

## A Guide for Idaho Families in ClassWallet

## **Background**

### **Document Purpose**

This document is intended to provide guidance to Idaho families who have an Empowering Parents program grant from either 2022-23, 2023-24, or 2024-25. The Empowering Parents Grant Program provides eligible families with grant funds for use towards eligible education services and programs to help students recover from learning loss. Section 33-1030, Idaho Code, defines eligible education expenses.

#### What Is ClassWallet?

The State of Idaho has a multi-year contract with ClassWallet to manage Empowering Parents grant funds. Parents who previously spent grant funds in Odyssey and who had rollover balances now can access those balances in ClassWallet. All Empowering Parents grant funds are held in ClassWallet and all transactions occur on the ClassWallet platform.

# Where Can I Watch a Training Video on How to Spend Grant Funds in ClassWallet?

The recorded ClassWallet training is posted on this webpage: <a href="https://empoweringparents.idaho.gov/program-updates">https://empoweringparents.idaho.gov/program-updates</a>

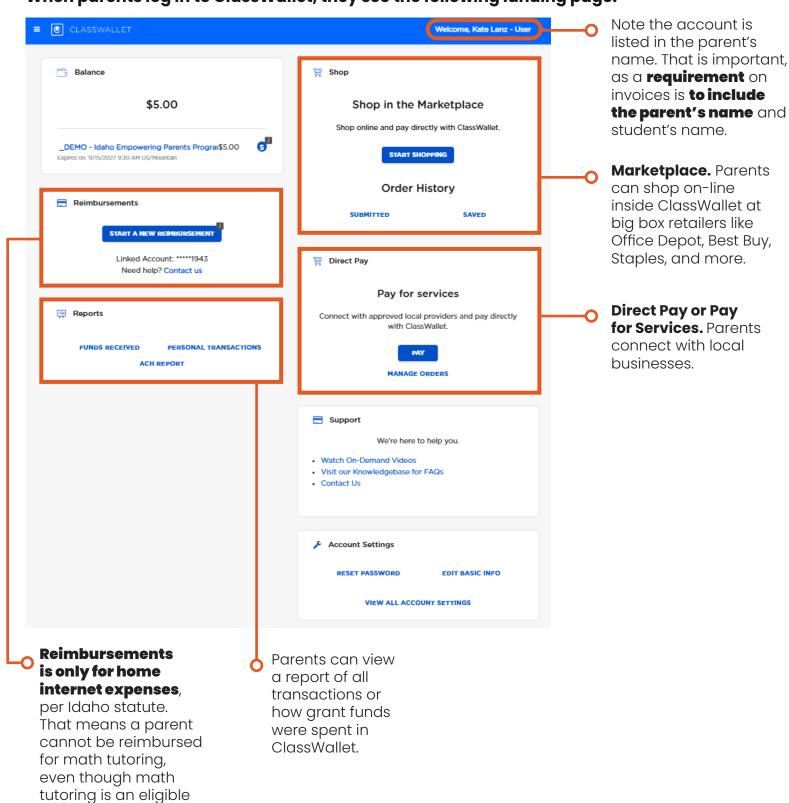
### **The ClassWallet Portal**

### **Section Purpose**

expense.

This section outlines what parents see when they are using the ClassWallet portal for the Empowering Parents Grant Program: app.classwallet.com

#### When parents log in to ClassWallet, they see the following landing page:

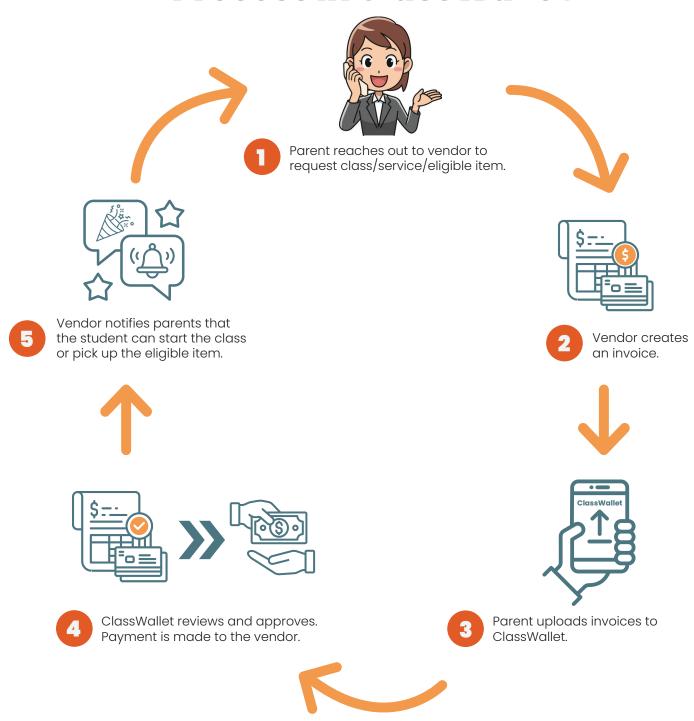


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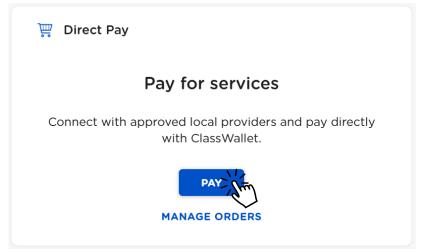
### **How Can Parents Pay Local Businesses Through ClassWallet?**

Several steps are required for a parent to pay for an eligible expense with a local business in ClassWallet. First, a parent must request an eligible service. Once that request has been made, the vendor must create an invoice and send it to the parent. The parent will then need to upload the invoice to ClassWallet. The request will be reviewed by ClassWallet. Upon approval, ClassWallet will pay the vendor and the vendor can notify the parent.

