



## VLKV-H20C21

### 2 Port 4K60 HDMI/USB-C KVM Switcher



## User Manual

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# Welcome to the VigilLink User Manual!

Thank you for your purchase. At VigilLink, we prioritize the end-user experience by focusing on ease of use, ensuring our solutions are straightforward to install and program for our valued dealers. Our mission goes beyond product development; we aim to create a seamless experience for both integrators and end-users. We value your feedback and would love to hear about your experience. Positive feedback reassures us that we have achieved our goals. If there are any areas where we have not met your expectations, we encourage you to reach out and share your thoughts so we can understand your experience and work to exceed your expectations in the future.

Thank you again for your purchase, and we look forward to hearing from you!

Mickey Park  
Founder and CEO, VigilLink

## Surge protection device recommended

This product contains sensitive electrical components that may be damaged by electrical spikes, surges, electric shock, lighting strikes, etc. Use of surge protection systems is highly recommended to protect and extend the life of your equipment.

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## 1. Introduction

This is a 2x1 HDMI/USB-C KVM Switcher with hotkey switching. It supports resolutions up to 4K@60Hz 4:4:4 8bit and can also transmit USB 3.0 signal up to 5Gbps for KVM function.

Input supports 1x HDMI port, and 1x USB-C port with an USB-C charging port which can supply power to the USB-C device.

The switcher features virtual interaction function, so that it can automatically wake up the connected PC that is in standby mode, which can reduce the switching time. It also supports direct switching through buttons on the front panel, IR remote, and hotkey through keyboard/mouse connected to the special USB port. It provides a wide compatibility choice for different operating systems, such as Windows, Mac OS and Linux, no driver required and simple plug and play.

## 2. Features

- ☆ HDCP 2.3 and DP 1.4 compliant
- ☆ Support Ultra-wide Screen, resolution up to 4K@60Hz, 2K@60Hz/144Hz as specified in HDMI 2.0
- ☆ HDR, HDR10, HDR10+, Dolby Vision, HLG pass-through
- ☆ Using only 1 set of keyboard, mouse and monitor to control 2 computers
- ☆ Support video fast switching, and keyboard/mouse seamless switching
- ☆ Each input port has an EDID emulator to provide the correct information for the PC
- ☆ Support hot plug, disconnect or connect devices to the KVM at any time
- ☆ Switching via front panel buttons, keyboard/mouse hotkeys, IR remote control, and RS-232 commands
- ☆ Support auto switching
- ☆ Input supports 1x HDMI port and 1x USB-C port
- ☆ With USB-C charging port, supporting PD3.0 charging 100W
- ☆ Advanced hardware/software design and production ensure zero latency
- ☆ The integrated USB 3.0 ports allow you to share USB peripherals like printer, scanner, webcam and hard disk between computers with data transfer rate up to 5Gbp/s
- ☆ Compact design for easy and flexible installation

### 3. Package Contents

- ① 1 x 4K60 2x1 HDMI/USB-C KVM Switcher
- ② 1 x IR Remote
- ③ 1 x 3pin-3.81mm Phoenix Connector (male)
- ④ 1 x Fixed Frequency 38KHz IR Receiver Cable (1.5 meters)
- ⑤ 1 x USB Cable (USB 3.0, AM to BM, 1.8 meters)
- ⑥ 1 x USB Type-C Cable (USB 3.2 GEN2, male to male, 1 meters)
- ⑦ 1 x HDMI Cable (male to male, 1.5 meters)
- ⑧ 2 x Mounting Ears
- ⑨ 4 x Machine Screws (KM3\*4)
- ⑩ 1 x 12V/1A Multinational Locking Power Supply
- ⑪ 1 x User Manual

