

AMaGA Victoria

EVENT BOOKING POLICIES

COVID-19 POLICY

AMaGA Victoria reserves the right to amend, reschedule, or cancel in-person events to align with COVID-19 restrictions or requirements. If you, or a member of your group are feeling unwell, experiencing flu like symptoms or has been in contact with a confirmed case of COVID-19 please stay home. In both instances we will provide a full refund or try to re-book you to a different time or date.

SUBSTITUTION POLICY

For in-person events, you can name a substitute for your booking without charge with at least two (2) business day's notice prior to the event. Be advised that if the event includes catering services, we cannot guarantee special dietary requirements will be made available.

For online events, you can name a substitute for your booking without charge; however, we ask you inform us in advance of the day of the event for our records.

ADDITIONAL INFORMATION

- Free events: AMaGA Victoria strives to keep costs low and provide free events where possible. Free member-only events are intended for current financial members of AMaGA and require a membership number when making an online booking. Please treat free events with the same courtesy as paid events, and note that free events cannot be attended without a booking.
- We strive to provide accurate information at all times but reserve the right to change schedules, locations, fees, and speakers as needed. Participants will be notified of any changes.
- Your information is kept confidential and used solely for distributing relevant AMaGA Victoria content. Our ABN is 83 048 139 955.
- Please note that photos may be taken during events for AMaGA Victoria purposes. If you do not wish to be photographed, we asked that you inform a member of the team upon arrival at the event.

CANCELLATION POLICY

Non-catered events

A cancellation request must be received via email at least five (5) business days prior to the event before we will issue a refund (less the service provider penalties and associated administration costs).

Catered events

A cancellation request must be received via email at least 10 business days prior to the event before we will issue a refund (less the service provider penalties and associated administration costs).

Special consideration

To request special consideration for a cancellation request, please contact us at enquiries@amagavic.org.au.

ACCESS

Please notify us prior to the event if you have special access requirements. Be advised that a registered carer can attend AMaGA Victoria events under the same ticket of a member or guest if notice is given at the time of booking. If you have parking enquiries, please contact the venue.