

## Latitude Margaritaville at Hilton Head

"It's always been that happy place in your mind, the spirit of adventure in your soul." - Jimmy Buffett

We have created this handbook to enhance the Latitude Margaritaville at Hilton Head lifestyle experience of every resident in our community.

#### The intent of this handbook is to:

- provide you with answers to frequently asked questions
- present a reference point for how you, your guests and family can engage with the community
- provide you with resources to keep you up to date with live entertainment programs and fitness center classes
- establish the best practice guidelines to make sure that our actions do not impact the enjoyment of others

Fins Up!



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#### Lake Latitude Club General Guidelines

#### Resident & Guest Wi-Fi

Complimentary Wi-Fi service is available throughout the Lake Latitude Club. To connect, users must only agree to the terms of the agreement for use.

#### **Drone Policy**

Due to safety and privacy concerns, the Master Association prohibits the operation or use, on or above the Lake Latitude club area, of unmanned aerial systems, or drones, without prior written authorization from the Latitude at Hilton Head Master Association. This prohibition includes drones used for filming or videotaping as well as any drone use by media or journalists operating above or within the Latitude at Hilton Head Master Association boundaries. This prohibition extends to any devices launched or operated from within the community as well as any launched from private property outside of the community boundaries. Please contact a Latitude at Hilton Head Master Association representative if you have any questions, or if you seek prior authorization to operate any such devices. Any authorized operation of drones, on or above Latitude at Hilton Head Master Association property, will be governed by Federal Aviation Administration (FAA) rules and regulations and local law enforcement, as well as those policies separately established by the Latitude at Milton Head Master Association, which may include certification, training, insurance coverage, indemnification requirements and waivers or releases of liability.

#### **Parking Policy**

Overnight parking in the Lake Latitude Club parking lot is not permitted. Violators may be towed at the vehicle owner's expense. Commercial vehicles, motorcycles, watercraft, and recreational vehicles are not permitted at the Lake Latitude Club parking lot.

#### **Private Property Policy**

The Master Association will not be responsible for the damage, disappearance, or theft of private property. The safety and security of private property at the Lake Latitude Club is exclusively the responsibility of the owner.

#### **Smoking Policy**

Smoking (including e-cigarettes) is permitted ONLY at the firepit area. Smoking is strictly prohibited in the Lake Latitude Club and on the pool deck.

#### Video Surveillance

Video surveillance is in use throughout the entire amenity center.

#### For Emergency

Call 911 in the event of an emergency.

#### Lake Latitude Club Rental

The Lake Latitude Club may be rented by owners through the lifestyle department. The rental document can be found on the community website.

# Guest Policy for Use of Association Amenities by Guests & Children Under the Age of 19

The Latitude at Hilton Head Master Association Board of Directors has established the following policies for use of the amenities by children under the age of nineteen (19) and other guests. At the discretion of the Board, policies may be reviewed and amended as the needs and interests of homeowners evolve over time, this includes but is not limited to restricting guests entirely. Please review the information and be aware of any restrictions that may apply to non-resident use of amenities owned and operated by the Latitude at Hilton Head Master Association. If you have further questions regarding rules, regulations, or operating procedures, please contact your Latitude at Hilton Head Management team.

#### **Use Of Facilities By Adult Guests**

Rules and regulations are designed to help preserve and protect Association assets, promote health and safety, and maintain priority access for residents to programs, equipment, and services. The following policy is currently in place for use of facilities by adult guests:

- Guests must be accompanied by a Resident in the Master Association while visiting the
  amenities and all guests are subject to any rules and regulations established by the Board.
  Unaccompanied guests are not permitted to use the fitness facilities, swimming pool or other
  recreational amenities at any time.
- Exceptions may apply to facilities that are open to the public or to prospective homebuyers that
  may be participating in an authorized "sample the lifestyle" program sponsored by the
  developer and/or the Association.
- Latitude at Hilton Head Master Association residents may host up to 6 guests at one time (permitted number of guests for rental event space is subject to the space capacity and is outlined in the rental policy).
- Adult guests, aged 19 and over, will be granted access to fitness and other Association facilities
  on a complimentary basis.
- Additional guest fees may apply for guest participation in clubs and programs that enable that level of participation on a limited and pre-approved basis.

