

DELTA OAKS LODGE LLC

RENTAL AGREEMENT

411 Phillips County Road 524

Mellwood, Arkansas 72361

318 542 8039

318 787 8952

Check-In / Check-Out Times. Check-in begins at 3:00 PM (Central Time), and we will use our best efforts to have the Property ready for you at such time. In rare instances, check-in to the Property may be unavoidably delayed due to unexpected maintenance and/or housekeeping issues. You are not allowed to enter the Property until all housekeeping and inspections have been completed, and housekeepers are not authorized to grant access to the Property. Delta Oaks Lodge LLC Representative will send, via text or phone call to the number on file, authorization to enter the property when it is ready for check in. Accessing the property prior to authorization is subject to a \$50 fee. Check-out time is 10:00AM (Central Time). Late check-outs require special arrangements and may be subject to an additional fee of \$75. Refunds are not given for late arrivals or early departures.

Advance Payment. An advance payment or prepayment equal to 50% of the total booking charges are due at the time of reservation unless promotion dictates otherwise. This advance payment will be applied towards the total booking charges due. Remainder of advance payment will be automatically charged to your credit card on file on the date due noted on your reservation paperwork. The remainder of your balance is due 7 days prior to your arrival and will be automatically charged to the credit card on file on the due date noted on your reservation paperwork. We accept checks for US funds, money orders or credit cards (VISA, MasterCard, Discover, and American Express). There is a \$25 handling fee for all returned checks. Specials and promotional offers may be offered by Delta Oaks Lodge LLC from time to time. All specials and promotional offers apply to new bookings only, not to existing reservations, and are available for a limited period of time.

Rent Payment. The balance of the total booking charges are due 7 days prior to your arrival date and will be charged to the credit card on file unless other arrangements have been made. Failure to pay the balance of the total booking charges in full when due shall result in cancellation of the reservation.

Cancellations and Changes. Reservations may be cancelled by notifying the Manager in writing at least ninety (90) calendar days prior to your Check-In date ("Cancellation Period").* In such instances, the full amount of your advance payment will be refunded less \$200 cancellation fee. If you cancel a stay or a portion of a stay after the Cancellation Period, between 7 day and 9 days, you will forfeit your full advance payment. If you cancel within 6 days of your arrival date you will forfeit the full amount of your rental. No discount to the total booking charges or any refunds will be given for any adjustments or changes to your reservation after the Cancellation Period for any reason, including late arrivals, early departures, inclement weather, maintenance and/or housekeeping issues, failure, outages or noise. Delta Oaks Lodge LLC reserves the right to correct or adjust rates to the published rates at the time of reservation if the rates have been misquoted due to human and/or computer error.

Travel Protection Insurance. Delta Oaks Lodge LLC is working to partner with Red Sky Travel Insurance to provide Sun Trip Preserver® coverage for our guests but have not secured this agreement as of 10/14/2022. Delta Oaks Lodge LLC will advise guests of this value upon securing this agreement. Sun Trip Preserver provides cancellation and interruption services as well as emergency assistance and travel services. Protect yourself in the event of hurricane evacuations and family emergencies such as illness or death in the family. The travel insurance is optional, and the cost is 6.95% of your total reservation stay.

To learn more about Sun Trip Preserver or to file a claim, please visit <http://www.trippreserver.com>

Accommodation Selections. Manager will reserve the specific unit selected at the time of your reservation upon the receipt of your advance payment and the confirmed agreement to our terms and conditions of the rental agreement.

Subject to the availability for maintenance, owner usage, or other issues that may render the accommodations unsuitable for rental, and/or subject to the property remaining as a Delta Oaks Lodge LLC accommodation at the time of stay, the guest will be placed into the specific unit as per the agreement. If the specific unit is not available,

Delta Oaks Lodge LLC will provide the guest with a full refund or the option to stay in another comparable accommodation, if available, with such alternative accommodation being within Delta Oaks Lodge LLC sole discretion. The Property is individually owned and furnished to the home owner's taste and preferences, and inventories and furnishings are subject to change without notice. You are not allowed to relocate to another property or entitled to a refund or adjustment simply because the Property does not meet your preferences or expectations upon arrival.

