

Yahava KoffeeWorks Cool Water Classic Entry Refund Policy

Participant Cancellation

OPTION 1 – DEFERRAL

You can defer your entry to the 2025 Cool Water Classic regardless of the reason. To defer your entry you need to notify us by email at info@geobayswim.com.au by 11:59pm (AWST) on Friday 15 November 2024. Simple!

OPTION 2 – TRANSFER

You can transfer your entry to another person (what a great friend!) To transfer your entry you need to notify us by email at info@geobayswim.com.au by 11:59pm (AWST) on Friday 15 November 2024.

OPTION 3 – REFUND (VIA PROTECHT)

For 2024 we've partnered with Race Roster to enable riders to purchase [Race Roster Enhanced Refund Protection](#). Please note:

- **This must be purchased when you register, it can not be added at a later date**
- Terms and Conditions apply - please visit [Protecht](#) for further information

If you decide to withdraw at the event after collecting your race kit at Registration, please advise event staff.

Conditions:

All notices to defer or withdraw must be made in writing to Geo Bay Swim. Geo Bay Swim has the right to make decision on a case by case basis and all decisions are final.

Event Cancellation

In the event of the swim being cancelled on the day or day prior of the event the following options will be offered:

Option 1:

Deferral of the event onto the following day. The swimming portion of the event will be held as per normal. A shortened or altered version of the after party will be held. No refund will be offered to any swimmer that takes part in the swim. Any swimmer that does not take part in the deferred swim will be offered an entry into the following years event.

Option 2:

Total cancellation of the event. All swimmers will be offered a deferred entry into the following year's event.