#### Use Of Facilities By Children Under The Age Of Nineteen (19)

Children and other guests, under the age of 19 years, are subject to any rules and regulations established by the Board. Rules and regulations are designed to help preserve and protect Association assets, promote health and safety, and maintain priority access for residents to programs, equipment, and services. The following policy is for use of facilities by children under the age of nineteen (19):

- Children and other guests, under the age of 19, must be always accompanied and supervised by a resident when using the Lake Latitude Club & pool.
- Lake Latitude Club fitness center: Children and guests under the age of 19 are restricted from use of this facility.

#### Fins Field

The Fins Field is located adjacent to the Lake Latitude Club and Pickleball courts. The field usage is on a first come, first serve basis during open times when not being used by Lifestyle Programs. Field reservations may be made through the community website under the "Fins Field" section.

#### **Hours of Operation**

**Daily: Dawn to Dusk** 

#### **Policies:**

- Pets are not allowed on the Fins Field. Registered service animals are permitted; however, they must be on a leash and well behaved.
- The fields are restricted to Fins ball play only unless under lifestyle programming.
- Residents may play on the Fins Field that is **not reserved**. Matches and special events have priority over individual play on the fields.
- The Fins Field is for the private use of residents and their guests. Non-authorized teams or groups
  may not use the Fins Field without the prior consent of Association Board of Directors and/or
  Management. Residents may not use the Fins Field for financial gain.
- Each Resident and their guests are responsible for ensuring proper usage and etiquette. Poor language and poor behavior is not acceptable and is a reason to be barred from the Fins Field.
- Individuals under the age of 19 must be accompanied by an adult when using the Fins Field.
- All litter must be placed in the trash cans. Residents and guests are responsible for keeping the Fins
   Field clean and free of trash and litter.
- Only those residents and their guests who are playing on a Fins Field are allowed in the Fins Field area.
- If damage occurs due to negligence or non-compliance of the Fins Field Rules, occurring to the Fins Field and/or surrounding common area property of the Master Association.
- No bikes, skateboards or motorized scooters are permitted on the fields.
- Proper footwear must be worn. No cleats are permitted.

- Only plastic bats are permitted.
- No smoking including the use of e-cigarettes or tobacco is permitted within the Fields complex including the observation bleachers and stands.

#### **Hierarchy For Fins Field Use:**

- 1. Reserved Club Use
- 2. Resident Reserved Use
- 3. Authorized League Tournament
- 4. League Practice
- 5. Walk- On use

#### Fins Field Reservations - Social Play

- Residents must reserve Fins Field a non-resident cannot reserve Fins Fields.
- The maximum reserved playing time is 1.5 hours.
- If a resident has reserved a Fins Field following the scheduled time for a sanctioned league match and finds the Fins Field still in use by the league team, the league team is permitted to finish their match.
- Players failing to arrive within 15 minutes after their reserved playing time may forfeit their reservation. After the 15-minute grace period, the reserved Fins Field and time becomes available to other residents.
- Residents may use an open Fins Field on a walk-on basis, but it is best to reserve Fins Field through the Association website.

#### **Problems/Concerns**

 Management and the Board of Directors shall resolve any misunderstanding or disputes regarding the rules of the Fins Fields. Please report any misuse of our facility or these rules to Management.

#### Maintenance

 The Fins Field may be closed from time to time due to maintenance needs and/or due to weather conditions.