Pet Policy. Pets are not permitted inside Delta Oaks Lodge LLC property. Guests who violate this policy by bringing a pet inside a non-pet friendly property will be charged an additional \$2000, plus the expense of any cleaning deemed necessary by Delta Oaks Lodge LLC in its sole discretion. Violations will also result in immediate eviction and forfeiture of rent. Notwithstanding this provision, Delta Oaks Lodge LLC is committed to providing reasonable accommodation to protect the rights of guests with disabilities to bring a "service animal" (as defined by Arkansas and federal law) under the terms of The Fair Housing Amendments Act of 1988, Section 504 of the Rehabilitation Act of 1973, and Title II of the Americans with Disabilities Act. If a guest needs a service animal who has been trained to do work or perform tasks for a disability, he or she should request a reasonable accommodation, in writing, from Delta Oaks Lodge LLC at the time of their reservation. The request should state that the guest has a disability and provide the specific work or task that the service animal has been trained to perform. Guests need not disclose the

details of their disability nor provide a detailed medical history. Guests will be responsible for any damages caused by a service animal, including any additional cleaning fees required at the end of the stay to prepare the Property for incoming guests. Emotional support animals are only permitted in Delta Oaks Lodge LLC property that permit pets.

No Smoking. Smoking is not permitted in Delta Oaks Lodge LLC property. Guests who violate this policy will be charged an additional \$2000, plus the expense of any cleaning deemed necessary by Delta Oaks Lodge LLC in its sole discretion. Violations will also result in immediate eviction and forfeiture of all booking charges.

Maximum Occupancy; Events. The maximum number of guests per accommodation is based on the individual accommodation's ability to comfortably and safely house our guests. If the maximum occupancy is exceeded, you may be subject to immediate eviction and forfeiture of all booking charges. Guests shall not have parties or events at the property without obtaining prior approval in writing of Delta Oaks Lodge LLC and payment of additional fees. All approvals shall be in Delta Oaks Lodge LLC's sole discretion.

Age Requirements. All Delta Oaks Lodge LLC accommodations are family rentals. No units will be rented to vacationing students or young adults under the age of 21 unaccompanied by a responsible parent or guardian at a ratio of five (5) young adults to one (1) adult over the age of 25. The person on the reservation must be staying in the unit at all times. Guests who violate this policy will be immediately evicted and forfeit all booking charges.

Spring Break. For reservations in March or April, it is required that one parent or guardian over the age of 25 is present and staying in the property for every three (3) guests between the ages of 15 and 24. Proof of age is required by all guests and property is subject to inspection upon guest arrival and during guest stay to ensure compliance. Violations will result in immediate eviction and forfeiture of all the total booking charges.

Falsified Reservations. Reservations made under false pretense are null and void and check-in will not be allowed, or guests will be asked to vacate the accommodations. This policy includes reservations made by parents or guardians who do not check in, and/or who leave overnight during the length of the stay. Any reservation obtained under false pretense will forfeit total booking charges.

Multi-Party Occupancy. If two or more parties reserve or occupy a single property, and one or more of the parties cancel, the primary guest whose name appears on the reservation is financially responsible for all booking charges associated with the reservation. In addition, each party, jointly and severally, is required to be in compliance with all of these terms and conditions and will be liable for any and all damages which may be caused during a stay.

Entry by Delta Oaks Lodge LLC. Delta Oaks Lodge LLC or its agents may enter the property in case of an emergency, to make any repairs, alterations or improvements, to supply services, to show the property to prospective purchasers, renters or contractors, or upon reasonable suspicion that guest has breached any of its obligations hereunder. We will try to provide at least 3 hours notice of intent to enter the property except in the case of an emergency, provided, that failure to provide advance notice of intent to enter the property shall not affect our ability to enter for the reasons set forth above.

