



Pet Parlor

BOARDING • DAYCARE • GROOMING

BOARDING, DAYCARE & GROOMING POLICIES AND RELEASE OF LIABILITY

This AGREEMENT is entered into by and between Pet Parlor and pet's owner:

_____ (Owner – Printed name)

_____ (Pet's name)

Owner certifies that:

- I am the legal owner of the pet I am sending to Pet Parlor.
 - To my knowledge, my pet has not been exposed to or exhibited signs of canine cough, distemper, rabies or parvovirus within the last thirty (30) days.
 - My pet has been vaccinated for rabies, distemper and Bordetella (canine cough) and I have provided proof of current vaccination at check in or prior.
 - I will bring my dog leashed (preferably not on a retractable leash) or my cat crated.
 - By signing this agreement, owner agrees to be bound by its terms and conditions.
- 1) **Pet's Health:** Owner agrees that Owner's pet is healthy and will at all times while attending Pet Parlor have current vaccinations. Owner is not leaving any animal that has any condition that could potentially jeopardize the health of other pets or people. The pet is free of parasites (fleas/ticks) and has not had any potentially communicable condition within 30 days prior to enrollment.
 - 2) **Pet's Behavior:** Owner understands and agrees that Pet Parlor has relied upon my representation that my pet has not injured or shown threatening behavior to any persons or animals. I understand as owner I am responsible and liable for any and all acts of behavior of my pet which may include but is not limited to, injury or death to my pet, to another pet, to a staff member or any other member of the public. Medical treatment expenses required by any of these individuals or pets will be the sole responsibility of the pet owner. Any pet demonstrating aggression or other behavior deemed unacceptable by Pet Parlor staff may be required to leave.
 - 3) **Flea/Tick Free:** Should a pet be observed to have fleas or ticks, a flea/tick bath treatment may be applied and charged to the owner at a rate of up to \$80.00 depending on severity and size of animal. The pet may, alternatively, be dismissed.
 - 4) **Pet Risk of attending Pet Parlor:** Owner agrees that there are inherent risks in sending my pet to an activity center, such as illness or injury, and I accept these risks. Play is monitored by Pet Parlor staff to best avoid injury, but I further understand and agree that pets can sometimes receive minor cuts, scratches, torn ligaments, or other injuries while at pet centers. Pet centers can be stressful for some pets and Owner understands pets may develop diarrhea or other illness/symptoms aggravated or brought on by stress.
 - 5) **Weakened Immune System/End of Life:** Owner understands that special-needs pets, young pets, and elderly pets naturally have a higher risk of injury, stress-related illnesses, weakened immune systems, or exacerbation of pre-existing condition. As owner, I waive any claim for injury or illness experienced by my pet while in Pet Parlor's care. Further, in the event a pet passes while in Pet Parlor's care, the policy is to transport the pet to the pet's vet (within 15 miles) where he/she will be held until Owner can be reached by the vet for further instructions.
 - 6) **Food/Meds:** Owner agrees it is Owner's responsibility to leave adequate supply of food and medications for pets during the entire time Owner's pet is cared for by Pet Parlor. Should the food/medication supply need replacement, Owner authorizes Pet Parlor to use discretion in purchasing a replacement food bag or providing food at a cost of \$5/day/pet.
 - 7) **Personal Property:** Owner understands that Owner is solely responsible for any harm, including to any other pet(s), to the employees or invitees of Pet Parlor, or to the equipment, facilities, or other property of Pet Parlor caused by Owner's pet. Owner also agrees that Pet Parlor shall not be responsible or liable for any lost or damaged personal property belonging either to Owner or Owner's pet.
 - 8) **Enclosures:** I agree and understand that my pet may be placed in an enclosure.