#### **Pickleball**

- Court use is open for play by all residents from Monday- Sunday from 6:30 A.M. to 9:00 P.M.
- Court reservations can be made through the Association website.
- No roller skating/skateboarding allowed on courts.
- Proper Pickleball attire is to be worn at all times- no cut offs.
- Tennis shoes must be worn no black soled shoes.
- Residents may play on any Court that is **not reserved**. Matches and special events have priority over individual play on three courts.
- The courts are for the private use of residents and their guests.
- Non-Residents, unless they are guests of a present resident, and non-authorized teams or groups may not use the tennis courts without the prior consent of Association Board of Directors and/or Management.
- Residents may not use the courts for financial gain.
- Each resident is responsible for ensuring proper usage and etiquette by their family and guests.

  Poor language and poor behavior is not acceptable and is reason to be barred from the courts.
- Pickleball court lights are available when courts are open. The last players of the evening must turn
  off the lights when leaving the courts.
- All litter must be placed in the trashcans. Residents are responsible for keeping the courts clean and free of trash and litter.
- Only those residents and their guests who are playing on a court are allowed in the court area.
- If negligence or non-compliance of Pickleball Rules occurs to the Pickleball courts, including but not limited to surrounding common area property of the HOA, the offending homeowner, guest or children of the homeowner will be held accountable.

#### **Hierarchy For Court Use:**

- 1. Reserved Club Use
- 2. Resident Reserved Use
- 3. Authorized League Tournament
- 4. League Practice
- 5. Walk- On use

#### **Court Reservations - Pickleball Play**

- Residents must reserve courts a non-resident cannot reserve a court.
- The maximum reserved playing time is two hours within a 24-hour period and the maximum number of courts any household can reserve is two.
- If a resident has reserved a court following the scheduled time for a sanctioned league match and finds the court still in use by the league team, the league team is permitted to finish their match.
- Players failing to arrive within 15 minutes after their reserved playing time may forfeit their reservation. After the 15-minute grace period, the reserved court and time become available to other residents
- Residents may use an open court on a walk-on basis, but it is best to reserve courts through the Association website.

#### **Organized Team Play**

- An organized team is any group of residents (and outside players if necessary) listed on the same roster of a sanctioned team.
- Each team must be authorized by Management prior to the start of each playing season. It is the responsibility of each team's captain to request approval for the use of the Pickleball Courts. A copy of the intended Player List must be submitted to Management at least one (1) week prior to the start of the appropriate season that includes the completed packet of required information for the designation of the League Team. The approval process includes verification of a resident being current with their Homeowner dues. This approval process must be followed for any roster additions that may occur after the initial sign-up period.

- The team captain or lead resident must provide Management with a schedule of the team's matches at least one (1) week prior to the start of the season.
- Management has the capacity to authorize organized teams based on the number of courts available and the history of court usage.
- Teams playing outside of the Association are expected to be composed of residents. When the
  minimum number of required players cannot be met, players from outside the association may
  be added to the roster.
  - a) Each outside player is required to sign a waiver of liability prior to playing on the Tennis and Pickleball courts.
  - b) All outside players are restricted to use only during designated team practices, team coaching, and official scheduled matches unless accompanied by a resident as a private guest. It is the Team Captain's/ Lead Sponsoring residents responsibility to inform each outside player of Pickleball Rules and Guidelines.
- Either the Team Captain or Co-captain must be a resident unless, the team has a designated resident representative responsible for ensuring all rules are followed. The Captain and/or Cocaptain are responsible for cleaning up after all home Pickleball matches.
- Authorized teams may schedule one team practice each week, for a two (2) hour period.
- Only one authorized team may practice at a time and may only occupy two courts unless there is prior approval from Management for matches. The remaining courts must remain open to residents not associated with the practicing team. Pre-assigned practice times will be assigned each season by Management based upon day/hour requests and will be accommodated whenever possible. Approved practice and home match schedules must be reserved through Management with the Lifestyle Director. It is the Team Captain's responsibility to schedule home make-up matches as soon as they are arranged. Make-up matches must be noted as such when reservations are made. Team captains may also reserve a third court for official matches. The fourth court must be left open to other non-team members during official matches.
- Organized teams are expected to be self-governing units operating on their own once the initial requirements have been satisfied. Violations may result in denial or revocation of team authorization and forfeiture of any fees.

