

Aerospace New Zealand Ticket Purchase Terms & Conditions of Sale Policy

Aerospace New Zealand Incorporated (“us”, “we” or “our”), takes its obligations in relation to **Ticket Purchase Terms & Conditions of Sale Policy** (“Policy”) seriously. In this Policy, “you” and “your” means the individual purchasing or obtaining a ticket from us.

Any ticket issued is subject to the following conditions and may be revoked by us, the proprietor of the venue and/or partner organisers of the event for breach of any of the specified conditions. Aerospace New Zealand may change these Terms & Conditions of Sale at any time, but only for tickets purchased after the change.

This Policy applies to any events that we organise, host and partner with (unless otherwise specified by us). By purchasing or obtaining a ticket to any of our events, you agree to the terms of this Policy. You must also comply with any reasonable conditions specified by the venue while at the venue.

Your ticket

You can print your ticket(s) immediately upon confirmation of your credit card authorisation. A confirmation email that contains a PDF of your ticket is sent to the email address you provided during the ticket purchasing process, from which you can print your ticket(s).

Your ticket must be presented in order to gain admittance to an event. The code on the ticket uniquely identifies this ticket and the purchaser and can be redeemed only once. Multiple copies of a ticket will not allow multiple entries. In the event that multiple copies of this code are presented at an event, we may refuse entry to all ticket holders presenting tickets with this code. In the instance that multiple tickets are purchased within the same order, all tickets must include the appropriate identification details for each individual ticket holder.

When entering events with an age restriction in place, appropriate identification must be shown. If suitable identification is not presented, you may be refused admittance to the event.

All ticket prices are shown in NZ Dollars and include GST where applicable.

Postponements, cancellations & refunds

Tickets cannot be refunded, exchanged or cancelled once issued except in accordance with the applicable laws of New Zealand.

In the event of a cancellation, the purchase will be refunded directly to the credit card used for the original purchase. In the event of a postponement, purchased tickets for the original date will be valid for the new date unless otherwise notified. Purchasers have the option to seek a

refund for the value of the purchased ticket(s) for a postponed event by contacting Aerospace New Zealand prior to the replacement date for the postponed event.

Government mandates

You (and any ticket holder using a ticket purchased by you) agree to comply with:

1. all New Zealand Government mandates regarding events, mass gatherings and the use of vaccine certificates (if any); and
2. Aerospace New Zealand terms relating to vaccination requirements and/or vaccine certificates (Terms).

Tickets will not be refunded where ticket holders do not comply with New Zealand Government mandates and/or Aerospace New Zealand's Terms unless otherwise required by law.

Changes in program

Aerospace New Zealand reserves the right to withdraw, replace, add or substitute artists, speakers or performers without notice.

Recording / audiotaping events

Cameras and video recorders, audiotape recorders and other types of recording devices are prohibited at the event unless attendees have written permission from Aerospace New Zealand.

Refusal of admission

Aerospace New Zealand is committed to providing a safe and enjoyable environment for all event attendees, patrons, delegates and team members.

Aerospace New Zealand or the event venue reserve the right, to refuse admission to, or eject, any person whose conduct management deems disorderly, who uses vulgar or abusive language or who fails to comply with this Policy or the Venue's [terms and conditions of entry](#).

A ticket is a revocable licence and a breach of this Policy or the Venue's terms & conditions of entry and will terminate your license to attend the event without refund. A ticket is not redeemable for cash.

You Are Subject to Search

You and your belongings may be searched on entry. You consent to such searches and waive any related claims that may arise. If you elect not to consent to such searches, you may be denied entry to the event without a refund or other compensation. Under certain facility/venue rules,

certain items may not be brought into the premises, including without limitation, alcohol, drugs, controlled substances, cameras, recording devices, bundles and containers. We do not permit you to bring into an event anything that can be used to disrupt the event.

Conditions of entry

1. Admission to an event is subject to the following conditions unless otherwise specified:
 - a. You may be denied entry into, or removed from, an event where we have reasonable grounds to do so, including if you breach this Policy or the venue's Terms, or you are intoxicated, under the influence of illicit drugs, inappropriately attired or adversely affecting the enjoyment of the event by others.
 - b. If you arrive late, you may not be admitted until a suitable break in the event.
 - c. Mobile Phones are not to be used to record an event or take photos unless otherwise permitted by us.
 - d. You may be required to submit to a search of your person and/or possessions before entering the event.

2. Attendees must obey all instructions and signs whilst at the venue, and ensure that their actions do not create hazards to people or property.

Liability exclusion

Aerospace New Zealand shall not be liable for any loss or damage to personal property or their contents belonging to attendees while at the venue, unless such loss or damage is directly caused by Aerospace New Zealand's negligence.

Contact Details

Our address is:

Aerospace New Zealand
Salt Works Office 3, 4 Ash Street,
Christchurch 8011 New Zealand

You may contact us by phone at: [(+64) 0221013423]

You may contact us by email at: enquiries@christchurch.space

Governing Law

This Policy is governed by the laws of New Zealand.