



Research America Inc.

STRATEGIC CONSULTING IN HEALTH & SUSTAINABILITY SINCE 1990

# Portion Balance – Attitude and Action Tracking

*November 2022*

Business for Impact

GEORGETOWN UNIVERSITY  
McDonough School of Business

PORTION  
BALANCE  
COALITION



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# Portion Balance Coalition Background & Research Objectives

## **Portion Balance Coalition Background:**

The vision of the Portion Balance Coalition is: A food ecosystem where at every eating occasion, everyone desires and is able to choose and enjoy balanced food portions in support of a healthy lifestyle. The Portion Balance Coalition mission is to: Create, foster, and amplify cross-sector and sector-wide actions for healthier eating by focusing on portion balance, defined as a mix of volume, proportionality, and quality. The focus on portion balance has galvanized a multi-sector group of collaborators to join forces and address the prevalence of persons with obesity/overweight by focusing on volume (size), proportionality (variety), and quality (nutrient density) of our food, drinks, and meals. This work is targeting messaging to build individual empowerment supported by products/tools across the food landscape. The work style is collaborative, consensus building and intended to amplify learning that exists, or is developed by, the coalition.

The Portion Balance Coalition seeks measurable change in *activating consumers to create demand and acceptance for healthier food portions, motivating the industry to respond to the demand.*

## **Research Objectives:**

- Learn whether consumers have made portion-specific behavior changes post-COVID compared to pre-COVID days (2019 survey acts as a pre-COVID baseline)
- Establish this survey as a second wave for a portion tracking study, intended to be replicated every 2 or 3 years. Questions cover four sections: awareness, knowledge/confidence, attitudes, and behaviors
- Uncover specific portion-related data related to foods, beverages, confections, and snacks as well as for away-from-home eating
- Report on the findings by the five NMI segments

## This Health Crisis, Heavy Weight/Obesity, is Multi-dimensional

In our efforts to work towards a food ecosystem where everyone desires, and is able to choose and enjoy, healthy, balanced food portions at every eating occasion, we acknowledge the complexity of the problem and recognize that solutions are multi-faceted.

- Obesity is, in many cases, a physiological health situation that cannot be simply addressed by eating less and exercising more
- Culturally, in the U.S., there is proven negative bias towards persons who carry more weight than doctor's say is healthy
- The availability of healthy, nutritious food is not universal – food deserts are prevalent and most often in communities facing many socio-economic challenges
- Identifying populations of consumers with obesity/overweight is not intended as a denigrating label but as an identifier of those who *may* see benefit from the Coalition initiatives; though we believe all populations can benefit from knowledge of food proportionality and food quality.
- This work is intended to create a data-driven foundation for current attitudes and behaviors around healthy balanced portions at every eating occasion – in-home and away-from-home and to identify a consumer target who may be open to initiatives to help them make healthier choices – the movable target.

# Methodology

## Methodology:

- 20 minute online survey
  - n=1000 General Population respondents balanced on age by gender, income, region, race/ethnicity, education; all demographic groups are represented as based on total US GP proportions
  - Oversample of households with children, n=300
  - Generational age breaks are as follows: iGen (18-24); All Millennials (25-45); Younger Millennials (25-31); Older Millennials (32-45); Gen X (46-57); Boomers (58-76); Matures (77+)
  - NMI's Health & Wellness Segmentation was utilized
- 
- Where applicable, data has been compared to an original study conducted in Fall, 2019. Specs for that project include:
    - 20 minute online survey
    - n=4700 General Population respondents balanced on age by gender, income, region, race/ethnicity, education based on total US GP census proportions
    - NMI's Health & Wellness Segmentation was utilized

***Approx. 3.4% points of difference between the 2019 Study and this 2022 Study are statistically significant at 95% confidence***



