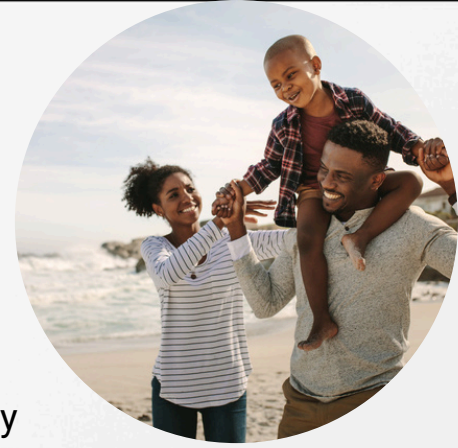


Community Partner Survey Results and Key Findings



At SWACH, we strive to support and sustain community partners who work with us to improve health and social service outcomes across Southwest Washington. In 2023, we conducted a community partner survey to help understand community needs, how we can support our partners, and other areas for improvement.

Partner feedback is crucial to the evolution of our organization, and we are grateful to everyone who participated in the survey. Below are some of our key findings, and ways SWACH is already working to incorporate the information we received.

The top community needs identified by partners were:

1. Housing (which was identified as SWACH's main policy priority based on the survey)
2. Mental health
3. Behavior health/substance use disorder resources/support



Resources or supports our partners requested

1. Data and evaluation support
2. Investment in culturally specific resources
3. Ongoing training, education and tools for CHWs
4. More opportunities to share information. Training on policy and advocacy
5. Continued collaboration and relationship building

How we are meeting those requests

1. Launched evaluation services program
2. Offering a brand new nonprofit capacity-building accelerator program
3. Provided trainings and professional development opportunities for CHWs
4. Hosted town halls with legislators, listening sessions on community needs, and participated in advocacy efforts at the local and state levels
5. Collaboration is being built through the SW WA power-building conference, events and sponsorship, and ad-hoc funding



Ways we can better support our partners

Supporting Tribal and Rural Populations

- SWACH has hired a tribal liaison and the onboarding process will begin May 13 2024
- Launched Community Health Improvement department to support rural health networks and address rural health needs
- Hired a Community Health Improvement Director, who works directly with rural leaders on crucial topics

Improve Awareness and Understanding

- Leveraging convenings and advisory groups to improve collaboration
- SWACH has grown the Communications department and is implementing new technologies to improve how we share information with partners
- Revised mission and vision statements, as well as organizational priorities to better reflect our work

Policy and Advocacy Leadership

- DCreated opportunities for policy change and advocacy events for our policy priorities
- Developed the Community Voice & Equity Committee

Clarity Regarding Payments

- Partners now receive a notification once a payment is initiated and to what it is for

Additional Highlights



94% of respondents are currently working on DEI initiatives in their organizations

67% of participants would like DEI and Anti-Racism Technical Assistance & Training

≈ 40% of people surveyed requested help incorporating community voice into their agencies through data and evaluation support