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The New Orleans Family Justice Alliance (NOFJA) operates a comprehensive services center for victims of domestic and sexual violence, human trafficking, and stalking. Since the founding of Crescent House in 1979, the first domestic violence shelter in Louisiana, NOFJA has been at the forefront of the movement to end domestic violence and to empower survivors. We also operate the New Orleans Family Justice Center, which brings together community partners to close gaps in services.

- Healthcare providers
- Mental health counseling professionals
- NOPD - Special victims units
- Forensic specialists
- Prosecutors
- Civil legal service providers
- Victims' advocates
- Housing services

We provide a continuum of services under one roof so that survivors may access a complex array of resources in one location. Easy and accessible services reduces the trauma and challenges of negotiating multiple systems and barriers to gain safety and security.
Mission

New Orleans Family Justice Center is a partnership of agencies dedicated to ending family violence, child abuse, sexual assault, and stalking through prevention and coordinated response by providing comprehensive, client-centered empowerment services in a single location.

Our Guiding Principles

1. SURVIVOR CENTERED AND DRIVEN
We ask survivors what they want and need. We promote survivor autonomy and empowerment.

2. SAFETY FOCUSED
We prioritize safety and promote healing for families.

3. CULTURALLY COMPETENT
We celebrate and welcome diversity.

4. INTEGRATED RESPONSE
We promote a culture that supports effective collaboration. We work to transform and enhance systems response. We are committed to evidence-based best practices.

5. KNOWLEDGE AND PREVENTION
We work towards enhanced community awareness. We are committed to ending violence. We are committed to ending the use of power and control dynamics in relationships.
SURVIVORS
3,075

SERVICES
30,406

HOURS
18,510

NOFJC served 2,782 clients through its survivor services last year. With the addition of 293 medical advocacy clients, NOFJC served 3,075 clients total in 2021.

We provided 30,113 qualifying services and 293 medical responses, totaling 30,406 services.

NOFJC providers spent almost 18,510 hours administering services.

CHILDREN SERVED

NOFJC spent 866 hours directly serving 288 children over 2,116 sessions.

The total number of children NOFJA served, directly and indirectly, was 549.
Survivor Population

SURVIVOR POPULATION BY GENDER

<table>
<thead>
<tr>
<th>Gender</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Women</td>
<td>2180</td>
<td>71%</td>
</tr>
<tr>
<td>Men</td>
<td>411</td>
<td>13%</td>
</tr>
<tr>
<td>Transgender-F</td>
<td>9</td>
<td>0%</td>
</tr>
<tr>
<td>Transgender-M</td>
<td>4</td>
<td>0%</td>
</tr>
<tr>
<td>Non-binary</td>
<td>12</td>
<td>0%</td>
</tr>
<tr>
<td>Questioning Gender</td>
<td>1</td>
<td>0%</td>
</tr>
<tr>
<td>Unknown</td>
<td>2</td>
<td>0%</td>
</tr>
<tr>
<td>Unanswered</td>
<td>456</td>
<td>15%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>3,075</td>
<td></td>
</tr>
</tbody>
</table>

Women made up 71% of total clients served in 2021

SURVIVOR POPULATION BY RACE/ETHNICITY

<table>
<thead>
<tr>
<th>Race/Ethnicity</th>
<th>Count</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black/African American</td>
<td>1526</td>
<td>50%</td>
</tr>
<tr>
<td>White/Non-Latin/Caucasian</td>
<td>514</td>
<td>17%</td>
</tr>
<tr>
<td>Black Hispanic</td>
<td>56</td>
<td>2%</td>
</tr>
<tr>
<td>White Hispanic</td>
<td>255</td>
<td>9%</td>
</tr>
<tr>
<td>Asian</td>
<td>3</td>
<td>N/A</td>
</tr>
<tr>
<td>American Indian/Alaskan</td>
<td>28</td>
<td>1%</td>
</tr>
<tr>
<td>Unknown</td>
<td>693</td>
<td>23%</td>
</tr>
<tr>
<td>TOTAL</td>
<td>3,075</td>
<td></td>
</tr>
</tbody>
</table>

Exposure to violence transcends socioeconomic status and affects all levels of income, education, and employment.

