



# **10-YEAR LIMITED WARRANTY**

## **TERMS:**

10 years from date of purchase

#### **COVERAGE:**

We warrant that the SCREENEZE®/SNAPTRACK aluminum base and vinyl cap will perform as a fixed screen installation system. The SCREENEZE®/SNAPTRACK aluminum base and vinyl cap only, will perform as intended for stretching and securing screen fabric in a vertical position on the walls of a traditional screen room.

## **CONDITIONS:**

Home Improvement Systems, Inc., manufacturers of SCREENEZE® and SNAPTRACK, will consider claims for manufacturing defects in the aluminum base and/or vinyl cap only. Home Improvement Systems Inc. will replace products with manufacturing defects at the company's discretion.

## **EXCLUSIONS FROM COVERAGE:**

- Labor to remove or install replaced material.
- Screws.
- · Screen fabric.
- Any weather related damage.
- Defects due to ordinary wear and tear, abusive use, or lack of proper maintenance are excluded from coverage
- Defects caused by improper installation and/or misapplication of the product are excluded from coverage i.e. SCREENEZE®/SNAPTRACK
  installed as an awning or roof system regardless of the screen material attached.
- Defects due to damage to vinyl caps when installed in temperatures below 60° (care should be taken to store material in a heated area prior to installation if temperatures are below 60°).
- Defects in the performance of the product due to failure or deterioration of the primary structure that SCREENEZE®/SNAPTRACK is attached to.

## **CLAIMS PROCEDURE:**

Send claims to:

Home Improvement Systems, Inc.

950 Meadow Gold Lane

Cincinnati, Ohio 45203

support@screeneze.com

Include proof of purchase, photograph of defect, contact information, and a sample of the defective product. No claim can be considered without prior company approval.

## **EFFECTIVE DATE:**

JUNE 22, 2023



# THE SLIDING SCREEN DOOR



# **10-YEAR LIMITED WARRANTY**

## **TERMS:**

10 years from date of purchase

## **COVERAGE:**

We warrant that The Sliding Screen Door Components will perform as a horizontal Sliding Screen Door. The Sliding Screen Door Components will perform as intended.

#### **CONDITIONS:**

Home Improvement Systems, Inc., manufacturers of The Sliding Screen Door, will consider claims for manufacturing defects of The Sliding Screen Door Components. Home Improvement Systems Inc. will replace products with manufacturing defects at the company's discretion.

## **EXCLUSIONS FROM COVERAGE:**

- · Labor to remove or install replaced material.
- Screws.
- Screen fabric.
- · Any weather related damage.
- Defects due to ordinary wear and tear, abusive use, or lack of proper maintenance are excluded from coverage.
- Defects caused by improper installation and/or misapplication of the product are excluded from coverage.
- Defects due to damage to vinyl caps when installed in temperatures below 60° (care should be taken to store material in a heated area prior to installation if temperatures are below 60°).
- Defects in the performance of the product due to failure or deterioration of the primary structure that The Sliding Screen Door is attached to.
- Defects due to improper maintenance of stainless steel ball bearing glide.

## **CLAIMS PROCEDURE:**

Send claims to:

Home Improvement Systems, Inc.

950 Meadow Gold Lane

Cincinnati, Ohio 45203

support@screeneze.com

Include proof of purchase, photograph of defect, contact information, and a sample of the defective product, if reasonable. No claim can be considered without prior company approval.

## **EFFECTIVE DATE:**

JUNE 22, 2023

