

ABOUT COMMON KNOWLEDGE

- We help communities listen together and learn together to address shared goals
- Specialize in non-partisan education and engagement efforts that
 - o are **inclusive** of the whole community
 - o enhance **informed** participation
 - o lead to more **<u>sustained</u>** engagement
- Help communities navigate complex multi-dimensional issues that involve multiple agencies, multiple programs and include roles for the community

THE ASSIGNMENT



Identify community information needs and community engagement opportunities around multiple planning issues facing the Midcoast and Coastside



OUR PRACTICES

More inclusive, informed and sustained engagement:



Start with the **community's perspectives** – how they see and talk about the issues



Attend to the **information needs** of people new to planning topics as well those who are more familiar



Work with **partners** to help community learn together about complex situations and options

WHO IS INVOLVED

PHASE ONE

Interviewed 18 local leaders with extensive experience and knowledge of Coastside communities

PHASE TWO

Work with a **network of partners** to improve outreach, education and communication to Coastside community

NEXT STEPS TOGETHER



Share

preliminary findings from Phase 1 initial interviews conducted by Common Knowledge



Discuss

community audiences and education focus



Develop

strategies for collaborating on Phase Two outreach and education

INTERVIEWS COVERED:

- Connection to Coastside
- What you value about the community
- Priority issues
- Community challenges
- What's working well
- Information channels
- Information needs





COMMUNITY VALUES

- Natural beauty, beaches and the environment
- Welcoming, friendly neighbors
- Help each other, especially in times of need
- Outdoor recreation
- Diverse occupations and interests





PRIORITY ISSUES

- Transportation/mobility
- Safety, emergency services
- o Housing
- Jobs/economy
- Education
- Access to health services
- Environmental sustainability
- Recreation/coastal access

CHALLENGES FACING THE MIDCOAST

- Multiple overlapping jurisdictions with diffused responsibilities; limited resident understanding of governance structures
- No central body or place for sustained discussion of complex issues
- A culture of where residents appear to organize politically to be against something more than for something
- All planning needs to work within constraints of Local Coastal Program; resources required from multiple agencies
- Distance to services

COMMUNITY STRENGTHS WE HEARD IN INTERVIEWS

- A culture of people helping each other, especially in times of need
- Shared values and interests around the environment, safety, increased mobility, familyfriendly, outdoor recreation, multi-generational
- Multiple examples of local initiative and desire to be "hands-on" in improving Midcoast quality of life

COMMUNITY STRENGTHS WE HEARD IN INTERVIEWS

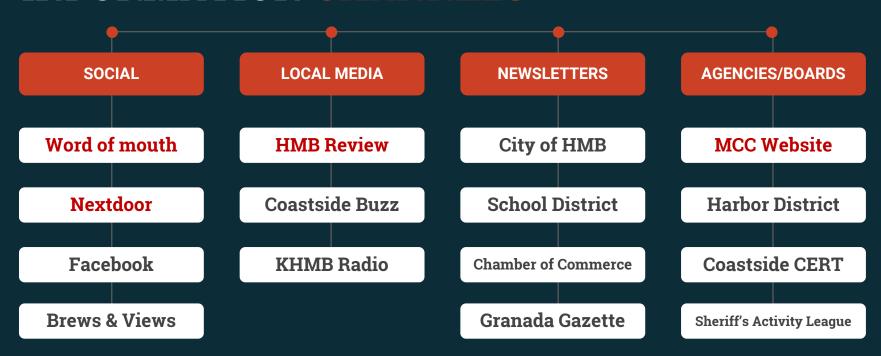
- An appetite to better understand needs of the complete community, explore shared priorities and engage in dialogue about how to collaborate
- Offers of help to extend the conversation outward during the next phase of the project

HOPES FOR THE FUTURE

- Desire for community gathering places and spaces
- Community-serving businesses and services
- Keep the Coastline accessible
- Want to be able to plan for the future together
- More innovation and collaboration



INFORMATION CHANNELS



INFORMATION NEEDS

- Local govt, their district(s), services & decision making
- Who lives, works and visits on the Coastside
- Transportation context
- Geography, land use
- Actions people can take to help address community needs





COMMUNITY AUDIENCES



People familiar with local policy issues



People who care about the community and are less familiar with local policy process

AUDIENCES IDENTIFIED IN INTERVIEWS

- Less engaged residents
- Parents and families
- Younger residents
- Older residents
- Spanish-speaking community members
- Local business owners and employees

COMMUNITY PARTNERS IDENTIFIED IN INTERVIEWS

- Local businesses
- Nonprofits
- Social service organizations
- HMB library
- Senior organizations
- Schools
- Parent groups
- Faith-based organizations
- Housing communities
- Recreational and environmental groups

MOBILITY EDUCATION OPPORTUNITIES

- Develop communication strategies for new and familiar audiences
- Show interrelationship of transportation projects
- Connect projects to other community needs
- Identify roles for community



ROLES FOR MCC



Link to Local Networks

Ask your networks to help increase participation and enhance accessibility



Information Channel

Post information on website, including introductory level



Co-Convenor

Help plan and host inclusive community educational event(s)