha Strong
Mary Clark
Mary Nordstrom
Matthew Barnes
Matthew Glover
Matt Smydo
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Tonya Galliff
Ty Moore
United Way of Central Ohio
Valerie Johnson
Virginia Fredricks
As a hairdresser and mother of two young boys, this pandemic took a major toll on me and my business. I did the best I could but was still unable to come up with enough to pay my bills. After coming to IMPACT for assistance with my utilities, I also received rental assistance. Although my landlord received funding from IMPACT on my behalf to cover my rent, I was still evicted and forced to find another home for my family. Within a week IMPACT helped assist me and my boys so we were safe in a home and making livable wage.

JAWUANA HAMMOCK

This year has been rough for me and my family. I lost my job, then childcare for my two toddlers, and was served an eviction notice. After a call with Ms. Hawkins, who was patient and helpful at a time when I was at my worst, I was able to receive rental assistance, provide stability for my kids and a path toward self-sufficiency.

TASIA LOWERY
While older homes may have character, many lack sufficient insulation which contributes to energy loss and high utility usage. IMPACT’s Home Weatherization Assistance Program (HWAP), AEP Program, and Columbia Gas seeks to remedy this by insulating homes, installing energy-saving LED light bulbs, adding energy-efficient water measures, providing health and safety improvements, and conducting other measures to improve the energy efficiency of homes of low- to middle-income residents. IMPACT also operates AEP Ohio’s Community Assistance Program, which provides energy-efficient light bulbs, appliances, and education to help residents improve their utility usage. Low-income households pay 9.1% of household income on utilities — nearly triple that of the costs paid by higher-earning households. This program helps residents to save on utility expenses and retain more income for other needs.

IMPACT offices remained open during the pandemic, however, our HWAP teams were not able to go into the field to do work for the majority of the year. We supported some of our field staff by investing in additional skilled training during the COVID-19 shutdown.

<table>
<thead>
<tr>
<th>OUTCOMES</th>
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<tbody>
<tr>
<td>$283</td>
</tr>
<tr>
<td>9.1%</td>
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<tr>
<td>$2.78</td>
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</table>

A single-family home’s average annual energy cost savings of $283.
Low-income households pay 9.1% of household income on utilities — nearly triple that of the costs paid by higher-earning households.
IMPACT’s Weatherization Program returns $2.78 in non-energy benefits for every $1 invested.

<table>
<thead>
<tr>
<th>HOME WEATHERIZATION</th>
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<tbody>
<tr>
<td>24/38</td>
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<tr>
<td>661</td>
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</table>

24 single family units and 38 multi-family units were weatherized from the HWAP team.
661 units for AEP households received energy-efficiency solutions which include light bulbs, power strips warm choice, or appliance replacements.
IMPACT has a comprehensive intake process for unemployed or under-employed job-seekers, streamlined referral systems, and the scaling of a whole family approach which provides coaching and certification programs where clients can earn while they learn. We look at a whole family approach to prevent fragmented and short-lived solutions.

Applying for a job or school, doing homework, or making sure you’re counted in this year’s census was difficult, if not impossible, with no internet access. And in low-income neighborhoods, only 58% of residents were reported as having reliable internet access.

“The marginalized, low-income communities of color, have historically not been able to enjoy the internet and all the opportunities it provides,” said Beth Urban, COO of IMPACT Community Action.

IMPACT moved its headquarters in June, but was not able to do a ceremonial ribbon cutting on our 5 learning labs; one for youth and one for adult programming, which features 48 computers, and 4 smartboard-equipped classrooms.

Franklin County, like many areas in the US, is caught in the grip of the worst economic crisis since the Great Depression a half-century ago. The economic collapse was caused by the coronavirus. Currently, the global pandemic has reached nearly 56,000 infections and exceeded 680 deaths in Franklin County alone. In February and March, the GDP declined 4.8%, and the unemployment rate skyrocketed from 3.7% in the fourth quarter of 2019 to 14.7% in April. More jobs were lost in March and April than were created in the nine years of recovery from the Great Recession that occurred between 2007 and 2009.

As we have seen in past economic downturns, Black communities bore the brunt of disproportionately large job losses. We have many in our community joining the ranks of the unemployed. The Black/White unemployment ratio fell from its persistent 2:1 level to 1.6, leading some to suggest that the recession acted as an equal opportunity job destroyer. But the racial disparity in African American and Caucasian unemployment is not clearly revealed just by comparing the data. Black workers are more likely than white workers to drop out of the labor force when unemployment surges. They typically have difficulty finding new jobs, even lower-wage work, and many become discouraged and stop looking for work.

African Americans were not only overrepresented in COVID-19 cases and deaths, but they were disproportionately impacted by the attendant job loss. As our nation reckons, yet again, with its history of anti-Black racism, it is clear that high priority must be placed on targeted policies that eliminate racial inequality in the labor market. IMPACT is in the fight for solutions that reconcile these historic and structural wrongs to bring the practice of America in line with the promise of America and finally usher the marginalized and people of color into the equity of opportunities for one Columbus.

