**Walnut Park Shelter**

**Frequently Asked Questions**

1. **What is the Walnut Park Shelter?**
	* The Walnut Park Shelter is a low-barrier shelter for up to 72 people that offers safety off the street and connections to housing and services to help support people experiencing homelessness regain stability, connect to essential support services, and access stable and permanent housing options.
	* The program is an intentional, strategic component of **A Home for Everyone** – a community-wide effort to house homeless Multnomah County residents.
2. **Who can stay at the Walnut Park Shelter?**
	* Female-identifying and male-identifying individuals age 18 and older.
3. **What are the hours and location for the shelter?**
	* **Hours:** Open 24 hours a day, 7 days a week
	* The program operates on a reservation basis and there will be no lining up outside the shelter.
	* **Address:** 5411 NE MLK Jr Blvd. at NE Killingsworth, Portland
4. **How does someone get a bed at the Walnut Park Shelter?**
	* The Walnut Park Shelter is not a drop-in program; all guests are required to have a reservation prior to arrival.
	* Once a space is reserved, the guest may continue to use the space until they no longer need it.
	* A bed can be requested by filling out this form: <https://www.tprojects.org/shelter-access-pre-screening-form>
		+ If unable to fill out the form, we ask for individuals to visit the Transition Projects Resource Center at 650 NW Irving, Portland, OR, 97209.
5. **What is it like at the Walnut Park Shelter?**
	* A space for coffee and tea, books and board games
	* Bunk beds with space to leave belongings during the day
	* Basic meals provided
	* Bathrooms, showers, and basic hygiene services
6. **Other than basic shelter, what services are available?**
	* **Housing-focused supports**: 1:1 support to set short- and long-term housing goals and overcome housing barriers. Case managers help guests get application ready, including obtaining ID and addressing past debt and legal issues, and provide direct housing placement assistance. They also support in identifying opportunities for earned income and qualify for social security and VA benefits.
	* **Health-focused services**: Wellness staff and peer-supports connect guests with Oregon Health Plan, alcohol and drug treatment, mental health treatment, and primary care.
7. **Are pets welcome?**
	* Yes. Guests may bring their animals that are well behaved, safe, and housebroken.
	* The owner of the animal is responsible for caring for, feeding, and cleaning up after the animal.
	* The animal must be present at the time of intake, as folks are unable to acquire animals once they have already completed their intake processes.
8. **What are the rules?**
	* **Be Respectful**
		+ Be a good neighbor
		+ Disruptive, threatening, and disrespectful behavior will not be tolerated
		+ No racism, sexism, homophobia, transphobia, hate-speech
	* **Be Safe**
		+ No smoking inside
		+ No possession of alcohol, drugs or weapons
	* **Be Kind**
		+ Don’t steal, destroy property, or litter in or around the shelter
9. **How can the community get involved?**
	* **Donations** are welcome and appreciated! See [tprojects.org/donate](http://www.tprojects.org/donate) for current wish-list items.
	* **Volunteers:** Our primary volunteer need is for volunteers to provide meals at the Walnut Park Shelter. Learn more about our meal provider program at <https://www.tprojects.org/meal-provider-program>
	* To get involved, please contact Emily Coleman, Volunteer Program Supervisor with Transition Projects, volunteer@tprojects.org or 503.488.7745.
10. **Shelter contact information:**
	* **Walnut Park Shelter:** 503.488.7762
	* Valerie Crane, Program Manager