# TEAM RWB APP

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# Signing Up

## Step #1 - Registering

A new member can join Team RWB via the App or Web.

If using the Mobile App, a member must first install the App for iOS or Android and then perform the following activities for Step 1 of the registration process.

- 1. Click on the **No Account? Register Now** button.
- 2. Complete all required fields on Step 1 of the process and hit the **Create Account** button.
  - a. First Name
  - b. Last Name
  - c. Email Address & Confirm Email Address
  - d. Password & Confirm Password



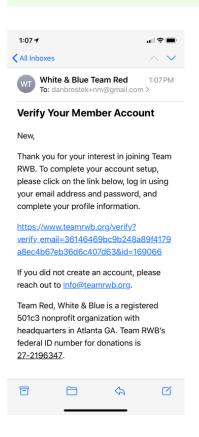
## Step #2 - Email Verification

Step 2 of the registration process requires a user to verify their email.

After completing Step 1 of the registration a user will receive a verification email from Team Red, White & Blue (no-reply@teamrwb.org) with the Subject Line: Verify Your Member Account. Click on the url in the email to link back to the Mobile App and move on to Step 3.



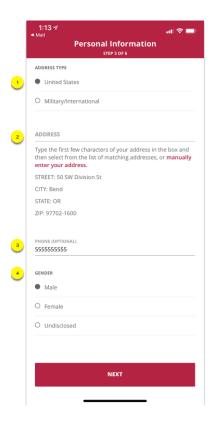
Check your SPAM, Junk Mail folder, or Promotions Tab if you do not receive the verification email in your inbox.



## Step #3 - Personal Information

Step 3 of the regisration process requires a user to complete the following fields.

- 1. **Address Type** Choose United States or Military/International. This choice will pull up a different form for address entry. Service members stationed Overseas should select the Military/International radio button if entering APO/FPO/DPO addresses.
- 2. **Address** A user can start typing their address and the auto-complete functionality to pull up the correct address. Note: if your address is not auto-populated, you can click on the manually enter your address link to enter your address.
- 3. Phone Number (Optional)
- 4. Gender Male, Female, Undisclosed



## **Step 4 - Social Profile**

Step 4 of the registration process allows a user to build out their Social Profile to share additional information about themselves with other members of Eagle Nation.

- 1. **Cover Photo** This is a larger banner image that other members will see when visiting your social profile that represents you.
- 2. **Profile Photo** This is an image that represents you in all of your interactions across the Team RWB platform.
- 3. First Name
- 4. Last Name
- 5. **Profile Bio** This is an opportunity for your to provide a brief 250-character description about yourself and your interests.

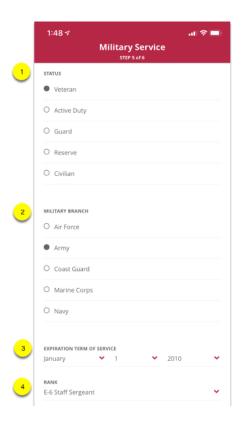


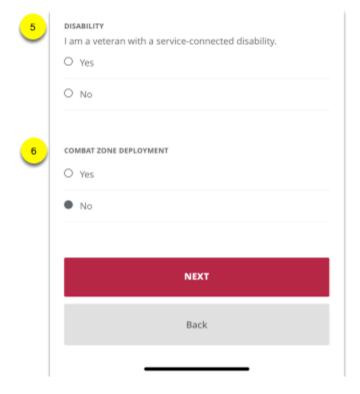
## Step #5 - Military Service

Step 5 of the registration process requires a user to complete the following fields regarding their military service. A user must first select a military status which will present additional fields.

- 1. **Status** Veteran, Active Duty, Guard, Reserve, Civilian
- 2. Military Branch Air Force, Army, Coast Guard, Marine Corps, Navy
- 3. Expiration Term of Service ETS Date (For Veterans)
- 4. Rank
- 5. **Disability** User will state Yes/No to having a service-connected disability
- 6. **Combat Zone Deployment** If user selects Yes, they will be presented with a list of Combat Deployment Operations to choose from. Note we only have the functionality to choose one combat deployment at this time.

**Note:** If a user selects Civilian, they will be required to complete the following field: Military Family Member status.

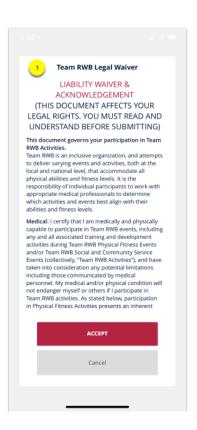


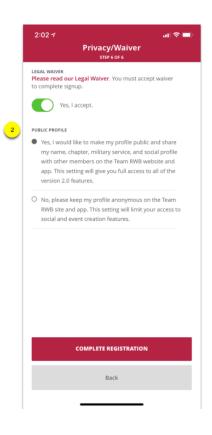


## Step #6 - Privacy/Waiver

Step 5 of the regisration process requires a user to complete the following fields.

