(Sample) IDeal Handyman Service Agreement

This contract is between IDeal Handyman Service (the "Business") and John Doe (the "Client") dated 03/15/2022.

The Client is hiring the Business (IDeal Handyman Services) to complete the service(s) described on the attached estimate(s) and subsequent invoice(s) at the clients residents/property. The Client initials and signature are proof that they have read and understood each clause of this service agreement.

Terms

Invoices
The Business will invoice the Client before completion of milestone(s) or the Project, unless otherwise noted in the Payment schedule. The Client agrees to pay invoice(s) after completion of the Project. Unpaid or overdue invoices may result in a claim from the Business and will be resolved through mediation. (See Final clause)

Payment methods
Payment will be made to the Business via cash, check, an approved payment card, or by any other payment method agreed upon by the Business and the Client.

No refunds
The Customer will be assumed to have accepted the work performed unconditionally and may
claim the work performed was not satisfactory, however no refund will be issued. The Client may allow the Business to perform "re-work" (continue working at no extra cost) until the results are satisfactory to the Client.

Termination of contract
The Contract ends the day after Project completion, unless one of the parties ends the contract before that time. If one of the parties chooses to end the Contract prior to Project completion, the Client is responsible for paying for all work and costs incurred up until that date. Plus a cancelation fee of $25.

Modifications
The Client and the Business must agree to any changes to this contract or invoice in writing.

Expenses
Client will reimburse the Business for reasonable expenses incurred by the Business in the provision of services under this Contract.

Client will review work
The Client promises to review the work after Project completion, to be reasonably available to the Business if the Business has questions regarding this Project, and to provide timely feedback and decisions.

Authority to sign
Each party has the authority to enter into this Contract and to perform all of its obligations under this Contract.

Fees and Discounts
The following in the list of Fees and Discounts charged by the business and their corresponding explanations;
Service Fee = Cover all time for Clerical Tasks and Travel
Convenience Fee = Applies to the cost of materials and supplies only. Covers travel for retrieval and time for searching/shopping by the Business
Military Discounts = Apply to all clients affiliated with a military member within the same household, or owner of the property, where the work is being performed. Proof or service will be requested at job completion. (Active Duty, Retired, Disabled Veterans, or Spouse of a Deceased Member)
Returning Customer = Any Client will receive a 5% Discount on services performed following the
first visit. (Not Including Estimate Appointments)

**BBB Arbitration Clause**

AGREEMENT TO MEDIATE and/or ARBITRATE. Providing we are BBB Accredited and in good standing, you and we agree to submit any dispute arising under this agreement, with the exception of disputes alleging criminal or statutory violations, to Better Business Bureau of Greater Hampton Roads to be resolved through mediation and/or binding arbitration.

Mediators are volunteers and are Supreme Court Certified. Decisions reached in mediation are mutually agreed upon between disputing parties.

In accordance with the BBB Rules of Binding Arbitration the Arbitrator’s decision will be final and binding on both you and us, and judgment on the decision may be entered in any court having jurisdiction.

This Agreement to Arbitrate affects important legal rights. Neither of us will be able to go to court for disputes that must be arbitrated. Further information about BBB arbitration may be obtained by contacting the BBB at 757-531-9400. Neither of us will be committed by the terms of this agreement to arbitrate unless you initial below and electronically sign this contract. In which event we will both be committed.

**Recipient initial**

**Alternate Signature**

Accepting and/or making a payment on the associated Invoice is the equivalent to electronically signing the agreement and initialling the Arbitration and No Refund Clauses found in this service agreement.

**Signatures**

This contract may be signed electronically or in hard copy. If signed in hard copy, it must be returned to the Business for valid record. Electronic signatures count as original for all purposes.

By typing their names as signatures below, both parties agree to the terms and provisions of this agreement.

**Business signature**