



Caliper Core Exchange Policy

To start a core exchange, visit www.bremskerlcv.com/cores

General Terms:

- Core exchanges will be applied to the oldest eligible purchase.
- Cores must be returned within 6 months of purchase to be eligible to receive credit for the accepted cores. Eligibility expires if the core is not received back in acceptable condition within 6 months.
- Returned cores will be valued based on the original core surcharge.
- Upon acceptance, a credit will be issued to your account, and a statement will be emailed.

Return Shipping:

- Bremskerl CV will prepay freight for one shipment of 10+ calipers per month unless other terms are agreed upon in advance.
- It is the customer's responsibility to adequately pack their core(s) to ensure safe transportation.
- Cores should be "reasonably" cleaned of exterior oil, grease, and dirt.
- A copy of the Core Exchange Packing Slip must be included with the return shipment.

Core Banks:

- Core returns that exceed the cores purchased will result in the cores being banked.
 - A core bank balance can be reduced by purchasing exchange product of the same model or increased by returning more cores.
 - Core balances not used within 6 months will be eliminated from the core bank.
 - Core banks cannot be converted to cash, credits or returned.

Acceptable Condition:

- Cores must be returned (including all casting and critical components) with no damage to receive full credit.
- If caliper cores are missing casting components (carrier, bridge, endplate, push plate) then 50% of the original core surcharge will be credited.
- Caliper cores with damaged castings do not qualify for credit of core surcharge.

Other Terms:

Core credits and/or core deposits have no independent value other than a potential credit against a future exchange purchase from the company. Bremskerl CV will not issue a check for core credits/core deposits.