



January 30, 2024

# MAUI RELIEF

## DHS RENTAL ASSISTANCE PROGRAM: INFORMATION FOR PROPERTY OWNERS

### What is the DHS Rental Assistance Program (DHS RAP)?

The Department of Human Services (DHS) Rental Assistance Program (DHS RAP) targets the short-term rental (STR) market to help find and secure innovative housing solutions for survivors of the Maui wildfires who are not eligible for FEMA assistance. This program is designed to connect eligible households with an Airbnb listing to secure housing for up to 12 months.

The State of Hawai'i has approved the below maximum average monthly rates (AMRs):\*

- 0-1 Bedroom: \$5,000/month
- 2 Bedrooms: \$7,000/month
- 3 Bedrooms: \$9,000/month
- 4 Bedrooms: \$11,000/month

*\*The publicized DHS RAP monthly rates are the MAXIMUM price point for STRs located in West Maui, inclusive of taxes and fees. The maximum payment is not guaranteed, and these rates likely will not apply to properties located outside West Maui. With free market pricing, listings will compete.*

### Property Owner Advantages of Participating with DHS RAP

- With DHS RAP, property owners help support the local community by partnering with DHS and Global Empowerment Mission (GEM), an organization with a local presence, to house fire survivors.
- Survivors are pre-screened by GEM in an effort to properly match survivors and the property.
- Property owners list their properties directly through Airbnb, which guarantees the following:
- Airbnb's AirCover, which provides up to \$3,000,000 in damage protection as well as up to \$1,000,000 in liability insurance.
- Automatic guaranteed payments from Airbnb.
- Property owners may be eligible to receive up to 18 months of real property tax exemptions for leasing to Maui Wildfire Survivors – fill out an application at [mauipropertytax.com](http://mauipropertytax.com).

**For More Information on Listing Your Property on Airbnb:** [Download Airbnb Guide PDF](#)

### Do you have additional questions?

Please email [DHSRAP@globalempowermentmission.org](mailto:DHSRAP@globalempowermentmission.org) to list your short-term rental property with this program or get additional information.

**NOTE: if your property is already rented to a Maui resident, your property is ineligible to participate in this program. Any property reported to have evicted a local resident in favor of this program will be referred to the Department of the Attorney General and will not be eligible to participate in the DHS RAP.**