COMMUNITY SERVICES BLOCK GRANT (CSBG)
2022/2023 Community Needs Assessment and Community Action Plan
Cover Page and Certification

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Kings Community Action Organization</th>
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</thead>
<tbody>
<tr>
<td>Name of CAP Contact</td>
<td>Jeff Garner</td>
</tr>
<tr>
<td>Title</td>
<td>Executive Director</td>
</tr>
<tr>
<td>Phone</td>
<td>559-415-7202</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:jgarner@kcao.org">jgarner@kcao.org</a></td>
</tr>
</tbody>
</table>

CNA Completed MM/DD/YYYY: 05/11/2021
(Organizational Standard 3.1)

Board and Agency Certification
The undersigned hereby certifies that this agency complies with the Federal CSBG Programmatic and State Assurances as outlined in the CSBG Act and California Government Code, respectively for services provided under the Federal Fiscal Year 2022/2023 Community Action Plan. The undersigned further certifies the information in this Community Needs Assessment and the Community Action Plan is correct and has been authorized by the governing body of this organization. (Organizational Standard 3.5)

<table>
<thead>
<tr>
<th>Don Wright</th>
<th>[Signature]</th>
<th>06/16/21</th>
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<tbody>
<tr>
<td>Board Chair (printed name)</td>
<td>Board Chair (signature)</td>
<td>Date</td>
</tr>
<tr>
<td>Jeff Garner</td>
<td>[Signature]</td>
<td>6-16-2021</td>
</tr>
<tr>
<td>Executive Director (printed name)</td>
<td>Executive Director (signature)</td>
<td>Date</td>
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</tbody>
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Certification of ROMA Trainer/Implementer (If applicable)
The undersigned hereby certifies that this agency's Community Action Plan and strategic plan documents the continuous use of the Results Oriented Management and Accountability (ROMA) system (assessment, planning, implementation, achievement of results, and evaluation).

<table>
<thead>
<tr>
<th>Laura Logan</th>
<th>[Signature]</th>
<th>June 7, 2021</th>
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<tr>
<td>NCRT/NCRI (printed name)</td>
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CSD Use Only

<table>
<thead>
<tr>
<th>Dates CAP (Parts I &amp; II)</th>
<th>Accepted By</th>
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<tbody>
<tr>
<td>Received</td>
<td>Accepted</td>
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Public Hearing(s)
California Government Code Section 12747(b)-(d)

State Statute Requirements

As required by California Government Code Section 12747(b)-(d), agencies are required to conduct a public hearing for the purpose of reviewing the draft CAP. All testimony presented by low-income individuals and families during the public hearing shall be identified in the final CAP. Agencies shall indicate whether or not the concerns expressed by low-income individuals and families have been addressed. If an agency determines that any of the concerns have not been addressed in the CAP, the agency shall include in its response document, information about the concerns and comment as to their validity.

Public Hearing Guidelines

Notice of Public Hearing

Notice of the hearing and comment period must be published at least 15 calendar days prior to the public hearing. The notice may be published on the agency’s website, Facebook page, social media channels, and/or in newspaper(s) of local distribution. The notice must include information about the draft CAP; where members of the community may review, or how they may receive a copy of, the draft CAP; the dates of the comment period; where written comments may be sent; date, time, and location of the public hearing; and the agency contact information.

The comment period should be open for at least 15 calendar days prior to the hearing. Agencies may opt to extend the comment period for a selected number of days after the hearing.

The draft CAP must be made available for public review and inspection at least 30 days prior to the hearing. The draft CAP can be posted on the agency’s website, Facebook page, social media channels, and distributed electronically or in paper format. Attach a copy of the Notice(s) of Public Hearing as Appendix A to the final CAP.

Public Hearing

1. Agencies must conduct at least one public hearing on the draft CAP.
2. Public hearing(s) shall not be held outside of the service area(s).
3. Low-income testimony presented at the hearing or received during the comment period must be memorialized verbatim in the Low-Income Testimony and Agency’s Response document and appended to the final CAP as Appendix B.
4. The Low-Income Testimony and Agency’s Response document should include the name of low-income individual, his/her verbatim testimony, an indication of whether or not the need was addressed in the draft CAP, and the agency’s response to the testimony if the concern was not addressed in the draft CAP.
Guidance for Public Hearings During COVID-19

The COVID-19 pandemic poses unique challenges to fulfilling the public hearing requirement. CSD asks that agencies adhere to state and county public health guidance to slow the spread of the virus and ensure public safety. The health and safety of agency staff and the communities you serve is paramount. If a public hearing cannot be conducted in person, CSD encourages agencies to utilize other formats or methods that will still adhere to the state and county public health guidance. If conducting a public hearing through other formats or methods is still not possible, agencies must contact their Field Representative at CSD at least 30 days prior to the submission of the CAP for additional guidance. Agencies will be required to provide documentation to support their constraints to meet the public hearing requirement.

Public Hearing Report

<table>
<thead>
<tr>
<th>Date(s) of Public Hearing(s)</th>
<th>6/7/2021</th>
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</thead>
<tbody>
<tr>
<td>Location(s) of Public Hearing(s)</td>
<td>KCAO Main Office – 1130 N. 11th Ave., Hanford, CA 93230. The public hearing was also available virtually.</td>
</tr>
<tr>
<td>Dates of the Comment Period(s)</td>
<td>5/14/21 – 6/7/2021</td>
</tr>
<tr>
<td>Where was the Notice of Public Hearing published? (agency website, newspaper, social media channels)</td>
<td>Agency Website, Hanford Sentinel, KCAO’s Facebook page, and KCAO’s Instagram page</td>
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<tr>
<td>Date the Notice(s) of Public Hearing(s) was published</td>
<td>Hanford Sentinel – 5/21/2021 and 6/1/2021 Social Media – 5/19/2021, 6/2/2021, &amp; 6/5/2021 KCAO Website – 5/14/2021 – 6/7/2021</td>
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<tr>
<td>Number of Attendees at the Public Hearing(s) (Approximately)</td>
<td>1 (Non Low-Income)</td>
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**Helpful Resources**

In 2011, NASCSP published a [Community Action to Comprehensive Community Needs Assessment Tool](#) that supports planning and implementing a comprehensive CNA. The tool lays out design choices, planning steps, implementation practices, analysis, and presentation options.

The National Community Action Partnership has resources such as an online Community Needs Assessment Tool and information about conducting a needs assessment during the COVID-19 pandemic. The Partnership also has a [Data Hub](#) designed specifically for the community needs assessment process.

To provide a comprehensive “picture” of the community needs in your service area(s), agencies will collect and analyze both quantitative and qualitative data. Links to several national and state quantitative data sets are given below. Local and agency data also provide information about the needs of the community.

<table>
<thead>
<tr>
<th>National and State Data Sets</th>
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<tbody>
<tr>
<td><strong>U.S. Census Bureau</strong></td>
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<tr>
<td>Poverty Data</td>
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<td><strong>U.S. Bureau of Labor</strong></td>
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<td>Statistics Economic Data</td>
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<td><strong>U.S. Department of Housing and Urban</strong></td>
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<td>Development Housing Data &amp; Report</td>
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<td><strong>U.S. Department of Health and Human Services</strong></td>
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<td>Data Portal</td>
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<td><strong>Baseline Census</strong></td>
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<td>Data by County</td>
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<tr>
<td><strong>National Low-Income Housing Coalition</strong></td>
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<tr>
<td>Housing Needs by State</td>
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<tr>
<td><strong>National Center for Education Statistics</strong></td>
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<td>IPEDS</td>
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<td><strong>California Department of Finance</strong></td>
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<td>Demographics</td>
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<td><strong>California Attorney General</strong></td>
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<td>Access RSS Data</td>
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<td><strong>California Department of Public Health</strong></td>
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<tr>
<td>Various Data Sets</td>
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<tr>
<td><strong>California Governor’s Office</strong></td>
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<tr>
<td>Covid-19 Data</td>
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<td><strong>California Department of Education</strong></td>
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<td>School Data via DataQuest</td>
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<td><strong>California Employment Development Department</strong></td>
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<tr>
<td>UI Data by County</td>
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Community Needs Assessment Narrative

CSBG Act Sections 676(b)(3)(C), 676(b)(9)
Organizational Standards 1.1, 1.2, 2.2, 3.2, 3.3, 3.4
State Plan

1. How did the agency share the CAP, including the CNA, with the community, stakeholders, partner organizations? (Check all that apply.)

☒ The agency's website
☒ Posted on the agency's Facebook page
☐ Electronic reports were sent
☐ Printed copies were distributed
☒ Social media channels
☐ Other

2. Describe how your agency collected and included current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for your service area. (Organizational Standard 3.2, State Plan)

This year, KCAO joined forces once again with Kings Partnership for Prevention (a local non-profit Coalition) to conduct the third biennial county-wide Community Needs Assessment. In addition to partnering with KPFP for Provider interviews and ‘Got Needs?’ survey creation, dissemination, and promotion, KPFP also utilized their data-driven website to gather pertinent information on the state of poverty in Kings County. The KPFP website, managed by Healthy Communities Institute, features over 360 data indicators from over 40 sources including nationwide, state, and local data. Due to this vast amount of data indicators easily available, KPFP was able to aggregate data in multiple ways. For example, while the Median Household Income in Kings County (American Community Survey) was $57,848 in 2019, we know that the White, non-Hispanic community was significantly higher than the overall value by 22% ($71,086) while the Hispanic or Latino community was significantly lower than the overall value by 19% ($46,733). Using this same indicator, the KPFP website displays maps to track median income by census tract. As of 2019, the Home Garden community had the lowest median income of $37,313, while the communities of Corcoran and Avenal were only slightly above. Poverty was also found to be more prevalent with 19.7% of Kings County females living in poverty compared to 16.7% of males. For the Community Needs Assessment research, this level of detail was gathered for all data indicators related to Social
Determinants of Health. Reports were created on Kings County using multiple data sources for the following areas: Income, Education, Employment, Housing, Food Insecurity, Life Expectancy, Pregnancy and Birth, Child and Adolescent, School Outcomes, Aging Population, Mental Health in Kings County, Substance Use, and COVID-19.

This is the third year Kings County has administered the biennial county-wide ‘Got Needs?’ Survey. As in years past, KPFP ensured that diverse sectors of the community were able to come together to plan and/or execute the data collection process. Organizations at the table included: Adventist Health, California Health Collaborative, Child Abuse Prevention Coordinating Council (CAPCC), Champions Recovery Programs, Christian Leaders Network, City of Avenal, Episcopal Church of the Saviour Soup Kitchen, Fleet and Family Services at NAS Lemoore, KCAO, Kings County Behavioral Health, Kings County Department of Public Health, Kings County Library, Kings County Child Support Services, Kings County Human Services Agency, Kings County Probation, Kings County Sheriff’s Office, Kings United Way, Kings View, Koinonia Church, Santa Rosa Rancheria Education Department, and UCCE Kings County. These diverse organizations gathered to update and approve the 44-question survey and then promote it at their facilities both across the county and online. Due to the COVID-19 pandemic, surveys were administered in a new way. Historically, paper surveys were administered in service provider waiting rooms and via mail. In search of a new touchless approach, the team chose to have postcards printed with the survey information, domain name for the survey, and a QR code to easily take it from a mobile device. Seven thousand postcards were distributed throughout Kings County. This included health clinics, drive-through job fairs, vaccine clinics, testing sites, food distributions, and service provider lobbies that were safely open. In addition to the postcards, the ‘Got Needs? 2021’ survey was also promoted on social media. Targeted ads ran to strategically market to rural communities, and prizes were given away every week to randomly selected individuals who completed the survey. The survey was open for five weeks in total, and received 800 respondents representing individuals from all county zip codes. Gathering qualitative data during the Pandemic was tricky, but Kings County service providers went above and beyond. KPFP was able to collect 58 Provider Interviews on topics such as affordable housing, mental health, access to medical coverage, homelessness, childcare, and food access. The providers ranked each topic from low need to high need, and then they expanded by providing thoughts and additional comments for each one. Through these multiple partnership efforts, KCAO feels confident that the information gathered represents the needs of low-income
residents throughout the entirety of Kings County. By working across sectors throughout the entire process, this Needs Assessment ensured that all vulnerable voices are heard.

3. Describe the geographic location(s) that your agency is funded to serve. If applicable, include a description of the various pockets, high-need areas, or neighborhoods of poverty that are being served by your agency.

Nestled in the middle of California's Central Valley, Kings County is known primarily for agriculture. While the county is only 1,392 square miles (US Census Bureau), the cities are spread out amongst the farmland. These rural communities are all high-need areas, and this can be demonstrated numerically using the SocioNeeds Index. The 2021 SocioNeeds Index, created by Conduent Healthy Communities Institute, is a measure of socioeconomic need that is correlated with poor health outcomes. All zip codes, census tracts, and counties are given an index value from 0 (low need) to 100 (high need). The SocioNeeds Index is calculated from several social and economic factors, ranging from poverty to education that may impact health or access to care. The index is correlated with potentially preventable hospitalization rates, and is calculated using Claritas estimates for 2021. The index values below paint a picture of the vulnerable populations and high need areas in Kings County.