- 1. **Legal Waiver** A user must read and accept our legal waiver.
- 2. **Public Profile** A user must determine whether or not they want to make a portion of the profile information public to other members using the app to gain full access to all of the version 2.0 features.

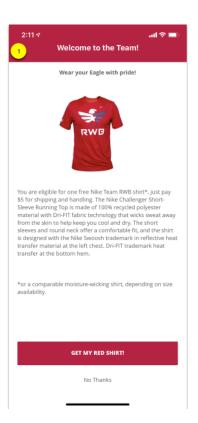


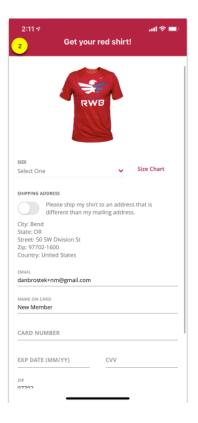


# Ordering A Red Shirt - Optional for Veterans, Guard, Active Duty, and Reserve (VGRAD)

The final optional step of the registration process for a VGRAD member is to select a free Red Nike Shirt. The member only needs to pay a \$5 Shipping & Handling Charge.

- 1. **Red Shirt Opportunity** The member can determine if they would like to get a free Red Shirt or complete their registration.
- 2. **Red Shirt Transaction** If the member chooses to get a red shirt, they will:
  - a. Choose shirt size
  - b. Pick alternative shipping address (if required)
  - c. Add Credit Card Information
  - d. Process \$5 transaction via Stripe.





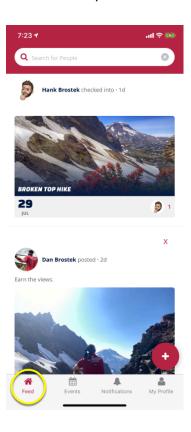
# Navigation

## **Feed**

#### **Social Feeds**

Version 2.0 adds new social feed capabilities throughout the App experience. The **Feed** is one of four navigation options available within the Team RWB App. Your **Feed** is located in the bottom navigation. From the **Feed** navigation, a user will be able to:

- Search for members
- · View content and event actions from members you are following
- Create a post
- React to posts and events



## **RWB Groups**

Groups are a place to connect and engage with other Team RWB members. To get you started, you are automatically joined to your home chapter group and your state group!

#### Learn how to:

- View my RWB Groups
- Find RWB Groups
- Update Default RWB Groups

#### **Other Related Articles:**

How do I post to a RWB Group?

How can I see the member list of a RWB Group?

How do I leave a RWB Group?

### **Events**

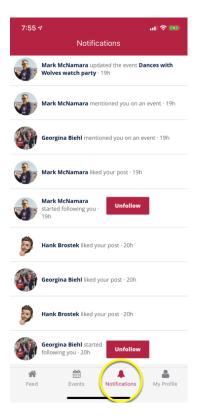
#### **Event Feed**

**Events** is one of four navigation options available within the Team RWB App. **Events** is located in the bottom navigation. From the **Events** navigation, a user will be able to search for events, access event details and event attendee information, update their event status, and participate in event discussions.



## **Notifications**

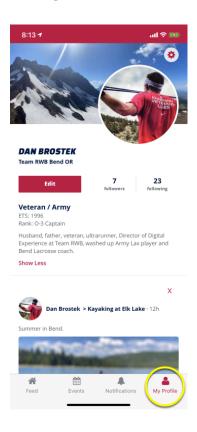
**Notifications** is one of four navigation options available within the Team RWB App. **Notifications** is located in the bottom navigation. From the **Notifications** navigation, a user will be able to view and engage with their social notifications based on members, events, and posts they are following or interacting with throughout the App.



## **My Profile**

**My Profile** is one of four navigation options available within the Team RWB App. **My Profile** is located in the bottom navigation. From the **My Profile** navigation, a user will be able to:

- · View and edit social profile
- View and edit App settings
- · View Followers and members they are Following
- · View their own social feed
- View Team RWB policies
- Logout



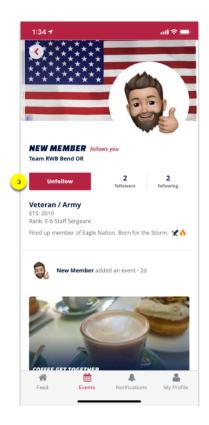
# **Your Social Feed**

### **Search For And Follow Members**

In Version 2.0 of the Team RWB App members are now able to search for and follow other members. To be discoverable in search, members need to set their profile to Public in the Privacy Settings (note: this is default setting).

- 1. Search for a member by typing their name in the search bar. A list of results will populate while you are typing.
- 2. Tap on the name of the member you would like to follow.
- 3. Follow the member by clicking on the Follow button.
  - Note: A quick way to find additional members to follow is to look at the social profiles of the members you are currently following to see who they are following and who is following them.