## **Process in ClassWallet**

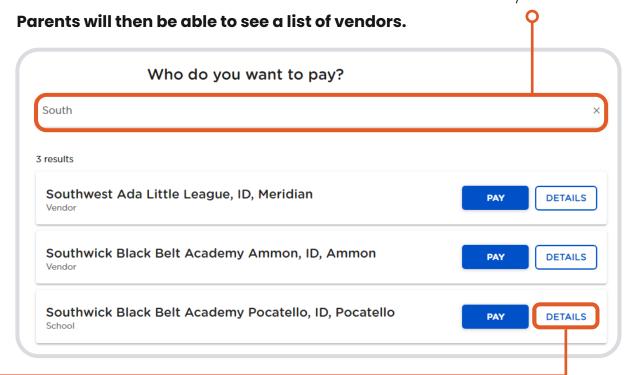


## To pay a vendor, parents need to select "Pay" in the Direct Pay/Pay for Services box.





There are over 500 vendors in Direct Pay. It is recommended that parents use the search bar under "Who do you want to pay?" to find the desired business by the first name.



"Details" is information for parents on how to connect with the businesses and request an invoice for eligible services or items.



NOTE: Parents can only purchase services or classes for up to 3 months at a time.

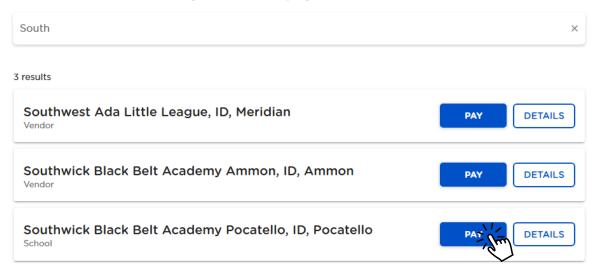


Once a parent receives an invoice from the vendor, they can start the payment process.



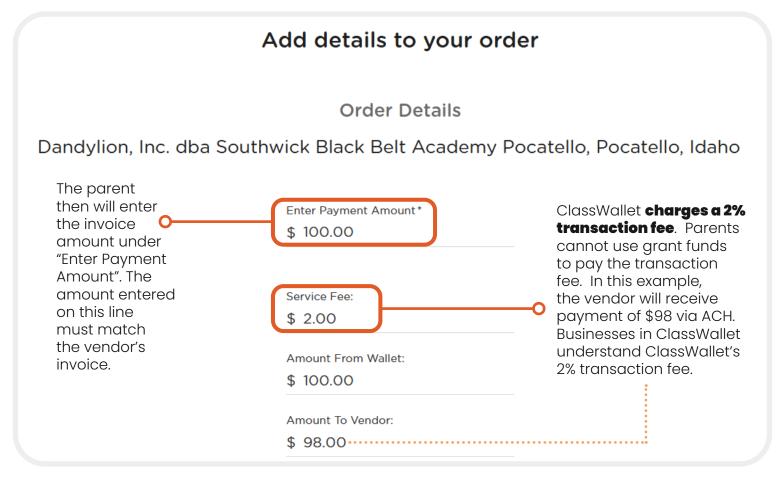
After searching the first name of the vendor they wish to pay, parents can press "Pay" next to the desired vendor.

#### Who do you want to pay?



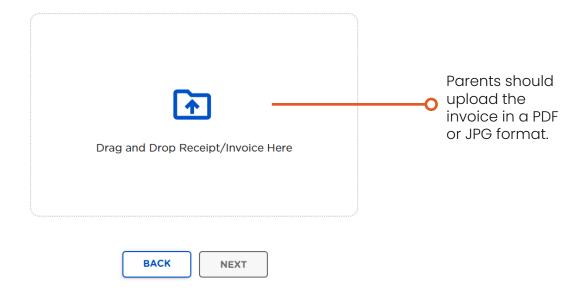


After pressing "Pay" next to the desired vendor, parents will see an invoice form. They will need to enter the invoice amount under "Enter Payment Amount"





Once the invoice information has been entered, parents can select "Next" to move to the next section and upload the invoice.



#### **Processing**







After the parent has submitted the invoice, ClassWallet will review it. Upon approval, payment is made to the vendor via ACH in 2-10 business days.

## **ClassWallet Customer Service**

Do you have questions or need assistance with ClassWallet? The support team is available Monday through Friday from 8 AM to 9 PM EST and Saturday from 10 AM to 4 PM EST.

# Contact the ClassWallet Support Team:



help@classwallet.com



(877) 969-5536