- Kettleman City, Zip: 93239, Needs Index Value: 99.5, Population: 1,315
- Stratford, Zip: 93266, Needs Index Value: 97, Population: 1,729
- Armona, Zip: 93202, Needs Index Value: 89, Population: 1,902
- Hanford, Zip: 93230, Needs Index Value: 75.7, Population: 70,075
- Lemoore, Zip: 93245, Needs Index Value: 75.5, Population: 38,257

The index values above show the depth of need in Kings County communities. As a whole, the Needs Index Value for Kings County is 86.6. When looking at this data in light of the COVID-19 Pandemic, it is important to point out the increase of need county-wide. For example, in 2019 Lemoore had the lowest Need Index Value at 64, whereas in 2021 it is up to 75.5. While Lemoore’s was the most dramatic increase, every single community is tracking a higher need in 2021 than it did in 2019. In addition to the SocioNeeds Index, KPFP utilized data from the Food Insecurity Index, created by Conduent Healthy Communities Institute, as a measure of food access correlated with...
economic and household hardship. All zip codes, census tracts, and counties are given an index value from 0 (low need) to 100 (high need). The Food Insecurity Index is calculated for a community from several social and economic factors, ranging from household expenditures to perceived health status that may impact a household’s ability to access and purchase food. The index is correlated with hospitalization and emergency room patients exhibiting characteristics of social and economic burden and SNAP eligible populations, and is calculated using Claritas estimates for 2020. The index values below add a deeper layer to the picture of vulnerable populations in Kings County.

- Avenal, Zip: 93204, Needs Index Value: 96.7, Population: 14,321
- Corcoran, Zip: 93212, Needs Index Value: 95.9, Population: 23,858
- Kettleman City, Zip: 93239, Needs Index Value: 86.6, Population: 1,315
- Armona, Zip: 93202, Needs Index Value: 77.4, Population: 1,902
- Stratford, Zip: 93266, Needs Index Value: 76.7, Population: 1,729
- Lemoore, Zip: 93245, Needs Index Value: 66.6, Population: 38,257
- Hanford, Zip: 93230, Needs Index Value: 59.9, Population: 70,075

4. Indicate from which sources your agency collected and analyzed quantitative data for the CNA. (Check all that apply.) (Organizational Standard 3.3)

**Federal Government/National Data Sets**
- Census Bureau
- Bureau of Labor Statistics
- Department of Housing & Urban Development
- Department of Health & Human Services
- National Low-Income Housing Coalition
- National Center for Education Statistics
- Other online data resources
- Other

**California State Data Sets**
- Employment Development Department
- Department of Education
- Department of Public Health
- Attorney General
- Department of Finance
- State Covid-19 Data

**Local Data Sets**
- Local crime statistics
- High school graduation rate
- School district school readiness
- Local employers
- Local labor market
- Childcare providers
- Public benefits usage
- County Public Health Department
- Other

**Agency Data Sets**
- Client demographics
- Service data
- CSBG Annual Report
- Client satisfaction data
- Other
5. If you selected “Other” in any of the data sets in Question 4, list the additional sources.


6. Indicate the approaches your agency took to gather qualitative data for the CNA. (Check all that apply.) (Organizational Standard 3.3)

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<thead>
<tr>
<th>Surveys</th>
<th>Focus Groups</th>
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<tr>
<td>☒ Clients</td>
<td>☐ Local leaders</td>
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<tr>
<td>☒ Partners and other service providers</td>
<td>☐ Elected officials</td>
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<td>☒ General public</td>
<td>☐ Partner organizations’ leadership</td>
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<td>☐ Board members</td>
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<td>☒ Board members</td>
<td>☐ New and potential partners</td>
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<td>☐ Staff</td>
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<tr>
<td>☒ Educational institutions</td>
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</table>
7. If you selected “Other” in Question 6, please list the additional approaches your agency took to gather qualitative data.

N/A

8. Describe your agency’s analysis of the quantitative and qualitative data collected from low-income individuals and families. Include a description of the data collected. (Organizational Standards 1.1, 1.2, 3.3; State Plan)

In the ‘Got Needs? 2021’ survey, the first six questions collect the demographic information needed to aggregate the data accordingly. These questions included language, age, sex, race, ethnicity, and city of residence. In addition, the survey included questions on income and members of the household. This allowed KPFP the ability to break down the data even further. For example, with 800 surveys collected: 9% were primarily Spanish speakers, nearly 30% were from rural communities, 50% were Hispanic or Latino, 30% were between the age of 35-44, and 85% were female. Of the 518 individuals who answered the questions on income and family size, KPFP was able to determine that 56% were below the federal poverty line. It is also important to note that while a large majority of respondents were low-income, only 10% were currently receiving services from KCAO. This shows not only the need for KCAO’s services, but also the power and scope of this county-wide survey. The data collected from ‘Got Needs? 2021’ is unique from any other dataset because it measures perception instead of focusing only on facts. For example: while we knew the violent crime rate in Kings County is 490 crimes per 100,000 population (California Department of Justice), we now know that over 40% of respondents reported to witnessing violence in their community. While we knew the age adjusted death rate due to suicide in Kings County is 15.6 per 100,000 between 2017-19 (Center for Disease Control and Prevention), we now know that 12% of respondents felt the concept of suicide has affected their life. While we knew that 14.4% of Kings County experienced food insecurity at some point during the year (Feeding America, 2018), we now know that 18.4% of respondents were concerned about having enough food to feed their
family. The data collected identified several themes with the needs of the community. Examples by theme include:

- **Housing Needs:** In the ‘Got Needs?’ survey, respondents were asked to identify all categories that they currently needed assistance with. 18% of respondents selected Affordable Housing, 15% of respondents selected Utilities Assistance, and the highest ranking need was Home Repairs at 19%. When asked if their household was currently having trouble paying rent/mortgage, 13.6% of respondents said ‘yes.’ In the Provider Interviews, an astounding 72% of the 58 respondents marked ‘affordable housing’ as a level 5 – the highest need in Kings County. A few comments included:
  - “We need homes for low income families, more homeless prevention programs, and housing for chronically homeless individuals”
  - “As a former Section 8 recipient, there is very little affordable and SAFE housing areas in Kings county.”
  - “There is a huge need for affordable housing and this lack of resource has been missing in Kings County for years. It’s difficult to find landlords willing to work with individuals that are on SSI or with mental health issues.”

- **Food Needs:** In the ‘Got Needs?’ survey, respondents were asked to identify all categories that they currently needed assistance with. 17% of respondents selected Food, and 11% selected Nutrition Education. When asked if they were concerned about having enough food to feed their family, 18.4% of respondents said ‘yes.’ In the Provider Interviews, exactly 50% of respondents marked it as a high or very high need (level 4 or 5) in Kings County. A few comments included:
  - “The amount of families requesting food assistance has increase tremendously this last 14 months.”
  - “Kings County does an excellent job providing food resources for the community.”
  - “I have received MANY calls both at my desk and at the front desk for food distro information.”

- **Employment Needs:** In the ‘Got Needs?’ survey, respondents were asked to identify all categories that they currently needed assistance with. 16% of respondents selected Employment, and 10% selected Job Training. More survey answers include:
  - “In the past two years, has anyone in your household experienced a sudden or unexpected loss of employment? 34% of respondents answered ‘yes.’”
In the past two years, has your household experienced a major change in income? 48% of respondents answered 'yes.'

In the past two years, has a lack of job skills or education prevented anyone in your household from gaining employment? 25% of respondents answered 'yes.'

In the past two years, has a lack of job skills or education prevented anyone in your household from getting a better paying job? 35% of respondents answered 'yes.'

In the Provider Interviews, over 68% of respondents marked it as a high or very high need (level 4 or 5) in Kings County. A few comments included:

- “We need more workers. It is difficult to fill open positions.”
- “Not necessarily job training, but the ability to obtain a GED. This is not readily available throughout the county.”

The ‘Got Needs? 2021’ data provided key insights for the Community Needs Assessment, and it will continue to play a valuable role for multiple Kings County service organizations.

9. Summarize the data gathered from each sector of the community listed below and detail how your agency used the information to assess needs and resources in your agency’s service area(s). Your agency must demonstrate that each sector was included in the needs assessment; A response for each sector is required. (CSBG Act Sections 676(b)(3)(C), 676(b)(9); Organizational Standard 2.2; State Plan)

A. Community-based organizations: Members of various community-based organizations ranked education support, affordable housing, shelters, mental health services, and substance use services as the long list of highest needs. “We need help for children that have fallen severely behind because of distance learning.” “There is a huge need for expanded mental health resources, I see it at work a lot but unless the laws changed or people are incentivized to get mental health services, they won't do it.” The information provided by the community-based organizations was used to confirm needs involving crisis support and family support services and to continue prioritizing resources to help address these needs.

B. Faith-based organizations: Members of the clergy ranked ‘shelters’ and ‘recreation areas and activities’ as the two highest needs in Kings County. The information provided by the faith-based organizations helped to assess the need and resources to support additional shelter services and recreational activities.
C. Private sector (local utility companies, charitable organizations, local food banks): Members of various organizations in the private sector ranked affordable housing, employment opportunities, job training, and substance use resources as the highest need in Kings County. The information provided by the private sector confirmed the needs identified from other sources and helped to support the call for continuing to provide services in the areas addressed as well as advocate for additional resources and collaborations.

D. Public sector (social services departments, state agencies): Members of various county departments ranked employment, affordable housing, shelters, and mental health as the highest needs in Kings County. “There are not a lot of Mental Health providers for low income families in Kings County. The Mental Health Providers for low income families is also substandard.” - Employment and Training Worker. The information provided by the public sector was assessed as being helpful and confirming to the needs identified through other sources. The resources for the needs identified look to be lacking and not accessible to low income families.

E. Educational institutions (local school districts, colleges): Members of local school districts and colleges ranked affordable housing, English-language classes, and childcare as the highest needs in Kings County. “Provide more opportunities for people to find a place where to learn the language.” –Teacher. The information provided by educational institutions was assessed and helped to confirm needs that were identified throughout the community needs assessment. The resources needed to address these concerns would help to support students and families engaged with educational institutions.

10. “Causes of poverty” are the negative factors that create or foster barriers to self-sufficiency and/or reduce access to resources in communities in which low-income individuals live. After review and analysis of the data, describe the causes of poverty in your agency’s service area(s). (Organizational Standard 3.4, State Plan)

“If poverty is a disease that infects the entire community in the form of unemployment and violence, failing schools and broken homes, then we can’t just treat those symptoms in isolation. We have to heal that entire community.” — President Barack Obama, 44th and current President of the U.S.

Over a year into the Pandemic, it is important to recognize the impact of COVID-19 on poverty in Kings County. According to American Community Survey in 2019, 25% of people under the age of 18 are living below the federal poverty level in Kings County. While that percentage is higher than
the US Value already (18.5%), it becomes even more staggering when broken down by census tract. In the rural community of Avenal, 49% of people under the age of 18 are living below the federal poverty level (2015-19). In Kettleman City it is 47.8%. In Corcoran it is 40.7%. In Home Garden it’s 38.5%. In Stratford it’s 28.4%. Also, according to the American Community Survey in 2019, 48.2% of renters were spending 30% or more of household income on rent. A staggering number that shows the lack of affordable housing. This was pre-pandemic. Kings County rural communities carry a disproportionate amount of the health burden. “Concentrated poverty contributes to poor housing and health conditions, higher crime and school dropout rates, and employment dislocations. As a result, economic conditions in very poor areas can create limited opportunities for poor residents that become self-perpetuating.” -US Department of Agriculture. The continuing cycle of poverty in Kings County communities is complex and difficult to break. COVID-19 did not help the situation. According to the ‘Got Needs?’ survey, 27% of respondents experienced reduced wages and/or work hours due to the COVID-19 pandemic. 21% indicated a loss of employment. 25% expressed a struggle to get physical activity. 25% experienced mental health symptoms such as depression or anxiety. The disproportionate amount of the health burden that was normally carried by these vulnerable populations has been multiplied with the pandemic.

11. “Conditions of poverty” are the negative environmental, safety, health and/or economic conditions that may reduce investment or growth in communities where low-income individuals live. After review and analysis of the data, describe the conditions of poverty in your agency’s service area(s). (Organizational Standard 3.4, State Plan)

In the beginning of the COVID-19 pandemic, most cases were being spread via close contact with little to no community transmission (March – June 2021, Kings County Public Health). A condition of poverty that led to this close-contact transmission in rural communities is overcrowded households. According to the American Community Survey, 8.2% of households in Kings County have more people than rooms of all types, besides bathrooms. In Stratford it is 41%. In Avenal it is 25.7%. In Corcoran it is 13%. These overcrowded living conditions play a role in multiple health outcomes, but it also made these communities much more susceptible to the spread of COVID-19. With food insecurity being another known condition of poverty, the pandemic took this fear to a new level. While Kings County worked hard to provide food to those in need, the worry surrounding food was extremely prevalent. In fact, 18% of respondents to the Got Needs survey indicated they were concerned about having enough food to feed their family. One of the biggest trends due to the pandemic has been an increase in mental health symptoms, particularly in the mild-to-moderate
categories. When asked in the Got Needs survey, “In the past two years, have you experienced an increase in mental health symptoms (depression/anxiety)?” 48% of respondents said YES. The COVID-19 pandemic has worsened many conditions of poverty in Kings County rural communities. Homelessness also increased from 2019 to 2020 as evidenced by the Point in Time Study. The study reflected a 22% increase in the number of homeless individuals in Kings County. This particular condition of poverty is challenging for homeless individuals and families, but also service providers.