*Executive Summary*

# People say they are taking positive action which is encouraging

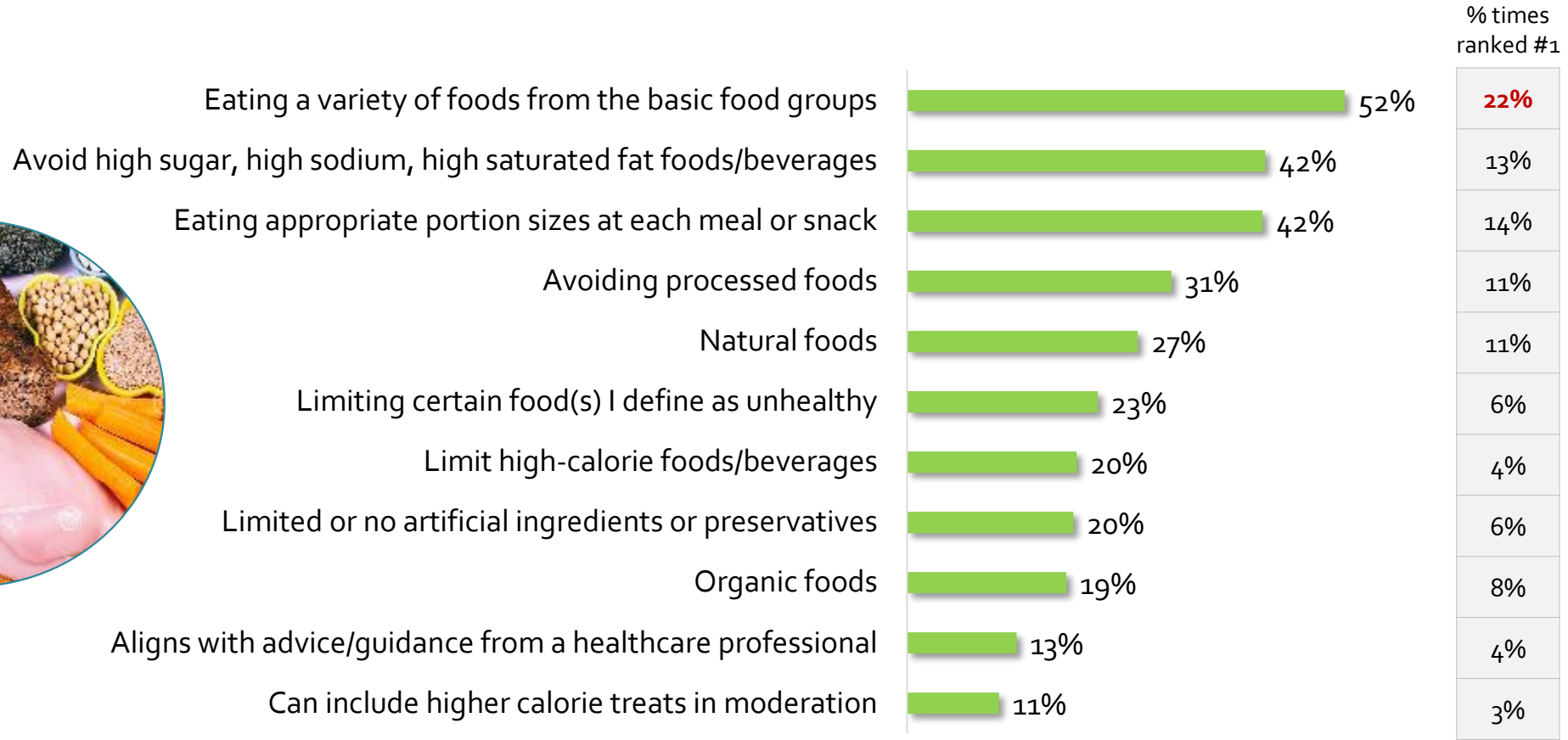
**% GP: Compared to pre-COVID pandemic, I have made some changes to help me manage my weight by ...**



# More than half the adult population recognize a variety of healthy foods, in the appropriate portions is what makes up health eating

