



# Edward Mikos

User Experience Designer

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## Skills

Competitive Analysis  
Design Systems  
Experience Mapping  
Information Architecture  
Interaction Design  
Mentoring  
Personas  
Product Design  
Prototyping  
Sketching  
Sprint Facilitation  
Task Analysis  
Usability Testing  
User Flows  
User Interface (UI) Design  
User Research  
Visual Design  
Wireframing

## Tools

Adobe Suite  
Axure  
Balsamiq  
Dovetail  
EnjoyHQ  
Figma  
Framer  
Google Analytics  
InVision  
JIRA  
Lookback  
Marvel  
Miro  
Mural  
Optimal Workshop  
Silverback  
Sketch  
Trello  
Zoom

## Professional Experience

### Nutrien Ag Solutions – Senior UX Designer

August 2023 – January 2024 (contract)

- Interaction/UI Design supporting the Planning and Recommendations team
- Research and design of the Rise Design System to comply with WCAG AA

### Rocket Communications – UX Designer

November 2021 – June 2023

- Interaction/UI Design on a Raytheon application for managing satellite data
- Research and design of the Astro Design System to comply with WCAG AA, Space Systems Command, and Enterprise Ground Services

### Charter Communications – UX Designer/Prototyper

June 2021 – September 2021 (contract)

- Was in charge of turning high-resolution mockups into fully-interactive, usability test-ready prototypes using Axure

### Air Force Cyberworx – UX Designer

October 2018 – May 2021

- Facilitated six design sprints (including Cyberworx' first remote sprint) with problems ranging from cyber talent retention to rescue radio redesign
- Acted as resident expert on Axure and Adobe Xd training six co-workers
- Led or co-designed projects addressing: flight scheduling, mission readiness, intel analyst training, flight training, online learning, childcare
- Taught a block of classes on HCD as part of a Hacking4Defense course
- Mentored Computer Science capstone students on HCD methods and helped them create their first prototype

### Codal Inc. – UX Designer

July 2017 – October 2018

- Collaborated with stakeholders, visual designers, and developers to ensure outstanding utility and usability for all digital experiences
- Sole UX designer for three clients' migrations to Shopify Plus platform
- Conducted ongoing Axure training sessions for the design team
- Created widget libraries for frequently used Shopify themes

## Education

### Elmhurst College

BS in Business Administration, Psychology

Graduated May 2012

### Massachusetts Institute of Technology

Certificate in Designing and Building AI Products and Services

March 2024