12. Describe your agency’s approach or system for collecting, analyzing, and reporting customer satisfaction data to the governing board. (Organizational Standard 6.4, State Plan)

☐ No change to the response in your agency’s 2020-2021 CAP.
☒ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

KCAO collects customer satisfaction data throughout the year from clients accessing services. Survey cards are made available to clients who visit a KCAO service location and there is also an online survey that clients can complete. The surveys are anonymous and provide constructive feedback that helps to address program matters, enhancing our service delivery model, and to recognize employees for stellar customer service. KCAO averages 1,400 annual surveys from clients. Each survey is compiled into a report and then analyzed by the Executive Director and Department Directors. Department Directors will share client feedback with the appropriate employees. The results of the surveys are also shared with the Board of Directors on a quarterly basis. The presentation of the surveys provides an opportunity for the Board of Directors to assess our customer service approach and identify strategic initiatives as part of the strategic planning process.
# Community Needs Assessment Results

CSBG Act Section 676(b)(11)
California Government Code Section 12747(a)

## Table 1: Needs Table

Complete the table below. Insert a row if additional space is needed.

<table>
<thead>
<tr>
<th>Needs Identified</th>
<th>Level</th>
<th>Integral to Agency Mission (Y/N)</th>
<th>Currently Addressing (Y/N)</th>
<th>Agency Priority (Y/N)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Home Repairs – Weatherization</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Loss of Employment and/or Hours Worked Due to COVID-19 Pandemic</td>
<td>Community</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Lack of Affordable Housing</td>
<td>Community</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Early Childhood Education</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Obtaining Child Care</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Food Assistance</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Employment Opportunities</td>
<td>Community</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Participating in Physical Activities Due to COVID-19 Pandemic</td>
<td>Community</td>
<td>No</td>
<td>No</td>
<td>No</td>
</tr>
<tr>
<td>Shelter Assistance</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Lack of Youth Activities for the Summer and After School</td>
<td>Community</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Utilities Assistance</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Experiencing Mental Health Symptoms Due to COVID-19 Pandemic</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Nutrition Education</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Household Budgeting / Financial Stability</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Obtaining Sanitizing and Cleaning Supplies</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
<tr>
<td>Crisis Intervention</td>
<td>Family</td>
<td>Yes</td>
<td>Yes</td>
<td>Yes</td>
</tr>
</tbody>
</table>
**Needs Identified:** List the needs identified in your most recent CNA.

**Level:** List the need level, i.e. community or family. **Community Level:** Does the issue impact the community, not just clients or potential clients of the agency? For example, a community level employment need is: There is a lack of good paying jobs in our community. **Family Level:** Does the need concern individuals/families who have identified things in their own life that are lacking? An example of a family level employment need would be: Individuals do not have good paying jobs.

**Integral to Agency Mission:** Indicate if the identified need aligns with your agency’s mission.

**Currently Addressing:** Indicate if your agency is already addressing the identified need.

**Agency Priority:** Indicate if the identified need will be addressed either directly or indirectly.

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**Table 2: Priority Ranking Table**

Prioritize all needs identified as an agency priority in Table 1. Insert a row if additional space is needed.

<table>
<thead>
<tr>
<th>Agency Priorities</th>
<th>Description of programs, services, activities</th>
<th>Indicator(s)/Service(s) Category (CNPI, FNPI, SRV)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Early Childhood Education</td>
<td>Provide early child education through center-based and licensed family childcare opportunities for low-income children ages 0-5. KCAO will continue to administer the Regional Head Start Program, Early Head Start Program, Migrant and Seasonal Head Start Program, and Early Head Start Child Care Partnership Program as well as the California State Preschool Program and the California State General Child Care Program.</td>
<td>Education and Cognitive Development Indicators</td>
</tr>
<tr>
<td></td>
<td><strong>Year 1/Year 2 Target –</strong> 1026/1026 children to</td>
<td>FNPI 2a. Demonstrate improved emergent literacy skills.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>FNPI 2b. Demonstrate skills for school readiness.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>FNPI 2c.1. Demonstrate improved positive approaches toward learning, including improved attention skills.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>FNPI 2d.1. Demonstrate basic</td>
</tr>
<tr>
<td>Demonstrate improved emergent literacy skills during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td>Year 1/Year 2 Target – 1026/1026 children to demonstrate skills for school readiness during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td></td>
</tr>
<tr>
<td>--</td>
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<td></td>
</tr>
</tbody>
</table>
| **Year 1/Year 2 Target** – 1026/1026 children to demonstrate improved positive approaches toward learning, including improved attention skills during January 1 to December 31 (timeframe based upon the annual CSBG contract). | **Year 1/Year 2 Target** – Early Head Start services to be
| | grade-level achievement (academic, social, and other school success skills). |
| | Education and Cognitive Development Services
| | SRV 2a. Early Head Start
| | SRV 2b. Head Start
| | SRV 2c. Other Early Childhood (0-5 year old) Education
| | SRV 2cc. Home Visits |
| Subsidized Child Care – Employment & Education Support | Provide subsidized child care assistance to families who are employed, seeking employment, receiving job training, or furthering their education. Receiving subsidized child care helps to | Employment Indicators  
FNPI 1h. Enter or transition into a position that provides increased income and/or benefits. |

provided for 138/138 children during January 1 to December 31 (timeframe based upon the annual CSBG contract).

**Year 1/Year 2 Target** – Head Start services to be provided for 654/654 children during January 1 to December 31 (timeframe based upon the annual CSBG contract).

**Year 1/Year 2 Target** – Other Early Childhood Education services to be provided for 234/234 children during January 1 to December 31 (timeframe based upon the annual CSBG contract).

**Year 1/Year 2 Target** – Home Visits to be provided for 54/54 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).
address a large challenge for parents to find and maintain employment. Subsidized child care will also assist families who lost employment or had their hours reduced due to the COVID-19 pandemic.

KCAO will also continue to administer the local Resource and Referral Program that helps parents find quality child care, provides information about state licensing, gives information on childcare subsidy programs and provides technical assistance to local child care providers. Through the Resource and Referral Program, local childcare receive technical assistance and resources to enhance their child care business.

**Year 1/Year 2 Target** – 10/10 employed participants in a career-advancement related program to enter or transition into a position that provides increased income and/or benefits during January 1 to December 31 (timeframe based

<table>
<thead>
<tr>
<th>FNPI 1h.1.</th>
<th>Increase income from employment through wage or salary amount increase.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Education and Cognitive Development Indicators</strong></td>
<td></td>
</tr>
<tr>
<td>FNPI 2h.</td>
<td>Obtain a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.</td>
</tr>
<tr>
<td>FNPI 2i.</td>
<td>Obtain an Associate's degree.</td>
</tr>
<tr>
<td>FNPI 2j.</td>
<td>Obtain a Bachelor's degree.</td>
</tr>
<tr>
<td><strong>Services Supporting Multiple Domains</strong></td>
<td></td>
</tr>
<tr>
<td>SRV 7e.</td>
<td>Child Care subsidies</td>
</tr>
<tr>
<td>SRV 7f.</td>
<td>Child Care payments</td>
</tr>
</tbody>
</table>
upon the annual CSBG contract).

**Year 1/Year 2 Target** – 10/10
employed participants to increase income from employment through wage or salary amount increase during January 1 to December 31 (timeframe based upon the annual CSBG contract).

**Year 1/Year 2 Target** – 4/2
individuals to obtain a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills during January 1 to December 31 (timeframe based upon the annual CSBG contract).

**Year 1/Year 2 Target** – 2/2
individuals to obtain an Associate’s degree during January 1 to December 31 (timeframe based upon the annual CSBG contract).

**Year 1/Year 2 Target** – 4/1
individuals to obtain a Bachelor’s degree during January 1 to December 31
| Year 1/Year 2 Target – Child care subsidies to be provided for 1808/1808 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract). |

| Year 1/Year 2 Target – Child care payments to be provided for 1808/1808 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract). |

<table>
<thead>
<tr>
<th>Food Assistance</th>
</tr>
</thead>
<tbody>
<tr>
<td>Provide monthly food distribution throughout Kings County as part of the Emergency Food Assistance Program; provide meals and snacks to children during the summer months as part of the Summer Food Program; provide meals as part of the Head Start and Child Development programs; enroll local family child care providers into the Child and Adult Care Food Program to help provide nutrition food resources to children; and provide holiday</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Health and Social/Behavioral Development (includes nutrition) Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>SRV 5ii. Prepared Meals</td>
</tr>
<tr>
<td>SRV 5jj. Food Distribution</td>
</tr>
<tr>
<td>Year 1/Year 2 Target</td>
</tr>
<tr>
<td>----------------------</td>
</tr>
<tr>
<td>Year 1/Year 2 Target</td>
</tr>
<tr>
<td>Year 1/Year 2 Target</td>
</tr>
<tr>
<td>Year 1/Year 2 Target</td>
</tr>
</tbody>
</table>
| Lack of Affordable Housing | **Year 1/Year 2 Target** – Holiday food baskets to be provided for 500/600 individuals during the holiday season. | **Housing Indicators**  
FNPI 4b. Obtain safe and affordable housing.  
FNPI 4c. Maintain safe and affordable housing for 90 days.  
FNPI 4d. Maintain safe and affordable housing for 180 days.  
CNPI 4a. Develop safe and affordable housing units in the identified community (e.g. built or set aside units for people with low incomes).  
CNPI 4b. Maintain and/or improve safe and affordable housing units through WAP or other rehabilitation efforts in the identified community. |
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Provide affordable housing to individuals and families who are homeless or are in danger of being homeless. Services include rental assistance and case management that supports the individual and family to maintain their housing.</td>
<td><strong>Housing Services</strong></td>
</tr>
<tr>
<td></td>
<td><strong>Year 1/Year 2 Target</strong> – 53/53 individuals to obtain and maintain safe and affordable housing during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Year 1/Year 2 Target</strong> – 22/22 safe and affordable housing units to be developed in the identified community during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Year 1/Year 2 Target</strong> – 22/22 safe and affordable housing units to be maintained and/or</td>
<td></td>
</tr>
<tr>
<td>Utilities Assistance</td>
<td>improved through WAP or other rehabilitation efforts in the identified community during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td>SRV 4c. Rent Payments SRV 4d. Deposit Payments SRV 4o. Permanent Housing Placements</td>
</tr>
<tr>
<td>----------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
</tr>
<tr>
<td><strong>Year 1/Year 2 Target</strong> – Rent payments to be provided for 23/23 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td><strong>Services Supporting Multiple Domains</strong> SRV 7a. Case Management</td>
<td></td>
</tr>
<tr>
<td><strong>Year 1/Year 2 Target</strong> – Deposit payments to be provided for 2/2 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Year 1/Year 2 Target</strong> – Case management to be provided for 23/23 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Utilities Assistance</td>
<td>Provide utility assistance to individuals and families through the Low Income Home Energy Assistance Program and providing enrollment assistance into utility providers’ bill</td>
<td><strong>Housing Services</strong> SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)</td>
</tr>
</tbody>
</table>
| Year 1/Year 2 Target – Utility payments to be provided for 1,615/1,670 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).

Year 1/Year 2 Target – Utility arrears payments to be provided for 1,250/1,300 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).

Family Engagement and Support

Provide family engagement and support through the services of the KCAO Kettleman City Family Resource Center (FRC), a new home visitation program that was established in 2021 and the KCAO Cal-Learn Program. The Kettleman City FRC will provide referrals to families seeking mental health support and also provide referrals to families needing sanitizing and cleaning supplies.

Education and Cognitive Development Indicators

FNPI 2d.3. Demonstrate basic grade-level achievement (academic, social, and other school success skills).