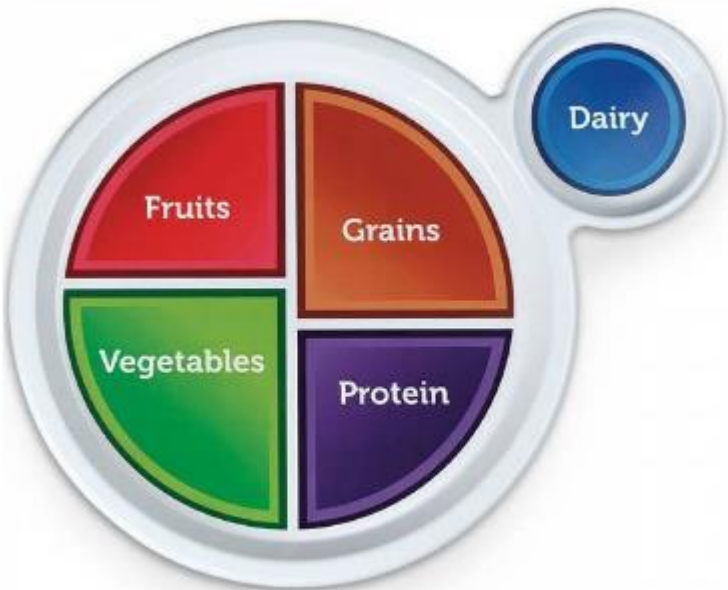
% GP indicating the top 3 attributes that define healthy eating for them

*% of time each attribute was ranked in the top 3*





**More people** are using portion management tools;  
thus there is a need to continue to reinforce the basics and educate people on helpful tools

