Senior Product Manager, Payments
at Remitly (View all jobs)
Seattle, WA, United States

Remitly is on a mission to transform the lives of immigrants and their families by providing the most trusted financial products and services on the planet. Since 2011, we have been tirelessly delivering on our promises to immigrants sending their hard earned money home. Today, we are reimagining international payments at scale and building new products to create deeper relationships with our customers and their loved ones across the globe. Join over 2,700 employees across 10 offices who are growing their careers while having a positive impact on people globally.

About the Role:
The Senior Product Manager for Payments will report to the Principal Product Leader for the Payments Team. The payments team is focused on enabling new payment options and improving the existing payment experience for our customers sending in the US and Canada to 170+ recipient countries. As a Senior Product Manager for Payments, you will own and innovate on bank payments leveraging forward facing technologies. You will develop an understanding for the customer pain points, build roadmaps to address those opportunities and lead the team to implement the roadmap. This position is key in driving product-led growth at Remitly and ensuring we continue on our path being the most trusted remittance platform in the world.

You Will:
- Lead the delivery of full stack product features and initiatives.
- Partner with engineering, UX designers, marketers, finance, legal, business development and other product managers to deliver products both locally and globally.
- Contribute to the payments product roadmap and build a prioritization framework that captures relevant tradeoffs for the team while creating organizational alignment
- Enhance the payments experience for Remitly’s customers, backed by a solid business case, customer insights, competitor analysis and quantitative research
- Lead the delivery of an outstanding payments experience through development of detailed requirements, implementation plans and execution
- Be a customer advocate and identify those areas that require deeper customer insights and lead research to learn more about Remitly’s customers and their needs
- Set up and analyze A/B tests and provide comprehensive test readouts with well thought through recommendations
- Understand the payment platform end to end, the APIs in our systems and the dependencies, and use this knowledge to create and improve our payment systems
- Stay informed about state-of-the-art products and experiences in payments and FinTech and share insights throughout the business

You Have:
- 5+ years of relevant experience in product management
- 3+ years experience in the payments space preferably with ACH or RTP
- Experience motivating cross-functional teams; across software engineering, UI design, and analytics, with an understanding of how things work within those domains
- Experience with large-scale web, e-commerce applications/mobile applications
- Data is the source of your decision-making and you will have extensive experience working with customer data to develop better customer experiences
- Experience setting and implementing product strategy, road-mapping, and prioritization
- Experience working with engineers to make tough technical tradeoffs and you can sweat the details to understand the impacts of these tradeoffs and find a careful balance between short-term outcomes and long-term effects

Our Benefits:
https://careers.remitly.com/job-details/?jobid=4456807