Housekeeping. Your vacation accommodations will be cleaned to our quality standards prior to your arrival and after your departure. You will be responsible for the cleaning of your unit during your stay and for leaving the unit in good condition at check-out. We respectfully request that you remember that you are staying in someone's property during your stay; please treat it with the care you would your own. If units are found abnormally dirty at check-out, additional charges will be charged to your credit card on file to assist in performing a deep cleaning of the unit. By signing this Agreement, you accept responsibility for any such damages and authorize Delta Oaks Lodge LLC to charge the credit card on file to reimburse Delta Oaks Lodge LLC in full for any expenses related to such additional cleaning, up to 150% of the property cleaning amount without any further approval from you. All stays will be subject to a cleaning fee. Additional cleanings can be arranged during your stay for an additional fee.

Wash Cloths / Towels. Please bring your own towels as we do not permit bath towels, wash cloths, or linens to be taken from the unit. There will be a \$50 charge per towel, wash cloth, and/or linen taken from the property for outside use.

Amenities. Delta Oaks Lodge LLC provides the property with a complimentary set of amenities including a roll of paper towels per kitchen sink, a dishwasher tablet, kitchen trash bag, a hand soap per bathroom sink, a roll of toilet paper per bathroom, and a small sample of each of the following per full bathroom: shampoo, conditioner, and soap. You are responsible for the purchase of any additional items you may require during your stay.

Maintenance. During your stay, promptly report any maintenance problems to Delta Oaks Lodge LLC. No refund or rate adjustment will be made for maintenance failures, including any disruptions or failures related to the supply of electricity, water, heat,, air conditioning, telephone, television or cable service, appliances, wi-fi, etc., regardless of whether such issues were reported to the Delta Oaks Lodge LLC.

Propane Tanks. Should a propane tank for a grill become empty during a guest's stay during regular business hours (9 AM- 5 PM CST), we will come exchange it. If it is reported empty after hours, this is a non-emergency item and will be replaced within 24 hours. At any time during business hours or after hours, the guest has the option to exchange the tank themselves at their own risk. If the original receipt is provided to the Delta Oaks Lodge LLC, we will reimburse the guest for the exchanged propane tank. Reimbursement will be made to the credit card on file for the reservation only. Delta Oaks Lodge LLC is not liable for loss of food products due to propane running out during cooking.

Trash. Trash pickup for houses comes twice a week and is outlined in your property notes the days of pickup. If upon departure the trash cans are overfilled with trash bags, there will be a \$10 charge per bag not fitting in the trash can(s).

Damage Policy. Guests are responsible for the property, its contents, and themselves during occupancy. Guests must lock windows and doors securely when not in the premises. Rearranging the furniture or removing any items from the unit is prohibited. After Check-Out, Delta Oaks Lodge LLC or agents will inspect the unit for damage, rearranged furniture, missing items, and abnormally dirty appearance. If Delta Oaks Lodge LLC or Agents determines that damage has occurred, items are missing, or the unit is abnormally dirty, Delta Oaks Lodge LLC will repair the damage, replace the missing items, and/or perform a deep clean of the unit at your expense. By signing

this Agreement, you accept responsibility for any such damages and authorize Delta Oaks Lodge LLC to charge the credit card on file to reimburse Delta Oaks Lodge LLC in full for any expenses related to such damages up to 2% of the total reservation amount without any further approval from you.

Hurricanes and Severe Weather. Refunds for cancellations or shortened stays due to actual or anticipated hurricanes, tropical storms, other inclement weather or Acts of God will not be issued by Delta Oaks Lodge LLC under any circumstances. We recommend all guests purchase travel protection insurance when available at your expense.

