

# Social Value International

## Terms and Conditions for Membership

These terms and conditions will govern your membership with Social Value International. Current information about Social Value International membership can be found on the Social Value International website at [www.socialvalueint.org](http://www.socialvalueint.org).

## Membership

One-year Individual Membership and One-year Organisational Membership both run for one year from the date we receive membership payment.

Membership benefits can be found on the Social Value International website and one-off benefits will be emailed to all members. To request information about membership please contact [hello@socialvalueint.org](mailto:hello@socialvalueint.org).

Social Value International has Joint Membership Offers with affiliated Joint Member Networks that charge membership fees. See the [Joint Membership](#) section below for details.

## Membership Application

Applications for Individual and Organisational Membership of Social Value International are made via the application forms on the Social Value International website. By submitting the application form online, the member is deemed to have signed the application form and agree to the statement of intent.

An invoice will be sent to the email address provided once an online membership application has been submitted. Once membership payment has been received, the member will be inducted within seven working days. Each new member will receive a welcome email.

Social Value International reserves the right at all times and in its absolute discretion to determine the number of members in Social Value International and may accept or reject applications for membership as it sees fit. On acceptance of the membership application by Social Value International, members shall be bound during the continuance of membership by these Terms and Conditions including any amendments made in accordance with the procedure set out below.

## Payment

Payment will be requested as part of the membership application form. An invoice will be issued after the application has been submitted and this can be paid for by credit or debit card, PayPal, bank transfer, or cheque.

We reserve the right to amend membership fees. Membership fees are reviewed annually, and changes will be notified to members and be clearly displayed on the website.

## Membership Termination

Membership is renewed annually, 12 months after the day of payment for both Individual Members and Organisational Members.

If a member wishes to renew they must do so via the SVI Members Area, or by requesting an invoice by emailing [hello@socialvalueint.org](mailto:hello@socialvalueint.org).

We reserve the right to terminate or suspend membership benefits if the required membership renewal payment is not received within a two-month period following the membership expiry date.

We reserve the right to at any time terminate the membership of any member, if the member puts the organisation into disrepute or if the member is in material breach of these terms and conditions.

If, for whatever reason, a member wishes to terminate their membership, they must give 60 days' cancellation notice of this in writing to Social Value International. We regret we are unable to offer refunds if membership is cancelled for whatever reason before the renewal date unless we receive notice of cancellation within 14 days of taking out membership.

There are no refunds or reimbursements for membership services that have not been utilised during the membership term.

## Joint Membership

A Joint Membership offer exists for members of an affiliated Joint Member Networks of Social Value International which charges membership fees. Membership fees are paid to the Joint Member Network in order for the member to receive membership benefits from both their Joint Member Network and Social Value International.

It is the responsibility of Joint Member Networks to communicate the conditions of Joint Membership to their members, share the contact details of their members with Social Value International in order for them to receive Social Value International membership benefits, and comply with the agreed membership franchise fee or membership revenue sharing agreement in place.

For information on current Joint Membership offers visit [www.socialvalueint.org](http://www.socialvalueint.org) or email us at [hello@socialvalueint.org](mailto:hello@socialvalueint.org).

## Associate Networks

Social Value International may affiliate with networks or groups that do not want to become Joint Member Networks. The affiliation of an Associate Network is agreed by a Memorandum of Understanding. Associate Networks are not Company Law Member of Social Value International and cannot enter into an agreement to offer Joint Membership with Social Value International.

Any members or participants of an Associate Network (or a National Member Network that does not offer Joint Membership) will be required to apply for membership of Social Value International directly to access international membership benefits.

## Discounts on Membership Fees

Discounts and special offers on membership fees will be offered from time to time and will be published on the Social Value International website or in the newsletter. We reserve the right to offer these discounts and refuse discounts to those who do not successfully meet the criteria.

## Discounts on Events and Training

Discounts on Social Value International training and events will be offered to members as part of international membership benefits.

Training and events provided by a partner or supplier of Social Value International will from time to time provide discounts for members. Members will be made aware of discounts in member emails or on the Social Value International website. We reserve the right to offer these discounts and refuse discounts to those who do not successfully meet the criteria.

## Special Offers to Members

Being a member of Social Value International entitles you to receive special offers and rates on services, publications and events from time to time. You will be able to access these offers once you are a member and will be made aware of them in member emails or on the Social Value International website.

In presenting member offers and affiliations, Social Value International is not vouching for their quality or cost-effectiveness. Please note that through our website you are able to link to other websites which are not under the control of Social Value International. We are not responsible for the nature, content and availability of those sites.

## Your Details

The personal and company details that you provide are held on a database maintained by us or on our behalf. You have a right to see the information that Social Value International holds about you in accordance with our Privacy Policy.

You are required to inform us, by email, of any changes to your correspondence address(es) (including email and physical postal). We will not be held liable for any non-receipt of communication from us, including, but not limited to, any renewal reminders.

## Liability

Social Value International has no liability for any loss or damage that any person (including any member or potential member) might suffer arising from:

- Termination or lapse of membership
- Refusal to award membership
- Withdrawal of membership benefits in accordance with these Terms
- Misuse of any Social Value International materials
- A person holding themselves out to be a member of Social Value International when they are not in fact a member.

## Variation of Terms & Conditions

These terms and conditions may be revised from time to time. If they are revised, we will post the revised version to you or email them to you. It will be your responsibility to keep up-to date with all such changes and your membership renewal and continued use of the Website shall be deemed acceptance of any changes to these terms and conditions.

## Governing Law

These terms and conditions shall be interpreted in accordance with English law and all disputes shall be subject to the exclusive jurisdiction of the English Courts.