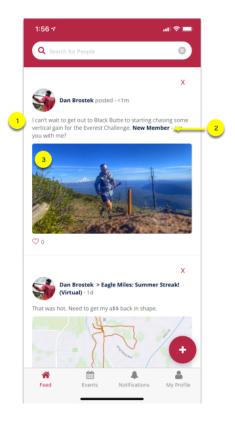


## **Creating A Post**

When you are in your main Feed you can click on the red circle with a plus sign in the lower right corner to create a new post.

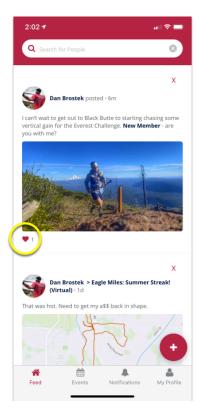
Members can perform the following when creating a post:

- 1. Add text.
- 2. Tag another member by typing the @ sign and tapping on that member when a list of members are presented.
- 3. Add an optional picture (Note: a user can select a picture from their photo library or use their camera to take a picture.



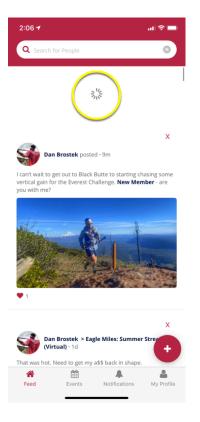
# **Reacting To Posts**

Members can like posts in the main feed related by tapping on the heart icon below the post.



## **Refreshing Your Social Feeds**

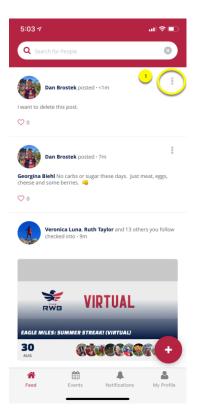
Members can refresh the content of their feeds throughout the App by pulling down from the top of the screen. When the member pulls down they will see a spinner and the feed will refresh will the latest content.

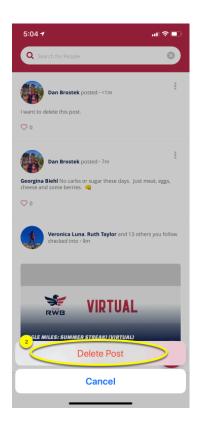


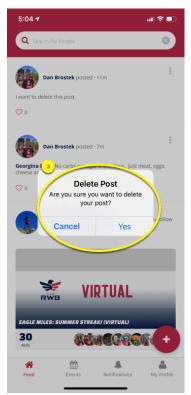
## **Deleting a Post**

If you would like to delete your post, follow these steps:

- 1. Click the three circles in upper the right corner of the post you made.
- 2. Click **Delete Post** in the modal that pops up at the bottom of the screen.
- 3. Confirm that you want to delete the post.







# **RWB Groups**

## **RWB Groups Overview**

Groups are a place to connect and engage with other Team RWB members. To get you started, you are automatically joined to your home chapter group and your state group!

#### Learn how to:

- View my RWB Groups
- Find RWB Groups
- Update Default RWB Groups

#### **Other Related Articles:**

How do I post to a RWB Group?

How can I see the member list of a RWB Group?

How do I leave a RWB Group?

## Join and Engage with RWB Groups

#### Join or Leave a RWB Group

#### How do I see a list of my RWB Groups?

To see a list of your groups:

- 1. From your Feed, click the **Groups** icon on the bottom menu.
- 2. All groups you have joined are listed under "My Groups"

#### How do I find and join other RWB Groups?

To discover new groups you might be interested in:

- 1. From your Feed, click the **Groups** icon on the bottom menu.
- 2. Use the search bar to search for groups by name or activity or enter zip or "city, state" to search for groups by location, or scroll through the "Nearby Groups."
- 3. Click on the group and then click the Join button!

Joining a group will automatically subscribe you to the mailing list for that group.

### What is an Activity Group?

Our Activity Groups are national groups led by our volunteer sports ambassadors and coordinators. Join these groups to connect with other members across the country around activity-specific topics and events. Current Activity Groups are: Yoga, Running, Triathlon, Cycling, Functional Fitness, Rucking.

#### How do I leave a RWB Group?

To leave a group:

- 1. From your Feed, click **Groups** on the bottom menu and select the group you want to leave.
- 2. Click the red "Joined" button. It will turn gray and revert to "Join."

When you leave a group:

- Members won't be notified if you leave.
- You're automatically unsubscribe you from the mailing list for that group.
- You're removed from the member list and the group will be removed from your list of groups.

You'll no longer see group posts in News Feed.