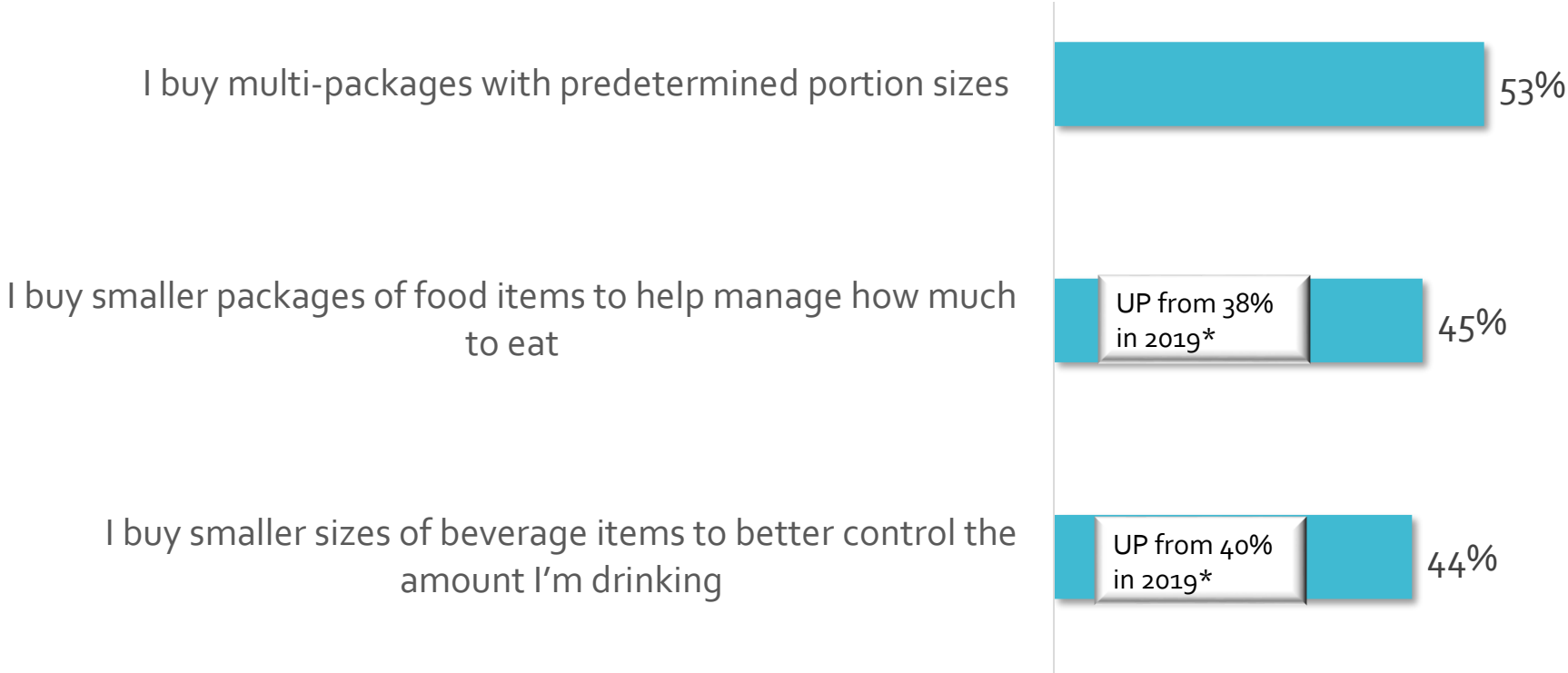


% GP who always/often use the following methods to manage  
how much they eat and drink **at home**

		2019 data
Use calorie counters, apps, measuring cups or other measuring tools	34%	30%
Base it on the MyPlate visual	30%	23%
Refer to photos online or in magazines that display food	30%	22%
Use a sectioned plate	26%	20%

The use of smaller-sized packages of both food and beverages is on the rise as more people are using this as a means to control and manage “how much”

% GP who agree completely/somewhat with the following statements



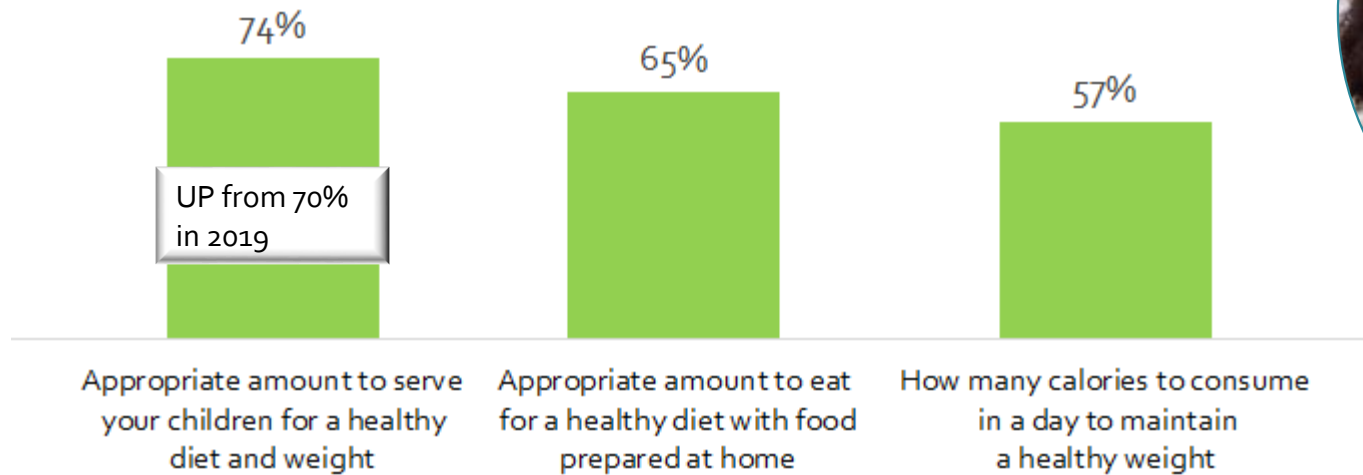
Those with incomes of \$100K+, and educational levels of college degrees or higher and households with kids are most likely to buy small packages.