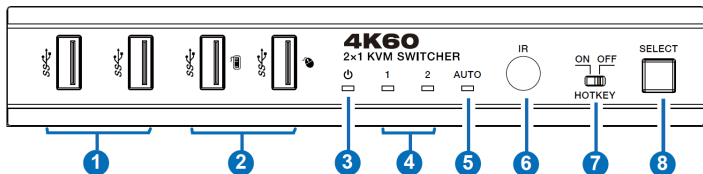
## 4. Specifications

Technical	
HDMI Compliance	HDMI 2.0
HDCP Compliance	HDCP 2.3
DP Compliance	DP 1.4
Video Bandwidth	18Gbps
Audio Latency	No Latency
Video Latency	No Latency
Video Resolution	Up to 4K@60Hz, 2K@60Hz/144Hz
IR Level	5Vp-p
IR Frequency	Fixed frequency 38KHz
Color Space	RGB 4:4:4, YCbCr 4:4:4, YCbCr 4:2:2, YCbCr 4:2:0
Color Depth	8/10/12bit
HDR	HDR, HDR10, HDR10+, Dolby Vision, HLG
CEC	Support
Audio Formats	<b>HDMI IN/OUT:</b> LPCM, Dolby Digital/Plus/EX, Dolby True HD, Dolby Atmos, DTS, DTS-EX, DTS-96/24, DTS High Res, DTS-HD Master Audio, DTS:X, DSD <b>L/R OUT:</b> PCM 2.0CH
ESD Protection	IEC 61000-4-2: ±8kV (Air-gap discharge), ±4kV (Contact discharge)
Connection	
Input ports	1 x HDMI input [Type A, 19-pin female] 1 x USB-C [AV signal input] 1 x USB-C [Power input]
Output ports	1 x HDMI output [Type A, 19-pin female] 1 x L/R audio output [3.5mm Stereo Mini-jack]
Control ports	1 x RS-232 [3pin-3.81mm phoenix connector] 1 x IR EXT [3.5mm Stereo Mini-jack]

	1 x USB HOST [USB 3.0 Type B, 11-pin female] 4 x USB DEVICES [USB 3.0 Type A, 13-pin female]	
Mechanical		
Housing	Metal Enclosure	
Color	Black	
Dimensions	175mm [W] x 100mm [D] x 30mm [H]	
Weight	505g	
Power Supply	Input: AC 100 - 240V 50/60Hz Output: DC 12V/1A (US/EU standard, CE/FCC/UL certified)	
Power Consumption	Typical value: 7.8W Standby mode: 0.6W	
Operating Temperature	32 - 104°F / 0 - 40°C	
Storage Temperature	-4 - 140°F / -20 - 60°C	
Relative Humidity	20 - 90% RH (no-condensation)	
Recommended HDMI/USB-C Cable		
Video Resolution	4K60 4:4:4	1080P 4:4:4
HDMI Cable Type	HDMI cable	HDMI cable
HDMI Cable Length (HDMI IN / OUT)	5m/16ft	10m/33ft
USB-C Cable Type	USB-C cable	USB-C cable
USB-C Cable Length (USB-C IN)	1.5m/4.9ft	1.5m/4.9ft
The use of “Premium High Speed HDMI/USB-C” cable is highly recommended.		

## 5. Operation Controls and Functions

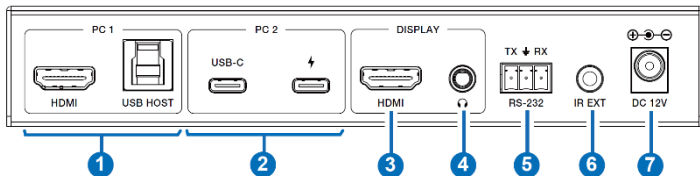
### 5.1 Front Panel



No.	Name	Function Description
1	RESET Button	USB 3.2 Gen 1 device ports, connected to USB 3.0 flash disk, camera, printer etc.
2	USB 3.0 ports (with hotkey mode)	<ul style="list-style-type: none"><li>When Hotkey switch to OFF mode, these two ports support USB 3.2 Gen 1 device.</li><li>When Hotkey switch to ON mode, these two ports support USB 1.1 mouse and keyboard only</li></ul>
3	Power LED	The Power LED will light in green when the product is working, and red when the product is on standby.
4	Input channel LED 1/2	When the HDMI input port 1/2 is selected as the signal input channel, the corresponding LED 1/2 will light in green.
5	AUTO LED	When the auto switching function is enabled, the AUTO LED will light in green, otherwise it will light off.
6	IR Window	IR signal receiving window.
7	HOTKEY switch	<p>Use the switch to enable/disable the hotkey switching mode.</p> <ul style="list-style-type: none"><li>Switch to "ON": The connected keyboard and mouse support hotkey switching mode.</li><li>Switch to "OFF": The connected keyboard and mouse don't support hotkey switching mode.</li></ul>
8	SELECT button	Press the button to switch the input channel.