Nearby Construction. There may be construction ongoing at properties adjacent to or close by the property being rented by guest. The rules regarding acceptable noise levels, start and finishing times, and other restrictions relating to any such construction are governed by local ordinances and/or community specific rules and regulations beyond the control of Delta Oaks Lodge LLC. Delta Oaks Lodge LLC will use its best efforts to ensure that the appropriate parties are notified, and appropriate remedial action taken in the event that it receives notice that the construction at issue may be in violation of any such regulations or ordinances.

Interference with Stay. We are not liable for any disturbance or interruption that may occur during your stay that is outside of our reasonable control, including noises, disturbances or facility closures, whether due to construction, neighbors, events or other circumstances beyond our reasonable control. As such, guest shall not be entitled to a refund relating to any such disturbances or interference nor to be moved to another property.

Security of Personal Property. Delta Oaks Lodge LLC is not responsible for any acts of theft or vandalism, or other damages to any personal property or for personal items left by guest in the accommodation at departure.

Payment Method. Please provide payment directly with Delta Oaks Lodge LLC over the phone or via the online payment system if making a booking online. The final payment will be automatically charged seven (7) days prior to your arrival using the same credit card you used to process the booking deposit. For bookings not directly through Delta Oaks Lodge LLC (VRBO, Homeaway, Airbnb, etc) or not paying via a credit card, a credit card must be on file in the name of the renter to hold as a security deposit precaution in the case of damage or extraordinary cleaning after your departure. **We will not issue access to the property without having a credit card on file.**

Card on File. Guests give Delta Oaks Lodge LLC permission to charge the credit card on file for anything over the policy limit or not covered by the damage waiver. Anything over and above the guests' credit card limit will be turned over to our attorney. Any legal costs and fees are stipulated below. There will be no additional charges provided the following provisions are met: (i) No damage is done to the property or its contents, beyond normal wear and tear; (ii) Guest did not incur any charges due to contraband, pets, or collection of rents or services rendered during the stay; (iii) No excessive cleaning is required; (iv) All keys and/or passes are left in the designated location; (v) The unit is left locked; and (vi) No linens are lost or damaged. Guest(s) whose name is on the reservation will remain responsible for all other Guest(s), children and/or visitors during entire rental of subject property.

No Subletting. The rental property may not be sublet. Your reservation is not transferable to any other party.

Property for Sale. In the event property is on the real estate market, Delta Oaks Lodge LLC may need to show the property during your stay. Delta Oaks Lodge LLC will make every effort to provide the guests occupying the property 24 hours' notice before scheduling any showings.

Compliance with Laws, Rules and Regulations. Guest shall abide by and observe all applicable federal, state and local laws during their stay, as well as any rules and regulations governing the use of the property and neighborhood you are occupying. These rules apply to both owners and guests, and failure to comply will result in eviction and forfeit of all booking charges.

IF YOU OR OTHER OCCUPANTS (I) FAIL TO STRICTLY ABIDE BY THE LAWS OF THE UNITED STATES, THE STATE OF ARKANSAS, LOCAL LAWS AND/OR NEIGHBORHOOD RULES AND REGULATIONS, OR OTHERWISE FAIL TO STRICTLY ABIDE BY THE TERMS OF THIS AGREEMENT, (II) CAUSE DAMAGE TO THE PROPERTY OR ANY SURROUNDING AREA, OR (III)

ENGAGE IN ANY OTHER ACT(S) WHICH INTERFERE WITH OTHERS' RIGHTS TO QUIET ENJOYMENT OF THEIR PREMISES, GUEST SHALL BE SUBJECT TO IMMEDIATE EVICTION FROM THE PROPERTY WITHOUT ANY REFUND OF BOOKING CHARGES AND LIABILITY FOR ADDITIONAL CHARGES FOR DAMAGES INCURRED. ALL SUCH DECISIONS SHALL BE IN THE SOLE DISCRETION OF DELTA OAKS LODGE LLC.

Refundable Damage Deposit. On certain property a refundable damage deposit is required in lieu of the Damage Waiver Fee. This is refundable approximately 2 weeks after departure as soon as the property and linens have been inspected for damage and cleanliness. The deposit will be refunded to the guest credit card on file, less any costs, for excessive cleaning, damaged linens, broken or missing household items, décor, etc.