Q12- Please indicate your level of agreement with the statements

\*NOTE: Question wording was slightly different in 2019: I like buying smaller packages of food items to cut down on portions  
Other trended measures showed no significant changes from 2019

# Most consumers claim confidence in knowing how much they should eat to maintain a healthy diet and weight, a significant portion of the population is confident they know how much to give children and what volumes and calories they should be consuming

% of GP indicating they are confident about knowing how much they should eat for a healthy diet (top 2 box on 1-5 scale)



Q7-When thinking about your **food prepared at home**, how would you rate your knowledge or confidence about the **appropriate amount to eat** for a healthy diet? {

Q8 -How knowledgeable or confident are you about the appropriate amount **to serve your children** for a healthy diet and healthy weight?

Q9 -Thinking about your daily calorie intake, how knowledgeable or confident are you about **how many calories you should be eating** each day in order to maintain a healthy weight?

***Statistically significant*** changes since Pre-Covid show more people excited about eating out and eating well  
AND more people using portion management strategies in restaurants;  
Both are good news for restaurants!

**COVID restrictions have made eating out even *more* exciting!**

- Liking restaurants that serve large portions because it's a treat to eat out increased from 42% to 56%.

**Even more people than ever are using portion management strategies in restaurants!**

- Wanting restaurants to offer standard portion sizes increased (58% to 62%) as did overeating at a restaurant and feeling uncomfortable afterwards (42% to 47%).
- Strategies to manage how much is eaten out have increased\*
  - Sharing entrée, dessert... 28% to 44%
  - Asking server for guidance... 22% to 33%
  - Asking server for a container at the beginning of the meal... 18% to 32%
  - Ordering a kids' portion... 20% to 29%



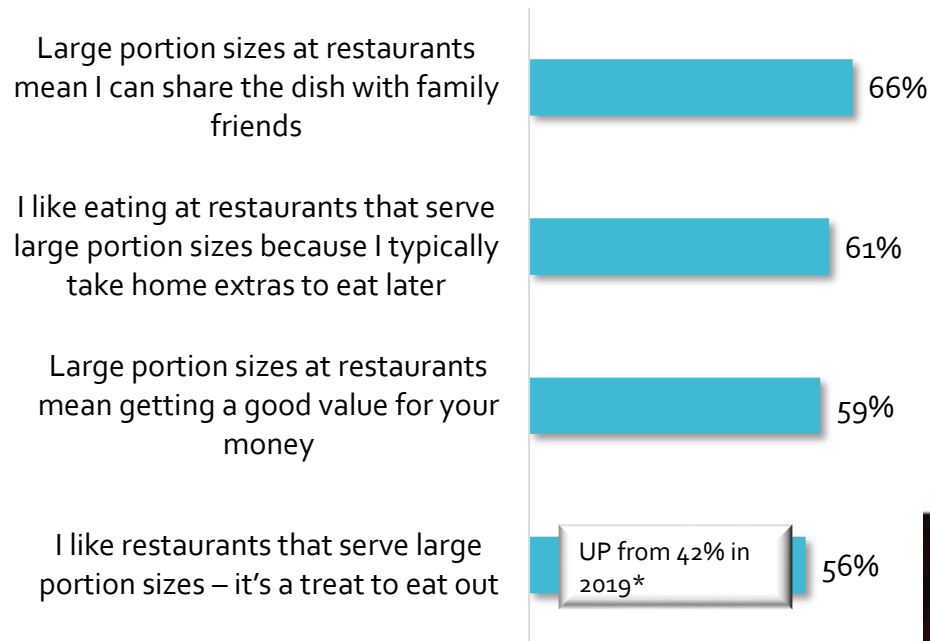
\*The question wording changed from 'ever' to 'how often' and may account for some of this change

There is a clear mandate for restaurants to offer/feature more portion management solutions!

