Thrive at 5
BACKGROUND

Our team strives to ensure all children have access to care, have healthy mind and body and are ready to enter Kindergarten by age 66 months.
**System Level Key Driver Diagram (KDD) Thrive @5_FY’20 (Draft)**

**Portfolio Manager, Zeina Samaan, MD**

**Revision Date: 04/22/19 (v#2)**

---

**Global Aim**

Cincinnati’s Children are the healthiest in the nation through strong community partnerships

**Strategic Goal**

Ensure all 5 year-olds have healthy mind and body

**Population**

66,000 children age 0-66 months in Cincinnati

---

**Critical Drivers**

- Strengthened partnerships to build trust in the system/medical home
- Accessible continuity of health care & providers
- Engaged families see value in health promotion and prevention services
- Early and reliable identification of health promotion and prevention needs
- Optimized access to health developmental and educational services
- Enhanced promotion of wellness
- Innovative outreach to community for health promotion and care gap closure
- Positive engagement and buy-in from all staff and stakeholders

---

**FY20 Improvement Focus Areas**

- 66 Month Population Bundle: physical health (fully immunized, healthy hearing and vision, healthy teeth and healthy BMI), normal speech, normal literacy and normal socio-emotional screen
- Thrive At 5 Visit level Excellence:
  - Standardize and optimize workflows to create standard and reliable process at every visit with focus on age 48-66 months for PS bundle delivery
- Early Childhood Education & Development Connection
- Emerging Literacy
- Behavioral Health Integration into Primary Care
- Proactive Population Engagement: (Newborn Model) - Develop a prototype for a model of care designed to build trust and develop authentic relationships between families and care teams

---

James M. Anderson Center for Health Systems Excellence

All Children Thrive Cincinnati
LEARNING CYCLES

• At a steering team level, most of our PDSA learning cycles have evolved from our biweekly huddle call that includes the three primary care site clinical managers, the team leader, the education specialist, and the quality outcome manager.

• We have focused the huddle calls around our FY19 three visit-level goals. Each of the sites reports out to share learnings and share what they are testing each week.

• For recalls/future appointments, hearing, and social emotional screening, we have been able to share and spread learnings across sites to maximize improvement.
66 Month Population Measure

Age 5 Health (full immunizations, normal speech, normal hearing and vision, no cavities normal socio-emotional screen)
Hearing Pass Rate @ Visit

6 points over current Median of 62%

Percent of Gen Peds Patients 48-66 Months Old Due for a Hearing Screen who Passed a Screen at a WCC

Goal 70%, Median 61%

All Children Thrive Cincinnati
SDQ or ASQ-SE Screened @ Visit

7 points over current Median of 71%

All Children Thrive Cincinnati
Left Clinic Visit with Recall or Appointment

Median Shift from 82% to 86.9%
1,872 patients impacted!

Median Shift to 98%

Median Shift to 84%
MOST PROUD & WHY

• Our team has worked very collaborative together this year to review failures, spread interventions, and learn from each other across sites.

• This has resulted in a lot of exciting improvement over the past several months!
GREATEST CHALLENGE

• There is much that must get done at the visit in primary care, and many competing priorities

• Walk in clinic has been a great way to be able to get patients in to be seen quickly, but it makes our system overall less predictive
TEAM LEADER:
Zeina Samaan, MD
Email: Zeina.Samaan@cchmc.org