## How do I check the privacy of a RWB Group?

Team RWB Groups are open only to members of Team RWB who are using the app or signed into the WebApp. While every member can see posts in groups, only group members can respond. Your personal privacy settings set how you are viewed on the app.

Learn more about **Privacy Settings**.

#### Post, Share, and Engage

#### How do I post to a RWB Group?

To post to a RWB group:

- 1. From your Feed, click **Groups** on the bottom menu and select your group.
- 2. Click on the red circle with a plus sign in the lower right corner to create a new post.

Members can perform the following when creating a post:

- 1. Add text.
- 2. Tag another member by typing the @ sign and tapping on that member when a list of members are presented.
- 3. Add an optional picture (Note: a user can select a picture from their photo library or use their camera to take a picture. Landscape is BEST!)

### How do I edit or delete a post?

At this time, you are unable to edit a post. If you would like to delete your post, follow these steps:

- 1. Click the three circles in upper the right corner of the post you made.
- 2. Click **Delete Post** in the modal that pops up at the bottom of the screen.
- 3. Confirm that you want to delete the post.

#### How do I find RWB Group Events?

We have a dedicated calendar for each group! To find an event for a group you're in:

- 1. From your News Feed, click **Groups** in the bottom menu and select your group.
- 2. Below your group's cover photo, click the red Events icon.

When you tap on the Events icon, you will be brought to the main Event List for that Group. From there you can explore by:

- Searching for events by keyword (Note: search will look at event titles and descriptions).
- Interact with additional tabs to filter events by Local, Virtual, or Past.
- Use Shortcut filters to only see event for: Run/Walk, Hike/Ruck, Social, Cycle/MTB, etc.

Eagle Leaders have the ability to create a chapter-based event by clicking on the red circle with a plus sign in the lower right corner. All members have the ability to create a <a href="member-based">member-based</a> event in the Events Tab.

# **Events**

## **Events Overview**

From Virtual challenges and Live Eagle Nation workouts, to local Chapter-led or member-generated gatherings, Events are where you can find our patent-pending #EagleFire!

#### Learn more about:

- Searching for Events
- Filtering Events
- Finding Virtual Challenges and Workouts
- Sharing Events
- Creating Member-Generated Events

## **Finding Events**

#### **Finding Events**

#### How do I find Events?

To find events you might be interested in going to:

- 1. From your Feed, click **Events** in the bottom menu.
- 2. You can browse for events you may be interested in.

You can use the top navigation bar to search for events by keyword/location or filtered by interest. You also have tabs for Local Events, Virtual, and My Events:

- 1. Local Events any events listed for the location, using the filters.
- 2. Virtual Events any of our national virtual events for our Activity Groups or National Challenges/Events.
- 3. My Events a list of all of your events. You will see the following tabs: Hosting, Upcoming Events, Past Events.

#### How do I change the location for local events?

By default, your event list is geographically based on your address. You can change the location of the search by:

- 1. Tap the search field with the map pin.
- 2. Enter a city or zip code to refine the search results.
- 3. Tap on search result.

### How do I search by keyword?

You can enter keywords into the Search bar to further refine the search results in the event list. The keyword search will search both the Event Titles and Event Descriptions.

#### How do I filter events?



A When any lozenge is blue, it means that one or more filters are applied to the search results in the event list. You can go to Filters screen to Reset the filters to view all event again.

You can filter your events list by tapping on Filters or selecting one or more of the lozenges:

- 1. Run/Walk This shortcut lozenge filters the event list to only show Run/Walk events.
- 2. Hike/Ruck Shortcut This shortcut lozenge filters the event list to only show Hike/Ruck events.
- 3. Social Shortcut This shortcut lozenge filters the event list to only show Social events.

On the Filters screen, you can adjust the following:

- 1. **Top Tab** will filter events hosted by a certain category.
  - All Events Shows all events for your RWB Groups. This is the default value.
  - Group Events Any group- or chapter-generated events.
  - Member Events Any member-generated events.
- 2. **Distance** Move the circle to the left or right to adjust the distance of search results from your location selected. The default distance is 50 miles.
- 3. **Date** This filter allows you to choose the timeframe of the events you wish to view.
  - Today
  - All Upcoming (This is the default view)
  - Next 7 Days
  - Next 30 Days
  - Past 30 Days
- 4. **Sort** You can sort the search results of the event list by:
  - Date This is the default value.
  - Attendees
- 5. **Activity Category** This filter allows a member to choose a specific activity type to filter the event list. Note: we've added shortcut lozenges to the main event list for the most frequently occurring events (Run/Walk, Hike/Ruck, Social).
- 6. **Reset Filter** This will reset all filters to their default state once applied.

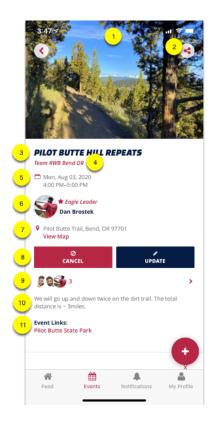
### How do I see events for just my main chapter?

