

1. General

These general conditions apply to agreement between Shape Your Vibe AB the person ("Customer") named in the purchase, to which the conditions form an integral part. The agreement is personal and cannot be transferred to another person. The retreat includes accommodation, classes and food during the dates you have booked.

2. Repayment obligation

Provided that the retreat has not started, the customer has the right to receive back the amount paid for the retreat during the cooling-off period. Within 2 days from the time of purchase (the "cancellation period"), a customer who is a private person has the right to notify Shape Your Vibe AB in writing that he/she wishes to cancel the purchase. If the customer has exercised this right of cancellation, the amount paid for the retreat will be paid back as soon as possible or at the latest within 30 days from the day on which the notification that the customer has changed his/hers mind was received.

After 2 days, when the cooling-off period has expired, the deposit fee of SEK 1,500 is not paid back if the customer changes his/her mind. Until 1 month prior retreat, the remaining part of the payment is paid back (not dep.avg of SEK 1,500).

As this is a trip with hotel nights, the Law of Distance Contract (distansavtalslagen) does not apply. Referrals to Swedish Consumer Agency and the Distance Contracts Law, as well as the EU's common dispute resolution page <http://ec.europa.eu/odr>.

3. State of health

Each client is responsible for ensuring that the health condition is such that they can participate in the activities during the retreat, or notify the owner of retreat.

4. Lost place in case of non-payment

If payment is not made according to the agreed payment terms, the customer will lose his or her place on the retreat.

5. Payment plan

When booking, the customer receives an invoice to pay within the invoice deadline, which includes the deposit of SEK 1,500.

The customer has fulfilled his payment obligation when the specified amount has entered Shape Your Vibe's account.

If the payment is not received by the due date for the reminder, Shape Your Vibe AB reserves the right to charge any late payment interest according to the Interest Act and, where applicable, collection costs.

6. E-commerce

In order for the customer to be able to pay for purchased membership, payments for e-commerce need to be approved via their bank.

7. Cancellation in special circumstances

Customers who due to special circumstances cannot attend the retreat should notify us via email (kia@shapeyourvibe.com) as soon as these circumstances arise.

Special circumstances include, for example, but are not limited to:

Illness / injury: Medical certificate

Pregnancy: No certificate required

Job/military service in another location: Certificate from company or similar

If the email is received earlier than 10 days before the retreat begins, the customer gets everything back except the deposit fee. To get the deposit back as well, the customer is asked to contact their insurance company.

If the email is received later than 10 days before the retreat begins, the customer is asked to contact their insurance company to get back the total amount (deposit and remaining payment).

8. Change of the customer's personal data

The customer must immediately notify Shape Your Vibe AB of changes to personal information such as name, address, telephone number or e-mail address.

Shape Your Vibe AB is not responsible for cases where any payment reminder or information does not reach the customer at the address currently specified by the customer.

9. Liability for the customer's possessions and accidents

Shape Your Vibe AB is not responsible for losses due to theft, burglary or for any other reason for damage to the customer's or other visitors' belongings.

10. Practical changes

Shape Your Vibe AB reserves the right to change timetables and number of sessions/retreats.

If nothing else is agreed upon the accommodation is in shared rooms.

11. Customer register in database

All customers are registered in a database. By accepting this agreement, the customer consents to that registration. Shape Your Vibe AB processes data about the customer in order to be able to provide and administer customer systems that the customer has agreed to. The customer's data is processed in accordance with the Personal Data Act. Information is not disclosed to third parties unless the processing is necessary for the current purpose with balancing of interests as a legal basis.

12. Consent

In that I, as a signing/purchasing customer, approve the conditions, I agree that withdrawals may be made from the specified account/card at the request of the payee Shape Your Vibe AB.

13. Other payer

If another person or company that has assumed payment responsibility for the customer in the agreement interrupts the payments, the customer is jointly and severally liable for payment.

14. Cookies

This website uses cookies. A cookie is a small text file stored on the computer that contains information to help the website identify and track users. Cookies exist as session cookies and as cookies that are stored permanently on the computer. During a first visit to the website, the browser is assigned a session cookie that is unique and is used not to confuse the user with other users. To be able to use the website to the full, the customer should allow cookies in their browser. This type of cookie is used solely to give the customer as a visitor a better experience