FNPI 2g. Obtain a high school diploma and/or obtain an equivalency certificate or diploma.
<table>
<thead>
<tr>
<th>Year 1/Year 2 Target</th>
<th>Education and Cognitive Development Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>60/60 youth to demonstrate basic grade-level achievement during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td>SRV 2e. K-12 Support Services</td>
</tr>
<tr>
<td>Year 1/Year 2 Target – 5/6 individuals to obtain a high school diploma and/or obtain an equivalency certificate or diploma during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td>SRV 2cc. Home Visits</td>
</tr>
<tr>
<td>Year 1/Year 2 Target – K-12 support services to be provided for 60/60 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).</td>
<td>Health and Social/Behavioral Development Services</td>
</tr>
<tr>
<td>Year 1/Year 2 Target – Home Visits to be provided for 10/10 individuals during January 1 to December 31 through the First 5 program (timeframe based upon the annual CSBG contract).</td>
<td>SRV 5mm. Parenting Classes</td>
</tr>
<tr>
<td>Year 1/Year 2 Target – Parenting classes to be provided for 10/10 individuals</td>
<td>Services Supporting Multiple Domains</td>
</tr>
<tr>
<td></td>
<td>SRV 7c. Referrals</td>
</tr>
</tbody>
</table>
| Home Repairs - Weatherization | during January 1 to December 31 (timeframe based upon the annual CSBG contract).  
**Year 1/Year 2 Target** – Referrals to be provided for 30/30 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).  
Provide home repairs through the Low Income Home Energy Assistance Program, Department of Energy, and other programs as part of KCAO’s weatherization services. KCAO currently weatherizes homes which includes moderate to substantial home repairs. The home repairs consists of replacing heating and cooling systems, replacing broken windows, installing sealing fans, installing light bulbs, installing insulation, and installing energy-efficient appliances.  
**Year 1/Year 2 Target** – Home repairs to be provided for 50/55 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract).  
| Housing Services | SRV 4q. Home Repairs (e.g. structural, appliance, heating systems, etc.) including Emergency Home Repairs SRV 4t. Energy Efficiency Improvements (e.g. insulation, air sealing, furnace repair, etc.) |
| Shelter Assistance | December 31 (timeframe based upon the annual CSBG contract).  
**Year 1/Year 2 Target** – Energy efficiency improvements to be provided for 65/75 individuals during January 1 to December 31 (timeframe based upon the annual CSBG contract). |  
| **Shelter Assistance** | Provide shelter services for victims of domestic violence and individuals/families who are homeless. KCAO operates the Barbara Saville Shelter and also provides motel vouchers for individuals and families who are unable to utilize the Barbara Saville Women’s Shelter due to capacity or other circumstances.  
**Year 1/Year 2 Target** – 85/110 individuals to obtain safe temporary shelter during January 1 to December 31 (timeframe based upon the annual CSBG contract). |  
<p>| <strong>Crisis Support Intervention</strong> | KCAO provides crisis intervention to children and adults who have been victims |<br />
| <strong>Housing Indicator</strong> | FNPI 4a. Obtain safe temporary shelter. |<br />
| <strong>Housing Services</strong> | SRV 4m. Temporary Housing Placement (includes emergency shelters) |<br />
| <strong>Health and Social/Behavioral Development Services</strong> | |</p>
<table>
<thead>
<tr>
<th>Service</th>
<th>Description</th>
<th>Year 1/Year 2 Target</th>
<th>SRV 5w. Crisis Response/Call-In Responses</th>
<th>SRV 5x. Domestic Violence Programs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Nutrition Education</td>
<td>Provide nutrition education as part of the CalFresh Program. KCAO provides direct and indirect nutrition education that is targeted to individuals who are eligible to enroll in SNAP. KCAO conducts outreach activities that deliver nutritional information as well as provide workshops for children and adults about healthy nutrition habits.</td>
<td>Nutrition education to be</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Health and Social/Behavioral Development</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>(includes nutrition) Services</td>
<td>SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Service Area</td>
<td>Description</td>
<td>Target</td>
<td>Services Supporting Multiple Domains</td>
<td></td>
</tr>
<tr>
<td>-----------------------------------------------</td>
<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
<td>-----------------------------------------------------------------------</td>
<td>---------------------------------------</td>
<td></td>
</tr>
<tr>
<td>Household Budgeting &amp; Financial Stability</td>
<td>Provide assistance to low-income households to file their federal and state income taxes through the KCAO Volunteer Income Tax Assistance program. The program assist households to claim federal and state tax credits to help strengthen their financial stability. KCAO will seek to provide referrals to partnering agencies to provide household budgeting classes. <strong>Year 1/Year 2 Target</strong> – VITA services to be provided for 1200/1300 individuals during the tax season.</td>
<td>Income, Infrastructure, and Asset Building Services SRV 7c. Referrals</td>
<td>SRV 3o. VITA program</td>
<td></td>
</tr>
<tr>
<td>Summer Youth Activities</td>
<td>KCAO will pilot a summer youth program for disadvantaged youth. The program will be designed to have a safe and enriching experience for youth during the time that schools are not in session. KCAO will explore partnership</td>
<td>Education and Cognitive Development Services SRV 2m. Summer Youth Recreational Activities</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
opportunities with cities, school districts, and the private sector to secure a facility to house the program.

**Year 1/Year 2 Target** – Summer activities will be provided to 8/12 youth.

| Agency Priorities: Rank your agency priorities. |
| Description of programs, services, activities: Briefly describe the program, services or activities that your agency will provide to address the need. Identify the number of clients to be served or the number of units offered, including timeframes for each. |
| Indicator/Service Category (CNPI, FNPI, SRV): List the indicator(s) or service(s) that will be reported in annual report. |

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### Part II: Community Action Plan

CSBG Act Section 676(b)(11)
California Government Code Sections 12745(e), 12747(a)
California Code of Regulations, Title 22, Division 11, Chapter 1, Sections 100651 and 100655

### Vision and Mission Statement

| 7. Provide your agency’s Vision Statement. |
| Kings County residents and communities will achieve self-sufficiency through the high-quality and client-focused programs of KCAO. |

| 8. Provide your agency’s Mission Statement. |
| Working as a team, KCAO will seek and provide programs that develop self-sufficiency in individuals, families, and communities within Kings County. |
### Tripartite Board of Directors

**CSBG Act Sections 676B(a); 676(b)(10)**  
California Code of Regulations, Title 22, Division 11, Chapter 1, Section 100605  
State Plan

1. **Describe how your Advisory or Governing Board is involved in the decision-making process and participates in the development, planning, implementation and evaluation of programs to serve low-income communities. (CSBG Act Section 676B(a))**
   - ☒ No change to the response in your agency’s 2020-2021 CAP.
   - ☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

2. **Describe your agency’s procedures under which a low-income individual, community organization, religious organization, or representative of low-income individuals that considers its organization or low-income individuals to be inadequately represented on your agency’s board to petition for adequate representation. (CSBG Act Section 676(b)(10), State Plan)**
   - ☒ No change to the response in your agency’s 2020-2021 CAP.
   - ☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

3. **Describe your Advisory or Governing Board’s policy for filling board vacancies in accordance with established bylaws. Include the recruiting process, democratic selections process for low-income board members, and the timeframe established by your agency to fill vacancies. (State Plan)**
   - ☒ No change to the response in your agency’s 2020-2021 CAP.
   - ☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

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### Service Delivery System

**CSBG Act Section 676(b)(3)(A)**  
State Plan
1. Describe your agency’s service delivery system. Include a description of your client intake process or system and specify whether services are delivered via direct services or subcontractors, or a combination of both. (CSBG Act Section 676(b)(3)(A), State Plan)

KCAO provides services to community members of Kings County through direct services that are aligned with the needs of the community. Services are strategically located and delivered to provide opportunities for individuals and families to address multiple needs and access multiple services. KCAO does not use subcontractors as primary service providers of any of our programs. KCAO operates over 20 service locations in Kings County and these service locations allow us to serve low-income individuals in the community they reside in. Clients are enrolled into the various programs of KCAO by intake specialists who have been trained on eligibility requirements and services offered by KCAO. The intake specialists help to assess the needs of our clients and determine if they are eligible for various services. Once the determination of eligibility is made then the client meets with personnel from the specified program(s) that address their needs. Services are then provided to the client by either accessing the service at a centralize location like our Barbara Saville Shelter or by receiving services in their community like our Head Start preschool classrooms, child care assistance programs, and the Kettleman City Family Resource Center. KCAO has also increased our digital footprint and provide opportunities for clients to access information about programs, enroll in programs, and recertify using electronic outlets like email, the KCAO website, and web based applications.

As part of KCAO’s service delivery model, we inform our clients about other services offered by KCAO and community services providers. There are many occurrences of clients receiving utilities assistance and then being referred to meet with an Early Childhood Education Enrollment Specialist to enroll their child into our Head Start program. This provides an impactful opportunity for our clients to bundle services that will help address their needs and help them achieve self-sufficiency.

2. List your agency’s proposed programs/services/activities that will be funded by CSBG. Include a brief explanation as to why these were chosen and how they relate to the CNA. (CSBG Act Section 676(b)(3)(A), State Plan)

KCAO will be proposing to utilize CSBG funding to support the operation of our Barbara Saville Shelter, Food Bank, affordable housing programs, subsidized child care, and the Volunteer Income
Tax Assistance (VITA) program. All of these programs provide services that meet the needs identified through the community needs assessment. The shelter and food bank have a high demand for need from the community and the projected funding will not be sufficient enough to meet the operational need. KCAO is also planning to utilize CSBG funds to expand our service and advocacy activities in the area of securing and maintaining affordable housing in Kings County. Our subsidized child care assistance programs have also experienced a large increase in service requests and CSBG funds will be utilized to support program and administrative activities to fully execute grants and contracts. Lastly, KCAO will use CSBG funds to continue our VITA program and explore the possibility of augmenting the program with household budgeting classes.

**Linkages and Funding Coordination**

CSBG Act Sections 676(b)(1)(B) and (C), (3)(C) and (D), 676(b)(4), (5), (6), and (9)
California Government Code Sections 12747, 12760
Organizational Standards 2.1, 2.4
State Plan

<table>
<thead>
<tr>
<th>1. Describe how your agency coordinates funding with other providers in your service area. If there is a formalized coalition of social service providers in your service area, list the coalition(s) by name and methods used to coordinate services/funding. (CSBG Act Sections 676(b)(1)(C), 676(b)(3)(C); Organizational Standard 2.1; State Plan)</th>
</tr>
</thead>
<tbody>
<tr>
<td>KCAO will maintain our involvement in local coalitions to maximize funding resources, identify community needs, and coordinate services. KCAO has strong partnerships with public and private agencies and these partnerships provide an opportunity to leverage resources and meet the needs of the communities. KCAO has been involved and will continue to be involved in several coalitions.</td>
</tr>
</tbody>
</table>

1. Kings County Homelessness Collaborative
   a. The collaborative was formed in 2019 and including KCAO, members of the collaborative consist of elected representatives, medical providers, public health, behavioral health, human services, law enforcement, education, local housing authority, a community member with a history of homelessness, and community-based agencies. The collaborative has focused on securing additional inventory for affordable housing and developing a new shelter.
2. Kings Partnership for Prevention
   a. Kings Partnership for Prevention (KPFP) is a coalition in Kings County that works to create an environment of wellness throughout our community. Members of the coalition come from throughout the county representing a wide variety of interests. Current membership includes KCAO, Kings County Behavioral Health, Kings County Public Health, Adventist Health, Koinonia Church, Kings County Human Services Agency, Kings County Sheriff’s Office, Champions Recovery, Anthem Blue Cross, Kings View, Kings County Library, California Highway Patrol, Kings County Job Training Office, and Kings United Way. The coalition has been valuable in bringing local agencies together to discuss and identify possible solutions to the economic and social challenges facing Kings County residents.

3. Kings/Tulare Homeless Alliance
   a. The Kings/Tulare Homeless Alliance is a broad-based coalition of homeless housing and service providers, advocates, government representatives and consumers working together to shape regional planning and decision-making. Since its inception in 1999, the Alliance has worked tirelessly on its mission of building and sustaining an integrated system for homelessness that promotes quality of life by improving access to housing and to health, education, employment and other supportive services connected to or as part of varied levels of homeless support in the bi-county region. The coalition focuses on identifying the needs of homeless households and prioritizing state and federal funding to meet these needs; coordinating joint applications for homeless housing and service funding through the US Department of Housing and Urban Development’s Continuum of Care Program Funding; tracking trends and adjusting priorities to meet the changing needs of homeless households; and advocating for increased services and funding to meet the needs of people experiencing homelessness. Through this coalition KCAO has been involved in many joint funding projects that has increased the availability of low-income housing in Kings County.