NOFJA is committed to providing culturally competent services to our diverse client population.

The majority of clients in 2021 were Black/African American, making up 50% of the survivor population.
The Danger Assessment is a validated instrument that helps determine the level of danger an abused person has of being killed by their intimate partner. These are the results of our Danger Assessments over the last year.

**Question** | **Percentage of YES Answers**
--- | ---
Do you believe he is capable of killing you? | 77%
Has the physical violence increased in severity or frequency over the past year? | 76%
Does he ever try to strangle you? | 69%
Does he threaten to kill you? | 68%
Has he ever used a weapon against you or threatened you with a lethal weapon? | 53%
Does he own a gun? | 49%
Does he use illegal drugs? By drugs, I mean uppers or amphetamines, speed, angel dust, cocaine, crack, street drugs or mixtures. | 48%
Is he an alcoholic or problem drinker? | 43%
Has he ever forced you to have sex when you did not wish to do so? | 42%
Has he ever threatened or tried to commit suicide? | 36%
Have you ever been beaten by him while you were pregnant? | 28%
If he has threatened you with a lethal weapon, was that weapon a gun? | 26%
Does he threaten to harm your children? | 20%
Services Provided

The NOFJC provides a continuum of services under one roof. Victims can access a complex array of resources in one location and avoid the trauma and challenges of negotiating multiple systems and barriers to gain safety and security.

CRISIS INTERVENTION+ HOUSING SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>Clients</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hotline</td>
<td>1,014</td>
<td>289 hours</td>
</tr>
<tr>
<td>Crescent House Shelter and Annex</td>
<td>140</td>
<td>4,828 safe nights</td>
</tr>
<tr>
<td>Transitional Housing Rental Assistance</td>
<td>443</td>
<td>61,186 safe nights</td>
</tr>
<tr>
<td>Permanent Supportive Housing Apartments</td>
<td>9</td>
<td>2,926 safe nights</td>
</tr>
<tr>
<td>Permanent Supportive Housing - Section 8</td>
<td>28</td>
<td>3,390</td>
</tr>
<tr>
<td>Housing Vouchers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TOTAL</td>
<td>620 families</td>
<td>72,330</td>
</tr>
</tbody>
</table>

MEDICAL ADVOCACY — Emergency Response at UMC

<table>
<thead>
<tr>
<th>Medical Advocacy</th>
<th>293 Total Clients</th>
<th>140 SA</th>
<th>164 DV</th>
<th>31 Other</th>
</tr>
</thead>
</table>
## Services Provided

### ADVOCACY + CASE MANAGEMENT

<table>
<thead>
<tr>
<th>Service</th>
<th>Clients</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRO Assistance (Temporary Restraining Order)</td>
<td>445</td>
<td>1252 hours</td>
</tr>
<tr>
<td>Civil Court Advocacy</td>
<td>89</td>
<td>132 hours</td>
</tr>
<tr>
<td>Criminal Justice Advocacy</td>
<td>84</td>
<td>205 hours</td>
</tr>
<tr>
<td>Case Management Services</td>
<td>1205</td>
<td>3607 hours</td>
</tr>
<tr>
<td>TOTAL</td>
<td>1823</td>
<td>5,196 hours</td>
</tr>
</tbody>
</table>

### HEALING ACTIVITIES + OTHER SERVICES

<table>
<thead>
<tr>
<th>Service</th>
<th>Clients</th>
<th>Time</th>
<th>Sessions/Groups</th>
</tr>
</thead>
<tbody>
<tr>
<td>Trauma Recovery Adults (Adult Counseling)</td>
<td>364</td>
<td>3235 hours</td>
<td>3552 sessions</td>
</tr>
<tr>
<td>Trauma Recovery Children (Child Counseling)</td>
<td>63</td>
<td>441 hours</td>
<td>531 sessions</td>
</tr>
<tr>
<td>Healing and Wellness Groups</td>
<td>202</td>
<td>1218 hours</td>
<td>18 groups</td>
</tr>
<tr>
<td>Education/Employment/ Benefits Assistance</td>
<td>207</td>
<td>413 hours</td>
<td>652 sessions</td>
</tr>
<tr>
<td>TOTAL</td>
<td>836</td>
<td>6,161 hours</td>
<td>4,735 sessions</td>
</tr>
</tbody>
</table>
The NOFJC uses the Adult Hope Scale Assessment as a part of its hope-centered intake approach. Below are the results of the Adult Hope Scale Assessment of 275 survivors.

