



CHEBEAGUE TRANSPORTATION COMPANY

August 2022

News from CTC!

Long Awaited New Ticket System Coming Online!

Summer Office Hours

Monday - Friday

9am - 4pm

Annual Member Meeting
Our annual member meeting was held Saturday, July 23 at 9am at the Island Hall—after this newsletter went to press. Look for a report on the meeting in our September newsletter.

Independence available for Charter!

We are excited to be able to once again to offer our vessel for charter! Whether you have an event to celebrate, a destination to get to, or a group that would enjoy a cruise around the bay, we'd love to have you aboard! See our website www.ctcferry.org

or contact our office for details.

Happy Birthday!

Brendan O'Brien—8/17
Matt Ridgway—8/17
David Etnier—8/29

We are planning on “going live” with our new ticket system in the next couple of weeks. We have been working with the ticketing company, Rocket Rez, which recently launched ticket systems for Casco Bay Lines and the Maine State Ferry. CTC has hired the company to design a system tailored to specific needs of CTC and our passengers.

The goal of the new system is more efficient ticket collection and sales, and better travel data for planning. (And no more 45-minute delays while deckhands collect tickets from 100 passengers onboard!)

Purchasing tickets in advance online through the CTC website will remain the primary way to buy tickets. The new system will look very similar to our current one. Our crew and office staff will be available to help customers while we implement the new system. And thanks in advance for your patience as we launch this new ticketing program.

Once the new system is fully implemented, it will also allow for self-service pay for parking at our Route One lot.

Thanks to our Customers!

This summer has seen an increase in ridership that resembles what things looked like before the pandemic. This is great for CTC's bottom line and is what carries us through the lean, off-peak travel season. But we recognize that it presents challenges to all our riders — long-timers and newcomers.

Our transportation system has many moving parts. With two parking lots, shuttle buses, a ferry and no ticket office, things can get hectic when it gets busy. Thanks to our regular users for helping summer riders understand the intricacies of travel to Chebeague.

Job Opening: CTC Office Manager

The Office Manager is responsible for accounting and administrative functions of the company. Major duties include balancing and depositing all cash receipts, performing all accounting functions, producing financial reports, performing internal audits, maintaining personnel files, and processing payroll. The Office Manager is also responsible for handling customer requests and concerns as well as scheduling barging and charters. The salary is competitive and is based on experience. Apply today and join our great team!

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