2. Provide information on any memorandums of understanding and/or service agreements your agency has with other entities regarding coordination of services/funding. (Organizational Standard 2.1, State Plan)
KCAO works closely with local agencies to coordinate services and maximize funding in order to further our mission and the mission of our community partners. KCAO recently entered into a service agreement with the Kings County Human Services Agency to provide home visitation services for low-income parents. The home visitation services program aligns with the parent support need identified as part of the 2020-2021 Community Action Plan. KCAO also entered into another service agreement with the Kings County Human Services Agency to provide medical outreach to low-income individuals. In response to the COVID-19 pandemic, KCAO and the Kings County Public Health Department entered into a service agreement to provide support services for individuals and families who were isolating after a positive COVID test or who were quarantining. The agreement provided an opportunity for KCAO to help individuals and families with receiving food, wage replacement, toiletries, cleaning supplies, laundry services, and other support services to help households to isolate/quarantine and not spread the virus. Another example of collaboration comes in the continued partnership with Community Services and Employment Training (CSET), the community action agency that serves Tulare County. KCAO and CSET have partnered together on the Volunteer Income Tax Assistance (VITA) program. CSET has serviced the communities of Tulare County and KCAO has serviced the communities of Kings County. A MOU has been established between the two agencies to identify service targets, funding levels, and coordinate trainings and outreach.

| 3. Describe how services are targeted to low-income individuals and families and indicate how staff is involved, i.e. attend community meetings, provide information, make referrals, etc. Include how you ensure that funds are not used to duplicate services. (CSBG Act Section 676(b)(9), California Government Code Section 12760, State Plan) |
| ☒ No change to the response in your agency’s 2020-2021 CAP. |
| ☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below. |

| 4. Describe how your agency will leverage other funding sources and increase programmatic and/or organizational capacity. (California Government Code Section 12747, State Plan) |
| KCAO will leverage other funding sources and increase our agency’s service capacity by researching grant and partnership opportunities, complying with funders’ terms and conditions and utilizing the management tool of ROMA. ROMA will help KCAO to help identify community needs, |
implement programs that are efficient and effective, measure and monitor our success, and make enhancements to program activities with the goal to increase service capacity.

In the event of reduced federal CSBG funding or other types of funding, the KCAO Board of Directors, along with the Executive Director and Senior Staff will determine which activities and/or programs will be eliminated or reduce service levels. These decisions will be based on the following factors:

- Determination of activities which may be funded from other sources such as grants/contracts, fee for service, in-kind services and volunteer programs or increased match contributions.
- Evaluation of staff assigned to program activities, workloads in light of reduced funding for consideration of consolidated positions, lay-off recommendations and alternative funding of positions.
- Reevaluate those programs currently utilizing CSBG funds to augment their programs.
- Review of across-the-board reduction of program activities and services in relation to the amount of the funding reduction.
- Meet with other community partners and collaborators to try to address the shortfall in those programs affected by the decreased funding.
- Look at the feasibility of the staff and the Board of Directors to put together a capital campaign, which could replace in part or in whole the funding reductions.

CSBG is a crucial component to our community and with individuals and families facing difficult circumstances a reduction in funding would create a setback for our clients that would take years and possibility a generation to overcome. CSBG funding allows KCAO to invest in children, youth, and seniors and this funding has and will continue to provide a return on investment that benefits the entire communities of Kings County. Without CSBG funding, many of the programs that provide emergency services for Kings County would have to reduce its scope of service.

5. Describe your agency’s contingency plan for potential funding reductions. (California Government Code Section 12747, State Plan)

☒ No change to the response in your agency’s 2020-2021 CAP.
6. Describe how your agency documents the number of volunteers and hours mobilized to support your activities. (Organizational Standard 2.4)

☑ No change to the response in your agency's 2020-2021 CAP.

☐ Adaptations to the response in your agency's 2020-2021 CAP are described below.

| ☐ No change to the response in your agency's 2020-2021 CAP. |
| ☑ Adaptations to the response in your agency's 2020-2021 CAP are described below. |

7. Describe how your agency will address the needs of youth in low-income communities through youth development programs and promote increased community coordination and collaboration in meeting the needs of youth. (CSBG Act Section 676(b)(1)(B), State Plan)

☐ No change to the response in your agency's 2020-2021 CAP.

☑ Adaptations to the response in your agency's 2020-2021 CAP are described below.

KCAO will address the needs of youth in low-income communities by providing meals to youth recreational programs through the Summer Food Program. KCAO is the main provider of the Summer Food Program in Kings County and KCAO has had a long history of working with the Parks and Recreation Departments from the City of Avenal, Hanford, and Lemoore to provide summer meals to low-income youth enrolled in recreational programs. KCAO has also worked in partnership with local school districts to provide summer meals to elementary and high school students enrolled in various summer programs.

8. Describe how your agency will promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs such as the establishment of violence-free zones, youth mediation, youth mentoring, life skills training, job creation, entrepreneurship programs, after-school child care. (CSBG Act Section 676(b)(1)(B), State Plan)

☐ No change to the response in your agency's 2020-2021 CAP.

☑ Adaptations to the response in your agency's 2020-2021 CAP are described below.

KCAO will continue to provide after-school child care for parents who are working, going to school, or who are enrolled in a job training program as part of various subsidized child care programs.
KCAO does not provide employment and training services, however programs administered by KCAO do support adults in their pursuit of employment and job training services. KCAO provides subsidized child care to parents who are working, going to school, or who are enrolled in a job training program. The access to subsidized child care enables parents to either enroll in education/training programs or find/maintain employment. KCAO also supports parents’ employment and job training activities through our Head Start and Child Development preschool programs and another program that serves teen parents. KCAO understands that in order for adults to be in a position to be employment ready or maintain employment, support services in the area of child care, food assistance, housing assistance, early childhood education, etc. is highly important.

**10.** Describe how your agency will provide emergency supplies and services, nutritious foods, and related services, as may be necessary, to counteract conditions of starvation and malnutrition among low-income individuals. (CSBG Act Section 676(b)(4), State Plan)

- ☐ No change to the response in your agency’s 2020-2021 CAP.
- ☒ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

KCAO operates the Food Bank in Kings County and will continue to provide services to low-income individuals and families facing food insecurity. Programs operated under the KCAO Food Bank include the Emergency Food Assistance Program which provides monthly food distribution to households. KCAO also operates the Summer Food Program which provides breakfast, lunch, and snack to low-income children whose food intake might decrease due to schools not being in session during the summer months. KCAO also provides holiday meal baskets and fresh water to low-income families. KCAO is expecting the demand for food resources to continue to be high as communities recover from the effects of COVID-19.
KCAO has continued the partnership with local shelters in Kings County to provide meals as part of the Child and Adult Care Food Program. The partnership with local shelters have allowed shelters to provide more nutritious meals and to receive reimbursement for cost associated with served meals.

11. Describe how your agency coordinates with other antipoverty programs in your area, including the emergency energy crisis intervention programs under title XVI (relating to low-income home energy assistance) that are conducted in the community. (CSBG Act Section 676(b)(6), State Plan)

☒ No change to the response in your agency’s 2020-2021 CAP.
☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

12. Describe how your agency will use funds to support innovative community and neighborhood-based initiatives, which may include fatherhood and other initiatives, with the goal of strengthening families and encouraging effective parenting. (CSBG Act Section 676(b)(3)(D), State Plan)

☒ No change to the response in your agency’s 2020-2021 CAP.
☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below.
Monitoring
CSBG Act Section 678D(a)(1)(A) and (B)

1. Describe how your agency’s monitoring activities are related to establishing and maintaining the integrity of the CSBG program. Include your process for maintaining high standards of program and fiscal performance.

KCAO is diligent in our efforts to ensure that our agency’s activities are in accordance with federal, state and local regulations and the requirements of our funding entities. New monitoring practices continue to be developed while still maintaining well-tested practices that have stood the test of time.

KCAO maintains a Contract Compliance Manager who is ROMA certified and is important in assisting service departments with program monitoring. KCAO also embraces the CSBG Organizational Standards and have complied with all standards since the standards were adopted. KCAO has utilized the CSBG Organizational Standards to conduct internal reviews to measure our progress to fully comply with all of the standards.

KCAO utilizes various reports to monitor key performance indicators and benchmarks. These reports are maintained on a monthly basis and are reviewed as part of the agency’s senior staff meetings. The strategy to utilize these reports align with elements of the ROMA Management Cycle. KCAO is continuing to find outlets to further implement ROMA. Beginning in April of 2021, KCAO launched a pilot project that will focus on five programs and the programs’ pursuit of continuous improvement. The identified programs will elevate ways to enhance their program operations in measurable ways.

KCAO has also maintained monitoring activities that have shown positive results over several years. These monitoring activities include the completion of an annual independent audit of our programs and financial systems, providing monthly program reports to the Board of Directors to review as part of their board agenda packet, internal reviews by program staff, and conducting site visits by the Board of Directors and members of the management team. In addition to these long standing measures, KCAO has continued to maintain monthly review meetings that involve the Deputy Executive Director, Program Directors, and members of the Fiscal, Information
Technology, Facility, and Human Resources Departments. These monthly meetings provide an opportunity to review current revenue and expense reports, discuss personnel activities, and strategize on changes to the service delivery model.

KCAO also makes it a point to collect and review data to help monitor and enhance our programs. An example of data collection and analysis is the use of client satisfaction surveys that are given to our clients when visiting a KCAO service location. Clients can also access the survey online and in English and Spanish. KCAO also involves key management staff in the review of reporting to our funders. This extra review period provides an opportunity for key management staff to monitor and track the goals and objectives of programs and to ensure that financial resources are available to maintain services. The final monitoring tool that is applied by KCAO is reviewing the data that is collected as part of the CSBG annual report. The data is reviewed by members of the KCAO management team.

2. If your agency utilizes subcontractors, please describe your process for monitoring the subcontractors. Include the frequency, type of monitoring, i.e., onsite, desk review, or both, follow-up on corrective action, and issuance of formal monitoring reports.

KCAO does not utilize subcontractors.

Data Analysis and Evaluation
CSBG Act Section 676(b)(12)
Organizational Standards 4.2, 4.3

1. Describe your agency’s method for evaluating the effectiveness of programs and services. Include information about the types of measurement tools, the data sources and collection procedures, and the frequency of data collection and reporting. (Organizational Standard 4.3)

KCAO utilizes ROMA to help evaluate and enhance programs and services. Financial and service data are reviewed on a monthly basis by the administration and program staff as part of a regularly scheduled meeting. Data is also monitored through an agency-wide scorecard, program self-evaluation tools, direct feedback from clients, and outcome/service reports. Training on program
benchmarking and effective program management will continue to be pursued by attending conferences, literature reviews, and on-site trainings.

2. Applying the Results Oriented Management and Accountability (ROMA) cycle of assessment, planning, implementation, achievement of results, and evaluation, describe one change your agency made to improve low-income individuals’ and families’ capacity for self-sufficiency. (CSBG Act Section 676(b)(12), Organizational Standard 4.2)

☒ No change to the response in your agency’s 2020-2021 CAP.
☐ Adaptations to the response in your agency’s 2020-2021 CAP are described below.

3. Applying the full ROMA cycle, describe one change your agency facilitated to help revitalize the low-income communities in your agency’s service area(s). (CSBG Act Section 676(b)(12), Organizational Standard 4.2) (Optional)

A core service component of KCAO is to provide utility assistance to low-income households. The households we were serving through our utility assistance program routinely requested assistance with paying their water bills. Our utility assistance program were structured to assist with gas, electricity, and propane, but not with water bills. After hearing directly from numerous clients about the need to help pay for water bills, KCAO responded by reaching out to a local funding source to request funding to start a water bill assistance program. KCAO has been funded over the past two years from the local funding source and the program has assisted numerous households as evidenced by monthly and annual reporting. The results of the program were reviewed and analyzed by program management and administration to enhance future operation of the program. As part of the CSBG CARES funding, KCAO was able to extend the water bill assistance program to help households impacted during the COVID-19 pandemic.

Additional Information (Optional)

Disaster Preparedness

1. Does your agency have a disaster plan in place that includes strategies on how to remain operational and continue providing services to low-income individuals and families during and following a disaster?
## Agency Capacity Building

1. Although the CNA focused on Community and Family Level needs, if your agency identified Agency Level need(s) during the CNA process, list them here.

   N/A

2. Describe the steps your agency is planning to take to address the Agency Level need(s).

   N/A

### 2. If so, when was the disaster plan last updated?

### 3. Briefly describe your agency’s main strategies to remain operational during and after a disaster.

KCAO routinely backs up digital data and staff are able to access files and client data remotely. KCAO also has 21 service locations in Kings County that could serve as partial operational/service sites. KCAO programs have also been setup to intake clients electronically and communicate with clients and staff using various platforms (e.g. social media, texting, email, etc.).
Federal CSBG Programmatic Assurances and Certification

CSBG Act 676(b)

Use of CSBG Funds Supporting Local Activities

676(b)(1)(A): The state will assure “that funds made available through grant or allotment will be used – (A) to support activities that are designed to assist low-income families and individuals, including families and individuals receiving assistance under title IV of the Social Security Act, homeless families and individuals, migrant or seasonal farmworkers, and elderly low-income individuals and families, and a description of how such activities will enable the families and individuals--

i. to remove obstacles and solve problems that block the achievement of self-sufficiency (particularly for families and individuals who are attempting to transition off a State program carried out underpart A of title IV of the Social Security Act);
ii. to secure and retain meaningful employment;
iii. to attain an adequate education with particular attention toward improving literacy skills of the low-income families in the community, which may include family literacy initiatives;
iv. to make better use of available income;
v. to obtain and maintain adequate housing and a suitable living environment;
vi. to obtain emergency assistance through loans, grants, or other means to meet immediate and urgent individual and family needs;
vii. to achieve greater participation in the affairs of the communities involved, including the development of public and private grassroots partnerships with local law enforcement agencies, local housing authorities, private foundations, and other public and private partners to

- I. document best practices based on successful grassroots intervention in urban areas, to develop methodologies for wide-spread replication; and
- II. strengthen and improve relationships with local law enforcement agencies, which may include participation in activities such as neighborhood or community policing efforts;

Needs of Youth

676(b)(1)(B) The state will assure “that funds made available through grant or allotment will be used – (B) to address the needs of youth in low-income communities through youth development programs that support the primary role of the family, give priority to the prevention of youth problems and crime, and promote increased community coordination and collaboration in meeting the needs of youth, and support development and expansion of innovative community-based youth development programs that have demonstrated success in preventing or reducing youth crime, such as--

I. programs for the establishment of violence-free zones that would involve youth development and intervention models (such as models involving youth mediation, youth mentoring, life skills training, job creation, and entrepreneurship programs); and
II. after-school childcare programs.
Coordination of Other Programs

676(b)(1)(C) The state will assure “that funds made available through grant or allotment will be used – (C) to make more effective use of, and to coordinate with, other programs related to the purposes of this subtitle (including state welfare reform efforts)

Eligible Entity Service Delivery System

676(b)(3)(A) Eligible entities will describe “the service delivery system, for services provided or coordinated with funds made available through grants made under 675C(a), targeted to low-income individuals and families in communities within the state;

Eligible Entity Linkages – Approach to Filling Service Gaps

676(b)(3)(B) Eligible entities will describe “how linkages will be developed to fill identified gaps in the services, through the provision of information, referrals, case management, and follow-up consultations.”