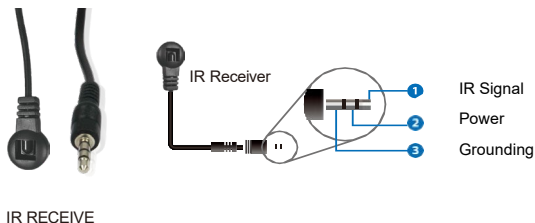
## 5.2 Rear Panel



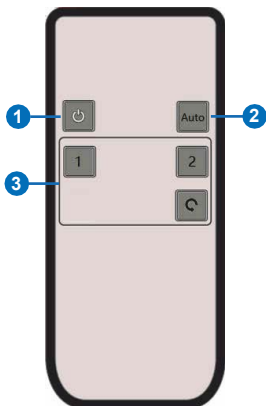
No.	Name	Function Description
1	PC 1 ports	<b>HDMI:</b> HDMI signal input port, connected to HDMI source device such as PC with HDMI cable. <b>USB HOST:</b> USB Host port, connected to PC 1. It can be used for firmware upgrade.
2	PC 2 ports	<b>USB-C:</b> USB-C signal input port, connected to USB-C source device such as PC with USB cable. <b>USB charging:</b> USB-C power input port (supporting PD 3.0 protocol). You can connect the charging port with a power adapter to power PC 2 which is connected to the USB-C port.
3	DISPLAY HDMI port	HDMI signal output port, connected to HDMI display device such as TV or Monitor with HDMI cable.
4	L/R audio port	3.5mm analog audio PCM2.0 output port.
5	RS-232 port	3-pin phoenix connector, connected to a PC or control system for serial port upgrade.
6	IR EXT port	IR signal receiving port, connected with 38KHz IR Receiver cable. If the IR signal receiving window of the unit is blocked or the unit is installed in a closed area out of infrared line of sight, the IR receiver cable can be inserted to the "IR EXT" port to receive the IR remote signal.
7	DC 12V	DC 12V/1A power input port.

### 5.3 IR Pin Definition

IR Receiver pin's definition is as below:



## 6. Rack Mounting Instruction



- ① **Power on or Standby:** Press this button to power on the switcher or set it to standby mode.
- ② **Auto:** Press this button to enable/disable the auto switching function.
- ③ **1/2:** Press 1/2 button to select the HDMI input port 1/2 as the input channel, and the corresponding channel LED on the front panel will light in green.
- ⌚ : Press this button to cyclically switch the input channel.

## 7. Hotkey Switch Function

The Hotkey switch on the front panel allows you to enable/disable the hotkey switch function.

(1) When Hotkey switch to OFF mode, the hotkey switch function is disabled, and two USB 3.0 ports (with hotkey mode) support USB 3.2 Gen 1 device.

(2) When Hotkey switch to ON mode, the hotkey switch function is enabled, and two USB 3.0 ports (with hotkey mode) only support USB 1.1 mouse and keyboard, which can be used for hotkey switching.







## 8. Keyboard & Mouse Hotkey Function







When the hotkey mode is enabled, you can use keyboard and mouse hotkeys to operate and control the product.







(1) Keyboard hotkeys are as following:

 +  +  or  +  +  Switch to input 1

 +  +  or  +  +  Switch to input 2

 +  +  or  +  +  Switch to next input

 +  +  or  +  +  Switch to previous input

 +  +  or  +  +  Enable/Disable buzzer

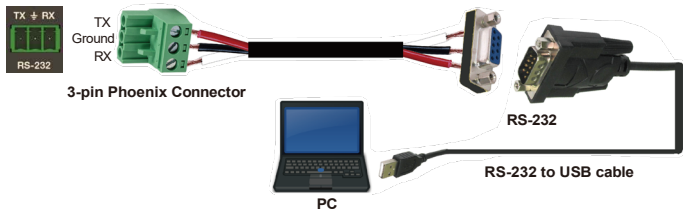
(2) Mouse hotkeys are as following:

Double-Click Middle-Right (Double-click the mouse scroll wheel, and then click the right button): Switch to next input

Double-Click Middle-Left (Double-click the mouse scroll wheel, and then click the left button): Switch to previous input

## 9. ASCII Commands

The product also supports ASCII commands control. Connect the RS-232 port of the product to a PC with a 3-pin phoenix connector cable and an RS-232 to USB cable. The connection method is as follows.



