



The Victoria Youth Clinic Society

Job Title: Youth Engagement Facilitator
Work Site: 546 Yates
Reports to: Youth Peer Coordinator
Prepared Date: April 16, 2024
Approved by: Director of Clinical Care & Practice; Director of Programs & Operations
Approved Date: April 16, 2024
Revised:
Reviewed:

Summary

The Victoria Youth Clinic Society, lead agency for Foundry Victoria is seeking one full-time Youth Engagement Facilitator for 7.5 hours per day, 5 days per week.

In accordance with a client and family centered model of care and, in accordance with the Mission, Vision and Values and strategic directions of the Victoria Youth Clinic Society and Foundry, this position promotes a safe, respectful, and civil working environment for clients, families, visitors and staff.

Foundry Victoria is an integrated youth and young adult service delivery model comprising primary health, mental health, substance use, social services and peer support, serving youth aged 12 – 24 years old. The Youth Engagement Facilitator participates as a member of the Foundry Victoria team.

Working closely with the Youth Peer Coordinator, the Youth Engagement Facilitator is responsible for the planning, delivery, and evaluation of programming that supports youth to connect to social supports, peer-based mentorship, and systems navigation tools. The Facilitator uses a variety of

engagement methods, including drop-in groups and same-day one-on-one appointments. Providing information and education on sexual health is part of the overall scope of the Facilitator role.

Drawing on their own lived experience of mental health and/or substance use challenges, the Youth Engagement Facilitator provides direct support services that connect youth to the various services and programs offered by the clinic, as well as to services offered by community partners. The intent is to engage youth in order to improve their psychical and emotional health and reduce the potential of harm by establishing access to ongoing preventative services.

All members of the Peer Support team work collaboratively with youth, their families, and members of the broader primary care and allied health teams.

The Youth Engagement Facilitator reports to the Youth Peer Coordinator.

Qualifications

The requirements listed below are representative of the knowledge, skill, and/or ability required to perform each essential duty satisfactorily.

Education and Experience

- Bachelor's Degree in Social Work, Youth Care Work, or other Human or Health Services Discipline;
- Related experience working with youth and young adults with mental health and/or substance use issues or an equivalent combination of education, training and experience; and
- Lived experience of mental illness and/or substance use, completion of or eligible for completion of a recognized youth peer support training program and willing to self-identify and share experience of recovery.

Knowledge, Skills, and Abilities

To perform the job successfully the candidate must be able to consistently demonstrate each essential duty satisfactorily. The successful candidate will have the ability to work with any client regardless of behaviors, beliefs, and values that may differ from their own and have a belief that people have the capacity to change and grow.

- Plays a key role in ensuring that the clinic offers a safe, welcoming, inclusive and youth-friendly environment;
- Establishes a purposeful relationship with young people and supports their engagement and participation in services;
- Provides support, guidance and mentorship for youth, and assists in sharing information on resources and service navigation;
- Leads or co-facilitates group services to promote wellness;
- Co-facilitates the Foundry Victoria's Youth Action Committee;
- Assists with planning, coordinating and/or participating in recreation and social activities;
- Facilitates youth engagement and participation in focus groups, workshops, surveys and related activities;

- Works collaboratively with team members to build relationships with youth and to support their goals;
- Completes and maintains related records and documentation;
- Participates in team meetings, case conferences, and organizational initiatives;
- Well-developed communication skills and good active listening skills, is empathetic and compassionate;
- Demonstrated ability to observe and recognize changes in youth, and communicate those changes to others on the care team;
- Knowledge of systemic issues and risk factors facing marginalized communities including LGBTQ2S+ and Indigenous youth and young adults;
- Openness to work through conflicts and ability to handle conflict resolution and crisis intervention;
- Ability to have conversations about boundaries and confidentiality;
- Able to promote positive change, self-sufficiency, and independence;
- Broad knowledge of social, mental health, and substance use services available in the community;
- Demonstrated problem solving and decision-making skills; ability to gather and process information to support the organization and its team;
- Able to participate and complete youth peer support training program and other related courses;
- Demonstrated organizational and time management skills, accountability, reliability and punctuality;
- Ability to work independently and show initiative, as well as be part of an interdisciplinary team;
- Basic computer skills (experience using Microsoft Windows 10, Microsoft Office Suite/365 (Outlook, Word, Excel, Teams), Internet browsers (Chrome, Firefox) etc.);

Other Job Requirements

- The hours of work including days off may be subject to change consistent with operational requirements.
- A clear criminal record from the Justice Institute of BC for working with vulnerable children and adults is required.
- The Victoria Youth Clinic Society, lead agency for Foundry Victoria, has implemented a mandatory COVID-19 vaccination policy as per Public Health Orders to help keep our employees and community safe. Confirmation of full vaccination effective October 24th, 2021 is required from anyone accepting employment with Foundry Victoria. Accommodations will be made for those individuals who can't be vaccinated for reasons protected by the BC Human Rights Code. A request for an accommodation can be made after the employment has been offered.

Diversity

The Victoria Youth Clinic Society welcomes applications from all qualified applicants including but not limited by those of any sex, race, orientation, or disability. Multilingual skills and multicultural competence are assets.

Compensation

This full-time role is for 37.5 hours a week, Monday to Friday, with a starting wage of \$28/hour, and an excellent benefit package after the successful completion of a 3-month probation period. This is a 1-year contract with the possibility to renew/extend.

To apply please send your cover letter and resume to hr@foundryvictoria.ca

The position will be filled as soon as the best candidates for the job are selected.

While we appreciate all applications received, only those selected to be interviewed will be contacted.