IMPACT has used this year to build our Empowerment Services workforce strategies that build on the progress we were making before COVID-19, to accelerate our client’s recovery and ensure we are building the workforce programs necessary to compete once the pandemic is under control.
Opened up an IDA or Savings Account

1. 10 Micro-Biz IDAs some examples include...
   - Selling homemade jewelry and craft ornaments online via the Etsy platform
   - Soul Food made to order
   - Purchasing and “flipping” Pallets of retail goods acquired at auction and resold for a profit

2. 7 Drive to Thrive IDAs: All increased their savings; 2 have met the goal in their Savings Plan Agreement and purchased a vehicle.

3. All IDA clients from 2019 have either purchased their assets in 2019 or are no longer connected to the program.

OUTCOMES

Financial Services:
IMPACT brings a bold, radically different approach to the fight against poverty in Franklin County. We are investing as a means, not an end. Equipping people with tools to rewrite their futures. Daring to go where markets fail and charity falls short.

Thriving on boldness to envision our city as it should be: A city with equitable opportunities, without urban poverty.

10/7/All

Prosperity Now
Prosperity Now served 27 clients

27

506 tax returns were processed

$659,744

Earnings

506 tax returns were processed

$659,744 in total refunds

- Earned Income Credit: $233,189
- Child Tax Credit: $ 61,818

Side Hustle Enrollment and Graduation

First cohort started date: Sep 14, 2020. 19 enrolled, 11 completed.

The second cohort started on Dec 7, 2020. 22 enrolled

19/11

Success Stories

Saul and Maria have been learning how to increase their family's financial stability through classes at IMPACT and recently completed the Prosperity Now sessions. Saul expressed how much of what they learned has benefitted his family and for the first time, they were able to create a budget.

“As a family, we know where our money goes, how to save, and how to be conscious about our expenditures. We have started to manage our money well…”

Saul shares, amazed at how far they have come in such a short time.

In addition to adding $1,000 to their emergency savings, they purchased life insurance and opened educational savings accounts for their children.

Pamela Godfrey was able to use her combined savings of $600 and the $1,000 in IDA Match Funds to purchase a beautiful 2014 Ford Focus. As a result, she put her will and her wheels to work to land a better paying job which elevated her economic mobility.

Darrea Ragland works as a qualified behavioral health specialist during the day, but she’s also a recent participant and graduate of the brand new Side Hustle 101 Program. While working as a Mental Health Advocate, she completed the 4-week program which motivated her to start her business, Sacred Sips, LLC, selling organic teas. Ms. Ragland also completed the Micro-Business IDA program to support her side hustle. She met the saving requirement and received matched funds to purchase supplies and tools help the launch of her natural tea business and her earning potential.
How you adjusted for COVID19

The Re-Entry Program was condensed to a daily three-hour time frame and was conducted online via Zoom. Our intake process changed to allow for safety protocols as customers were contacted via phone to complete an initial phone interview. Each participant was given their Re-Entry Curriculum Workbooks and received an e-mail with the class invitation for the day. IMPACT purchased a Learning Management System to allow for class assignments, data gathering, and distance learning. Self-Sufficiency Coordinators worked with clients remotely to help 83% participants find employment.

Ms. Melissa Kanavel came to IMPACT Community Action to enroll in the Re-Entry Program on 2/10/20. Ms. Kanavel was residing at Alvis, 180 at the time of her enrollment. Ms. Kanavel successfully completed the three-week Re-Entry Class 91. Ms. Kanavel helped by sharing her life experiences and supported her fellow classmates. Currently, Ms. Kanavel is employed with an online food ordering service Harry and David and is working with a self-sufficiency coordinator in hopes to be in new housing soon.

“I’ve been in prison 12 of the last 15 years. 14 months ago everything changed. People at IMPACT believed in me, helped me strengthen my character, find a good job. Now I dream of opening my own car shop that helps teens learn there’s a different way to succeed besides selling drugs, doing drugs or resorting to criminal activity.”

– Mr. J. Palmer

Roads2Work

The Roads2Work program is funded by the Franklin County Department of Jobs and Family Services, in partnership with Capital Transportation.

This program is funded by the Franklin County Department of Jobs and Family Services, in partnership with Capital Transportation. The Roads2Work program is a five-week program that consists of one-week soft skills training provided by IMPACT Community Action, followed by four weeks of the CDL specific training provided onsite at Capital Transportation Academy. CDL training consists of classroom instruction as well as vehicle maintenance and advanced operation. Roads2Work provides participants with supports and opportunities to remove barriers to employment, gain the necessary skill to pass the licensing exam/drivers test, and secure employment within the trucking industry.

Outcomes

<table>
<thead>
<tr>
<th>Enrollments</th>
<th>CDL Graduates</th>
<th>Job Placements</th>
<th>Average Salary</th>
</tr>
</thead>
<tbody>
<tr>
<td>75</td>
<td>63</td>
<td>42</td>
<td>$50K</td>
</tr>
</tbody>
</table>

Success Story: “IMPACT” and its Roads to Success program ultimately helped me reach my dream of financial freedom. The process was seamless which helped me to know that this was the right decision for me. The IMPACT team worked along side to steer me from enrollment to employment and my determination put my family in a better position..