- 9) **General Grooming Risks:** Extra care will be taken when performing any grooming procedures, however, Owner must understand possible reactions such as stress, skin irritation, possible nicks to the skin, or a toe nail quicked may occur. Additionally, problems occasionally arise after the grooming visit such as bleeding or nicks, clipper irritation, and mental or physical stress. Grooming can also expose a hidden medical problem or aggravate a current one. Further, Owner is aware that if the hair on pet is in a matted condition, pet may not be able to receive the style of cut requested. If the matting is severe, brushing out may be too stressful and painful for the pet. In this case, Pet Parlor may not be able to continue the groom. A shave down or a much shorter cut may be a possible option. We will contact you if this is the only option. Extra care will be taken in the shave-down process, however cuts or nicks could occur depending on the severity of the matting. Owner agrees to pay matting fees dependent on severity.
- 10) **Veterinarian Liability and Care:** Owner agrees that Pet Parlor may obtain medical treatment for Owner's pet if he/she appears ill, injured, or exhibits any other behavior that would reasonably suggest that pet may need medical treatment, including anesthesia. Owner agrees to be fully responsible for the cost of any such medical treatment and for the cost of any transportation for the purposes of such treatment. Owner gives permission to Pet Parlor to use Owner's vet or nearest 24-hour vet for required treatment.
- 11) **Payments:** Payments are due and payable at the end of each visit. Payment shall be made by credit card. Owner agrees to pay all costs and charges for regular or special services as requested or required.
- 12) **Prepaid packages:** Owner understands that prepaid packages are nonrefundable and expire twelve (12) months from date of purchase.
- 13) **Cancellation/No-show policy:** Cancellations must be done 24-hours prior to reservation date. If cancellation notice is less than 24-hours a fee of 25% of booked services will be charged.
- 14) **Photo and Video Release:** Pet Parlor loves to post pictures of your cute pet! Owner agrees to allow Pet Parlor to use Owner's pet's name, image or likeness taken while he/she is at Pet Parlor, in any form, for use at any time, in any media, marketing, advertising, illustration, trade or promotional materials without compensation. Owner releases to Pet Parlor all rights that Owner may possess or claim to such image, likeness, recording, etc.
- 15) **Closing Time/End of Stay:** Owner agrees that if Owner's pet is not picked up by closing time of said business day, then Owner hereby authorizes overnight boarding appropriate for the pet and to pay Pet Parlor for applicable overnight boarding charge plus any charge for required food, upon demand. I understand that if I do not contact Pet Parlor or pick up my animal for seven (7) days beyond the scheduled check out date, the pet will be considered abandoned and Pet Parlor will proceed according to the guidelines provided by the Iowa Abandoned Animal Statute procedures for handling. I also acknowledge that I will be fully responsible for all attorney's fees and costs if I abandon my pet.
- 16) **Dismissal of Pet:** Pet Parlor reserves the right to refuse admittance to any pet or dismiss any pet or to stop a groom in progress for reasons including but not limited to: my pet posing a threat to themselves or other pets or staff, whether it be an aggression problem, health problem, parasite problem, flea/tick problem, overly excessive barking, failure to provide a current vet record, biting, or failure to meet any other standards of Pet Parlor staff.
- 17) **Release of Liability:** Owner understands and agrees that Pet Parlor employees, staff or volunteers will be not be liable for any illness, injury, death, theft, and/or escape of Owner's pet provided that reasonable care and precautions are followed, and Owner hereby releases Pet Parlor staff or volunteers of any liability of any kind whatsoever arising from or as a result of Owner's pet attending Pet Parlor. As is the norm in the pet care industry, under no circumstances will Pet Parlor be liable for damages beyond the replacement value of my pet, not to exceed \$250.00. By signing this agreement, Owner waives all claims or actions against Pet Parlor relating to the care, control, health, and/or safety of my pet arising while my pet is in Pet Parlor's care.
- 18) **Full Force and Effect:** Owner understands and expressly agrees that each and every provision stated above shall be in force and effect and shall apply to each and every occasion on which Owner's pet stays with Pet Parlor for daycare, boarding, grooming, or other services as the case may be. This agreement shall remain in full force and effect as between the parties until and unless otherwise cancelled or superseded by a writing signed by the Owner.

Owner understands that pets are living animals and, as such, unexpected things happen; Owner assumes all responsibility as stated herein.

Signature

Date