

Date: June 25, 2025

To: Attorney General Rob Bonta, Health Care Rights and Access, CA Department of Justice
Supervisor Ray Mueller, San Mateo County Board of Supervisors
(Who?), AHMC Seton Medical Center, LLC

Cc: Gina Quiney, Chief of Staff, Office of Supervisor Ray Mueller
Marisol Escalera, Policy Director, Office of Supervisor Ray Mueller

RE: Support for adding urgent care services at Seton Coastsides

Dear Attorney General Bonta,

On behalf of our Coastsides residents, we are writing to highlight the critical and growing need for expanded urgent care services for the San Mateo County Coastsides.

Timely access to healthcare, particularly for non-life-threatening yet urgent conditions, is essential to protecting the health, safety, and well-being of our residents. Unfortunately, significant gaps in care continue to persist across the San Mateo County Coastsides, leaving many individuals with no choice but to delay treatment or travel long distances. This situation poses serious risks and disproportionately affects those with mobility challenges, limited transportation, or chronic health conditions.

It's crucial to recognize that the Coastsides is home to approximately 26,000 permanent residents but also sees nearly **4 million visitors** each year. Severe traffic congestion on Highway 1 and Highway 92 during these times can result in dangerous delays, preventing residents from reaching urgent medical care when they need it most. This reality underscores the immediate need for a locally accessible urgent care facility.

The community is deeply grateful to the San Mateo County Board of Supervisors for funding a pilot urgent care program on the Coastsides. Dignity Health was selected to lead the project, which ran from November 2024 to May 2025. While the pilot was limited in both the scope of services and hours of availability, usage data clearly showed a clear, strong demand for urgent care.

We recognize that the AHMC Seton Medical facility in Moss Beach offers a nearby emergency resource. It remains an essential asset for critical care, but it does not fill the gap for the more routine yet urgent medical needs of our community. We urge consideration of expanding the existing Seton facility to include full urgent care services. The enclosed community survey responses reflect a clear and unified message—this is a top priority for residents across the Coastsides.

We remain committed to closing healthcare access gaps and promoting health equity in our community. Addressing this issue requires continued attention and collaborative action. For our

residents, an urgent care center is not a luxury—it is a vital, life-enhancing necessity that supports the broader vision of an age-friendly and equitable Region.

We sincerely appreciate your continued partnership and support. With your help, we can make equitable, accessible, urgent care a permanent part of the Coastside's healthcare infrastructure.

Sincerely,

(signatures)

Claire Toutant, Chair
Midcoast Community Council

Robert Brownstone, Mayor
City of Half Moon Bay

Ryan Augustine, Chair
Pescadero Municipal Advisory Council