GIVE FOR GOOD PRIVACY POLICY – AUSTRALIA

Last updated: 6 August 2021

Give for Good Limited ACN 621 450 413 ("Give for Good") is Domino’s Pizza Enterprises Limited ACN 010 489 326 ("Domino’s") registered national charity. Give for Good respects the privacy of individuals. This policy sets out the way in which Give for Good ("we" or "us") collect, hold, disclose, use and protect your personal information.

By providing us with your personal information, visiting any websites operated by Give for Good or Domino’s, you agree to your personal information being collected, held, used and disclosed as set out in this policy. References to ‘website’ include the following: https://www.giveforgood.org.au/ https://www.dominos.com.au or any other site, services (including web-services), software, application or media managed by us.

You do not have to provide us with your personal information but if you do not provide us with the information we require we may not be able to assist you to process your donation, refund, feedback, enquiry, etc. If you do not agree with the practices described in this Privacy Policy, please do not provide us with your personal information or interact with our websites.

The Give for Good Privacy Policy forms part of the Terms & Conditions of Use and can be found following at the following link, or a copy is available at Level 1, KSD1, 485 Kingsford Smith Drive, Hamilton QLD 4007: https://www.giveforgood.org.au/terms-conditions

Revisions to this policy

We may revise this policy from time to time whenever necessary so we recommend you check our website regularly to stay informed of any updates. If we think any material changes to this policy will have a significant effect on you, we may notify you by email or put a notice on the homepage https://www.giveforgood.org.au/. You can determine when this Privacy Policy was last revised by referring to the date it was "Last Updated" above.

If you continue to use our websites, or provide further personal information to us after this policy has been revised you will be deemed to have accepted the revised policy.
What Information do we collect about you?

We collect personal information ("Information") necessary for us to process your donation to Give for Good, process a refund of your donation, to handle your enquiry or feedback, or provide you with other information, services and/or the assistance you have requested. Where practicable, we will give you the option of interacting with us anonymously.

The Information which we collect from you and hold includes information like your first and last name, postal address, delivery address for your Domino’s order, telephone and mobile number(s), email address, details of your donation IP address and credit card details. In respect of your credit card details we only hold limited information, as detailed further below under the ‘Payment details’ section. If required, we may request your bank details in order to process a refund of your donation.

When you make a donation to or interact with Give for Good (including if you place an order using the Domino’s online ordering system and make a donation as part of that order), we collect additional Information from you such as:

- your IP address as part of your order;
- your feedback;
- your entries into our competitions and draws;
- your menu preferences and previous order information;
- any delivery instructions or comments;
- if you use an eVoucher or InstaGift™ we collect your order details, if you have used it, when you used it;
- if you donate to Give for Good, and if so, how much;
- any information, personal or otherwise, that you include in your order either by telephone, in person or via online ordering or an App about your delivery instructions.

How do we collect your Information?

We collect your Information in various ways, including when you:

- visit any of our websites (including any application managed by Give for Good);
- when you "Like" our Facebook page or participate in any surveys, promotions and competitions through our Facebook page;
- interact or follow our social media pages/profiles like Google+, Twitter, Facebook and Instagram;
- enter into a competition or promotion through any medium;
- subscribe to any mailing list;
- participate in a survey;
- apply for a job or volunteering opportunity with us;
- submit feedback;
- submit any query to the Domino’s Privacy Officer;
- place an order via the Domino’s Pizza internet ordering system, mobile sites/devices and applications that includes a donation to Give for Good; or
- directly provide the Information to us pursuant to a request made by us.

Except as noted in this policy, where possible Give for Good will collect your Information directly from you. However, there may be occasions when your Information is collected from someone else. Where Give for Good collects your Information from someone other than you, we will take reasonable steps to inform you of this (if this is not already disclosed in this policy). No matter where we obtain the Information from, your Information is collected, held, used and disclosed by us in accordance with this policy.