Coordination of Eligible Entity Allocation 90 Percent Funds with Public/Private Resources

676(b)(3)(C) Eligible entities will describe how funds made available through grants made under 675C(a) will be coordinated with other public and private resources.”

Eligible Entity Innovative Community and Neighborhood Initiatives, Including Fatherhood/Parental Responsibility

676(b)(3)(D) Eligible entities will describe “how the local entity will use the funds [made available under 675C(a)] to support innovative community and neighborhood-based initiatives related to the purposes of this subtitle, which may include fatherhood initiatives and other initiatives with the goal of strengthening families and encouraging parenting.”

Eligible Entity Emergency Food and Nutrition Services

676(b)(4) An assurance “that eligible entities in the state will provide, on an emergency basis, for the provision of such supplies and services, nutritious foods, and related services, as may be necessary to counteract conditions of starvation and malnutrition among low-income individuals.”

State and Eligible Entity Coordination/linkages and Workforce Innovation and Opportunity Act Employment and Training Activities

676(b)(5) An assurance “that the State and eligible entities in the State will coordinate, and establish linkages between, governmental and other social services programs to assure the effective delivery of such services, and [describe] how the State and the eligible entities will coordinate the provision of employment and training activities, as defined in section 3 of the Workforce Innovation and Opportunity Act, in the State and in communities with entities providing activities through statewide and local workforce development systems under such Act.”

State Coordination/Linkages and Low-income Home Energy Assistance

676(b)(6) “An assurance that the State will ensure coordination between antipoverty programs in each community in the State, and ensure, where appropriate, that emergency energy crisis intervention programs under title XXVI (relating to low-income home energy assistance) are conducted in such community.”
Community Organizations

676(b)(9) An assurance “that the State and eligible entities in the state will, to the maximum extent possible, coordinate programs with and form partnerships with other organizations serving low-income residents of the communities and members of the groups served by the State, including religious organizations, charitable groups, and community organizations.”

Eligible Entity Tripartite Board Representation

676(b)(10) “[T]he State will require each eligible entity in the State to establish procedures under which a low-income individual, community organization, or religious organization, or representative of low-income individuals that considers its organization, or low-income individuals, to be inadequately represented on the board (or other mechanism) of the eligible entity to petition for adequate representation.”

Eligible Entity Community Action Plans and Community Needs Assessments

676(b)(11) “[A]n assurance that the State will secure from each eligible entity in the State, as a condition to receipt of funding by the entity through a community service block grant made under this subtitle for a program, a community action plan (which shall be submitted to the Secretary, at the request of the Secretary, with the State Plan) that includes a community needs assessment for the community serviced, which may be coordinated with the community needs assessment conducted for other programs.”

State and Eligible Entity Performance Measurement: ROMA or Alternate System

676(b)(12) “[A]n assurance that the State and all eligible entities in the State will, not later than fiscal year 2001, participate in the Results Oriented Management and Accountability System, another performance measure system for which the Secretary facilitated development pursuant to section 678E(b), or an alternative system for measuring performance and results that meets the requirements of that section, and [describe] outcome measures to be used to measure eligible entity performance in promoting self-sufficiency, family stability, and community revitalization.”

Fiscal Controls, Audits, and Withholding

678D(a)(1)(B) An assurance that cost and accounting standards of the Office of Management and Budget (OMB) are maintained.

☒ By checking this box and signing the Cover Page and Certification, the agency’s Executive Director and Board Chair are certifying that the agency meets the assurances set out above.
State Assurances and Certification
California Government Code Sections 12747(a), 12760, 12768

California Government Code § 12747(a): Community action plans shall provide for the contingency of reduced federal funding.

California Government Code § 12760: CSBG agencies funded under this article shall coordinate their plans and activities with other agencies funded under Articles 7 (commencing with Section 12765) and 8 (commencing with Section 12770) that serve any part of their communities, so that funds are not used to duplicate particular services to the same beneficiaries and plans and policies affecting all grantees under this chapter are shaped, to the extent possible, so as to be equitable and beneficial to all community agencies and the populations they serve.

For MSFW Agencies Only
California Government Code § 12768: Migrant and Seasonal Farmworker (MSFW) entities funded by the department shall coordinate their plans and activities with other agencies funded by the department to avoid duplication of services and to maximize services for all eligible beneficiaries.

☒ By checking this box and signing the Cover Page and Certification, the agency’s Executive Director and Board Chair are certifying the agency meets assurances set out above.
MAXIMUM FEASIBLE PARTICIPATION

Category One: Consumer Input and Involvement

Standard 1.1 The organization/department demonstrates low-income individuals’ participation in its activities.

Standard 1.2 The organization/department analyzes information collected directly from low-income individuals as part of the community assessment.

Category Two: Community Engagement

Standard 2.1 The organization/department has documented or demonstrated partnerships across the community, for specifically identified purposes; partnerships include other anti-poverty organizations in the area.

Standard 2.2 The organization/department utilizes information gathered from key sectors of the community in assessing needs and resources, during the community assessment process or other times. These sectors would include at minimum: community-based organizations, faith-based organizations, private sector, public sector, and educational institutions.

Standard 2.4 The organization/department documents the number of volunteers and hours mobilized in support of its activities.

Category Three: Community Assessment

Private Agency - Standard 3.1 Organization conducted a community assessment and issued a report within the past 3 years.

Public Agency - Standard 3.1 The department conducted or was engaged in a community assessment and issued a report within the past 3-year period, if no other report exists.

Standard 3.2 As part of the community assessment, the organization/department collects and includes current data specific to poverty and its prevalence related to gender, age, and race/ethnicity for their service area(s).

Standard 3.3 The organization/department collects and analyzes both qualitative and quantitative data on its geographic service area(s) in the community assessment.

Standard 3.4 The community assessment includes key findings on the causes and conditions of poverty and the needs of the communities assessed.

Standard 3.5 The governing board or tripartite board/advisory body formally accepts the completed community assessment.
VISION AND DIRECTION

Category Four: Organizational Leadership

Private Agency - Standard 4.1 The governing board has reviewed the organization’s mission statement within the past 5 years and assured that:
1. The mission addresses poverty; and
2. The organization’s programs and services are in alignment with the mission.

Public Agency - Standard 4.1 The tripartite board/advisory body has reviewed the department’s mission statement within the past 5 years and assured that:
1. The mission addresses poverty; and
2. The CSBG programs and services are in alignment with the mission.

Standard 4.2 The organization’s/department’s Community Action Plan is outcome-based, anti-poverty focused, and ties directly to the community assessment.

Standard 4.3 The organization’s/department’s Community Action Plan and strategic plan document the continuous use of the full Results Oriented Management and Accountability (ROMA) cycle or comparable system (assessment, planning, implementation, achievement of results, and evaluation). In addition, the organization documents having used the services of a ROMA-certified trainer (or equivalent) to assist in implementation.

Category Six: Strategic Planning

Standard 6.4 Customer satisfaction data and customer input, collected as part of the community assessment, is included in the strategic planning process, or comparable planning process.
**Appendices**

Please complete the table below by entering the title of the document and its assigned appendix letter. Agencies must provide a copy of the Notice(s) of Public Hearing and the Low-Income Testimony and the Agency’s Response document as appendices A and B, respectively. Other appendices such as need assessment surveys, maps, graphs, executive summaries, analytical summaries are encouraged. All appendices should be labeled as an appendix (e.g., Appendix A: Copy of the Notice of Public Hearing) and submitted with the CAP.

<table>
<thead>
<tr>
<th>Document Title</th>
<th>Appendix Location</th>
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<tbody>
<tr>
<td>Copy of the Notice(s) of Public Hearing – English &amp; Spanish</td>
<td>A</td>
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<tr>
<td>Low-Income Testimony</td>
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<td>Provider Interviews</td>
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<td>Community Needs Survey English</td>
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<tr>
<td>Community Needs Survey Postcard</td>
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<tr>
<td>Notice of Public Hearing in Hanford Sentinel</td>
<td>G</td>
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</tbody>
</table>
PUBLIC HEARING

Please come and provide your input on KCAO’s 2022-2023 Community Action Plan.

MONDAY, JUNE 7, 2021 at 5:30 PM
1130 N. 11th Ave., Hanford, CA 93230

Public comments can be made by attending the public hearing remotely at https://global.gotomeeting.com/join/215774525, by phone +1 (312) 757-3121 (access code 215774525), by submitting your comments prior to the hearing to public.comments@kcao.org, or by attending in person (limited capacity due to COVID-19 precautionary measures).

A draft of 2022-2023 Community Action Plan can be viewed at www.kcao.org

For more information, please call: 559-415-7202
AUDIENCIA PÚBLICA

Por favor venga y ofrezca su opinión sobre el Plan de Acción Comunitario de KCAO 2022-2023.

LUNES, 7 DE JUNIO, 2021 DE 5:30PM
1130 N. 11th Ave., Hanford, CA 93230

Se pueden hacer comentarios públicos asistiendo la audiencia Pública de forma remota en https://global.gotomeeting.com/join/215774525, por teléfono +1 (312) 757-3121 (código de acceso 215774525), enviando sus comentarios antes de la audiencia a public.comments@kcao.org, o asistiendo en persona (capacidad limitada por medidas de precaución del COVID-19).

Se puede ver un borrador del Plan de Acción Comunitario 2022-2023 en www.kcao.org

Para obtener más información, por favor llame al: 559-415-7202
Appendix B – Low Income Testimony

No testimony was provided by low-income community members at the public hearing or during the public comment period.
2021 Provider Interviews: Community Needs Assessment

Thank you for taking the time to share your voice for our Provider Interviews. This is a valuable component in the 2021 Community Needs Assessment, and we need your insight! Below you will find 14 questions on various community topics. We ask that you rank each topic from 'low community need' (1) to 'high community need' (5). While the open-ended responses are not required, any other information you can provide is greatly appreciated! Thank you!

* Required

What is your occupation? *

While the provider interviews are anonymous, it is important that we collect information on what sector of the community you currently represent. Please provide us with your occupation below. Thank you!

Your answer

AFFORDABLE HOUSING in Kings County *

For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5

Low Need ☐ ☐ ☐ ☐ ☐ High Need

Please provide any thoughts or additional information on AFFORDABLE
HOUSING in Kings County:

Your answer

EMPLOYMENT OPPORTUNITIES in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5
Low Need High Need

Please provide any thoughts or additional information on EMPLOYMENT OPPORTUNITIES in Kings County:

Your answer

ACCESSING MEDICAL COVERAGE in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5
Low Need High Need

Please provide any thoughts or additional information on ACCESSING MEDICAL COVERAGE in Kings County:

Your answer
CHILDCARE in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1  2  3  4  5
Low Need

Please provide any thoughts or additional information on CHILDCARE in Kings County:

Your answer

FOOD ACCESS in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1  2  3  4  5
Low Need

Please provide any thoughts or additional information on FOOD ACCESS in Kings County:

Your answer
TRANSPORTATION in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5
Low Need ○ ○ ○ ○ ○ High Need

Please provide any thoughts or additional information on TRANSPORTATION in Kings County:

Your answer

SUBSTANCE ABUSE RESOURCES in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5
Low Need ○ ○ ○ ○ ○ High Need

Please provide any thoughts or additional information on SUBSTANCE ABUSE RESOURCES in Kings County:

Your answer
JOB TRAINING in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

Low Need  ○ ○ ○ ○ ○ ○ High Need

Please provide any thoughts or additional information on JOB TRAINING in Kings County:

Your answer

MENTAL HEALTH RESOURCES in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

Low Need  ○ ○ ○ ○ ○ ○ High Need

Please provide any thoughts or additional information on MENTAL HEALTH RESOURCES in Kings County:

Your answer
ENGLISH LANGUAGE CLASSES in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5

Low Need ○ ○ ○ ○ ○ ○ High Need

Please provide any thoughts or additional information on ENGLISH LANGUAGE CLASSES in Kings County:

Your answer

SHELTERS in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5

Low Need ○ ○ ○ ○ ○ ○ High Need

Please provide any thoughts or additional information on SHELTERS in Kings County:

Your answer
UTILITIES ASSISTANCE in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

Please provide any thoughts or additional information on UTILITIES ASSISTANCE in Kings County:

Your answer

RECREATION AREAS AND ACTIVITIES in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

Please provide any thoughts or additional information on RECREATION AREAS AND ACTIVITIES in Kings County:

Your answer
EDUCATION SUPPORT in Kings County *
For this topic, please rank the level of need in Kings County from low need (1) to high need (5). Thank you for providing your opinion on this issue.