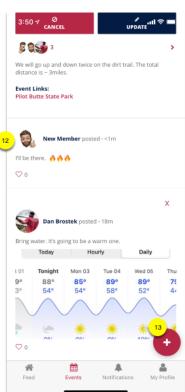
We have a dedicated calendar for each group! Click here to find out more.

# **Viewing & Engaging With An Event**

Once a member has tapped on an event in the event list they will be brought to the Event Details screen. On this screen, a member will be able to view and engage with the following features:

- 1. Event Cover Photo
- 2. Share Event
- 3. Event Title
- 4. **Hosting Chapter** If applicable, this will show for Chapter-based events. Nothing will appear hear for a Member-generated event.
- 5. **Date and Time** Members can click on the date/time to add this event to the native calendar on their mobile device.
- 6. **Event Host Avatar** Provides a link to the social profile of the member or Eagle Leader hosting the event.
- 7. **Location** Members can click on the 'View Map' link to see the map. By clicking on the address or map, the member's native map app will open so they can get directions to the event.
- 8. Event Engagement Buttons
  - a. If a member is a Host, they will be able to 'Cancel' or 'Update' the event using these buttons.
  - b. If a member is an event attendee, they will be able to identify whether they are 'Interested' or 'Going' to the event prior to the event. On the day of the event (or after the event), a member will be able to 'Check-in' to the event.
- 9. **Event Attendee Avatars** provides a link to all members that are Interested, Going, or Checked-In to the event.
- 10. Event Description
- 11. **Event Links** This section provides up to two optional links to additional information about the event.
- 12. **Event Posts** Members can view and react to discussions on the event.
- 13. **Create Event** Members can post text and/or pictures to the event by clicking on the red button with a plus sign in the lower right corner.

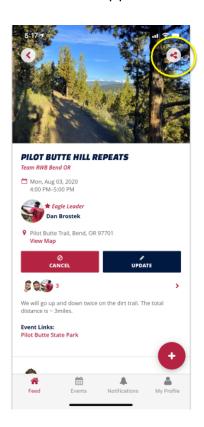




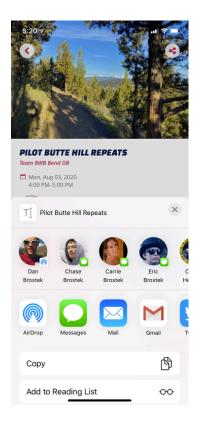
# **Sharing Events**

### How to Share an Event

Members can share events by clicking on the share icon highlighted below on the Event Details screen of the App.



Once the member clicks on the Share icon, the system share capabilities for iOS or Android will be presented and the member will be able to share the event url via a variety of different applications and channels.



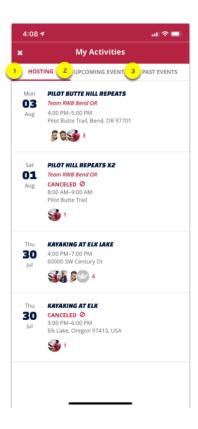
# **View My Events**

A member can click on the **My Events** lozenge on the main event list to be taken to another screen where they can view: events they are Hosting, Upcoming Events, Past Events.



On the next screen a member will be able to view and engage with events under the following three tabs:

- 1. **Hosting** This tab shows all member-generated events (or Chapter-generated if an Eagle Leader) that the member is hosting.
- 2. **Upcoming Events** This tab shows a list of future events that the member has identified an an interest in participating in by selecting 'Interested' or 'Going'.
- 3. **Past Events** This tab shows a list of all past events that a member has Checked-in to.



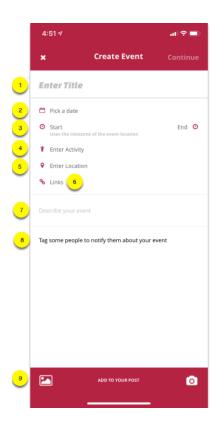
### **Member-Generated Events**

### **Creating Your Own Events**

Starting in Version 2.0 of the Team RWB App, members will be able to create their own events. These events must adhere to our <u>Terms of Service</u> and <u>Community Guidelines</u>.

On the Events list, click on the create button (red circle with plus sign in the lower right hand corner) and follow these steps.

- 1. Enter Title
- 2. Pick a Date
- 3. **Enter Start and End Times** (Note: if you are creating an event for a different time zone from your time zone it will use the time zone of the event location)
- 4. Enter Activity Category
- 5. **Enter Location** Members can enter an address or an establishment name/location.
- 6. **Add Links** (Optional) Members can add up to two Labels and URLs.
- 7. Add Description
- 8. **Tag Members** You can tag members by typing the @ symbol and the members name and they will receive a notification in their notification feed about the event.
- Add Event Cover Photo (Optional) You can either upload a photo or take a picture to add as your cover photo. If you do not use a photo, an default photo that is specific to the Activity Category you selected will be applied.



