



STURDY FLOORS

WATER PROOF VINYL FLOOR

Sturdy Floors warrants for defects in material and workmanship which relates to joint integrity, manufacturing defects, staining (including but not limited to pet stains), waterproofing, and wear in accordance with the terms of this warranty during the stated period of warranty.

Sturdy Floors Luxury Vinyl Flooring Limited Warranty Periods

<u>Thickness</u>	<u>Wear Layer</u>	<u>Attached Pad</u>	<u>Residential Warranty</u>	<u>Light Commercial Warranty</u>
5.5mm	20 mil	Yes	20 Years	5 Years
8mm	20 mil	Yes	30 Years	10 Years

Warranty

Joint Integrity

Sturdy Floors guarantees that during the period of the warranty, the locking system on the product will not fail.

Manufacturing Defect

Sturdy Floors guarantees that during the warranty period, flooring will be free of manufacturing defects.

Staining

Sturdy Floors guarantees that during the warranty period, flooring will be stain resistant to permanent stains, including but not limited to pet stains (urine or feces).



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Waterproof

Sturdy Floors guarantees that during the warranty period, flooring is 100% waterproof and exposure to water will not significantly derogate the structural integrity of the flooring.

Wear Resistance

Sturdy Floors guarantees that during the warranty period, the flooring wear layer will not wear through the design layer.

Obligations of Owner

Owner is responsible for submitting all claims specified under warranty to the retailer within the specified warranty period and must be submitted in writing.

These warranties apply only to the original owner and the first installation of the product. Warranty is non-transferable. Original owner is the person stated as the buyer on the purchase document.

General Terms and Conditions

1. Sturdy Floors will repair or replace flooring products not meeting the above listed warranties. When replacement of the flooring is made, only new material from the current product range at the time of the claim will be supplied by the distributor or retailer. There will be no other form of compensation. Responsibility under this warranty only applies to hidden defects that were not visible before or during the installation of the Sturdy Floors product. Material installed with visible defects is considered accepted.



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2. Open joints of 0.01 inches (0.2mm) or less are not considered a defect under the joint integrity warranty. Joints compromised by improper installation, lack of continuous climate control, or obstructions creating pinch points are specifically excluded by this warranty.
3. These warranties do not apply to Sturdy Floors products that have been subject to abnormal use or conditions or abused in any way. Abnormal use or conditions includes, but is not limited to, damage from plumbing or appliance leaks, storm or flood, damage from smoke, fire or other casualty events. Damage caused by negligence or improper alterations of the original manufactured product voids warranty. Abuse is any use of flooring that is unreasonable considering the normal and expected uses of Sturdy Floors product in a residential or light commercial environment. The feet of furniture must always be covered with appropriate protective material. Furniture with castors must be fitted with soft rubber wheels and have an appropriate protective mat or protective castor cups.
4. The waterproof warranty excludes damage to furniture, fixtures, walls, subfloors, moldings, trims, underlayment, radiant heating elements or anything not related to Sturdy Floors products. Any damage resulting from mold or mildew growth is not covered by these warranties.
5. For pet warranty to remain in effect, clean the affected area immediately. Any staining resulting from urine, feces or vomit from anything other than a domestic pet is not covered under this warranty.
6. Walk off mats must be at all exterior entrances to protect Sturdy Floors products from soil, grit, deicers, asphalt sealers, and any other contaminants that could cause damage to flooring. Suitable walk off mats should contain soft and firm fibers to facilitate removal of wet or solid possible contaminants from bottoms of shoes. Owner needs to keep walk off mats clean weekly to avoid bringing contaminants inside.



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7. These warranties do not apply to damage from exposure to extreme heat or sunlight exposure, dryness, or stains as a result of chemical or industrial products other than recommended cleaning products.
8. These warranties do not include damage by hydrostatic pressure which is water or moisture under the floor that is transmitted to the surface through exerted pressure. It also excludes any other condition that results in water or moisture below the floor.
9. Sturdy Floors products must be checked carefully for defects before and during installation and under sufficient lighting. Products with visible defects must not be installed under any circumstances. The retailer must be informed in writing of any defects within 15 days. After this time, no further claims will be accepted. Color and gloss issues resulting from material added to an existing installation at a later date and non-warranty related repairs are excluded from coverage.
10. All implied warranties which may arise by implication of law or application of course of dealing or usage of trade – including but not limited to, implied warranties of merchantability or fitness for a particular purpose – are expressly excluded. No warranties, express, implied, statutory, or otherwise, extend beyond those expressly set forth in this warranty brochure, and all such warranties are expressly disclaimed. By implied warranties Sturdy Floors means warranties that the law presumes to have been given by the seller even though they are not set out in writing. PLEASE NOTE: Some states do not allow the exclusion or limitation of incidental or consequential damages, or limitations on how long an implied warranty lasts, so the above limitation or exclusion may not apply to the original owner.