#### **Problems/Concerns**

• Management and the Board of Directors shall resolve any misunderstanding or disputes regarding these rules of the Pickleball Courts. Please report any misuse of our facility rules to Management.

#### Maintenance

• The Pickleball Courts may be closed from time to time due to maintenance needs and/or due to weather conditions.

## Barkaritaville Dog Park

#### **Hours of Operation**

Daily: Dawn to Dusk

The Association has a fenced dog park reserved for residents and their pets. The dog park is located on Latitude Boulevard. Dog owners shall obey all dog park rules.

- Guest dogs are not permitted.
- All dogs must be registered with Association.
- All dogs must be licensed and inoculated, as required by law, prior to entering the park.
- Use park at your own risk; each owner is responsible for the actions of their dogs.
- Aggressive and ill-tempered dogs are prohibited.
- Dogs that are in heat are prohibited.
- Please pick up your pet's waste and dispose of it in the receptacles provided.
- Please fill any holes your dog digs.
- Owners must be in the park and always supervising their dog(s).
- All guests under the age of 19 must be accompanied by an adult.
- No smoking, food, dog treats or glass containers are allowed in the park.
- Agility components are for dogs only.
- Please report any problems to the Community Association Manager.
- Pets shall be taken off the leash when inside the confines of the dog park. This is an off-leash facility. Pet owners shall closely supervise their dogs, be within view, and have a leash in hand at all times. Dog shall be vaccinated and healthy. Rabies tag shall be worn by animal.
- Pets that attack or otherwise present a danger or interfere with the freedom of movement
  of persons and/or other pets shall constitute a nuisance and shall be removed from the park
  immediately. The Association shall have the right to prohibit any animal from the dog park
  that constitutes a nuisance.
- Pet owners are legally responsible for any damage or injury inflicted by their pets.

#### Lake Latitude Club Pool

#### **Hours and Access**

The pool will operate 30 (thirty) minutes after sunrise and 30 (thirty) minutes before sunset.

#### **Guest & Children Policy**

Children are permitted to swim at the Lake Latitude Club pool. Please refer to the Lake Latitude Club General Guidelines section of this handbook for our general guest policy.

#### **Department of Health Guidelines**

To ensure a safe and enjoyable environment for all pool users, the following Department of Health guidelines will apply, but are limited to the following:

- No food or beverages in the pool
- No glass or animals in the fenced pool area
- Shower before entering the pool
- No diving

#### **Animals**

All animals, except for registered service animals, are prohibited from entering the pool area. For the health and safety of all guests, service animals are not permitted in the water and must always remain on the deck and remain leashed and supervised.

#### **Smoking**

Smoking (including e-cigarettes) is permitted ONLY in the designated smoking areas. Smoking is strictly prohibited in the pool area, without exception. This includes all pool deck and outdoor areas within the fence.

#### **Pool Furniture Etiquette**

Please respect your neighbors and do not reserve lounges or chairs that are not going to be utilized immediately. Pool furniture must not be left unattended for more than sixty (60) minutes. Pool furniture should not be moved to a location where it will obstruct walkways or impede others' enjoyment of the pool area. If furniture is moved, please move it back to its original location after use.

#### **Food and Drink**

All glass containers are not permitted on the pool deck at any time. Please discard all trash in the receptacles placed for your convenience on the pool deck. No chewing gum is permitted anywhere in the fenced pool area.

#### **Pool Temperature**

The Lake Latitude Club Pool is not heated.

#### **Pool Toys**

No large rafts or flotation devices are allowed in the pool. Balls, toys, and noodles may be allowed, at the manager on duty's discretion, based on the number of people in the pool. Approved life jackets may be worn in the pool.

#### **Pool Closure**

In the event of an emergency (including weather situations such as thunder and lightning storms), everyone must immediately leave the pool. The pool may also be closed at the manager on duty's discretion during regular hours due to issues such as, but not limited to water quality, emergency repairs or any incident that might jeopardize the safety of our residents and their guests.