# **Update or Cancel My Event**

### How to update an event

- 1. From your Feed, click **Events** in the bottom menu.
- 2. Find your event and click to open.
- 3. Select Update Event.
- 4. Make your updates.
- 5. Click the **Check Mark** in the upper right hand corner to save.

A notification that the event was updated will be sent to everyone who is Going/Interested.

### How to cancel an event

- 1. From your Feed, click **Events** in the bottom menu.
- 2. Find your event and click to open.
- 3. Select Cancel Event.
- 4. Click Confirm.

A notification that the event was canceled will be sent to everyone who is Going/Interested.

Note: When you cancel an event you'll no longer be able to make changes to it, but members will still be able to post.

### How to remove (hide) an event

- 1. From your Feed, click **Events** in the bottom menu.
- Find your event and click to open.
- 3. Select Cancel Event.
- 4. Click Confirm.
- Click Remove Event From Event List.

A notification that the event was canceled will be sent to everyone who is Going/Interested.

Note: When you remove (hide) an event, no one will be able to post.

# **Chapter-Generated Events (Eagle Leaders** Only)

### **Creating Chapter-Based Events**

In addition to <u>creating member-generated events</u>, Eagle Leaders are able to create Chapterbased events through the Team RWB App as well.

There are only some slight differences in the process of creating Chapter-based events.



A New for Version 2.2: All Chapter events are created from the RWB Groups Calendar. You must navigate to the RWB Chapter Group calendar first before creating an event.

To create an event for a RWB Chapter Group:

- 1. From your News Feed, click **Groups** in the bottom menu and select your group.
- 2. Below your group's cover photo, click the red Events icon.

One the Events list, click on the create button (red circle with plus sign in the lower right hand corner) and follow these steps:

- 1. Enter Title
- 2. **Creator** The user who creates the event will be identified as the Creator. This field cannot be changed.
- 3. **Host** By default, you are the host of the event. You can change the host to another Eagle Leader or you can update it after the event is created. NOTE: Only the Host can update an event in the App.
- 4. Pick a Date
- 5. **Enter Start and End Times** (Note: if you are creating an event for a different timezone from your timezone it will use the timezone of the event location)
- 6. Enter Activity Category
- 7. **Enter Location** You can enter an address or an establishment name/location, the address search will help you find the rest.
- 8. Add Links (Optional) You can add up to two Labels and URLs.
- 9. Add Description
- 10. Tag Members You can tag members by typing the @ symbol and the members name and they will receive a notification in their notification feed about the event.
- 11. Add Event Cover Photo (Optional) You can either upload a photo or take a picture to add as your cover photo. If you do not use a photo, an default photo that is specific to the Activity Category you selected will be applied.

# Challenges

# **Challenges Overview**

Check out our NEW CHALLENGES How To Video

### What are Challenges?

Team RWB offers several types of challenges as a fun way to motivate people to push themselves and accomplish a specific goal. Challenges can last a day, several days, a month or even span over a year. They can have individual or group goals, and you may see challenges that ask you to meet a certain distance, elevation, time goal, complete a service or social goal, or be active for a certain number of days.

### How do I participate in a Challenge?

Team RWB hosts various challenges for different activities, all with various challenge goals. All challenges have an associated badge that can be earned once you reach the challenge goal. Details for each challenge can be found on the challenge page. Search the <a href="Challenges Tab">Challenges Tab</a> for open challenges and click the join button for the ones that strike your interest and help you work towards your goals.

To earn a challenge badge, qualify for prizes, and have your progress tracked on a challenge leaderboard, you must first click join the challenge from the challenge home or detail page.

Each day you participate in the challenge, go to the challenge event in the events > virtual tab or via the challenge event button on the challenge page, and click "Check-In". A button will appear to record your workout, if applicable..

If you complete multiple activities in one day, log the activity that best contributes to the challenge goal. For distance based challenges, you can combine your total miles. For example if you complete two rucks in one day, you can combine the distance rucked when logging.

### Where can I check my progress toward a Challenge?

On both web and mobile, you'll find a progress bar on the Challenge page to let you know how close you are to completion. You can also view individual workout entries in currently joined challenges on your profile page in the mobile app. If you do not see any progress towards a challenge goal and/or your results on the challenge leaderboard, you may have missed a check in or logging your activity.

You'll also get your own Trophy Case for completed challenge badges, viewable on both web and mobile.

### **Challenge Leaderboards**

Some Team RWB Challenges have a leaderboard that ranks members participating in the Challenge. If you have clicked "Join the challenge" and your activities are logged, you will be ranked on the leaderboard.

How leaderboards are sorted will vary, but the primary metrics for single activity and cumulative challenges are distance, steps, and time.