– Tanika Smith
Kervonne Day enrolled in the AMP program in January of 2018 at the age of 21 and worked with AMP Coaches to overcome housing, employment, and transportation barriers. Kervonne recognized that her dream job would be to work with youth to provide hope, support, and stability. In 2020, she decided to take the big leap into her dream job and accepted a position with the Franklin County Court of Domestic Relations and Juvenile Division for the position of Juvenile Intervention Specialist. Kervonne has the leadership, passion, and determination to awaken and bring about a change for the youth for a brighter tomorrow.

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**OUTCOMES**

243 in-school and out-of-school youth connected with soft skill and career based training since January 1, 2020. In addition, several youth entered subsidized or unsubsidized employment either or sought future education and expertise through college or other training programs from January 1, 2020 to November 1, 2020.

AMP Program Description: AMP is an innovative program that can helped low-income young adults 16-24 years old build career paths, find employment and break the cycle of poverty. In 2020 we served 243 youth offering a wide range of services specifically tailored to each individual. Participants are paired up with an A.M.P. coach – or personal advocate – who works with them to build a customized plan for their future, while helping them address current challenges. Students must be Franklin County residents and have one of the following barriers:

1. Household is at or below 200% of the Federal Poverty Guideline
2. Involved with the justice and/or foster care system
3. A documented disability
4. Be homeless or a runaway
5. Be pregnant or parenting
6. English language learner
7. Has not completed HS or GED

LEC Program Description: IMPACT launched our Winter Learning Extension Centers (LEC) providing educational and social-emotional support to Columbus City Schools students in a safe environment and welcoming environment during our prolonged period of virtual learning brought on by the pandemic. 32 High School Students had access to internet, learning devices, school supplies and technical assistance in access Remote Learning platforms.

ADVOCACY & COLLABORATION: A SEAT AT THE TABLE
IMPACT understands that fierce advocacy and policy change are the driving force behind truly equitable outcomes for our community. We are proud to be visible and vocal advocates at many decision-making tables around Franklin County on issues of poverty employment, re-entry, equity in housing, health, and more.

The Power of Collaboration.

In 2020, IMPACT strategically collaborated to expand our network of committed partnerships, to better support those hit hardest during this pandemic. We are more efficient, effective and achieve greater results working together than any one organization could achieve on its own.

2021 Funding needed: Our community will need to raise $15M to help prevent evictions and keep people safe at home through June 2021 when we will hopefully have a vaccine for COVID-19. IMPACT will work to raise at least $8M to have a robust program that will keep people safe in their homes and minimize the spread.

Financials *2019 Audited Financial Statements (Audited completed Sept. 2020)

At IMPACT Community Action, we make our resources count and hold each other to the highest standards; we are impeccable stewards of all our resources. We are proud to partner with caring individuals, corporations, foundations, and government to make our mission possible. We know how important it is to use these funds wisely and invest in what really matters...equitable opportunities for residents to increase their economic mobility. Audited Financial Statements for 2019. IMPACT has been awarded a 2020 Gold Seal of Transparency from Candid (formerly Guidestar) and audited statements can be found at www.Guidestar.org.
VOLUNTEER & SPONSORSHIP OPPORTUNITIES

DIGNITY, NOT DEPENDENCE. CHOICE, NOT CHARITY.

VOLUNTEER & SPONSORSHIP OPPORTUNITIES

We would not be able to provide the level of transformative programming that we do, without the amazing volunteers who give of their time, talent, or treasure to stand alongside our clients. We are always fielding interest for our volunteer opportunities to support our Emergency and Empowerment Services, Home Weatherization, Marketing, Youth Services, and Financial Services teams. Additionally, we appreciate volunteers who can support in a variety of ways in both short and long term projects.

We need YOUR support:

IMPACT is taking a long-term, multi-faceted approach to supporting households and providing stronger pathways to economic mobility.

Your gift helps support both immediate emergency response efforts as well as long-term wealth-building efforts, including ongoing support for youth and families. These challenging times require flexibility; therefore, gifts made on this page will be treated for general operating purposes unless a specific designation is noted with the gift. To express your interest, email communications@impactca.org and someone will reach out. Thank you for your interest!
From the start of this pandemic, our community rallied together to bring donations of all kinds to IMPACT, helping us to continue to serve those who need us most. We are humbled and moved by the generosity of our supporters. We couldn’t do what we do without you.

Thank you to so many who made financial contributions to ensure IMPACT can continue serving to families, including:

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IMPACT provides individuals and families with the assistance that goes beyond what our grants can cover. In past years, the our funding has helped people secure housing, pay emergency expenses, and meet other needs. Our general fund is supported by generous donations from those who give designated donor funds through United Way, individuals, and organizations.

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