Thrive by Five Collaborative

Braxton Cann Health Center

Improving Lead Screening
# TEAM MEMBERS

<table>
<thead>
<tr>
<th>Last Name</th>
<th>First Name</th>
<th>Role</th>
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<tbody>
<tr>
<td>Blistan</td>
<td>Bobbie</td>
<td>RN</td>
</tr>
<tr>
<td>Campbell</td>
<td>Brandi</td>
<td>MA</td>
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<tr>
<td>Herndon*</td>
<td>Britnie</td>
<td>Manager</td>
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<tr>
<td>Law</td>
<td>Dawnielle</td>
<td>MA</td>
</tr>
<tr>
<td>Mussman</td>
<td>Grant</td>
<td>MD</td>
</tr>
<tr>
<td>Pritchard</td>
<td>Abby</td>
<td>APN</td>
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<tr>
<td>Strawther</td>
<td>Antwanette</td>
<td>MA</td>
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<tr>
<td>White</td>
<td>Lasheena</td>
<td>MA</td>
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*Team Leader

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# SMART AIM

Increase the number of children receiving preventive care in the following measure: lead screening from 0 to 24 months from 49% to 80% by June 2019
Improving Lead Screening at Braxton Cann Health Center
Key Driver Diagram (KDD)

Project Leader(s): Britnie Herndon, Manager
Revision Date: 10/2018 (v2)

Global Aim
Help Cincinnati’s 66,000 children be the healthiest in the nation through strong community partnerships

SMART Aim
Increase the number of children receiving lead screening from 49% to 80% by June 2019

Population
Patients 0 – 24 months at Braxton Cann Clinic

Key Drivers
- Adherence to treatment plan
- Standardized lead screening process
- Trained and educated staff
- Informed and engaged parents
- Up to date and accurate patient demographic information (address, phone)
- Up to date and accurate patient PCP listing in EPIC

Interventions (LOR #)
- Collaborate with pharmacy to pick up prescriptions (LOR #)
- Collaborate with pharmacy to reinforce education w/caregivers on importance of medication adherence (LOR #)
- Review and maintain current clinic policies and procedures (LOR #)
- Provide written lead education to caregivers (e.g. AVS, pamphlet) (LOR #)
- Perform registry “clean up”: pull list by PCP for children 0 – 5 seen in the last 2 years (LOR #)
- Proactive outreach to children expected to turn 27 months in Oct, Nov, & Dec (LOR #)
- Implement visual management system in clinic (LOR #)

Legend
- Potential intervention
- Active intervention
- Adopted/Abandoned intervention

Note: LOR # = Level of Reliability Number, e.g., LOR 1
Team Braxton Cann: Run Chart

Braxton Cann
Percentage of 27 month olds receiving two lead screenings

Collaborative average: 62%
Team Braxton Cann

Example of our visual management system

INTERACTIVE whereby a team member will place the next month’s “dot”

Generates...
- involvement
- ownership
- awareness
- action
- FUN!
What we are **testing** and **learning**...

- We are testing an outreach method by proactively reaching out to patients at risk for care gaps and working to reconnect them to clinic.

- We are learning that our patients appreciate our outreach efforts!

- Our visual displays, i.e. bulletin boards, have been well received and are generating conversation among both staff and patients!