

- 1 **WHAT IS MY AVERAGE CLAIM SCORE ON ALL FILES?**
- 2 **WHICH OF MY LAW FIRMS HAVE SCORES BELOW THE AVERAGE OF THE OTHER FIRMS?**
- 3 **WHICH OF MY FILES HAVE A CLAIM SCORE OF 50% OR LESS?**
- 4 **WHICH OF MY FIRMS HAVE FILES WITH NO ACTIVITY IN THE LAST 60 DAYS?**
- 5 **DO I HAVE FILES OLDER THAN 365 DAYS?**
- 6 **DO I HAVE FILES OLDER THAN 365 DAYS WITH SCORES OF LESS THAN 70%**
- 7 **DO I HAVE FILES WITH NO BUDGET?**
- 8 **DO I HAVE FILES WITH NO RESOLUTION STRATEGY?**
- 9 **DO I HAVE FILES WITH NO RESPONSE IN THE LAST 60 DAYS WITH AN OFFER/COUNTEROFFER?**



9 QUESTIONS YOU NEED TO ASK

1. WHAT IS MY AVERAGE CLAIM SCORE ON ALL FILES?

The screenshot shows the 'Claims' section of the ClaimDeck interface. A table lists various claims with columns for Claim Name, Claim Score, Claim Number, Law Firm, Lead Attorney, Date Of Loss, and Days Active. A callout box highlights the 'Average: 44' metric at the bottom of the table.

Claim Name	Claim Score	Claim Number	Law Firm	Lead Attorney	Date Of Loss	Days Active
ABC Insurance (subrogee in the name of Alex Stone) vs. RLI Appliances	45%	123413251	Hermes Law, PC		05/08/2023	213
A Pedler vs R Side	46%	4654212			/18/2024	21
Arabani, Luna v. Eissa Yamera	100%	FK2L05			/11/2021	318
Bennett, Sarah v. Mall Management Solutions	93%	592			/18/2017	511
Benson, Olivia v. Cole O'Connell	83%		Roa Law	Sylvia Rojas	05/03/2021	414
Metrics for all 43 items		Average: 44	Calculate	Count: 13	Count: 20	Calculate

2. WHICH OF MY LAW FIRMS HAVE SCORES BELOW THE AVERAGE OF THE OTHER FIRMS?

The screenshot shows the 'Claims' section of the ClaimDeck interface with a filter applied: 'Where Claim Score less than 44'. The table displays claims with scores below 44%, sorted by Claim Score. A callout box highlights the filter criteria.

Claim Name	Claim Score	Claim Number	Law Firm	Lead Attorney	Date Of Loss	Days Active
Salerno, Anthony vs. Buffalo Bills	24%	134123412			10/28/2022	579
Pocono Road v. Town of Narragansett	41%	05056	Roa Law	Arabella Mansfield	03/15/2023	306
XEFG case Atty demo	38%	1234455556				272
Razopa, Susan v. My Computer Co. 1	34%	54235325			03/03/2022	818
Smith, Valentine v. Lunar Enterprises	21%	654643646			01/05/2022	856
Wyzan, Rebecca v. Moonlight Company	28%	462465243			01/05/2022	854
Metrics for all 24 items		Average: 23	Calculate	Count: 1	Count: 5	Calculate



3. WHICH OF MY FILES HAVE A CLAIM SCORE OF 50% OR LESS?

Where Claim Score **less than** 50 **Apply**

+ Add filter

Columns **Filter** **Sort** **All claims** **Highlight empty claim score fields** **Search** **Export**

Claim Name	Claim Score	Claim Number	Law Firm	Lead Attorney	Date Of Loss	Days Active
Salerno, Anthony vs. Buffalo Bills	24%	134123412			10/28/2022	579
Pocono Road v. Town of Narragansett	41%	05056	Roa Law	Arabella Mansfield	03/15/2023	306
XEFG case Atty demo	38%	1234455556				272
Z Atty demo for atty input 8/30/23	48%			joe atty atty		272
Razopa, Susan v. My Computer Co. 1	34%	54235325			03/03/2022	818
Smith, Valentine v. Lunar Enterprises	21%	654643646			01/05/2022	856
Metrics for all 26 items	Average: 25	Calculate	Count: 2	Count: 6	Calculate	Average: 40