Indemnification of Manager. You and all occupants shall, jointly and severally, defend, indemnify and hold DELTA OAKS LODGE LLC (including its members, officers, employees, subcontractors, agents and representatives) and the Owner (the "Manager Parties"), harmless from any and all claims, liabilities, losses, costs and expenses (including, but not limited to, reasonable attorneys' fees and costs of suit) incurred the Manager Parties related to, as a result of or arising from the actions of the guest and any occupants, including any negligent acts or omissions, willful misconduct, violations of laws or any obligations in this agreement, except to the extent such claims, demands and actions arise from the gross negligence or willful misconduct of the Manager Parties.

Limitation of Liability. YOU UNDERSTAND AND AGREE THAT NO MANAGER PARTY OR DELTA OAKS LODGE LLC ASSUMES ANY LIABILITY FOR LOSS, DAMAGE, CLAIM OR INJURY TO PERSONS OR THEIR PERSONAL PROPERTY WHILE ON THE PREMISES, NOR FOR ANY INCONVENIENCE, DAMAGE, CLAIM, LOSS OR INJURY ARISING FROM OR RELATED TO ANY TEMPORARY DEFECTS OR STOPPAGE IN SUPPLY OF WATER, GAS, CABLE SERVICE, ELECTRICITY, INTERNET SERVICE OR PLUMBING; CHANGES TO RENTAL ASSIGNMENTS; WEBSITE OR BROCHURE ERRORS; WEATHER CONDITIONS; NATURAL DISASTERS; ACTS OF GOD; OR OTHER REASONS BEYOND THEIR CONTROL.

Release of the Manager Parties. In addition to the other specific releases set forth in this agreement and its addendum, you, for yourself, your heirs, assignors, executors, and administrators, and on behalf of each occupant of the property, and such occupants' heirs, assignors, executors and administrators, fully release and discharge the Manager Parties and Delta Oaks Lodge LLC from any and all liabilities, claims, demands, and causes of action which you, any occupant or their family members have or may have in the future by reason of any injury, loss or damage by whatever nature which has or have occurred, or may occur to you, or to any of the occupants during the stay as a result, or in connection with the occupancy of the property or in use of any item provided during your stay, including bikes, golf carts or other recreational items, including any claims, damages, costs or causes of action due to the negligence, breach of contract or wrongful conduct of any Manager Party or Delta Oaks Lodge LLC, and agree not to sue and to hold the Manager Parties or Delta Oaks Lodge LLC free and harmless of any claim or suit arising there from.

THE UNDERSIGNED UNDERSTANDS, INTENDS AND DESIRES TO RELEASE THE MANAGER PARTIES AND DELTA OAKS LODGE LLC FROM ANY AND ALL LIABILITY ARISING FROM OR RELATED TO THE OCCUPANCY OF THE PROPERTY TO THE FULLEST EXTENT PERMITTED BY THE LAWS OF THE STATE OF ARKANSAS.

You hereby certify that you are at least 18 years of age and you are legally competent to enter into this Agreement, including the Release, Waiver, Assumption and Indemnity provisions contained herein. You agree that it is your express intent that this release shall bind the members of your family and spouse, if you are alive, and your heirs, assigns and personal representatives, if you are deceased, and shall be governed by the laws of the State of Arkansas.