#### **General Conduct**

- Foul or abusive language will not be tolerated and may result in the suspension of amenity usage rights.
- Drug use, fighting, or sexual harassment or assault will result in immediate dismissal from the pool area and the notification of the proper authorities. Any intoxicated individual will be asked to leave the pool area; failure to do so will result in the notification of the proper authorities.
- Absolutely no diving or flips are permitted at any time.
- No running, pushing, dunking, rough play or any type of personal conduct endangering safety of selfand others is allowed.
- Residents and guests suspected of having infectious or communicable diseases may not use the pool. Spitting, spouting water from the mouth and blowing of the nose in the pool are prohibited.
- Personal audio/visual devices must only be used with headphones.

#### Safety Equipment

The safety equipment is for emergency use only. Please do not tamper or play with this equipment. The following life safety devices are located within the pool area:

- Emergency safety hook with pole
- Safety ring

### **Water Sports**

#### **Equipment Procedures**

- Orientation is required before participation in Lake Latitude Club water sports activities.
- Each owner and guest must have a signed Water Sports Waiver and Indemnity Agreement on file
  with Latitude at Hilton Head Master Association (the "Association") prior to participating in any
  water sports activities or using any water sports equipment.
- Water sports facilities and equipment are for use by Owners and their guests only. Guests must be accompanied by an owner in good standing with the Association.
- For safety, persons under the age of 19 are prohibited from operating water sports equipment.
   Persons under the age of 19 may accompany an adult in the water sports facilities and water sports equipment.
- All water sports equipment in the Lake Latitude Club can be reserved 24 hours in advance through the Fins Up Fitness Center. Paddles, oars, and snap in accessory equipment are labeled.
   Each label identifies what equipment matches each water vessel. For example, Paddles A is the paddles for the corresponding Kayak A.
- Lifejackets must be worn when using water sports equipment. Lifejackets, if not bringing your
  own, are available for Owners and guests and are located hanging on the wall in the storage
  room. Each Owner is responsible for ensuring that each person in the Owner's party is wearing a
  properly fitted life jacket.
- Owners must lock the door to the storage room upon any departure.
- Equipment should not be used when strong winds, thunder, or lightning are present.
- Equipment must be returned before sunset. Return all equipment to the proper rack identified in the storeroom. Remove any snap in drives and place them in the designated area of the storeroom.
- Return keys to the front desk of the Fins Up! Fitness Center. It is your responsibility to report any
  lost or damaged equipment to Lifestyle or Community Manager.
- Owner is responsible for any damage or loss of equipment or keys, and the expense of such damage or loss will be charged to the Owner's account.

## **Town Square General Guidelines**

#### **Resident & Guest Wi-Fi**

Complimentary Wi-Fi service is available throughout the amenity center. To connect, users must only agree to the terms of the agreement for use.

#### **Drone Policy**

Due to safety and privacy concerns, the Homeowners Association prohibits the operation or use, on or above the Town Center amenity area, of unmanned aerial systems, or drones, without prior written authorization from the Latitude at Hilton Head Homeowners Association, Inc. This prohibition includes drones used for filming or videotaping as well as any drone use by media or journalists operating above or within the Homeowner Association boundaries. This prohibition extends to any devices launched or operated from within the community as well as any launched from private property outside of the community boundaries. Please contact a Homeowner Association representative if you have any questions, or if you seek prior authorization to operate any such devices. Any authorized operation of drones, on or above Homeowner Association property, will be governed by Federal Aviation Administration (FAA) rules and regulations and local law enforcement, as well as those policies separately established by the Homeowners Association, which may include certification, training, insurance coverage, indemnification requirements and waivers or releases of liability.