If we can increase HOPE in Survivors and provide PATHWAYS for achieving their goals, then they can have a safe and successful future!

The majority of survivors said that they felt moderate hope (51.6%) or high hope (23.6%) after using our services.
Funders and Donors

We thank our funders for their generous support. Without them, our work would not be possible.

Government Funders:
- U.S. Dept. of Justice: Office of Victims of Crime; Office of Violence Against Women
- U.S. Dept. of Housing: Unity of Greater New Orleans
- La. Dept. of Children & Families (DCFS)
- La. Dept. of Law Enforcement (LCLE)
- La. Dept. of Public Health
- Orleans Parish District Attorney
- City of New Orleans: New Orleans Health Department; Office of Community Development

Private Foundations:
- La. Coalition Against Domestic Violence (LCADV)
- Pennsylvania Coalition Against RAPE Relief Fund
- Pam Sintes Memorial Foundation (27 year donor)
- Sport Family Foundation
- RosaMary Foundation
- Allstate Foundation
- The Benevity Community Impact Fund - DaVita, Inc.
- Ministry & Mission (MMI) Foundation - Daughters of Charity
- The Entertainment Industries Foundation
- The Greater New Orleans Foundation (GNOF):
  - McClure Fund
  - Maison Hospitaliere
  - Evelyn & Billy Burkenroad Foundation

Corporate and Community Supporters:
- Verizon
- Rotary Club of Mid-City New Orleans
- United Way of Southeast La.
- Mid-South Women in Tourism (MSWIT)
- Sirens of New Orleans
- National Council of Jewish Women
- Loyola University - Take Back the Night
- International Alliance of Theatrical & Stage Employees (IATSE)
- Shell Exploration & Production Co.
- Latter 7 Blum Inc.
- The DBE in Louisiana, Samuel Plimsoll Chapter
- Caesar's Enterprise Services, LLC
- Center for Disaster Philanthropy
- AirBnB
- Women United of United Way
- Delta Administrative Services, LLC
- Kendra Scott
- Port of New Orleans
- KPC Ladies Auxiliary Court 325
- Amazon Smile
- Elite Analytics Group
- Junior League of New Orleans (JLNO)
- Institute for Women & Ethnic Studies
- Bitchstix, LLC

Monthly Supporters:
- Oliver Sovol, Molly Ernst, Melody Owens, Adam Kol, and Jessica Solomon.

Individual Supporters:
- Justin Chopin, John Winslow, Judy Parmley, Elisa Estrada, Amanda Stevens, Jill Minus, Michelle Gonzales, Christopher Wolfe, Leo Farbman, Frederic & Jeanne Groos, Owen Brown, Mary Ann Bartkowicz

All the numerous and generous donors in memory of a beloved community member Wendy Good ...

...and many, many other donors who continue to support our work .....THANK YOU!!!!
We will not end domestic violence & sexual assault without ending systemic racism. As domestic and sexual assault advocates, and as an agency committed to ending family violence, we condemn police brutality and a culture that perpetuates and justifies the use of excessive & lethal force against people of color. We condemn the overt and implicit racist ideologies that shape the deep inequities, oppressions, and violence experienced by Black people and people of color in this country. We stand for equity, for equality, for collaboration, for diversity, for communities free of violence and abuse. We advocate daily against the power & control that characterizes abusive relationships, and we take a stand against the power & control exercised by institutions to oppress and victimize Black and Brown communities.