**How and why do we use your Information?**

We use your Information for a variety of purposes including for processing your donation, providing information and/or services to you and for any other purpose for which it was provided to us, or other related purposes and as permitted or required by law. Such purposes include, but are not limited, to the following:

- providing you with an email confirming your donation;
- providing you with the assistance and/or services you have requested;
- processing any job/volunteering application you may submit;
- providing you with any information you may request about Give for Good;
- processing a refund of any donation you make to Give for Good;
- determining the number of visitors to our websites and conducting reviews of our websites;
- judging competitions, fulfilling prizes, awards and purchases;
- keeping you informed about any changes to our websites as well as goods and/or services;
- conducting market research (including focus groups, panels and surveys) so that we can better understand the needs of our community and tailor our future services accordingly;
- for advertising and direct marketing;
- sending you information about Give for Good that we consider will be of interest to you;
- to verify your credit card or PayPal payment;
- requesting your feedback on our services;
- responding to any complaints, enquiries and feedback;
- unsubscribing your details from our databases;
- any other purposes identified at the time of collecting your Information;
- to prevent fraud, comply with any legal obligation or as otherwise permitted or required by law; and
- to assist government and health authorities and other relevant entities with potential contact tracing in relation to the COVID-19 pandemic.
**Give for Good jobs/volunteering/expression of interest**

You acknowledge that consent has been provided for us to collect and use your Information for the purpose of:

- assessing your suitability as a Give for Good employee or officeholder at the time of making your application/submitting your expression of interest; and/or
- sending you information about future employment or volunteer opportunities.

**Payment details**

We do not store any credit card details for in-store orders.

Internet orders can be paid by cash in store, debit cards, gift voucher, InstaGift, e-voucher or prepaid using PayPal (available in Australia only), AndroidPay (via the Domino’s App only), ApplePay (via the Domino’s App, available in Australia only), or a valid credit card (which must be presented upon receipt of your order). Your credit card details are required to process payment on the internet order system however the full details are not saved once the order is processed. The credit card details we hold are: the name on the card, expiry date and the masked version of the credit card (ie first 6 digits and last 4 digits).

If you are a registered member of the online ordering system, you may have the ability to save your preferred payment method. You will be able to update this at any time by logging in to your registered account. We reiterate that your full payment details are not stored in your Domino’s registered account, but rather with our PCI compliant payment gateway providers:

- Cybersource (AUS) or Adyen (NZ) (credit card payments);
- ApplePay;
- AndroidPay; and
- PayPal.

Refer to the section under ‘Third Party disclosure of your Information’ for more information about these payment gateway providers.

**Third Party disclosure of your Information**
Give for Good will share your Information with other third parties for the purpose for which the Information was collected or for a related secondary purpose, including to:

- to meet the purpose for which it was submitted to us or them;
- our related entities (including Domino’s Pizza Enterprises Limited ABN 16 101 489 326), suppliers and third parties who provide services to us or on our behalf or provide a service to you;
- entities which you have expressly allowed us to disclose your Information to;
- any entities that we are required or permitted by law to disclose your Information to;
- government and health authorities and other relevant entities in regard to potential contact tracing in relation to the COVID-19 pandemic;
- if your personal Information is collected in connection with a joint promoter or service provider, to that joint promoter or service provider for marketing and research purposes;
- if you use a credit card to make a donation, your details will be passed on to our credit card processor who will receive and process your credit card details for such orders. Presently, Adyen provide this service in Australia. Adyen is a secure internet payment gateway that secure your credit card number during transmission. See http://www.adyen.com for more information;
- if you use PayPal to make a donation, your details will be received by PayPal in order to process the order. For more information on PayPal see: https://www.paypal.com/au/home;
- if you use ApplePay to make a donation, your details will be received by Google in order to process the order. For more information on ApplePay see: http://www.android.com/intl/en-au/pay/;
- if you use ApplePay to make a donation, your details will be received by Apple in order to process the order. For more information on ApplePay see: http://www.apple.com/au/apple-pay/;
- we may share Information with agents, affiliates or service providers who act for or on behalf of us in connection with our business, or for further processing in accordance with the purpose(s) for which the Information was originally collected; and
- any other third parties notified to you at the time of collecting your Information or after the collection of your Information.

Some of our related entities and third party service providers are located in countries outside of Australia (including but not limited to the Philippines, India, United Kingdom, New Zealand, United States of America, Germany, The Netherlands, France, Belgium and Ireland). Our contracts with these parties generally include an obligation for them to comply with the requirements of the applicable Australian privacy laws and this policy. However you acknowledge that, by agreeing to the disclosure of your Information to these entities outside of Australia, we will no longer be required to take reasonable steps to ensure the overseas recipient’s compliance with the Australian privacy law in relation to your Information and we will not be liable to you for any breach of the applicable Australian privacy law by these overseas recipients and, on this basis, you consent to such disclosure.
Where we disclose your Information to our affiliates, your Information will be collected, used, held and disclosed by them in accordance with their privacy policy.

**Access, accuracy and security**

We will take reasonable steps to ensure that your Information that we collect and hold is accurate, complete and up-to-date. However, we rely on you to advise us of any changes to your Information to help us maintain accurate, complete and up-to-date information. Please let us know if you believe that any of your Information requires updating or correction by contacting our Privacy Officer – see the ‘Contact Us’ section below. After receiving a request from you, we will take reasonable steps to correct your Information.

