



Guelph Soccer Refund Policy

Purpose

The purpose of this policy is to clearly define the circumstances in which participants in our House League and Fundamentals programs are eligible for a refund of registration fees.

Policy

Guelph Soccer will honour refund requests for the program for which the participant has been registered until 30 days prior to the start of the program. This policy encompasses our House League (Outdoor and Indoor) programs, as well as all Skill Development sessions.

All refund requests must be submitted in writing to the Executive Director/General Manager of Guelph Soccer, and all refunds are subject to a \$30/player administration fee.

No refunds will be provided after these deadlines, except in the following circumstances:

- A player cancelling registration on medical grounds will qualify for a full refund (if injured prior to program start). In the event of a mid-season injury, the participant will be eligible to a pro-rated refund, based on the number of games remaining after the date of the injury, with a deduction for the player's uniform. In both cases a doctor's note is required.
- Please note that where the injury is soccer-related while participating in a Guelph Soccer program, no refund can be provided, as this would cause insurance coverage to be negated.
- In special or extenuating circumstances at the discretion of the Executive Director/General Manager.

In signing the registration form for House League or Skill Development, members accept the Club's House League and Skill Development Refund Policy conditions, registration conditions and the financial implications.