1 - 20 of 26 items < > 20 / page

Help

4. WHICH OF MY FIRMS HAVE FILES WITH NO ACTIVITY IN THE LAST 60 DAYS?

Where Claim Overview Last ... **greater than** 03/27/2024 **Apply**

+ Add filter

Columns **Filter** **Sort** **All claims** **Highlight empty claim score fields** **Search** **Export**

Claim Name	Off's Counsel	First Notice Of Loss (FNOL)	Budget Type	Latest Demand Date	Latest Offer Amount	Latest Offer Date
Bennett, Sarah v. Mall Management Solutions	riedmen	12/16/2019	Through Trial	06/22/2023	\$1,450,000.00	05/31/2023
Metrics for all 1 items	ate	Calculate	Calculate	Calculate	Calculate	Calculate

1 - 1 of 1 items < > 20 / page

Help



5. DO I HAVE FILES OLDER THAN 365 DAYS?

Search any claims, contacts, or documents Add New

Hi, George Orw... Syzygy Insurance ... Create New Claim

Claims Create New Claim

Columns 1 Filter Sorted by Claim Name All claims Highlight empty claim score fields Search Export

X Where Days Active greater than 365 + Add filter Apply

						Days Active	Billed To
Brown, Courtney v. Town of Rocky Mount	20230406	CCT Law Firm	Carrie Side	01/31/2023		511	
Connell, Joy v. Mail Service, Inc.	2454235435	CCT Law Firm	Arabella Mansfield	03/08/2022		414	70.33%
Diaz, Jose v. BB Company	56739375	Smith, Jones & Philips	Robert Smith	12/01/2021		399	
Driscoll, Pat v. ABC Services Inc.	CD0198345	Smith, Jones & Philips	Robert Smith	03/05/2015		793	74.22%
Metrics for all 21 items	Calculate	Count: 9	Count: 11	Calculate		878	31.21%
						460	18.58%
						Average: 754	Average

1 - 21 of 21 items 200 / page Help

6. DO I HAVE FILES OLDER THAN 365 DAYS WITH SCORES OF LESS THAN 70%

Search any claims, contacts, or documents Add New

Hi, George Orw... Syzygy Insurance ... Create New Claim

Claims Create New Claim

Columns 2 Filters Sorted by Claim Name All claims Highlight empty claim score fields Search Export

X Where Days Active greater than 365 + Add filter Apply

X and Claim Score less than 70 + Add filter Apply

						Days Active	
Potter, Harry v. He Who Shall Not Be Named	69%	45234585	CCT Law Firm	Arabella Mansfield	12/01/2021	793	
Razopa, Susan v. My Computer Co. 1	34%	54235325			03/03/2022	878	
Metrics for all 16 items	Average: 37	Calculate	Count: 4	Count: 6	Calculate	485	
						972	
						875	
						798	
						Average: 786	

1 - 16 of 16 items 200 / page Help

7. DO I HAVE FILES WITH NO BUDGET?

Search any claims, contacts, or documents Add New

Hi, George Orw... Syzygy Insurance ... Create New Claim +

Claims Create New Claim +

Columns 1 Filter Sorted by Claim Name All claims Highlight empty claim score fields Search Export

X Where Budget is empty + Add filter Apply

Claim	Date	Score	Budget	Status
Pocono Road v. Town of Narragansett	03/15/2023	286		Open
Razopa, Susan v. My Computer Co. 1	03/03/2022	798		Open
R Side vs. D Hermes	11/20/2023	42		Open
Metrics for all 24 items			Average: 414	Average: 0

1 - 24 of 24 items 200 / page Help

8. DO I HAVE FILES WITH NO RESOLUTION STRATEGY?

Search any claims, contacts, or documents Add New

Hi, George Orw... Syzygy Insurance ... Create New Claim +

Claims Create New Claim +

Columns 1 Filter Sorted by Claim Name All claims Highlight empty claim score fields Search Export

X Where Resolution Strategy ... is empty + Add filter Apply

Claim	Date	Score	Resolution Strategy	Last Updated
Florez, Jorge vs Espacios LLC				
Joe Rizo vs Cardinals	02/12/2024			
Plaintiff, Sally v. ACE Defendant	Mediation	01/05/2021	\$55,000.00	08/09/2021
Potter, Harry v. He Who Shall Not Be	Mediation	08/01/2021	\$150,000.00	01/21/2022
Metrics for all 28 items			Calculate	Calculate

1 - 28 of 28 items 200 / page Help



5