#### **Parking Policy**

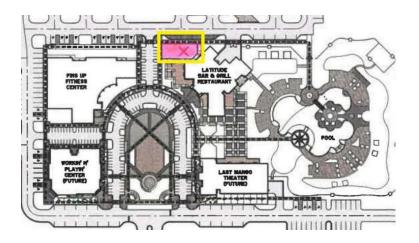
Overnight parking in the Latitude Margaritaville Town Square parking lot is not permitted. Violators may be towed at the vehicle owner's expense. Commercial vehicles, watercraft and recreational vehicles are not permitted at the Latitude Margaritaville Town Square parking lot. Golfcart parking is located around the bandshell gathering area and is designated for golf cart and non-motorized vehicle use only.

#### **Private Property Policy**

The Homeowners Association will not be responsible for the damage, disappearance, or theft of private property. The safety and security of private property at the Latitude Margaritaville TownSquare is exclusively the responsibility of the owner.

#### **Smoking Policy**

Smoking (including e-cigarettes) is permitted ONLY in the designated smoking area (smoking logo). Smoking is specifically prohibited in all buildings, on the pool deck, and at the bandshell gathering area. Please see designated area below.



#### Video Surveillance

Video surveillance is in use throughout the entire amenity center. Call 911 in the event of an emergency.

# Guest Policy for Use of Association Amenities by Guests & Children Under the Age of 19

The Association Board of Directors has established the following policies for use of the amenities by children under the age of nineteen (19) and other guests. Policies will be reviewed and may be amended from time to time as the needs and interests of homeowners evolve over time. Please review the information and be aware of any restrictions that may apply to non-resident use of amenities owned and operated by the Association. If you have further questions regarding rules, regulations or operating procedures, please contact your Latitude Margaritaville at Hilton Head Management team.

#### **Use Of Facilities By Adult Guests**

Rules and regulations are designed to help preserve and protect Association assets, promote health and safety and maintain priority access for residents to programs, equipment and services. The following policy is currently in place for use of facilities by adult guests:

- Adult guests shall always be accompanied by a Resident in Association facilities subject to any
  rules and regulations established by the Board. Unaccompanied guests are not permitted to use
  the restaurant, fitness facilities, swimming pool or other recreational amenities at any time.
- Exceptions may apply to facilities that are open to the general public or to
  prospectivehomebuyers that may be participating in an authorized "sample the
  lifestyle" program sponsored by the builder and/or the Association.
- Latitude Margaritaville Hilton Head residents may host up to 6 guests at one time (permitted number of guests for rental event space is subject to the space capacity and is outlined in the rental policy).
- Adult guests, aged 19 and over, will be granted access to fitness and other HOA facilities on a complimentary basis.
- Additional guest fees may apply for guest participation in clubs and programs that enable that level of participation on a limited and pre-approved basis.
- Restricted hours for guest use of certain facilities and programs may apply in the future,
   subject to Board approved policies and operating procedures.

As the Resident population grows and demand for facility use increases, the Board may
establish additional restrictions on guest hours or fees or amend the rules and regulations
as they see fit to best accommodate the needs and interests of the community.

#### Use Of Facilities By Children Under The Age Of Nineteen (19)

Children and other guests, under the age of 19 years, are subject to any rules and regulations established by the Board. Rules and regulations are designed to help preserve and protect Association assets, promote health and safety, and maintain priority access for residents to programs, equipment, and services. The following policy is currently in place for use of facilities bychildren under the age of nineteen (19):

- Children and other guests, under the age of 19, must be accompanied and supervised by a resident at all times when using the Association facilities.
- Fins Up! Fitness Center/Indoor Pool: Children and guests under the age of 19 are restricted from use of these facilities.

#### Latitude Bar & Chill

#### **Restaurant Hours of Operation**

#### Monday, Tuesday, Wednesday, Thursday & Sunday

11:00am-8:00pm

Latitude Bar & Chill All Day Menu: 11:00am - 7:00pm

Last call for beverages: 8:00pm

#### Thursday, Friday & Saturday

11:00am-10:00pm

Latitude Bar & Chill All Day Menu: 11:00am-9:00pm

Dinner Specials: 5:00-9:00pm Last call for beverages: 10:00pm \*Hours subject to change

## Forms of payment accepted

Cash and debit, credit, and gift cards are accepted.