1 2 3 4 5
Low Need

Please provide any thoughts or additional information on EDUCATION SUPPORT in Kings County:

Your answer

Submit
Thank you for taking the time (approximately 6 minutes) to take the Got Needs? survey! By participating in this effort, you are helping community leaders better understand and address the needs of Kings County residents. If you have taken this before, there is no need to continue. We appreciate your feedback and value your time!

Please check the box next to the most appropriate answer.

1. **What is your age?**
   - [ ] 18-24 yrs.
   - [ ] 25-34 yrs.
   - [ ] 35-44 yrs.
   - [ ] 45-54 yrs.
   - [ ] 55-64 yrs.
   - [ ] 65+ yrs.

2. **What is your gender?**
   - [ ] Male
   - [ ] Female
   - [ ] Prefer not to answer

3. **What is your race?** (Check all that apply)
   - [ ] American Indian
   - [ ] Asian or Pacific Islander
   - [ ] White/Caucasian
   - [ ] Black or African American
   - [ ] Hispanic or Latino
   - [ ] Prefer not to answer
   - [ ] Other (Please specify):

4. **What community do you currently live in?**
   - [ ] Armona
   - [ ] Avenal
   - [ ] Corcoran
   - [ ] Hanford
   - [ ] Home Garden
   - [ ] Kettleman City
   - [ ] Lemoore
   - [ ] NAS Lemoore
   - [ ] Stratford
   - [ ] Santa Rosa Rancheria
   - [ ] Homeless
   - [ ] Other (Please specify):

5. **What is the highest level of school you have completed?**
   - [ ] No schooling completed
   - [ ] Nursery school to 8th grade
   - [ ] High school, no diploma
   - [ ] High school graduate, diploma, or the equivalent (e.g. GED)
   - [ ] Some college credit, no degree
   - [ ] Trade/technical/vocational training
   - [ ] Associate degree
   - [ ] Bachelor's degree
   - [ ] Master’s degree
   - [ ] Professional degree
   - [ ] Doctorate degree

In this next section, we are going to ask you questions about your community.

6. **In your community, do you have the following recreational areas/activities?** (Check all that apply)
   - [ ] Parks
   - [ ] Youth sports teams
   - [ ] Walking trails
   - [ ] Adult sports teams
   - [ ] Playgrounds
   - [ ] Community gardens
   - [ ] Performing arts
   - [ ] Sports facilities
   - [ ] Libraries
   - [ ] Visual arts
   - [ ] Skate parks
   - [ ] Fitness classes
   - [ ] Bike paths
   - [ ] Swimming pools
   - [ ] Splash pads
   - [ ] (e.g. Basketball court, baseball field)

7. **Do you feel there are enough areas of recreation in your community?**
   - [ ] Yes
   - [ ] No
   - [ ] Don’t Know
   7.1 **If YES, are these recreation areas affordable?**
   - [ ] Yes
   - [ ] No
   7.2 **Are these recreation areas accessible?**
   - [ ] Yes
   - [ ] No
   7.3 **Are these recreation areas safe?**
   - [ ] Yes
   - [ ] No
   7.4 **Are these recreation areas high quality?**
   - [ ] Yes
   - [ ] No

8. **Do you feel there are enough recreation activities in your area?**
   - [ ] Yes
   - [ ] No
   - [ ] Don’t Know
   8.1 **If YES, are these recreation activities affordable?**
   - [ ] Yes
   - [ ] No
   8.2 **Are these recreation activities accessible?**
   - [ ] Yes
   - [ ] No

9. **Do you utilize childcare in your community?**
   - [ ] Yes
   - [ ] No
   9.1 **If YES, is this childcare high quality?**
   - [ ] Yes
   - [ ] No
   9.2 **Is this childcare affordable?**
   - [ ] Yes
   - [ ] No
   9.3 **Are there enough options and locations?**
   - [ ] Yes
   - [ ] No
10. Have you ever used any of these community services before? (Check all that apply)
   - Drug and Alcohol Services
   - Mental Health Services
   - Food Assistance
   - Victim Services
   - Family and Parenting Services
   - Veteran Services
   - None of the above

In this next section, we are going to ask you questions about your household.

19. Have you ever witnessed violence in your home?
   - Yes
   - No

20. Have you ever been the victim of violence in your home?
   - Yes
   - No

21. Is everyone in your household currently covered by health insurance?
   - Yes
   - No

22. In the past two years, has anyone in your household experienced a sudden or unexpected loss of employment?
   - Yes
   - No

23. In the past two years, has your household experienced a major change in income?
   - Yes
   - No

24. In the past two years, has a lack of job skills or education prevented anyone in your household from gaining employment?
   - Yes
   - No

25. In the past two years, has a lack of job skills or education prevented anyone in your household from getting a better paying job?
   - Yes
   - No

26. Is your household currently having trouble paying utility bills?
   - Yes
   - No

27. Are you concerned about having enough food to feed your family?
   - Yes
   - No

28. Is your household currently having trouble paying rent/mortgage?
   - Yes
   - No

29. Does your household have internet access?
   29.1 If YES, is your connection reliable?
   - Yes
   - No
   29.2 Please specify your provider (Check all that apply)
   - Cable company (e.g. AT&T, Xfinity)
   - KingsNet
   - Data plan through mobile device

30. Does your household have a computer?
   - Yes
   - No

31. Does your household have a smartphone?
   - Yes
   - No
32. What is your approximate annual household income?
- $0—$12,000
- $12,000—$16,000
- $16,000—$20,000
- $20,000—$25,000
- $25,000—$30,000
- $30,000—$35,000
- $35,000—$40,000
- $40,000—$45,000
- $45,000—$50,000
- $50,000—$65,000
- $65,000—$80,000
- $80,000—$100,000
- $100,000+

33. Does anyone in your household need help with any of the following? (Check all that apply)
- Speaking English
- Reading English
- Writing English
- None of the above

34. How many people currently live in your household? (Please write a number)

_________

35. Are you able to access medical services?  
- Yes
- No
35.1 If NO, why have you been unable to access medical services? (Check all that apply)
- No insurance
- Lack of transportation
- Healthcare hours
- Scheduling conflict
- No local specialist
- Finances
- Childcare
- Other (Please specify):_________

36. Are you able to access mental health services?  
- Yes
- No
- Not Applicable
36.1 If NO, why have you been unable to access mental health services? (Check all that apply)
- No insurance
- Lack of transportation
- Provider hours
- Stigma
- Finances
- Childcare
- Unable to find a provider
- Not covered by insurance
- Other (Please specify):_________

37. Are you able to access telehealth (medical and mental health) services?  
- Yes
- No
- Not Applicable
37.1 If NO, why have you been unable to access telehealth services? (Check all that apply)
- No computer
- No cellphone
- No internet service
- Finances
- Lack of privacy
- Stigma
- Impersonal
- Provider hours
- Impersonal
- Other (Please specify):_________

38. In the past two years, have you experienced an increase in mental health symptoms (depression/anxiety)?
- Yes
- No
38.2 If YES, do you know where to receive care?  
- Yes
- No
38.3 Have you received care?  
- Yes
- No
38.4 Do you feel these symptoms are due to the COVID-19 pandemic?  
- Yes
- No

39. Has the concept of suicide ever seriously affected your life?  
- Yes
- No
39.5 If YES, which resources are you aware of?  (Check all that apply)
- Suicide hotline
- Kings View
- Champions
- Urgent care
- Warm Line
- Emergency room
- 2-1-1
- Church or spiritual community
- Kings County Behavioral Health
- Other (Please specify):_________

40. What are your three biggest barriers to healthy eating? (Please check up to three options)
Healthy eating is eating 2—5 servings of fruits and vegetables, whole grains, dairy foods, lean meats or proteins like nuts, seeds and beans and drinking water daily.
- There are no places to access healthy food near my home
- I don’t have transportation to access healthy food
- When I’m in the store, I don’t know how to select healthy food
- I don’t know how to cook healthy food
- I don’t have time to cook healthy food
- I don’t have anywhere to prepare healthy food
- Healthy food is too expensive
- The food goes bad before I can finish it
- I’m not familiar with the healthy food available here in my community
- I don’t like the taste of healthy food
- My family doesn’t like healthy food
- I don’t feel full when I eat healthy food
- I already eat healthy food most of the time

41. If you or your family faces a crisis situation (eg. sudden job loss, death in the family, victimization), where do you turn? (Check all that apply)
- Church or spiritual community
- Doctor
- Counselor
- Social Services
- Law Enforcement
- Job Training Office
- School/Education Facility
- Other (Please specify):_________
- None of the above
42. Are you aware of the free to low-cost family planning services in your community?
   ☐ Yes  ☐ No

43. Please identify all the categories that you currently need assistance with (check all that apply)
   ☐ Affordable housing
   ☐ Employment
   ☐ Food
   ☐ Accessing medical coverage
   ☐ Transportation
   ☐ Job training
   ☐ Preschool
   ☐ Working with local law enforcement
   ☐ Shelter
   ☐ Childcare
   ☐ Utilities assistance
   ☐ Parenting Classes
   ☐ English language classes
   ☐ Household budgeting
   ☐ Youth activities (summer/after school)
   ☐ Nutrition education
   ☐ Home repairs
   ☐ Tutoring
   ☐ Education support
   ☐ Other (Please specify): ____________
   ☐ None of the above

44. Due to the COVID pandemic, has anyone in your household experienced difficulty with any of the following? (Check all that apply)
   ☐ Reduced wages and/or work hours
   ☐ Loss of employment
   ☐ Childcare access
   ☐ Getting food
   ☐ Housing
   ☐ Transportation
   ☐ Getting hand sanitizer or cleaning supplies
   ☐ Getting medications
   ☐ Accessing healthcare
   ☐ Paying for medical expenses
   ☐ Getting physical activity
   ☐ Mental health symptoms (e.g. Depression, anxiety)
   ☐ Other (Please specify): ____________
   ☐ None of the above
Appendix E

2021 Evaluación de las Necesidades de la Comunidad
Preguntas de la Encuesta

Gracias por tomarse el tiempo para tomar la encuesta, (aproximadamente 6 minutos) ¿Tiene Necesidades? Participando en esta encuesta usted estará ayudando a líderes de la comunidad entender mejor y abordar las necesidades de los residentes del Condado de Kings. Si usted ha tomado esta encuesta antes, no es necesario continuar. ¡Apreciamos su opinión y valoramos su tiempo!

Por favor marque la casilla junto a la respuesta más adecuada.

