



Frequently Asked Questions (FAQ) Housing Guide

How can I receive rental assistance?

HPP provides move-in assistance (security deposit and first month's rent) as well as back and future rent assistance. Participants can also receive tenant counseling referrals.

Program Eligibility is determined by the City of San Francisco, not HPP.
Interested applicants who meet the guidelines below can apply at sferap.com.

Make sure to select, Homeless Prenatal Program, as the specific organization you want to work with when submitting the application.

- San Francisco families who are at least 4 months pregnant, have children under 17 and have at least 50% custody
- San Francisco families at or below 50% [area median income](#) per household
- Rental assistance is only allowed one time per calendar year
- Applicants requesting move-in assistance must be offered a unit and be ready to move in
- Section 8 units must have already passed inspection or have a scheduled inspection date
- Applicants requesting back rent must meet the program's financial hardship requirement

How can HPP help with searching for housing?

HPP provides client led housing search support designed to equip the client with tools to search for housing independently. This includes application support, tips on how to engage with landlords, preparing for unit viewings and assistance with identifying and tracking available units. Housing associates are available for support after clients attend a virtual housing workshop and complete a questionnaire.

Eligibility:

- Clients must have a voucher or housing subsidy to receive one-on-one housing search support
- San Francisco families who are pregnant, have children under 17 & have at least 50% custody

What are housing workshops at HPP?

Housing workshops at HPP are virtual via Zoom and provide an overview of the San Francisco (Bay Area) housing market including tips on how to look for housing independently.

- Open to all
- Four workshops are held per week on Mondays and Wednesdays from 3:00 p.m. - 4:00 p.m. in English & Spanish
- Referrals to other HPP housing services are provided after attending and completing the a questionnaire

What are housing strategy sessions at HPP?

HPP offers individualized virtual 30-minute sessions to support clients with completing one housing application. This includes private market applications, SF Emergency Rental Assistance Program (ERAP) applications and DAHLIA/lottery applications.

- Open to all
- Available to clients after attending a virtual housing workshop and completing a questionnaire

How can I get support with home goods and furniture?

HPP offers one-time support with home goods & furniture to families receiving move-in assistance, based on availability and eligibility. Items include bedding, toasters, dishware, towels, cleaning supplies, mattresses, living room furniture, dining room tables, dressers and more.

Additional Resources:

[SFERAP.com](https://www.sferap.com)

[Tenant Counseling Organizations](#)

Eviction Resources

- [Current eviction protections](#) and information on your rights as a tenant
- If your landlord is trying to evict you, please immediately contact the [Eviction Defense Collaborative](#) at 415-659-9184 or legal@evictiondefense.org for legal assistance