

DISASTER READY TOGETHER PROJECT



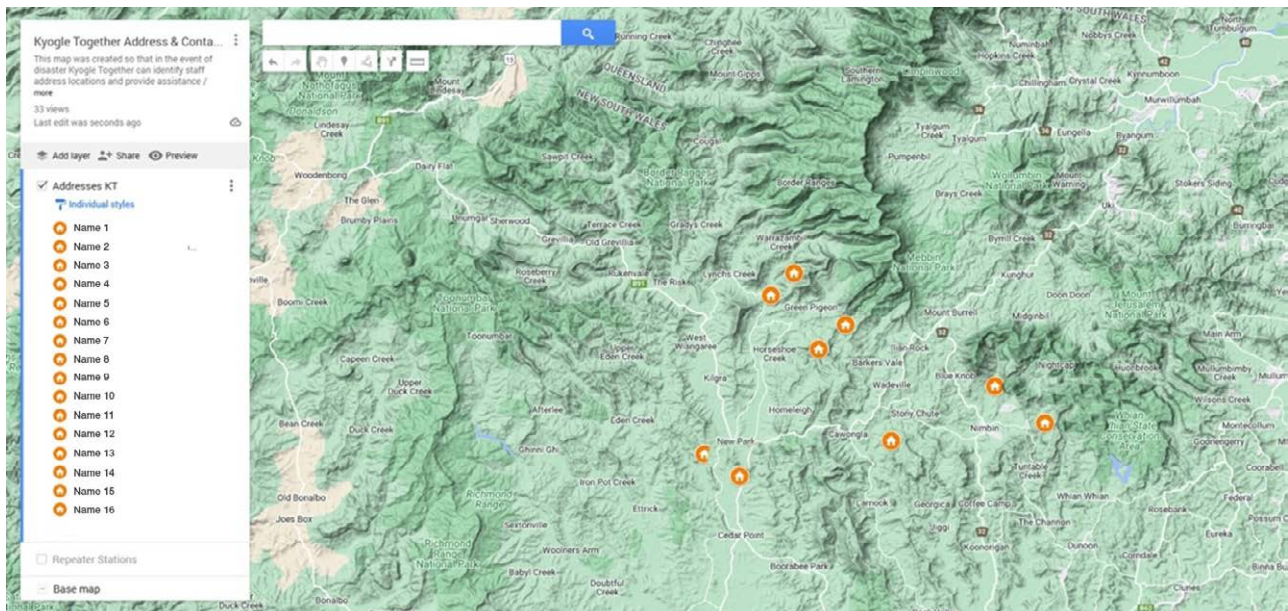
Community Sector Disaster Capability in the Northern Rivers



At the Disaster Ready Together Community Sector Workshop (held on 6 November 2023) participants told us they would like us to share some of the Quick Tips that were recorded. We have picked out the following few from the ideas that were collected on that day.

Staff map

Name and locate all your staff on a Google map as part of your HR processes. Share it.



Essential emergency apps for staff mobile phones

Put the following apps on your mobile phone – either on your home screen or in a Folder titled 'Emergencies'.

- ▶ SES recommend Hazards Near Me NSW and local ABC Radio.
- ▶ In Hazards Near Me NSW register your My Watch Zones so that you get push notifications.
- ▶ Set up all staff on WhatsApp, Slack Teams and / or Facebook and Messenger





DISASTER READY TOGETHER PROJECT



Examples of resilience - building from the DRT Lessons Learned Survey

At the workshop we read out a list of organisational resilience ideas that survey respondents had implemented so far in their organisations. Everyone was very interested in the list, so here it is.



ORGANISATION

Developed emergency response, evacuation and action plans, flood proofed premises, disaster-proofed data storage systems – moved online/to cloud, moved premises, switched to solar/batteries, developed business continuity plans, redesigned services so they can be delivered remotely and in collaboration with other services, secured adequate insurance, relocated IT servers permanently to Melbourne, adapted some COVID online service provision, risk assessment and management plans.



CLIENTS

Including disaster and evacuation planning in all client support plans, navigating housing assistance, staff emergency response training and awareness, providing resilience resources, distributing information about emergency services, having disaster preparedness conversations, creating one client support node, providing staff contact details to all clients, identifying vulnerable clients and documenting what plans are in place.



STAFF

Workforce support, wellbeing initiatives, training, satellite tracking of staff in vehicles, upskilling staff to support clients, equipping all staff for remote working, mental health first aid training, RSS and Red Cross resilience training, apps on staff phones for rosters, leave forms, IT help etc, increased external staff supervision, established a Wellbeing Committee.



NETWORKS

Built networks and connectedness with other services and Council, developed a community response and recovery plan that outlines our role and the roles of other organisations, formed the Nimbin Disaster Resilience Group, established Emergency Radio Network, developed a Community Care Team, made contacts with other aged care facilities for mutual support.



Resilient Lismore's Disaster Ready Together initiative is supported through the Community Sector Disaster Capability project – a disaster resilience and prepared project led by the NSW Council of Social Service with the LCSA and AbSec. Funded through the Disaster Risk Reduction Fund under the joint Australian Government – NSW Government National Partnership Agreement on Disaster Risk Reduction.