### **Challenge Prizes**

In some cases there are prizes associated with challenges. Please be sure to read the page for that specific challenge for more details pertaining to any rewards, and be sure to have a valid phone and email on your account so that we can contact you. For any questions related to prize eligibility and redemption, please contact the challenge host.

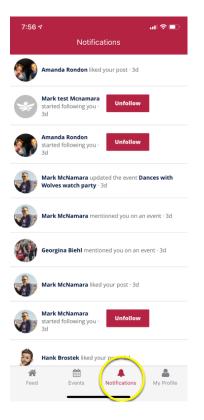
### **Tips and Tricks**

- Some challenges have multiple days associated with them. You can receive notification reminders on those dates by clicking "going" on the event page.
- Be sure to have your Email Notifications ON to receive important updates and prize information.
- Ensure your address and phone number are up to date to be eligible for prizes.
- Check the app frequently for updates and pop up challenges.
- Post photos/comments on the challenge page to share your progress with your teammates! You never know who you'll inspire!

# Viewing & Interacting With Notifications

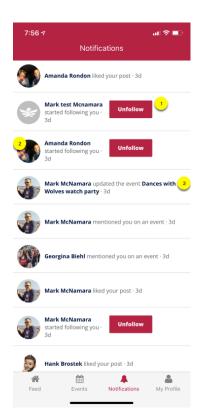
# **Viewing Notifications**

Members can click on the Notifications tab in their App to see all social notifications related to actions they are taking in the App along with interactions they are having with members and events they are following.



# **Interacting With Notifications**

- 1. Members can Follow and Unfollow Members directly from their Notifications feed.
- 2. Members can tap on avatars to directly access individuals Social Profiles.
- 3. Members can tap on events that are mentioned to access the event details page directly.
- 4. Members can tap on individual posts to view and like a post.





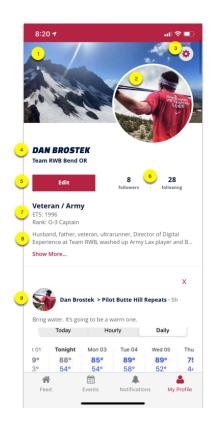
# Viewing & Updating Your Profile

## **View and Update Your Social Profile**

### **View Your Social Profile**

Members can view their profile by tapping the My Profile icon in the App navigation. On this screen a member can view:

- 1. Cover Photo
- 2. Profile Photo
- 3. App Settings Icon (Gear)
- 4. Name and Chapter
- 5. Edit Button
- 6. **Followers and Following** The total number of members that are following you and the number of members you are following. By tapping on these numbers you can access the list of these members.
- 7. **Military Service Information** Includes military status, military branch (if applicable), ETS Date for veterans, and Rank.
- 8. **Bio**
- 9. Your Personal Social Feed A feed of your personal posts and actions.

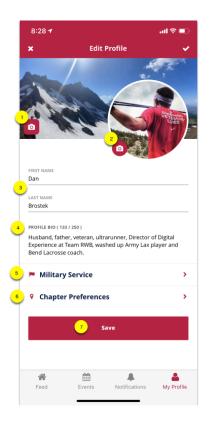


### **Edit Your Social Profile**

Upon clicking the EDIT button a member can update or change the following information:

1. **Cover Photo** - Add, change, or remove your cover photo.

- 2. **Profile Picture** Add, change, or remove your profile photo.
- 3. Name Edit your First and/or Last Name.
- 4. **Profile Bio** Add or update your bio.
- 5. **Military Service** Update your Military Service information.
- 6. **Chapter Preferences** Update your Chapter Preferences (Preferred Chapter, and two additional optional Chapters for email subscriptions)
- 7. **Save** Click save button to save your changes.



# **View & Update Your App Settings**

### **App Settings**

A member can access the App Settings by clicking on the Gear icon in the upper right corner of their Profile. The App Settings contains the following:

- 1. **Personal Information** A member can update their email address, mailing address, phone number, and gender via this menu option.
- 2. Update Password
- 3. **Legal Waiver** Members can review the waiver they accepted upon registering with Team RWB
- 4. **Privacy Settings** Members can adjust their profile privacy setting via this menu option.
- 5. Logout
- 6. **Team RWB Policies** Members can click on and review the following policies:
  - a. Privacy Policy
  - b. Terms of Service
  - c. Community Guidelines
  - d. Cookie Policy
- 7. **App Version** The current App version installed.

① To use many of the new Version 2.0 Team RWB App features a member must set their Profile Privacy Setting to **Yes**.



# **Managing your Email Preferences**

When you Join the Team, you will automatically receive emails from Eagle Nation, your Chapter, and your State. In addition to these, you will be added to the mailing list for any RWB Groups you join. You may control which emails you receive by adjusting your account settings.