#### **Entertainment**

Visit https://www.lmhhhoa.com/ for a list of upcoming live entertainment events.

#### **Dress Code**

Shirts and shoes are required indoors.

#### **Outside Food & Beverage**

No outside food and beverage are allowed during operating hours.

#### Take Away Service

To-go orders are available at the Latitude Bar & Chill. Place orders at the bar.

#### **Smoking**

Smoking (including e-cigarettes) is permitted ONLY in the designated smoking area (smoking logo). Smoking is specifically prohibited in the Latitude Bar & Chill, without exception. This includes patios, common and meeting rooms, private offices, hallways, restrooms, and all other enclosed or open air areas.

#### **Animals**

All animals, except for service animals, are prohibited at the restaurant and bar.

### Fins Up! Fitness Center

#### **Hours of Operation**

Daily 6:00am - 10:00pm

A fitness center attendant is available at the welcome desk from 8:00am – 5:00pm every day for your convenience.

#### **Smoking**

Smoking (including e-cigarettes) is permitted ONLY in the designated smoking area (smoking logo). Smoking is specifically prohibited at the Fins Up! Fitness Center, without exception. This includes patios, common and meeting rooms, private offices, hallways, restrooms, and all other enclosed or open-air areas.

#### **Food and Drinks**

Food is prohibited within the Fins Up! Fitness Center.

#### **Attire**

Closed-toe shoes and T-shirts or other appropriate exercise attire must be worn at all times.

#### Sauna

No food or drink, except water, is allowed inside the sauna. Shorts, swimsuits, or underwear must beworn for sanitary reasons.

#### Liability

The Association will take no responsibility for the loss, theft or damage of belongings brought into the Fitness Center by users. The Association is not responsible for any injury you may suffer as you are using the fitness center at your own risk. It is the user's responsibility to know his/her own physical limitations and what equipment to use and how to use it within those limitations.

#### **Fitness Waiver**

Fitness Center waivers must be signed and provided to the Association prior to use by every owner, occupant, family member and their respective guests, tenants, visitors and invitees. Waivers can be found on the community website and are also available at the Fins Up! Fitness Center.

## **Outdoor Amenities (Pickleball, Tennis, & Bocce)**

#### **Hours and Access**

Open Daily 8:00am – 10:00pm

#### **Pickleball Courts**

- Pickleball only
- Pickleball with proper equipment required
- Proper Pickleball attire only
- Court etiquette enforced
- If courts are full and there are players waiting please limit play to one game to 11 points.

For rules of the game of Pickleball please visit <a href="https://www.usapa.org/">https://www.usapa.org/</a>.

#### **Tennis Courts**

- The multipurpose court is first come, first served.
- Tennis with proper equipment required
- Proper Tennis attire only
- Court etiquette enforced

For rules of the game of Tennis please visit <a href="https://www.usta.com/">https://www.usta.com/</a>.

## Paradise Pool, Fins Up! Fitness Center Indoor Pool

#### **Hours and Access**

Outdoor pools will operate 30 (thirty) minutes after sunrise and 30 (thirty) minutes before sunset.

#### **Guest & Children Policy**

Paradise Pool and Fins Up! Fitness Center Indoor Pool are for adult use only.

Please refer to the Latitude Margaritaville Town Square General Guidelines section of this handbook for our general guest policy.

#### **Department of Health Guidelines**

To ensure a safe and enjoyable environment for all pool users, the following Department of Health guidelines will apply, but are limited to the following:

- No food or beverages in the pool
- No glass or animals in the fenced pool area
- Shower before entering the pool
- No diving

#### Animals

All animals, except for service animals, are prohibited from entering the pool area. For the health and safety of all guests, service animals are not permitted in the water and must always remain on the deck while leashed and supervised.