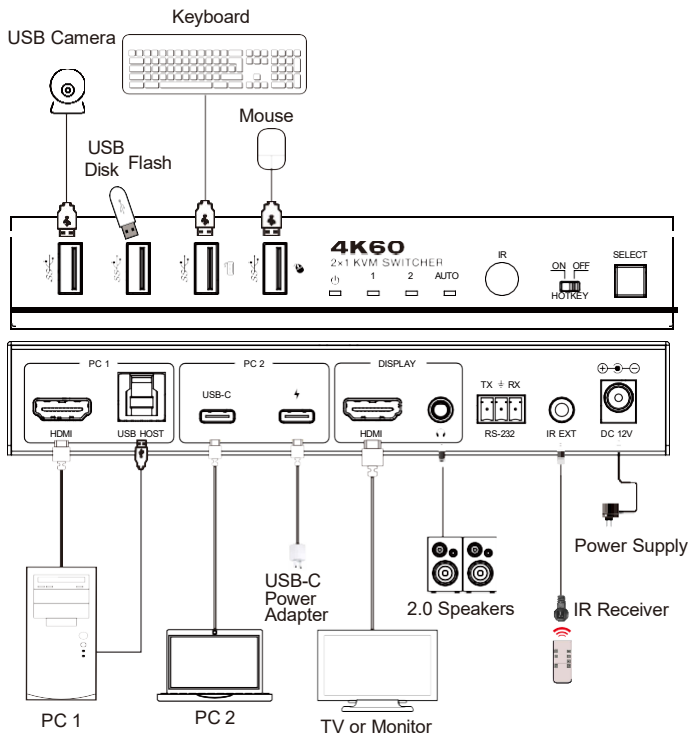
Then, open a Serial Command tool on PC to send ASCII commands to control the product.

The ASCII commands list about the product is shown as below.

ASCII Commands				
Serial port protocol. Baud rate: 115200 (default), Data bits: 8, Stop bits:1, Check bit: 0				
x - Parameter 1    z - Parameter 2    ! - Delimiter				
Command Code	Function Description	Example	Feedback	Default Setting
help!	List all commands	help!		
status!	Get device current status	status!		
r type!	Get device model	r type!	2x1 kvm hdmi2.0/ usb-c switcher	
r fw version!	Get firmware version	r fw version!	mcu fw version: vx.xx.xx sub fw version: vx.xx.xx sub boot version: vx.xx.xx kvm fw version: vx.xx.xx	
power z!	Power on/off the device (z=0~1) 0. power off 1. power on	power 1!	power on	
r power!	Get current power state	r power!	power on	
reboot!	Reboot the device	reboot!	reboot...	
reset!	Reset to factory defaults	reset!	reset to factory defaults	

Command Code	Function Description	Example	Feedback	Default Setting
s output 1 stream x!	Set output 1 stream enable/disable (x=0~1) 0. disable output stream 1. enable output stream	s output 1 stream 1!	output 1 stream: enable	output 1 stream: enable
r output 1 stream!	Get output 1 stream status	r output 1 stream!	output 1 stream: enable	
s auto switch x!	Enable/disable auto switch feature (x=0~1) 0. disable auto switch 1. enable auto switch	s auto switch 1!	auto switch: enable	auto switch: enable
r auto switch!	Get auto switch feature	r auto switch!	auto switch: enable	
s output 1 in source x!	Route input x source to output 1 (x=1~2) 1.input1 2.input2	s output 1 in source 1!	output1->input1	
r output 1 in source!	Get output 1 selected input source	r output 1 in source!	output1->input1	
s beep z!	Enable/disable buzzer function (z=0~1) 0. beep off 1. beep on	s beep 1!	beep on	beep off
r beep!	Get buzzer state	r beep!	beep on	

## 10. Application Example



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