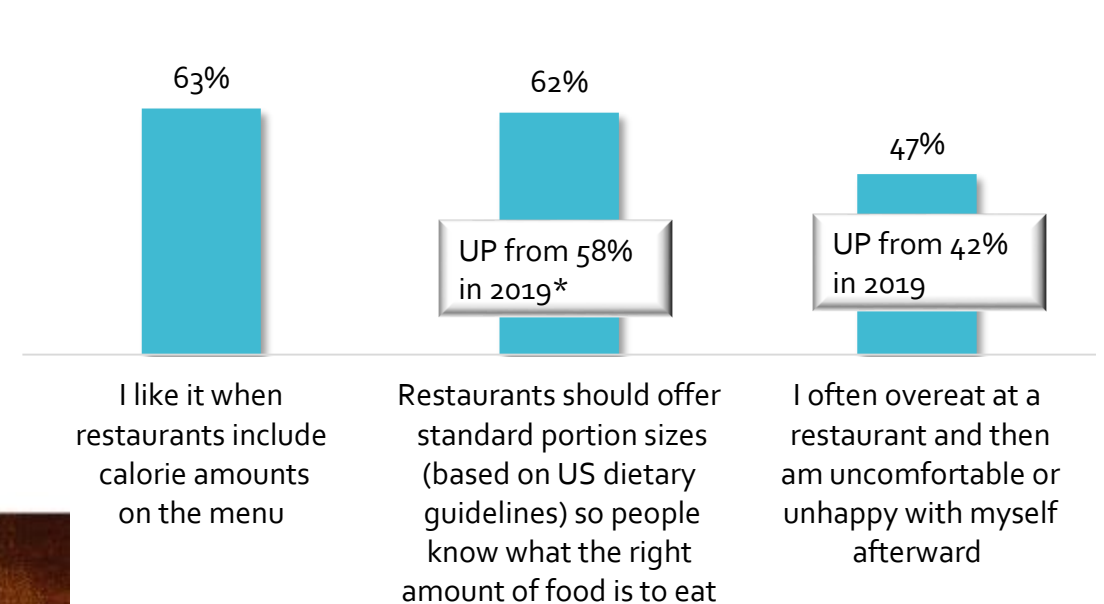
# Restaurant dining presents a conundrum – people like to eat out and value large portions, YET they want help from restaurants in making better portion decisions

% GP who agree completely/somewhat with the following statements

## Consumers do like large restaurant portions....



## ...But they also want the opportunity to make good choices



Q11 -Please indicate your level of agreement with the statements

# Appendix

## NMI Provides Unparalleled Global Expertise in Health & Sustainability

- ❖ NMI is an international strategic consumer insights firm, specializing in consumer trends and innovation since 1990.
- ❖ Our mission is to focus on the interconnectedness of personal health/wellness, sustainability, and healthy aging.
- ❖ Our goal is to help clients grow their business through the identification and validation of new ideas and solutions.





## NMI's Health & Wellness Segmentation



# NMI's Health & Wellness Segmentation Model Methodology

Development of the Institute's Health & Wellness segmentation model began in 2009 with evaluating over 515 different attitudinal and behavioral variables, later narrowed to approximately 19.

A k-means clustering method was used. Cluster centers were defined as dense regions in the multivariate space based on a k-means segmentation of the attitudinal and behavioral variables from the Institute's Health & Wellness Consumer Trends Database survey.

This segmentation can be used to identify and predict segment membership as part of a quantitative extrapolative analysis of future consumer behavior.

5 Unique Segments: each segment is mutually exclusive and is designed to have the maximum differentiation between consumer groups and the maximum homogeneity within each consumer group. The predictive accuracy is high at 92.2%.

The segmentation has been overlaid on third-party data sets such as Nielsen's Homescan and can be used through the Institute in custom/primary qualitative or quantitative research.



# The Institute's Health & Wellness consumer segmentation identifies five distinct segments within the U.S. general population

## WELL BEINGS®



27%

- Most health pro-active
- First adopters
- Use many health modalities

## FOOD ACTIVES®



10%

- Mainstream healthy
- Basics, balance and control
- Desire inherently healthy foods

## MAGIC BULLETS®



22%

- Lack commitment to healthy lifestyle
- Quick, easy solutions
- Health managers

## FENCE SITTERS®



30%

- “Wannabe” healthy
- Highly aspirational
- Price sensitive

## EAT, DRINK & BE MERRYS®



11%

- Least health active
- Little health motivation

Source: NMI's 2022 Health & Wellness Survey



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