The OurCare study surveyed a diverse group of more than 9,000 people across Canada (Sept-Oct 2022) about their care experiences and what’s important to them when it comes to family doctor care. Here’s some of what we learned about:

What’s most important to patients?

98% of Canadians feel it is important that everyone have access to a family doctor, NP or team of health professionals that they can see regularly.

What patients value most about their family doctor or nurse practitioner:

- 92% They know me as a person and consider all the factors that affect my health
- 91% They make it easy for me to get care during the day
- 88% They are able to provide most of my care
- 88% They coordinate the care I get from multiple places
- 87% They stand up for me
- 88% think it is important that their family doctor or NP work close to their home.

People also wanted better access to their own records:

- 75% of Canadians think it is important to have online access to their health information
- 93% think it is important to have one personal health record which all health professionals who care for them in the province can use

Data presented includes respondents who said that the attribute was either fairly or very important

OurCare is a national initiative to engage the public on the future of primary care in Canada. Over 15 months, we will hear from thousands of people living in Canada about their hopes and priorities for creating an equitable and sustainable system that delivers better care for all. OurCare is led by Dr. Tara Kiran, a family physician at St. Michael’s Hospital and Scientist at MAP Centre for Urban Health Solutions, Unity Health Toronto and the Fidani Chair of Improvement and Innovation at the University of Toronto. Learn more about the OurCare initiative: OurCare.ca. Explore the data yourself at Data.OurCare.ca.