

FESTIVE

Safety Tips

The safety of our residents is of paramount importance. Christmas is a time when your home is likely to be busy with people visiting and it is during the excitement of the holiday season that accidents can easily happen but with a little care and planning, most could be avoided. Follow these tips to help prevent your festivities being cut short by a possible accident occurring...



If you have a battery-operated smoke alarm, do ensure this is tested regularly and batteries replaced as required. If you have a hard-wired alarm in your home, please remember that some devices do also require the battery to be replaced every few years – please refer to any user guides you received when you moved in/ purchased the property for more information.



If you live in an apartment and have a communal bin store it is important to ensure that any cardboard or recyclable materials are compacted down and placed inside the recycling bin(s) provided and not left to accumulate in the bin store as this does create a hazard and may also attract unwanted pests.



Falls are the most common accidents so try to keep clutter to a minimum. Make sure any communal stairs and hallways are left free of any of your household's personal possessions which may become an obstacle or trip hazard to yourself and others



Keep decorations and cards away from candles and other heat sources such as light fittings. Don't leave burning candles unattended, make sure you put them out before going to bed and do not put candles on Christmas trees.

MERRY CHRISTMAS!



HAPPY NEW YEAR!

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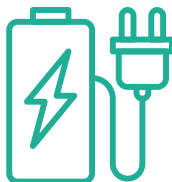
Safety Tips



If you have old Christmas lights, consider buying new ones, which will meet much higher safety standards. Remember to switch off the lights when going out of the house or going to bed. If you live in an apartment, please ensure you familiarise yourself with the contents of your lease regarding installing lights or decorations to any balcony or terrace areas - as this be an inadvertent breach and/or a potential health & safety risk.



Remember to buy batteries for toys that need them - that way you won't be tempted to remove batteries from smoke alarms.



Use the charger provided or recommended by the manufacturer. Follow recommended charging time, never leave unattended. Keep the device away from flammable materials when charging. Charge your device on a stable surface. Avoid charging your mobile phone under your pillow.



In the event of any adverse weather conditions, please do remove or properly affix any items on your balcony/terrace which may be blown away and cause damage or injury to others.



If they are provided at your property, please familiarise yourself with the locations of any salt-grit bins on site - we do monitor levels during our own cyclical inspections and patrols, however if you note that supplies are low, please contact our office so we can ensure this is replenished.

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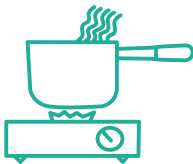
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Do not overload sockets. Avoid using multi-plug block adapters. Never connect one extension lead into another also known as 'daisy chaining'.

Extension leads or adapters have a limit on the amount of power that can be used. Appliances use different amounts of power so check the power output.



Take extra care if you need to leave the kitchen whilst cooking, take pans off the heat. Keep an eye on any cooking that involves using hot oil or fat. Double check the cooker is off when you've finished cooking.



Buy e-bikes, e-scooters, chargers, batteries, and conversion kits from reputable retailers ensuring they meet UK standards. Batteries can also pose a risk if they have been damaged, so try to ensure they are not getting knocked around while in use or while being carried. Batteries should also never be covered or exposed to extremes of temperature, hot and cold. Always follow manufacturers' instructions when charging. Never leave it charging unattended or charge it while you are asleep. Never block your escape route with e-bikes or e-scooters. If there's a fire, it can affect people's ability to escape. If you need to dispose of a battery, don't dispose of it in your household waste or normal recycling. These batteries can cause fires.

POD Management's festive working hours will be published on our website, please visit <https://www.podmanagement.co.uk/contact-us> for further information. In the event of an out of hours emergency, please call your onsite team, if applicable, or our normal office line on 0333 577 6656 to be diverted to our out of hours response team.

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