Use of Personal Data and Private Information. Your privacy—and the protection of your private information, such as your email address, credit card information, physical address, and name—is important to us. We will only use your financial information (including your credit card information on file) as necessary to process payment for booking charges and other authorized fees and damages in accordance with this agreement. We will only use your other private information that we may collect to (i) fulfill, offer, or further develop (or improve) our products,

services, and offers or those of our affiliates, (ii) communicate with you or our applicable employees, agents, and third-party service providers, and (iii) provide you information about new and existing products, services, and offers that may interest you related to Delta Oaks Lodge LLC or our affiliates. Additionally, we may also collect "cookies" (small files that contain unique identifiers that allow our computers to identify your web browser, though not you specifically, each time you visit our website) and anonymous information about you, such as how long you stayed on the website, the name of your internet service provider, and the portions of our website you viewed. Any cookies or anonymous information we collect will only be used to improve functionality of our website, or for research and analytical purposes (though no personal information about you will be included for research and analytical purposes). Your personal information will not be shared or sold to third parties for the purpose of their telemarketing or selling their products or services, unless you otherwise consent to such disclosure or sale.

While utilizing our website, or any internet access made available during your stay at one of our locations, you agree not to engage in any activity that violates any federal or state privacy, copyright, or criminal law, or that could be considered malicious or unethical. If you become aware of such activity by yourself, or by another, you must immediately notify us. Likewise, you agree not to share or disclose any password created by you, or made available to you, related to internet access or our website.

Despite our continual and evolving efforts to maintain appropriate protections, we cannot guarantee the security of your private information. Accordingly, you acknowledge and agree that we make no such guarantee. You recognize and accept that we have no control over the unauthorized interception or breach of any communications or data once it has been sent or has been subject to unauthorized access, notwithstanding all reasonable security measures employed by us or our third-party vendors. You consent to our use of these electronic devices and applications and submission of confidential client information to third-party service providers for your reservation. Similarly, our website may provide links to other websites or resources, of which we have no control over. We are not responsible for the availability of such external websites or resources, and we do not endorse and are not responsible or liable for any content, advertising, products, or other materials on or available from such websites or resources. You further acknowledge and agree that we shall not be responsible or liable, directly or indirectly, for any damage or loss caused or alleged to be caused by or in connection with use of or reliance on any such content, goods or services available on or through any such website or resource.

Applicable Law. This Agreement shall be deemed to have been made and entered into in the State of Arkansas, and will in all respects be governed by, construed under, and enforced and interpreted in accordance with the laws of the State of Arkansas, excluding its principles of conflicts of laws.

Venue, Jurisdiction, and Attorneys' Fees. The exclusive venue for any civil action related to this agreement or the course of dealings between the parties is the courts sitting in Phillips County, Arkansas. The parties hereby submit to the personal jurisdiction of all the courts in the previous sentence and agree not to challenge such jurisdiction. In any action, suit, or proceeding to enforce or interpret the terms of the Agreement or to collect any amount due hereunder, the prevailing party shall be entitled to reimbursement for all costs and expenses reasonably incurred in enforcing, defending or interpreting its rights hereunder, including, but not limited to, all attorneys' fees and the costs expended in determining entitlement to and amount of such fees.

Waiver of Jury Trial. BY ENTERING INTO THIS AGREEMENT, THE PARTIES KNOWINGLY AND VOLUNTARILY WAIVE THE RIGHT TO A JURY TRIAL AS TO ANY CLAIMS A PARTY MAY CLAIM TO HAVE AGAINST THE OTHER WHICH ARISES OUT OF THIS AGREEMENT OR THE COURSE OF DEALINGS BETWEEN THE PARTIES.

Force Majeure. Notwithstanding any other provision of this Agreement, no party to the Agreement shall be deemed in default or breach of this Agreement or liable for any loss or damages or for any delay or failure in performance (except for the payment of money) due to any cause beyond the reasonable control of, and without fault or negligence by such party.

Entire Agreement. This Agreement constitutes the entire agreement between the parties and supersedes any prior understanding, marketing or agreement among them respecting the subject matter hereof. There are no representations, arrangements, understandings or agreements, oral or written, relating to the subject matter of this Agreement, except those fully expressed herein. No waiver of any provision hereof shall be valid or binding on the

parties hereto, unless such waiver is in writing and signed by or on behalf of the parties hereto, and no waiver on one occasion shall be deemed to be a waiver of the same or any other provision hereof in the future.