#### Smoking

Smoking (including e-cigarettes) is permitted ONLY in the designated smoking area (smoking logo). Smoking is specifically prohibited in the pool area, without exception. This includes all pool deck and outdoor areas within the fence.

#### **Pool Furniture Etiquette**

Please respect your neighbors and do not reserve lounges or chairs that are not going to be utilized immediately. Pool furniture must not be left unattended for more than sixty (60) minutes. Pool furniture should not be moved to a location where it will obstruct walkways or impede others' enjoyment of the pool area. If furniture is moved, please move it back to its original location after use.

#### **Food and Drink**

Outside food and drinks and all glass containers are not permitted on the pool deck at any time. Please discard all trash in the receptacles placed for your convenience on the pool deck. No chewing gum is permitted anywhere in the fenced pool area. Food and drinks purchased at the Latitude Bar & Chill is permitted within the pool area.

#### **Pool Temperature**

The Paradise Pool is equipped with water heaters and will be maintained at a swimmable temperature from March-October. The pool water will not be heated in the winter months November-February. Please note the Association's Board of Directors may adjust this schedule from time to time.

#### **Pool Toys**

No large rafts or flotation devices are allowed in the pool. Balls, toys and noodles may be allowed, at the manager on duty's discretion, based on the number of people in the pool. Approved life jackets may be worn in the pool.

#### **Pool Closure**

In the event of an emergency (including weather situations such as thunder and lightning storms), everyone must immediately leave the pool. The pool may also be closed at the manager on duty's discretion during regular hours due to issues such as water quality, emergency repairs or any incident that might jeopardize the safety of our residents and their guests.

#### **General Conduct**

Foul or abusive language will not be tolerated and may result in the suspension of usage rights.

Drug use, fighting, or sexual harassment or assault will result in immediate dismissal from the pool area and the notification of the proper authorities. Any intoxicated individual will be asked to leave the pool area; failure to do so will result in the notification of the proper authorities.

Absolutely no diving or flips are permitted at any time.

No running, pushing, dunking, rough play or any type of personal conduct endangering safety of self and others is allowed.

Residents and guests suspected of having infectious or communicable diseases may not use the pool.

Spitting, spouting water from the mouth and blowing of the nose in the pool are prohibited.

Noise from personal audio/visual devices must be kept at a minimum sound level; headphone use is highly recommended.

#### Safety Equipment

The safety equipment is for emergency use only. Please do not tamper or play with this equipment. The following life safety devices are located within the pool area:

- Emergency safety hook with pole
- Safety ring

## **Town Square Bandshell**

#### Weather

All attempts will be made to continue every show unless the weather is extremely dangerous. The Association will send out correspondence in a timely manner of such events.

#### **Smoking**

Smoking (including e-cigarettes) is permitted ONLY in the designated smoking areas (smoking logo). Smoking and vaping are prohibited in all areas in and around the Bandshell, without exception. This includes patios, parking areas, dance floor, and all other enclosed or open air areas.

## Who Can Help with That?

#### For Restaurant Inquiries:

Terrence Polcari – Food & Beverage Manager Email: Terrence.Polcari@fsresidential.com

Robert Tanner - Executive Chef/Food & Beverage Director

Email: Robert.Tanner@fsresidential.com

#### For Lifestyle Inquiries:

Mary Ward – Lifestyle Coordinator Email: Mary.Ward@fsresidential.com

Annie White – Lifestyle Coordinator Email: <a href="mailto:Annie.White@fsresidential.com">Annie.White@fsresidential.com</a>

#### For Association and Fitness Center Inquiries:

Anneke McCulloch – Community Association Manager

Telephone: 407.759.0095 Email: Anneke.McCulloch@fsresidential.com

FirstService Residential 24/7 Customer Care:

Telephone: 866.378.1099

#### For all other inquiries:

Tim Albert – Community General Manager

Telephone: 843.353.5673 Email: TAlbert@mintousa.com