The safety of LATITUDE Staff and community members is important to us. Physical, emotional, and mental harm and/or discriminatory practices by a Service User will not be tolerated for any reason. If a LATITUDE Staff member determines a Service User is causing harm or abuse to themselves, LATITUDE Staff, LATITUDE volunteers, and/or fellow Service or DIY Users, LATITUDE Staff reserves the right to remove this Service user from the space immediately and evaluate the health of the working relationship between LATITUDE and the Service User prior to future reservation(s) being made. Some examples of harm or abuse are: inappropriate or aggressive language conveyed verbally or written, harassment, unwanted physical contact, unwanted sexual advances of any kind, and physical harm with the use of a weapon. If a Code of Ethics breach occurs, the Board of LATITUDE will be notified and an incident report approved by the Executive will be kept on file. Additional steps, measures, or assessments may be required of a Service User to regain access to LATITUDE’s facilities, services, and programs in the event of any breach of the Code of Ethics.

LATITUDE strives to maintain a safe and friendly environment for everyone within the space. All Service and DIY Users are expected to adhere to this Code of Ethics with respect to the equipment and facilities as well as LATITUDE Staff, LATITUDE volunteers, and all persons within it. By placing an order with Latitude, Service Users agree to the Service Bureau User Agreement and agree to be bound by its terms.