Severability. If any term or provision of this Agreement is held illegal, invalid or unenforceable, such illegality, invalidity or unenforceability shall not affect the legality, validity or enforceability of the remainder of this Agreement.

Binding; No Assignment. All of the terms, covenants and conditions of this agreement shall be binding upon and inure to the benefit of the parties hereto and their respective heirs, legal representatives, successors and assigns. You may not assign this agreement without our consent, and any attempted assignment shall be null and void.

Headings. Section and other headings contained in this Agreement are for reference purposes only and are in no way intended to define, interpret, describe or limit the scope, extent or intent of this Agreement or any provision hereof.

Credit Card Dispute: If a charge from a credit card on file for the reservation is disputed and the Guest loses the dispute, the Guest will be charged an additional \$100

Accidental Damage Waiver Addendum

DAMAGE WAIVER FEE. NON-INSURED PRODUCT

A nonrefundable Damage Waiver Fee is required for all reservations. We require a valid Visa, Master Card, or America Express number on file in addition to the Damage Waiver Fee. The Damage Waiver Fee is a nonrefundable Fee that relieves guest of the cost for unintentional and incidental damage to the rental property and its contents, not to exceed the amount of coverage of \$1500. The Damage Waiver Fee does not cover intentional damage, theft, unauthorized entry into the Owner's supply closet, unauthorized pets, extensive cleaning required at check-out, smoking, exceeding occupancy limits or parking limits, any breach of any of the terms of the rental agreement, including any fines imposed on Manager by the city, county, state or homeowners or condominium association as the result of violation of any law, ordinance, rule or regulation or any fines or costs levied against guest or visitors of guest (Excess Damage Costs). Guest will be notified of any Excess Damage Costs in writing. Any Excess Damage Costs will also be charged immediately to guest's credit card. Guest assumes full responsibility for any items found to be missing and any damage due to misuse, negligence or action on guest's or guest's visitor's part, except in the case of normal wear-and-tear reported to Manager within 48 hours of Check-in. The Damage Waiver Fee does not substitute for guest's responsibility to leave the property in appropriate condition. The Damage Waiver Fee does not negate guest's responsibilities as a responsible renter, nor does it relieve guest from responsibility for intentionally destructive acts of guest or other members of guest's party while in occupancy. Guest must notify Manager of any damage or theft to the unit during guest's occupancy or upon vacating. The property will be carefully inspected after guest's departure and any damage, theft or other incidents which occur during guest's occupancy and which have not been disclosed to Manager prior to guest's leaving will remain guest's obligation. The maximum aggregate amount of accidental damage that is covered by the Damage Waiver Fee is listed in your rental agreement. Any damage in excess of this amount remains the responsibility of guest. All waivers of theft or damage will be administered by Manager at the property. Manager will have the sole authority to determine the nature and extent of damages, necessary repairs and eligibility for the waiver of liability described herein. Guest must report any theft or damage to the property or its contents prior to checkout or any otherwise applicable damage waiver will be void. **TERM OF COVERAGE:** The waiver takes effect upon check-in on the booked arrival date to the property, together with receipt of payment of the waiver fee, at or before check-in. All coverage shall terminate upon normal check-out time of the property or the departure of the guest, whichever occurs first.

DAMAGE WAIVER FEE CONDITIONS & LIMITATIONS

The plan will not include liability for damage or theft resulting from the following, whether or not Acts of God or any other cause or action contributed to the damage or theft that occurred:

Intentional acts of a guest.

- Gross negligence or willful and wanton conduct.

- Theft of or damage to any personal property owned by, or brought onto the premises by guest.

- Theft without a valid police report.

- Damage caused by any pet brought onto the property by guest.

- Property damage resulting from motorized vehicles or watercraft operated by guest.

Any cause whatsoever if the guest does not report the damage to Manager and Delta Oaks Lodge LLC prior to check out.

I have read and accept these Terms and Conditions (required)