1. ¿Cuál es su edad?
   - [ ] 18-24 años  [ ] 45-54 años
   - [ ] 25-34 años  [ ] 55-64 años
   - [ ] 35-44 años  [ ] 65+ años

2. ¿Cuál es su género?
   - [ ] Hombre
   - [ ] Mujer
   - [ ] Prefiero no contestar
   - [ ] Otro (Por favor especifique)__________________________

3. ¿Cuál es su raza? (Marque todo lo que aplica)
   - [ ] Indio Americano
   - [ ] Asiático o Islaño del Pacífico
   - [ ] Blanco/Caucásico
   - [ ] Negro/Afroamericano
   - [ ] Hispano o Latino
   - [ ] Prefiero no contestar
   - [ ] Otro (Por favor especifique)__________________________

4. ¿En cual comunidad actualmente vive usted?
   - [ ] Armona
   - [ ] Lemoore
   - [ ] Avenal
   - [ ] NAS Lemoore
   - [ ] Corcoran
   - [ ] Stratford
   - [ ] Hanford
   - [ ] Santa Rosa Rancheria
   - [ ] Home Garden
   - [ ] Sin hogar
   - [ ] Kettleman City
   - [ ] Otro (Por favor especifique)__________________________

5. ¿Cuál es el nivel más alto de escuela que ha completado?
   - [ ] Sin escolaridad completada
   - [ ] Desde la guardería hasta el octavo grado
   - [ ] Algo de secundaria, sin diploma
   - [ ] Graduado de la escuela secundaria, diploma o equivalente (por ejemplo, GED)
   - [ ] Algo de crédito universitario, sin título
   - [ ] Comercio/técnica/profesional
   - [ ] La licenciatura Asociado
   - [ ] Licenciatura
   - [ ] Maestría
   - [ ] Título Profesional
   - [ ] Doctorado

6. En su comunidad, ¿tiene las siguientes áreas/actividades recreativas? (Marque todo lo que aplica)
   - [ ] Parques
   - [ ] Gimnasios
   - [ ] Equipos deportivos juveniles
   - [ ] Bibliotecas
   - [ ] Senderos para caminar
   - [ ] Artes visuales
   - [ ] Equipos deportivos adultos
   - [ ] Parques de Patinar
   - [ ] Clases de Aptitud física
   - [ ] Piscinas
   - [ ] Caminos de Bicicleta
   - [ ] Artes escénicas
   - [ ] Jardines comunitarios
   - [ ] Almonadas de salpicar
   - [ ] Características deportivas (eq. Cancha de baloncesto, campo de béisbol)

7. ¿Siente que hay suficientes áreas de recreación en su comunidad?
   - [ ] Sí
   - [ ] No
   - [ ] No Sé
   - [ ] Otro (Por favor especifique)__________________________
   - 7.1 Si es Sí, ¿son estas áreas de recreación asequibles?
     - [ ] Sí
     - [ ] No
   - 7.2 ¿Son estas áreas de recreación accesibles?
     - [ ] Sí
     - [ ] No
   - 7.3 ¿Son seguras estas áreas de recreación?
     - [ ] Sí
     - [ ] No
   - 7.4 ¿Son estas áreas de recreación de alta calidad?
     - [ ] Sí
     - [ ] No

8. ¿Siente que en su área hay suficientes actividades recreativas?
   - [ ] Sí
   - [ ] No
   - [ ] No Sé
   - 8.1 Si es Sí, ¿son asequibles estas actividades recreativas?
     - [ ] Sí
     - [ ] No
   - 8.2 ¿Son estas áreas de recreación accesibles?
     - [ ] Sí
     - [ ] No

9. ¿Utiliza el cuidado de niños en su comunidad?
   - [ ] Sí
   - [ ] No
   - 9.1 Si es Sí ¿este cuidado infantil es de alta calidad?
     - [ ] Sí
     - [ ] No
   - 9.2 ¿Es asequible este cuidado infantil?
     - [ ] Sí
     - [ ] No
   - 9.3 ¿Hay suficientes opciones y ubicaciones?
     - [ ] Sí
     - [ ] No
10. ¿Alguna vez ha utilizado alguno de estos servicios comunitarios antes? (Marque todo lo que aplica)
☐ Servicios de drogas y alcohol
☐ Servicios de salud mental
☐ Ayuda alimentaria
☐ Servicios para víctimas
☐ Servicios para la Familia y los Padres
☐ Servicios para veteranos
☐ Ninguna de las anteriores

11. ¿El transporte público en su comunidad satisface sus necesidades?
El transporte público es cualquier transporte proporcionado al público en general por una tarifa. Este tipo de transporte se paga principalmente por los fondos del gobierno y las tarifas de pasajeros.
☐ Sí ☐ No ☐ No aplica
11.1 Si NO, ¿Por qué el transporte público no satisface sus necesidades? (Marque todo lo que aplica)
☐ Muy caro
☐ Tiempos limitados
☐ Ubicaciones limitadas
☐ Tiempo de espera largo
☐ Conflictos de horario
☐ Otro (Por favor especifique):

11.2 Si es SÍ, ¿qué tipo de transporte público está utilizando? (Marque todo lo que aplica)
☐ Autobús de Transito rural Kings (KART)
☐ Tren Amtrak
☐ Autobús de transito área de Corcoran (CAT)

12. ¿Siente que su familia puede acceder a alimentos dentro de su comunidad?
☐ Sí ☐ No

13. ¿Siente que su comunidad ofrece oportunidades, organizaciones o eventos que satisfacen las necesidades espirituales de su familia?
☐ Sí ☐ No ☐ No aplica

14. ¿Asiste regularmente a una iglesia o comunidades espirituales?
☐ Sí ☐ No
14.1 Si es NO, ¿está interesado en unirse a una iglesia o comunidad espiritual?
☐ Sí ☐ No

15. ¿Tiene actualmente problemas para pagar un apartamento o una casa en su comunidad que se adapte a sus necesidades?
☐ Sí ☐ No

16. ¿Recibe actualmente algún servicio de la Organización de Acción Comunitaria de Kings (ejemplo, Head Start, Asistencia de utilidades, Cuidado Infantil, etc.)?
☐ Sí ☐ No

17. ¿Alguna vez ha sido testigo de violencia en su comunidad?
☐ Sí ☐ No

18. ¿Alguna vez ha sido víctima de violencia en su comunidad?
☐ Sí ☐ No

19. ¿Alguna vez ha sido testigo de violencia en su hogar?
☐ Sí ☐ No

20. ¿Alguna vez ha sido víctima de violencia en su hogar?
☐ Sí ☐ No

21. ¿Todos los miembros de su hogar están actualmente cubiertos por un seguro de salud?
☐ Sí ☐ No

22. En los últimos dos años, ¿alguien en su hogar ha experimentado una pérdida repentina o inesperada de empleo?
☐ Sí ☐ No

23. En los últimos dos años, ¿su hogar experimentó un cambio importante en los ingresos?
☐ Sí ☐ No

24. En los últimos dos años, ¿la falta de habilidades laborales o de educación ha impedido que alguien en su hogar obtenga un empleo?
☐ Sí ☐ No

25. En los últimos dos años, ¿la falta de habilidades laborales o de educación ha impedido que alguien en su hogar obtenga un trabajo mejor pagado?
☐ Sí ☐ No

26. ¿Tiene su familia actualmente problemas para pagar las facturas de las utilidades?
☐ Sí ☐ No

27. ¿Le preocupa no tener suficiente comida para alimentar a su familia?
☐ Sí ☐ No

28. ¿Actualmente su familia tiene problemas para pagar el alquiler o la hipoteca?
☐ Sí ☐ No

29. ¿Su hogar tiene acceso a Internet?
☐ Sí ☐ No
29.1 Si es SÍ, ¿su conexión es confiable?
☐ Sí ☐ No
29.2 Por favor especifique su proveedor (Marque todo lo que aplica)
☐ Compañía de cable (eg. AT&T, Xfinity)
☐ KingsNet
☐ Plan de datos a través de dispositivo móvil

30. ¿Tiene una computadora en su casa?
☐ Sí ☐ No
31. ¿Tiene su hogar un teléfono inteligente?
☐ Sí    ☐ No

32. ¿Cuáles el ingreso anual aproximado de su hogar?
☐ $0---$12,000  ☐ $35,000---$40,000
☐ $12,000---$16,000  ☐ $40,000---$50,000
☐ $16,000---$20,000  ☐ $50,000---$65,000
☐ $20,000---$25,000  ☐ $65,000---$80,000
☐ $25,000---$30,000  ☐ $80,000---$100,000
☐ $30,000---$35,000  ☐ $100,000+

33. ¿Alguien en su hogar necesita ayuda con alguno de los siguientes? (Marque todo lo que aplica)
☐ Hablando Inglés
☐ Leyendo Inglés
☐ Escribiendo Inglés
☐ Ninguna de las anteriores

34. ¿Cuántas personas viven actualmente en su hogar?
(Escriba un número): __________

35. ¿Puede acceder servicios médicos?
☐ Sí    ☐ No
35.1 Si NO, ¿por qué no ha podido acceder servicios médicos? (Marque todo lo que aplica)
☐ No Seguro
☐ Falta de transporte
☐ Horas de cuidado de la salud
☐ Conflicto de programación
☐ Ningún especialista local
☐ Finanzas
☐ Cuidado de niños
☐ Otro (Por favor especifique): __________

36. Tiene usted acceso a servicio de salud mental?
☐ Sí    ☐ No    ☐ No aplica
36.1 Si NO, ¿Por qué no ha podido acceder a los servicios de salud mental? (Marque todo lo que aplica)
☐ No Seguro
☐ Falta de transporte
☐ Horas de cuidado de la salud
☐ Estigma
☐ Finanzas
☐ Cuidado de niños
☐ Incapaz de encontrar una proveedora
☐ No cubierto por seguro
☐ Otro (Por favor especifique): __________

37. ¿Puede acceder a servicios de tele salud (médicos y de salud mental)?
☐ Sí    ☐ No    ☐ No aplica
37.1 Si NO, ¿por qué no ha podido acceder a los servicios de tele salud? (Marque todo lo que aplica)
☐ No hay computadora
☐ Sin servicio de internet
☐ Sin celular
☐ Estigma
☐ Finanzas
☐ Impersonal
☐ Horas del proveedor
☐ Falta de privacidad
☐ No se siente seguro/a
☐ Otro (Por favor especifique): __________

38. En los últimos dos años, ¿ha experimentado un aumento en los síntomas de salud mental (depresión / ansiedad)?
☐ Sí    ☐ No
38.1 Si Sí, ¿Sabes dónde recibir atención?
☐ Sí    ☐ No
38.2 ¿Ha recibido atención?
☐ Sí    ☐ No
38.3 ¿Cree que estos síntomas se deben a la pandemia de COVID-19?
☐ Sí    ☐ No

39. ¿Alguna vez el concepto de suicidio ha afectado seriamente tu vida?
☐ Sí    ☐ No
39.1 Si Sí, ¿Qué recursos conoce? (Marque todo lo que aplica)
☐ Línea de Suicidio
☐ Kings View
☐ Champions
☐ Línea Tibia
☐ 2-1-1
☐ Centro de Urgencias
☐ Cuarto de emergencia
☐ Iglesia o comunidad espiritual
☐ Kings County Comportamiento
☐ Otro (Por favor especifique): __________

40. ¿Cuáles son sus tres mayores barreras para una alimentación saludable? (Escoja hasta tres opciones)
Comer sano es comer 2—5 porciones de frutas y verduras, granos enteros, productos lácteos, carne o proteínas como nueces, semillas y fríojoles y agua potable diariamente.
☐ No hay lugares para acceder a alimentos saludables cerca de mi casa.
☐ No tengo transporte para acceder a alimentos saludables
☐ Cuando estoy en la tienda, no sé cómo seleccionar alimentos saludables
☐ No se como cocinar comida saludables
☐ No tengo tiempo para cocinar alimentos saludables
☐ No tengo ningún lugar para preparar comida saludables
☐ La comida saludable es demasiado cara
☐ La comida se echa a perder antes de que pueda terminarla
☐ No estoy familiarizado con la comida saludable disponible aquí en mi comunidad.
☐ No me gusta el sabor de la comida saludable
☐ A mi familia no le gusta la comida saludable
☐ No me siento lleno/a cuando como comida saludable
☐ Ya como alimentos saludables la mayor parte del tiempo.
41. Si usted o su familia enfrentan una situación de crisis (por ejemplo, pérdida repentina de empleo, muerte en la familia, victimización), ¿a dónde acuden? ( marque todo lo que corresponda)
- Iglesia o comunidad espiritual
- Doctor
- Consejero
- Servicios Sociales
- Cumplimiento de ley
- Entrenamiento laboral
- Escuela/centro educativo
- Otro (Por favor especifique):___________
- Ninguna de las anteriores

42. ¿Está usted enterado de la planificación familiar gratuita y de bajo costo en su comunidad?
- Sí
- No

43. Por favor, identifiqué todas las categorías en las que actualmente necesita ayuda (marque todo lo que aplica):
- Vivienda asequible
- Empleo
- Comida
- Acceso a cobertura medica
- Transportación
- Entrenamiento de empleo
- Preescolar
- Trabajar con la policía local
- Refugio
- Cuidado de niños
- Asistencia de utilidades
- Clases para padres
- Clases de Inglés
- Presupuesto del hogar
- Actividades juveniles (verano/después de la escuela)
- Educación Nutricional
- Reparaciones de hogar
- Tutoría
- Apoyo educativo
- Otro (Por favor especifique):___________
- Ninguna de las anteriores

44. Debido a la pandemia de COVID, ¿alguien en su hogar ha experimentado dificultades con alguno de los siguientes? (marque todo lo que aplica)
- Salarios y/o horas de trabajo reducidos
- Pérdida de empleo
- Acceso a guardería
- Conseguir comida
- Alojamiento
- Transporte
- Obtener desinfectante para manos o productos de limpieza
- Obtener medicamentos
- Acceso a cuidado de la salud
- Pagar los gastos médicos
- Obtener actividad física
- Síntomas de salud mental (p. Ej., Depresión, ansiedad)
- Otro (Por favor especifique):___________
- Ninguna de las anteriores
We need your voice! Please take this 6 minute survey and help organizations in Kings County to better understand our community needs! Participants can enter for a chance to win prizes.

¡Necesitamos tu voz! Por favor tome esta encuesta de seis minutos y ayude organizaciones del Condado de Kings para entender mejor las necesidades de la comunidad. Participantes pueden entrar para ganar premios.

to take the survey, visit • para tomar la encuesta, visite
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