You can request access to your Information that we hold at any time by contacting our Privacy Officer - see the ‘Contact Us’ section below.

We may decline your request to access or correct your Information in certain circumstances in accordance with the applicable privacy laws. If we do refuse your request, we will provide you with a reason for our decision and, in the case of a request for correction, we will include a statement with your Information about the requested correction.

We will take reasonable steps to protect your Information from misuse, interference, loss and unauthorised access, modification or disclosure. However, no data protection or security measure is completely secure and we cannot guarantee the security of your Information, particularly in relation to online transmissions. You must take care to ensure you protect your Information (for example, by protecting your usernames and passwords) and you must notify us as soon as possible after you become aware of any security breaches.

**Cookies**

A Cookie is a piece of information that our web server may send to your machine when you visit one of our websites. A Cookie helps us to recognise you when you re-visit our sites and to co-ordinate your access to different pages on the sites. We also use Cookies to track online advertising performance and eDM movement. By selecting the "Remember My Details" function (e.g. ‘Remember my Delivery Details or Remember my Pick-up Details) during the online ordering process, you are agreeing to the storage of a cookie on your computer/device that contains your Information. This function will only work if your computer/device is cookie-enabled.
For example, once you have placed a new pizza order you will be offered the opportunity to personalise your order so that the system remembers it for future use. A cookie will be set on your machine that enables us to recognise your computer when you return to order your favourite pizza next time.

These cookies may also help us to pre-fill certain forms on our website (including promotions run by third parties) with your details in order to save you time. Please note that where you agree to partake in a third party’s promotion, any Information provided for the purpose of that promotion will be stored in accordance with that third party entity’s privacy policy.

With most internet browsers, you can erase Cookies from your computer hard drive, block all Cookies, or receive a warning before a Cookie is stored. If you want to do this, refer to your browser instructions or help screen to learn more. If you disable all cookies, you may not be able to take advantage of all the features of our sites.

**Links to other sites**

Our website may contain links to other websites of third parties. A link to a third party website is not an endorsement of the accuracy or trustworthiness of that website or its content and any information collected by such websites will be subject to that website's privacy policy.

The Give for Good website may be accessible through or contain connections to areas where you may be able to publicly post information, communicate with others, and submit media content. Prior to posting in these areas please read the Give for Good Terms and Conditions and this Privacy Policy carefully. All the information you post may be accessible to anyone with Internet access and any Information you include in your posting may be read, collected and used by others.

**How to stop receiving communication from us**

To stop receiving any email correspondence from us or Domino’s, simply click on the link to unsubscribe.

To remove your details from any of our marketing and communication databases simply email the Domino’s Privacy Officer at PRIVACY@DOMINOS.COM.AU.

If your information has been shared with a third party by us, based on your consent to do so, you may contact that third party directly and opt out of any direct marketing from them.

**Complaints Procedure**
If you wish to make a complaint about the way in which your Information has been handled by Give for Good, including a breach of this policy or the Australian Privacy Principles under the Privacy Act 1988 (Cth) (as amended) you can lodge a formal complaint in writing to the Domino's Privacy Officer using the contact details set out in the ‘Contact Us’ section below. You will need to provide sufficient details regarding your complaint as well as any supporting evidence and/or information.

We will first consider your complaint to determine whether there are simple or immediate steps which can be taken to resolve the complaint. We will generally respond to your complaint within a week.

If your complaint requires more detailed consideration or investigation, we will acknowledge receipt of your complaint within a week and endeavour to complete our investigation into your complaint promptly. We may ask you to provide further information about your complaint and the outcome you are seeking. We will then typically gather relevant facts, locate and review relevant documents and speak with the individuals involved.

In most cases, we will investigate and respond to a complaint within 30 days of receipt of the complaint. If the matter is more complex or our investigation may take longer, we will let you know.

If you are not satisfied with our response to your complaint or you consider that Domino’s may have breached the applicable Australian privacy laws, you may refer your complaint to the Office of the Australian Information Commissioner (OAIC). The OAIC can be contacted by telephone on 1300 363 992 or by using the contact details on the website www.oaic.gov.au.

Contact Us

If you have any queries regarding this policy please contact the Domino's Privacy Officer at Level 1, 'KSD1', 485 Kingsford Smith Drive, Hamilton Queensland 4007 Australia, +61 7 3633 3333 privacy@dominos.com.au.