1. RESPECT Institute Speaker
2. Discuss the engagement survey and next steps
3. Provide a brief update on 9-8-8 Rollout
4. Group Discussion
   • Informing your constituents on 9-8-8
5. Next Steps
Welcome Jessica Smith and Christine Boswell
RESPECT Institute
Engagement Survey and Next Steps
Survey Results

What we heard:

• Keep the current meeting cadence
  • Monthly meetings with the whole group
• Send more information about 9-8-8 between meetings
• Send discussion questions prior to meetings

How we are moving forward:

• Maintaining monthly meetings
• Sharing updates about the first days of 9-8-8 rollout
  • Sending updates about 9-8-8 progress prior to future meetings
• Preparing questions for discussion and sharing with the group prior to monthly meetings
• Sharing resources to read more about 9-8-8 and keep up to date with its progress
Questions?
Update on 9-8-8 Rollout
Jul 16, 2022
9-8-8 rollout began nationwide and in Georgia

Rollout Updates

Georgia has experienced an increase in the number of calls, texts and chats

The Georgia Crisis and Access Line (GCAL) continues to maintain capacity to answer calls, texts and chats

Calls have resulted in an increase of the need for mobile crisis dispatch and active rescue

We will continue to monitor the impacts of 9-8-8 to understand need across Georgia, and partner with state government partners, providers, emergency services, advocates and community partners to support the rollout of 9-8-8.
The Substance Abuse and Mental Health Services Administration (SAMHSA) has invited Georgia and four other states to participate in a national policy academy focused on state plans for 988/911 collaboration.

- The policy academy offers an opportunity for states to develop detailed operational plans for 988/911 collaboration and receive technical assistance from national resources.
- This initiative is supported by SAMHSA’s GAINS Center for Behavioral and Justice Transformation, which expanding access to services for people with mental and/or substance use disorders who come into contact with the adult criminal justice system.

The policy academy will take place from March through August 2022 and includes:

- Individual state kick-off call
- Individual state team facilitated discussion to brainstorm and gather information
- Policy academy meeting where five states will convene for facilitated breakout and joint sessions to develop a state-level plan
- Post-policy academy technical assistance to continue development of plan

We are identifying partners to participate as part of Georgia’s policy academy team including:

- 911 administrator
- State suicide prevention coordinator
- Law enforcement
- Emergency medical services (EMS)
- Local county/municipality representatives
- Veterans representative
“How does 9-8-8 work?” Animated Video

How 9-8-8 Works: DBHDD Animated Video
988ga.org resources to share with your constituents

Actions:

- Sign up for the 9-8-8 Readiness Newsletter
- Watch the 9-8-8 Readiness Videos
- Share the relevant factsheets and handouts with your constituents
- Know where to access SAMHSA and 9-8-8 Georgia assets, including Logos, Style Guides and Branding Elements
- Ask questions and make suggestions through the FAQs page
Questions?
Group Discussion
Informing your constituents on 9-8-8
Today we will be using the web application Mentimeter to answer a few questions.

In preparation, on your phone or computer please navigate to www.menti.com and enter the code 3370 0451
Discussion Questions

1. For your constituent group, what would be helpful to include on our 988ga.org website to provide information about 9-8-8 in Georgia?
2. What misconceptions or misinformation about 9-8-8 have you seen or heard during these past few weeks?
3. What questions or concerns have you received about 9-8-8 from your network or constituents?
4. What resources could DBHDD provide that would be helpful for you or for your constituents in terms of addressing concerns or misinformation?
5. What types of updates are you interested in hearing about during the “Update on 9-8-8 Rollout” meeting in September?
Next Steps
In response to federal mandates, DBHDD developed 988 projections for Georgia and initiated foundational planning to address the impacts to the current crisis system.

DBHDD is engaging stakeholders and partners, building comprehensive plans for the crisis system, and translating plans into tactical activities to prepare for the rollout of 9-8-8.

The rollout of 9-8-8 across the state and country will take time. DBHDD will continue to partner with stakeholders and work to expand capacity to meet the demands for crisis services.

In the months and years following the 9-8-8 rollout, we will continue to work with community partners and other stakeholders to identify opportunities for the evolution of our services across the crisis continuum to meet the needs of Georgians.
Next Steps

<table>
<thead>
<tr>
<th>Future Plans and the Path Forward</th>
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<tbody>
<tr>
<td>• Join our next virtual session in September for a 45-day update on Georgia’s 9-8-8 Rollout</td>
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<td>• Be on the lookout for a virtual meeting invitation</td>
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<td>• Share August meeting minutes and outputs with attendees</td>
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<td>• Continue to:</td>
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<tr>
<td>• Discuss Georgia's current crisis system and 9-8-8 implementation plans and activities</td>
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<tr>
<td>• Build community resources, networks, and capacity in collaboration with the formal crisis system to promote access to services</td>
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<tr>
<td>• Solicit ongoing feedback on the rollout of 9-8-8</td>
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Georgia 9-8-8 Contacts

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