### How do I view/adjust what emails I receive from Team RWB?

To view and adjust your Email Preferences from the app:

- 1. From your Feed, click the **My Profile** icon on the bottom menu.
- 2. Click the Gear icon in the upper right corner.

This will bring you to your personalized Email Preference Center. You are currently **opted in** to receive any 'checked' items. To change, simply 'check' or 'uncheck' the related box, then click 'UPDATE' to save your preferences.

# I previously opted-out of emails from Team RWB, how do I opt back in?

We've made getting emails that YOU want to receive easier than ever! Simply visit your Email Preference Center! To navigate to your Email Preferences from the app:

- 1. From your Feed, click the My Profile icon on the bottom menu.
- 2. Click the Gear icon in the upper right corner.

This will bring you to your personalized Email Preference Center. To opt-in, simply 'check' the related box (or boxes), then click 'UPDATE' to save your preferences.

# **App Permissions**

# **App Permissions**

### **iOS App Permissions**

Members can manage the App permissions for the Team RWB App by going to Settings > Team RWB. From this screen a member can manage the following settings:

- 1. **Location** Allows member to geolocate events.
- 2. Calendar Allows members to add an event to their Calendar App.
- 3. **Photos** Allows members to add access photos from their Photo Library.
- 4. **Speech Recognition** Allows members to use speech for text entry throughout the App.
- 5. **Camera** Allows members to utilize their Camera App to take pictures within the Team RWB App.
- 6. Siri & Search
- 7. **Notifications** Allows members to receive push notifications.
- 8. Background App Refresh
- 9. Cellular Data

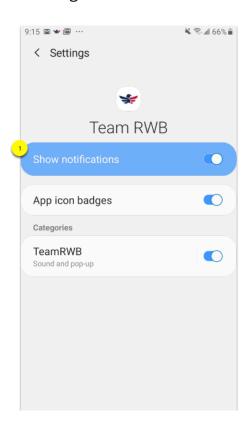


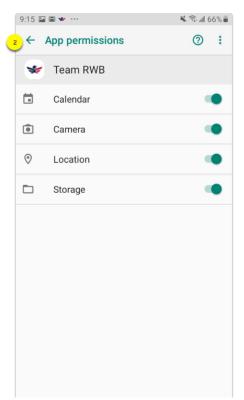
### **Android App Permissions**

Members can manage the App permissions for the Team RWB by going to Settings > Apps > Team RWB. From this screen a member can manage the following setting App Settings

1. **Notifications** - Allows members to show notifications, App icon badges, and Sound and Pop-up Categories.

2. **Permissions** - Allows members to adjust the settings for Calendar, Camera, Location, and Storage.





# Reporting Inappropriate Content

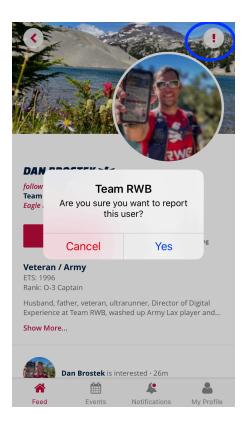
### Report a User

Team Red White & Blue provides a platform for members to communicate, plan, and participate in events and share content. We want all users to feel safe while using our sites, and we reserve the right to remove any user or content that does not comply with our <a href="Community Standards">Community Standards</a>.

#### To report a user:

- 1. Locate the User Profile.
- 2. Click on the exclamation point (!) at the top right of the profile.
- 3. Click 'Yes'.

A member of our staff will then review the user profile, determine whether it violates our Community Standards, and take appropriate actions as necessary.



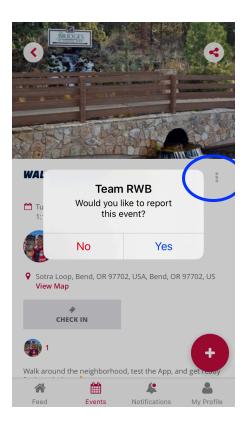
## Report an Event

Team Red White & Blue provides a platform for members to communicate, plan, and participate in events and share content. We want all users to feel safe while using our sites, and we reserve the right to remove any user or content that does not comply with our <a href="Community Standards">Community Standards</a>.

#### To report an event:

- 1. Locate the event.
- 2. Click on the three dots next to the event name.
- 3. Click 'Yes'.

A member of our staff will then review the event, determine whether the content violates our Community Standards, and take appropriate actions as necessary.



## Report a Post

Team Red White & Blue provides a platform for members to communicate, plan, and participate in events and share content. We want all users to feel safe while using our sites, and we reserve the right to remove any user or content that does not comply with our <a href="Community Standards">Community Standards</a>.

#### To report a post:

- 1. Locate the post.
- 2. Click on the three dots next to the post
- 3. Click 'Yes'.

A member of our staff will then review the post, determine whether the post violates our Community Standards, and take appropriate actions as necessary.