Individual victimization and interpersonal violence are intertwined with and exacerbated by structural violence and oppression. The domestic violence & sexual assault advocacy movements recognize the role of sexism and misogyny in fostering & perpetuating rape culture and abuse. We must also recognize the impact of other oppressions: racism, xenophobia, transphobia, etc. - and commit to peacefully dismantling these within our agencies and our work, and beyond. The New Orleans Family Justice Alliance will continue to collaborate with current partnerships and to mobilize and align with new partnerships that will bring about the non-violent and just world we desire and that we are committed to in our work.
LEADERSHIP TEAM:

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black/African American</td>
<td>9</td>
<td>61%</td>
</tr>
<tr>
<td>Caucasian</td>
<td>5</td>
<td>33%</td>
</tr>
<tr>
<td>Latina</td>
<td>0</td>
<td>0%</td>
</tr>
</tbody>
</table>

OVERALL STAFF:

<table>
<thead>
<tr>
<th>Ethnicity</th>
<th>Number</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black/African American</td>
<td>38</td>
<td>72%</td>
</tr>
<tr>
<td>Caucasian</td>
<td>11</td>
<td>20%</td>
</tr>
<tr>
<td>Latina</td>
<td>4</td>
<td>8%</td>
</tr>
</tbody>
</table>

Our agency has its roots in social justice issues that impact domestic and sexual violence. We analyze the dynamics of power and control and how they are played out in people's lives and in institutions. We are committed to the values of diversity, equity and inclusion in every aspect of our organization, from board development, staff development, policies and procedures and all of our employment practices. The very heart of our work is determining who maintains power in the relationship and whether that power is manifested in a healthy and constructive way. When power is exerted through the overt control over another human being and violence is used for maintaining that control, our goal is to work with each person to access resources, education, knowledge and the support to create violence-free opportunities for their life.
Board Members

AMALFI PARKER ELDER, PRESIDENT
Deputy Director of Policy & Practice
Battered Women’s Justice Project, BWJP

CHRISTOPHER TUSA, VICE PRESIDENT
Assistant Vice President
Business Banking Relationship Manager, First Horizon Bank

SUSANNE WEINER JERNIGAN, TREASURER
Representative, National Council of Jewish Women

CHARMAINE CACCIOPPI
Executive Vice President & COO, UWSELA

REBECCA GILSON
Attorney, Seale & Ross

TANDRA LEMAY
Director of Government Affairs, Verizon Wireless

KIM SPORT
Attorney, Community Activist

LAURA TUGGLE
Executive Director, Southeast Louisiana Legal Services

RACHEL TABB WILLIAMS
U.S. Dept. of Agriculture, Survivor Representative

On-Site Partners

NEW ORLEANS POLICE DEPARTMENT
- Domestic Violence Unit
- Sexual Assault Unit

HOPE COMMUNITY HEALTH CENTER
- Primary Health
- Behavioral Health
- Forensic Services

TULANE LAW SCHOOL
- Domestic Violence Law Clinic

ORLEANS PARISH DISTRICT ATTORNEY

SOUTHEAST LOUISIANA LEGAL SERVICES

LEGAL INNOVATORS FOR TOMORROW

CITY OF NEW ORLEANS HEALTH DEPARTMENT
- Blueprint for Safety Project
- SART (Sexual Assault Response Team)
- AIR (Advocacy Initiated Response)
- Fatality Review
The need for safe housing, quality survivor-centered services, and programming for victims of domestic and sexual violence in the New Orleans area has been further exacerbated by COVID-19 and Hurricane Ida. These crises have added additional stress to already vulnerable families. Domestic violence cases increased by between 25% and 33% globally in 2020, according to the American Journal of Emergency Medicine. Further, more than 15 million children in the United States live in homes in which domestic violence has happened at least once, according to the Department of Health and Human Services. Unfortunately, Louisiana is a leading site of this domestic violence epidemic, with one of the highest rates of domestic violence fatalities in the nation.

The work we do is critical to transforming the lives of domestic and sexual violence survivors in the Greater New Orleans area. Our mission includes not only responding to the emerging and safety needs of survivors but decreasing the violence that families are experiencing in their homes.

Our clients need our services now more than ever. In June 2022 alone, we served 602 survivors, of whom 97 were first-time clients. Over 200 families are using our housing programs monthly. Over the next year, NOFJA is expanding its confidential, temporary housing shelter, Crescent House, which is the initial emergency response in our continuum of housing services. We have purchased a new facility that will allow us to expand the number of clients we can house at one time from 15 people to 70 survivors and their children.

https://www.nofjc.org/