



Tennis Center Code of Conduct

1. All players must report to the Tennis Center front desk for court assignment prior to beginning play.
2. Club players must register all guests at the front desk before playing. Guest fees are \$8.00 per guest or you can use your guest passes.
3. All guests must be accompanied by the sponsoring member while using the club facilities unless the sponsoring member has made prior arrangements with the professional staff. Sponsoring members will be charged directly for all guest fees and are responsible for all actions and behavior of their guests.
4. Local residents of the metro Atlanta area may be a guest at WLC only once per calendar month and not more than 6 times per year.
5. All players must wear regulation tennis shoes on the court. Appropriate tennis attire is mandatory. Bathing suits, jeans, tank tops and cut-offs are not considered appropriate dress. Any person on the tennis grounds or tennis courts must wear a shirt.
6. Court usage is increasing with greater play and more activities. All court assignments need to be made at the front desk either in person or via phone. Call in advance (Two days prior to the day of desired play) to make a court reservation to avoid disappointment. Court time can be reserved for 1, 1 ½ or 2 hours, except for during tournaments, special events, and/or ALTA or USTA matches, all of which will not be interrupted until completion.
7. No food or beverage, except water, is allowed on the courts, should be off the courts.
8. Bathing attire is not allowed in the Tennis Center.
9. All home league matches will be guaranteed two courts for match play. If additional courts are open and available at the time of the dual match, they will be given to teams at the front desk when all four players are present and ready to play. If additional courts are not available, dual matches will be contested on two courts only.
10. Windward Lake Club has the policy of members only on club rosters and playing for WLC teams. Non-members are not allowed to participate at home or away matches.
11. Members have the right to request specific courts when available. However, the professional staff reserves the right to make the final court assignments. Always check in at the front desk to confirm your court assignment even if

you have already made a reservation. Please finish play by the end of your allotted time so the next scheduled players may start promptly. If you “no show” a court reservation, your court will be released to someone else 15 minutes after the original court time.

12. A 24-hour cancellation rule is in effect for all sign ups for tennis activities (private, semi-private, and group lessons; tournaments, round robins, mixers, drills etc.). Those who “no show” any event without canceling 24 hours in advance, will be billed the entry or lesson fee.
13. The Professional Staff needs a copy of all team rosters and schedules as soon as the league captains receive them. It is imperative to receive this information to insure court availability for home matches. Team captains must fill out a court reservation request form in order to be scheduled for practice courts. All teams turning in court reservation request forms will be guaranteed 2 courts, one day per week in season. Every effort will be made to give each team their first choice on practice day and time; however, in some cases the team will be assigned their 2nd or 3rd choice on practice day.
14. Unsupervised, poorly behaved children who loiter about the Tennis Center will be politely asked to leave the premises immediately. Roller blades, skateboards, scooters, and go-carts are strictly prohibited. Pets are not allowed in the Tennis Center building. Dogs must be kept on a leash when on WLC grounds.
15. Windward Lake Club is a smoke free facility.
16. “Every little bit helps!” Please do your part to keep your tennis courts clean and the grounds beautiful.
17. Abusive behavior to WLC’s courts, windscreens, and nets will not be tolerated, nor will obscene languages or gestures on and off the courts. Displaying such behavior will result in member probation and/or expulsion.
18. Inappropriate language, tone, or subject matter directed toward a Windward Lake Club employee or member is strictly prohibited. Engaging in such dialogue/language may result in member suspension and/or termination from the club.
19. Juniors under the age of 18 shall not reserve courts (unless playing with a parent or other adult) during the prime time hours of 9:00 a.m. to 1:00 p.m. on Saturdays and after 5:00 p.m. on weekdays. This includes ALTA and USTA practice matches.
20. No play is allowed when lightning is present in the area. If the professional staff directs you to vacate the courts due to threatening weather, members and guests are expected to do so immediately.
21. No play is allowed on wet or icy courts.
22. Two Names are required to make reservations.